FRANCHISE DISCLOSURE DOCUMENT



Buff City Soap Franchising, LLC
(a Delaware Limited Liability Company)
5294 Beltline Road, Suite 100
Dallas, Texas 75254
1-844-283-2489
franchise@buffcitysoap.com
www.buffcitysoap.com

Buff City Soap Franchising, LLC offers franchises to operate a Buff City Soap® retail shop selling upscale, body, facial, bath, shower, laundry, personal and home care products made with plant-based ingredients that are free of harsh chemicals, detergents and animal fats, as well as customization services and related accessories to our patrons (each, a BCS Makery" or "Makery"). The total investment necessary to begin operation of a franchised Makery ranges from $383,292 to $956,024. This includes between $80,800 and $188,500 that must be paid to the franchisor or affiliate.

If you sign a Development Agreement, the total investment necessary to develop a minimum of 2 Makeries ranges from $408,292 to $981,024. This includes between $105,800 and $213,500 that must be paid to the franchisor or affiliate.

This Disclosure Document summarizes certain provisions of your franchise agreement and other information in plain English. Read this Disclosure Document and all accompanying agreements carefully. You must receive this Disclosure Document at least 14 calendar days before you sign a binding agreement with, or make any payment to, us or an affiliate in connection with the proposed franchise sale. **Note, however, that no governmental agency has verified the information contained in this document.**

You may wish to receive your Disclosure Document in another format that is more convenient for you. To discuss the availability of disclosures in different formats, contact Alex Tosta at Buff City Soap Franchising, LLC, 5294 Beltline Road, Suite 100, Dallas, Texas 75254, via email at franchise@buffcitysoap.com or by phone at 1-972-993-3505.

The terms of your contract will govern your franchise relationship. Do not rely on the Disclosure Document alone to understand your contract. Read all of your contract carefully. Show your contract and this Disclosure Document to an advisor, like a lawyer or an accountant.

Buying a franchise is a complex investment. The information in this Disclosure Document can help you make up your mind. More information on franchising, such as "*A Consumer's Guide to Buying a Franchise,*" which can help you understand how to use this Disclosure Document, is available from the Federal Trade Commission. You can contact the FTC at 1-877-FTC-HELP or by writing to the FTC at 600 Pennsylvania Avenue, NW, Washington, D.C. 20580. You can also visit the FTC's home page at www.ftc.gov for additional information. Call your state agency or visit your public library for other sources of information on franchising.

There may also be laws on franchising in your state. Ask your state agencies about them.

The issuance date of this disclosure document is August 17, 2026

HOW TO USE THIS FRANCHISE DISCLOSURE DOCUMENT

Here are some questions you may be asking about buying a franchise and tips on how to find more information:

QUESTION	WHERE TO FIND INFORMATION
How much can I earn?	Item 19 may give you information about outlet sales, costs, profits or losses. You should also try to obtain this information from others, like current and former franchisees. You can find their names and contact information in Item 20 or **Exhibit I.**
How much will I need to invest?	Items 5 and 6 list fees you will be paying to the franchisor or at the franchisor's direction. Item 7 lists the initial investment to open. Item 8 describes the suppliers you must use.
Does the franchisor have the financial ability to provide support to my business?	Item 21 or **Exhibit F** includes financial statements. Review these statements carefully.
Is the franchise system stable, growing, or shrinking?	Item 20 summarizes the recent history of the number of company-owned and franchised outlets.
Will my business be the only Buff City Soap business in my area?	Item 12 and the "territory" provisions in the franchise agreement describe whether the franchisor and other franchisees can compete with you.
Does the franchisor have a troubled legal history?	Items 3 and 4 tell you whether the franchisor or its management have been involved in material litigation or bankruptcy proceedings.
What is it like to be a Buff City Soap franchisee?	Item 20 or **Exhibit I** lists current and former franchisees. You can contact them to ask about their experiences.
What else should I know?	These questions are only a few things you should look for. Review all 23 Items and all Exhibits in this disclosure document to better understand this franchise opportunity. See the table of contents.

What You Need To Know About Franchising *Generally*

Continuing responsibility to pay fees. You may have to pay royalties and other fees even if you are losing money.

Business model can change. The franchise agreement may allow the franchisor to change its manuals and business model without your consent. These changes may require you to make additional investments in your franchise business or may harm your franchise business.

Supplier restrictions. You may have to buy or lease items from the franchisor or a limited group of suppliers the franchisor designates. These items may be more expensive than similar items you could buy on your own.

Operating restrictions. The franchise agreement may prohibit you from operating a similar business during the term of the franchise. There are usually other restrictions. Some examples may include controlling your location, your access to customers, what you sell, how you market, and your hours of operation.

Competition from franchisor. Even if the franchise agreement grants you a territory, the franchisor may have the right to compete with you in your territory.

Renewal. Your franchise agreement may not permit you to renew. Even if it does, you may have to sign a new agreement with different terms and conditions in order to continue to operate your franchise business.

When your franchise ends. The franchise agreement may prohibit you from operating a similar business after your franchise ends even if you still have obligations to your landlord or other creditors.

Some States Require Registration

Your state may have a franchise law, or other law, which requires franchisors to register before offering or selling franchises in the state. Registration does not mean that the state recommends the franchise or has verified the information in this document. To find out if your state has a registration requirement, or to contact your state, use the agency information in **Exhibit G**.

Your state also may have laws that require special disclosures or amendments be made to your franchise agreement. If so, you should check the Disclosure Document Addenda. See the Table of Contents for the location of the Disclosure Document Addenda.

Special Risks to Consider About *This* Franchise

Certain states require that the following risk(s) be highlighted:

1. **Out-of-State Dispute Resolution.** The franchise agreement requires you to resolve disputes with the Franchisor by arbitration, mediation or litigation in Texas, Out-of-state arbitration, mediation and litigation may force you to accept a less favorable settlement for disputes. It may also cost you more to arbitrate, mediate or litigate with the franchisor in Texas than in your own state.

2. **Financial Condition**. The franchisor's financial condition, as reflected in its financial statements (see Item 21), calls into question the franchisor's financial ability to provide services and support to you.

3. **Supplier Control**. You must purchase all or nearly all of the inventory or supplies that are necessary to operate your business from the franchisor, its affiliates, or suppliers that the franchisor designates, at prices the franchisor or they set. These prices may be higher than prices you could obtain elsewhere for the same or similar goods. This may reduce the anticipated profit of your franchise business.

Certain states may require other risks to be highlighted. Check the "State Specific Addenda" (if any) to see whether your state requires other risks to be highlighted.

FOR THE STATE OF MICHIGAN

THE STATE OF MICHIGAN PROHIBITS CERTAIN UNFAIR PROVISIONS THAT ARE SOMETIMES IN FRANCHISE DOCUMENTS. IF ANY OF THE FOLLOWING PROVISIONS ARE IN THESE FRANCHISE DOCUMENTS, THE PROVISIONS ARE VOID AND CANNOT BE ENFORCED AGAINST YOU:

(A) A prohibition on the right of a franchisee to join an association of franchisees.

(B) A requirement that a franchisee assent to a release, assignment, novation, waiver or estoppel which deprives franchisee of rights and protection provided in this Act. This shall not preclude a franchisee, after entering into a franchise agreement, from settling any and all claims.

(C) A provision that permits a franchisor to terminate a franchise prior to the expiration of its term except for good cause. Good cause shall include the failure of the franchisee to comply with any lawful provision of the franchise agreement and to cure such failure after being given written notice thereof and a reasonable opportunity, which in no event need be more than 30 days, to cure such failure.

(D) A provision that permits a franchisor to refuse to renew a franchise without fairly compensating the franchisee by repurchase or other means for the fair market value at the time of expiration of the franchisee's inventory, supplies, equipment, fixtures and furnishings. Personalized materials which have no value to the franchisor and inventory, supplies, equipment, fixtures and furnishings not reasonably required in the conduct of the franchise business are not subject to compensation. This subsection applies only if (i) the term of the franchise is less than 5 years and (ii) the franchisee is prohibited by the franchise or other agreement from continuing to conduct substantially the same business under another trademark, service mark, trade name, logotype, advertising of other commercial symbol in the same area subsequent to the expiration of the franchise or the franchisee does not receive at least 6 months advance notice of franchisor's intent not to renew the franchise.

(E) A provision that permits the franchisor to refuse to renew a franchise on terms generally available to other franchisees of the same class or type under similar circumstances. This section does not require a renewal provision.

(F) A provision requiring that arbitration or litigation be conducted outside this state. This shall not preclude the franchisee from entering into an agreement, at the time of arbitration, to conduct arbitration at a location outside this state.

(G) A provision which permits a franchisor to refuse to permit a transfer of ownership of a franchise, except for good cause. This subdivision does not prevent a franchisor from exercising a right of first refusal to purchase the franchise. Good cause shall include, but is not limited to:

(i) The failure of the proposed transferee to meet the franchisor's then current reasonable qualifications or standards.

(ii) The fact that the proposed transferee is a competitor of the franchisor or sub franchisor.

(iii) The unwillingness of the proposed transferee to agree in writing to comply with all lawful obligations.

(H) The failure of the franchisee or proposed transferee to pay any sums owing to the franchisor or to cure any default in the franchise agreement existing at the time of the proposed transfer.

(I) A provision that requires the franchisee to resell to the franchisor items that are not uniquely identified with the franchisor. This subdivision does not prohibit a provision that grants a franchisor a right of first refusal to purchase the assets of a franchise on the same terms and conditions as a bona fide third party willing and able to purchase those assets, nor does this subdivision prohibit a provision that grants the franchisor the right to acquire the assets of a franchise for the market or appraised value of such assets if the franchisee has breached the lawful provisions of the franchise agreement and has failed to cure the breach in the manner provided in Subdivision (C).

(J) A provision which permits the franchisor to directly or indirectly convey, assign, or otherwise transfer its obligations to fulfill contractual obligations to the franchisee unless provision has been made for providing the required contractual service.

(K) Despite subparagraph (F) above, we intend to enforce fully the provisions of the arbitration section contained in our Franchise Agreement and Area Development Agreement. We believe that subparagraph (F) is unconstitutional and cannot preclude us from enforcing our arbitration section. You acknowledge that we will seek to enforce that section as written.

THE FACT THAT THERE IS A NOTICE OF THIS OFFERING ON FILE WITH THE ATTORNEY GENERAL DOES NOT CONSTITUTE APPROVAL, RECOMMENDATION OR ENDORSEMENT BY THE ATTORNEY GENERAL.

ANY QUESTIONS REGARDING THIS NOTICE SHOULD BE DIRECTED TO:
THE OFFICE OF THE ATTORNEY GENERAL
CONSUMER PROTECTION DIVISION
ATTN: FRANCHISE DEPARTMENT
670 LAW BLDG.
LANSING, MICHIGAN 48913
(517) 373-7117.

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ITEM 1

THE FRANCHISOR AND ANY PARENTS, PREDECESSORS, AND AFFILIATES

To simplify the language in this Disclosure Document, we will use the words "we," "us" and "our" when referring to Buff City Soap Franchising, LLC (the Franchisor) and the words "you" and "your" when referring to the individual or legal entity which buys a Buff City Soap franchise (the Franchisee). The words "you" and "your" do not include any individual or business entity which owns an interest in you. We will require all individuals and business entities that own an interest in you to guarantee your obligations to us.

Franchisor, Parent, and Affiliates

We are a Delaware limited liability company formed on May 7, 2018. We are a wholly owned subsidiary of Buff City Soap Holdings, LLC, a Delaware limited liability company ("Holdings"). We and Holdings share our principal business address, 5294 Beltline Road, Suite 100, Dallas, Texas 75254. We do business under the trade and service marks Buff City Soap® and related trademarks, service marks and logos listed in Item 13 (collectively, the "Marks"). We are an indirect, wholly owned subsidiary of Buff City Soap InvestCo, LLC, a Delaware limited liability company which was formed on May 26, 2021 ("BCS InvestCo"). Prior to May 26, 2021, BCS InvestCo was a Texas limited liability company. BCS InvestCo acquired the Buff City Soap franchise system on November 25, 2019. BCS InvestCo shares our principal business address. We do not offer franchises in any other line of business. You are not required to purchase or lease anything from BCS InvestCo or Holdings. Neither BCS InvestCo nor Holdings have offered, nor currently offer franchises in any line of business.

Buff City Soap Supply, LLC, a Delaware limited liability company ("BCS Supply"), was formed on May 7, 2018, and is an indirect subsidiary of BCS InvestCo. BCS Supply supplies and distributes certain products to our franchisees and affiliate owned Makeries. BCS Supply shares our principal business address. You are required to purchase or lease certain products and supplies from BCS Supply. BCS Supply has not and currently does not offer franchises in any line of business.

Buff City Soap LLC, a Delaware limited liability company ("BCS") was formed on May 7, 2018, and is an indirect subsidiary of BCS InvestCo. BCS shares our principal business address. You are not required to purchase or lease anything from BCS. BCS has not and currently does not offer franchises in any line of business.

Gift Card Services, LLC, a Tennessee limited liability company ("BCS Gift"), was formed on May 8, 2023, and is an indirect subsidiary of BCS InvestCo. You are not required to purchase or lease anything from BCS Gift. BCS Gift has not and currently does not offer franchises in any line of business. BCS Gift currently administers our gift card program.

Buff City Soap Services, LLC, a Delaware limited liability company ("BCS Services") was formed on April 17, 2020, and is an indirect subsidiary of BCS InvestCo. BCS Services shares our principal business address. You are not required to purchase or lease anything from BCS Services. BCS Services has not and currently does not offer franchises in any line of business.

Agent for Service of Process

The names and addresses of our agents for service of process appear on Exhibit G to this Disclosure Document.

Prior Business Experience

We do not operate and have never operated a BCS Makery. We conduct no business activities other than franchising. We have offered BCS Makery retail franchises in the United States since May 2018. BCS previously offered licenses of the Buff City Soap Marks (defined below) and intellectual property to third parties who operated Makeries (the "Licensed Makeries"). The license agreements for the operation of the Licensed Makeries were assigned to us in the reorganization described above.

The Business and Franchise We Offer

We offer franchises to qualified individuals and entities to develop and operate a Buff City Soap® retail shops selling upscale, body, facial, bath, shower, laundry, personal and home care products made with plant-based ingredients that are free of harsh chemicals, detergents and animal fats, as well as customization services and related accessories to our patrons (a "BCS Makery" or a "Makery"). Our products are targeted to both male and female consumers and consumers in adolescence through late adulthood. Our body products are made with our proprietary formulas and include our signature base products, scents, and colorants, all of which must be purchased from us or BCS Supply and must be made, offered and sold according to our System Standards (defined below). Our Makeries follow a custom designed prototype which features a modular footprint and an adaptable layout. Each Makery incorporates a signature decor scheme with a furniture and fixture package developed to optimize product display, and our unique shopping experience. Most of our body products are produced on the premises of the BCS Makery at the Soap Makery™ (the designated area within the BCS Makery where on-site soap making occurs), allowing customers the opportunity to observe the production of the products. A BCS Makery offers customers the opportunity to customize some products to their own scent and color preferences. A BCS Makery also offers on-premises private parties (for both children and adults) and soap making classes to increase the revenue opportunities at each location.

A typical BCS Makery occupies approximately 1,500 to 3,000 square feet of space that may be either owned or leased from a third party and is located in Class A anchored retail locations. All BCS Makeries are constructed to our specifications as to size, layout, décor and the like. BCS Makeries are typically located in metropolitan, urban, rural and tertiary markets. Locations in proximity to high traffic areas are desirable. A BCS Makery may be located either in a freestanding building or in an in-line retail plaza space, but, in any event, ample parking, good visibility and availability of prominent signage are a necessity. Preferred locations for BCS Makeries are strip shopping centers and power centers with a mixture of complementary retailers to drive traffic to the location.

BCS Makeries operate under the Marks, plus designs, artwork, trade dress, commercial symbols and e-names, all of which gained and continue to gain public acceptance and goodwill. We may in the future create and license additional trademarks, service marks, logos, commercial symbols, e-names, designs, artwork and trade dress in conjunction with the operation of the BCS Makeries.

BCS Makeries operate in accordance with our "System," which means and includes our BCS Makery layouts, identification schemes (collectively, the "Trade Dress"), our specifications for equipment, inventory and accessories; our website or series of websites for the promotion of the Buff City Soap brand and BCS Makeries (the "System Website"); our relationships with vendors' our software and computer programs; our product formulations and product lines that we have or may develop; the accumulated experience reflected in our training program, operating procedures, customer service standards, methods and marketing techniques; and the mandatory and suggested policies, procedures, standards, specifications, rules and requirements ("System Standards"), set out in our brand standards manuals (the "Manuals") and otherwise in writing. We may change, improve, add to, and further develop the elements of the System from time to time.

You may purchase a Buff City Soap franchise to develop and operate one BCS Makery at a mutually agreed upon site within an area that we will specify (the "Designated Area") in a franchise agreement (the "Franchise

Agreement") that we and you will execute. Our current form of Franchise Agreement is included in this disclosure document as Exhibit A.

We also offer qualified candidates the right to develop more than one BCS Makery (each, a "Developer") by entering into an Area Development Agreement ("Development Agreement") with us. Developers will be provided an agreed upon protected territory in which they will be required to open and operate an agreed number of BCS Makery locations during an agreed period based upon a precise development schedule for opening Makeries. The Development Agreement is not a franchise agreement. During the term of the development schedule, you will be required to sign the form of franchise agreement we then offer, which may differ from the current form of Franchise Agreement included in this disclosure document, in connection with developing each BCS Makery. We reserve the right to offer and sell only the rights to develop multiple BCS Makeries within certain markets where we determine that the Buff City Soap customers in the market will be best served by BCS Makeries owned and operated by a single franchisee.

Market and Competition

The consumer market for a BCS Makery is highly competitive, generally mature and well developed. However, we believe that the segment of the soap and retail body products market targeted by us is still relatively unique and growing rapidly. We believe that the "experiential entertainment" provided to Buff City Soap customers as well as the quality of products offered by us will differentiate a BCS Makery in the marketplace and may provide a significant advantage over other soap and retail body products shops.

You will compete with national, regional and local retailers including company owned and franchised chains as well as independently owned personal care, soap and body product focused businesses. You may also compete with other Makeries owned by us, affiliate-owned or franchisee-owned locations outside the Protected Area. Some competitors may be larger and have more financial resources than us. Some competitors may have stronger name recognition than us. Some may be privately held or publicly held entities.

The soap and retail body products market is not considered seasonal, although BCS Makeries sales may increase during the holiday season consistent with increase in retail sales generally.

Regulations

BCS Makeries sell personal body care products that fall into two regulatory categories: (1) US Food and Drug Administration ("FDA") regulated cosmetics, and (2) non-FDA regulated consumer products, subject to regulation by the Consumer Products Safety Commission ("CPSC"). Advertising of products may also be subject to regulation and enforcement by the Federal Trade Commission ("FTC"). FDA has mandated certain cosmetic labeling requirements. Cosmetic labels must include: (1) a statement of identity (e.g., lotion); (2) the name and place of business of the manufacturer, packer, or distributor of the cosmetic; (3) a declaration of the net quantity of the product's contents; and (4) ingredients listed in descending order of predominance. Cosmetics which may be hazardous to consumers when misused must bear, prominently and conspicuously, appropriate label warnings and adequate directions for safe use. Additional specific label warnings or cautions prescribed by regulation may be required for some cosmetics (e.g., aerosol products, children's bubble bath). The Tariff Act of 1930 requires that all imported articles state on the label the English name of the country of origin. The majority of products offered and sold at BCS Makeries are subject to FDA regulations related to product labeling because they are intended for consumer use as cosmetics and are applied to the body. Personal body care products offered by BCS Makeries intended for consumer use that are not applied to the body are subject to regulation by the CPSC, including, for example, the laundry soaps, soap sleeves, soap dish, and any other non-contact cleaning or related products offered and sold at BCS Makeries. Those non-FDA regulated, general use consumer products must comply with the Fair Packaging and Labeling Act ("FPLA"), which requires products to contain a statement identifying the commodity, the name and place of the manufacturer, packager, or distributor, and the net quantity of contents. If any products

qualify as children's products, such products are also subject to applicable children's product laws and regulations. We provide the required labels for products to be offered and sold at BCS Makeries to franchisees. You must use only the labels that we provide in connection with packaging and labeling personal body care products offered and sold at BCS Makeries but it will be your responsibility to ensure that all products are properly labelled and meet all appropriate weights and measures. You must also comply with applicable environmental regulations related to disposal of containers used for storage of lye used in making the products. Specifically, under the Occupation Safety and Health Administration ("OSHA"); you must comply with requirements relating to worker safety when handling hazardous materials such as lye and making sure that the Makery has sufficient personal protection equipment ("PPE") for workers and such employees are properly trained on use of PPE and safety procedures.

In addition, as most of our body products are produced on the premises of the BCS Makery, you must manufacture products in accordance with the Clean Air Act, specifically as it relates to the pH level, the content of oil and grease in wastewater and disposal of hazardous waste. A franchisee will be required to satisfy all federal regulations and all state and local requirements relating to the disposal of wastewater, including but not limited to, consulting with local authorities, installing appropriate grease traps, obtaining permits where necessary and adhering to on-going monitoring requirements.

A franchisee will be required to comply with all federal, state and local laws and regulations that generally apply to private businesses. These include, but are not limited to, the Americans with Disabilities Act (the "ADA"); the Fair Labor Standards Act (the "FLSA"); the rules and regulations of the Equal Employment Opportunity Commission (the "EEOC"); OSHA; Gramm-Leach-Bliley Act; the USA PATRIOT Act; Federal Truth in Lending and other laws dealing with credit transactions and collections; Digital Millennium Copyright Act; regulations governing MMS, SMS, emails and telemarketing; the payment of license fees; general location rules and regulations; and, any advertising or content related rules and regulations. As a public accommodation, your Makery must be accessible to persons with disabilities. See https://www.ada.gov/smbusgd.pdf for more information. Your Franchised Business must accept credit cards and will be obligated to comply with the Payment Card Industry Data Security Standard. The Standard includes twelve requirements for any business that stores, processes or transmits payment cardholder data. For more information see https://www.pcicomplianceguide.org/.

We encourage you to make additional inquiries into those laws and regulations and obtain the assistance of your own legal counsel in that regard. Neither we, nor our affiliates, will be responsible for ascertaining your initial and continuing legal responsibilities. It is your responsibility, on an on-going basis, to investigate and satisfy all local, state, and federal laws and regulations since these can vary from place to place and can change over time.

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ITEM 2

BUSINESS EXPERIENCE

Enrique Ramirez, Chief Executive Officer, and President

Mr. Ramirez was appointed as Chief Executive Officer, and President in June 2025. He served as our President and Chief Financial Officer from February 2023 until June 2025. He served as Chief Financial Officer and President of International from March 2022 until February 2023. Prior to joining Buff City Soap, Mr. Ramirez served as General Manager, Pizza Hut Latin America and Iberia in Plano, Texas from May 2020 until March 2022.

Ahmer Sawani, Chief Financial Officer

Mr. Sawani was appointed as Chief Financial Officer in June 2025. He served as SVP Finance and Strategy from January 2025 until June 2025 and as VP, FP&A from July 2022 until January 2025. Before joining Buff City Soap Franchising, LLC, he served as Sr. Director of FP&A for PepsiCo from July 2012 until July 2022 in Plano, Texas.

Steve Williams, Chief Technology Officer

Mr. Williams has served as our Chief Technology Officer since April 2021.

Rebecca Latacz, Chief Marketing Officer

Ms. Latacz has served as our Chief Technology Officer since December 2025. Prior to joining us, Ms. Latacz served as Chief Marketing Officer for Zips Car Wash, LLC, in Plano, Texas from October 2023 until October 2025. She served as VP of Marketing for Raising Cane's LLP in Plano, Texas from May 2018 until October 2023.

Harold Ceron, Chief Operations Officer

Mr. Ceron has served as our Chief Operations Officer since March 2026. Prior to joining us, Mr. Ceron served as Chief Executive Officer at Angel City Dogs in Frisco, Texas from May 2023 until September 2025. He served as Chief Operations Officer at Mr. Stax, Inc. in Valencia, California from March 2019 until January 2023.

Daniel J. Boruff, Sr. Vice President Supply Chain

Mr. Boruff has served as our Senior Vice President of Supply Chain since January 2025. Prior to joining us, Mr. Boruff served as Senior Vice President of Supply Chain for Unleashed Brands/Urban Air in Bedford, Texas from April 2021 to August 2024. Prior to this role, he was Head of Supply Chain at Cotton Patch Café in Southlake, Texas from June 2020 to April 2021.

Alex Tosta, Vice President Development

Mr. Tosta has served as our Vice President of Development since August 2024. Prior to joining us, Mr. Tosta served as Director of Franchise Success and Retail Operations at Speed Queen Laundry (Alliance Laundry Systems LLC) in Ripon, Wisconsin from November 2020 to August 2024.

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ITEM 3

LITIGATION

No litigation is required to be disclosed in this Item.

ITEM 4

BANKRUPTCY

No bankruptcy is required to be disclosed in this Item.

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ITEM 5

INITIAL FEES

Initial Franchise Fee

When you sign a Franchise Agreement for a Franchised Business, you must pay a non-refundable initial franchise fee of $50,000 to us. As noted below, you must also pay us 50% of the initial franchise fee for the second and each subsequent BCS Makery you commit to develop under the Development Agreement. The Initial Franchise Fee is considered fully earned and non-refundable when paid.

During the fiscal year ended December 28, 2025, we collected Initial Fees ranging between $0.00 and $37,000.

Opening Inventory; Opening Supplies; Smallwares

You must pay our affiliate, BCS Supply, between $20,000 and $120,000 for opening inventory, between $9,000 and $15,000 for opening supplies, and between $1,800 and $3,500 for smallwares for the Franchised Business before you open each BCS Makery. This amount depends on the scale of the opening inventory and is non-refundable once the order is placed.

Development Fee

As an example, we use the development of a minimum of 2 Makeries to show the fees due to us. When you sign a Development Agreement, you must pay us a non-refundable development fee equal to 100% of the initial franchise fee for the first BCS Makery to be developed ($50,000) and 50% of the initial franchise fee for each additional BCS Makery ($25,000 if developing 2 Makeries) to be developed under the Development Agreement. The total Development Fee due for the minimum of 2 Makeries is $75,000.

When you sign the Franchise Agreement for your first BCS Makery, we will credit a portion of the development fee payment to satisfy the initial franchise fee due under the first Franchise Agreement. When you sign each additional Franchise Agreement under the Development Agreement, you will sign the then-current form of franchise agreement that we offer, which may contain materially different terms. In addition, you will pay us the balance due for the initial franchise fee due under each applicable Franchise Agreement ($25,000 if developing 2 Makeries), which will be the initial franchise fee minus the applicable portion of the development fee.

For 2 Makeries, you must pay our affiliate, BCS Supply, for the first Makery between $20,000 and $120,000 for opening inventory, between $9,000 and $15,000 for opening supplies, and between $1,800 and $3,500 for smallwares for the Franchised Business before you open each BCS Makery. This amount depends on the scale of the opening inventory and is non-refundable once the order is placed.

The Development Fee and amounts due for opening inventory, opening supplies and smallwares are calculated in the same manner for all franchisees entering into Development Agreements under this offering, but the actual dollar amount paid may vary depending on the number of BCS Makeries you agree to develop. The Development Fee and all other amounts due are considered fully earned and non-refundable when paid.

ITEM 6

OTHER FEES

Type of Fee (See Note 13)	Amount*	Due Date	Remarks
Royalty Fee (See Note 1)	6% of Net Sales	Currently payable monthly based on the prior calendar month's Net Sales and due on the 15th of each month	Payment must be made monthly via electronic funds transfer. We reserve the right to modify the due date to every Friday for the preceding week commencing Monday and closing Sunday upon 60 days' prior written notice.
Brand Fund Contribution (See Note 2)	2% of Net Sales	Currently payable monthly based on the prior calendar month's Net Sales and due on the 15th of each month	Payment must be made monthly via electronic funds transfer. We reserve the right to increase the Brand Fund Contribution upon 60 days' written notice to you, but the Brand Fund Contribution, when combined with the Local Marketing Expenditure requirement, will not exceed 4% of Net Sales for the initial term of your Franchise Agreement. We have the right to modify the due date to every Friday based on Net Sales for the preceding week (commencing on Monday and closing on Sunday) upon 60 days prior written notice to you.
Local Marketing Expenditure (See Note 2)	1% of Net Sales	Payable to vendors as incurred	We have the right to request copies of documentation evidencing your compliance with the Local Marketing Expenditure.
Technology Fee (See Note 3)	The monthly fee is currently $500, up to a maximum of $500	Monthly with the Royalty Fee payment	Fee is not currently assessed, but we reserve the right to do so. Payment must be made via electronic funds transfer. We have the right to modify the due date to every Friday to coincide with payment of the Royalty Fee and Brand Fund Contribution. upon 60 days prior written notice to Franchisee.

Type of Fee (See Note 13)	Amount*	Due Date	Remarks
Technology Maintenance, Updates and Upgrades	$1,000 annually for hardware and $1,000 biannually for software	Payable to vendors as incurred	This is our estimate of the total annual/biannual cost to you of optional or required maintenance, updating or upgrading of hardware and software. This fee does not cover credit card processing fees.
Loyalty Program Fees (See Note 4)	Currently $119 per month, up to a maximum of $119 per month.	Monthly with the Technology Fee payment	Payment is currently made by us to a third-party supplier and must be made via electronic funds transfer.
Gift Card Program (See Note 5)	Issuer expenses multiplied by 105%.	Within 20 days after invoice date.	Fee is not currently assessed, but we reserve the right to do so. Service Fees under the Gift Card Program Agreement (Exhibit K to the Franchise Agreement) shall be payable as follows: for each measurement period, which shall be at least quarterly, Issuer shall provide to us an estimate of the Issuer Expenses and other components of the formula by which the Service Fees are determined for the measurement period just ended.
Late Fee for Reports and Payments	Currently $150 per report or payment (maximum)due to Franchisor when franchisee fails to submit by due date.	When due	This late fee is not Interest or a penalty; the late fee will compensate Franchisor for the administrative and management costs associated with collecting late payments and reports
COMO (Loyalty Services and Text Messaging Program)	Currently $499 per month, up to a maximum of $499 per month.	Monthly with the Royalty Fee payment	You may use the COMO communications tool for SMS texting with customers, but you are currently not required to do so. The fee for COMO is payable to us and passed through to the vendor.

Type of Fee (See Note 13)	Amount*	Due Date	Remarks
Appointedd	Currently $21.97 per month, up to a maximum of $119 per month.	Monthly with the Royalty Fee payment	You are required to use the Appointedd® tool for your online event scheduling, calendaring, and booking activities. This application allows end users to view Makery event availability and manage bookings online. The fee for Appointedd is payable to us and passed through to the vendor.
Woven	Currently $36 per month.	Monthly with the Royalty Fee payment	You are required to use the Woven® tool for your operations management. The fee for Woven is payable to us and passed through to the vendor. You must execute the Woven Acknowledgment attached as Exhibit M to the Franchise Agreement.
Inspection and Testing for Unapproved Suppliers, Products or Equipment	Out-of-pocket costs and expenses we incur for any inspection or testing.	Upon invoice	We reserve the right to invoice you for our out-of-pocket costs and expenses we incur for any inspection or testing. Since 2018 we have not had the necessity to assess this fee.
Regional Cooperative Fee	If established, up to 2% of Net Sales	Weekly with each Royalty Fee payment	Payable if we establish and collect the fees for a regional marketing or advertising cooperative

Type of Fee (See Note 13)	Amount*	Due Date	Remarks
Additional Training Fees (See Note 6)	$500 per day per trainer plus trainer's travel, lodging, meal and incidental expenses for additional initial training requested by you; up to $2,500 for replacement manager training; up to $1,500 for regional meeting training and separate training at the Annual Conference; up to $5,000 if you fail to demonstrate competency of pre-training materials such that you are required by us to repeat training	As incurred	We may provide additional employee training at your Franchised Business. We may change this rate at any time in the Manuals. Replacement managers must attend training before starting work.
Transfer Fees (See Note 7)	25% of then-current initial franchise fee for each BCS Makery transferred; waived for existing franchisees with certain qualifications; $5,000 for training if transferee is new to Brand	Upon transfer	Payable in lieu of an initial franchise fee if you transfer the Franchise Agreement or Franchised Business or upon ownership change involving control of 50% or more of your equity interests. Enforcement is subject to state law.
Relocation Fee	$5,000 or such greater amount necessary to reimburse us for costs associated with a franchisee relocating their BCS Makery location	As incurred	Payable if you request our approval to relocate a BCS Makery
Bank Fees	Actual Bank Fees charged for insufficient funds or denied access for EFT/ACH transfer plus $25 per event, subject to limits imposed by applicable law	As incurred	Payable if a bank charges us fees for a returned check or denied electronic funds transfer payment to us. Minnesota law limits these fees to $30 per dishonored check.

Type of Fee (See Note 13)	Amount*	Due Date	Remarks
Audit Results and Accounting Fees (See Note 8)	Underpaid Royalty Fees, Brand Fund Contributions and other fees; Cost of audit and accounting fees	Within 15 days after invoice date	Payable if you understate annual Net Sales by more than 2%; paid in addition to the late charge
Late Charge	Lesser of 18% per annum or highest rate allowed by law (10% in California)	Within 15 days after invoice date	Accrues from due date
Late Fee	$150	Upon invoice	You must pay to us a late fee in the amount of $150 for each report that you fail to timely submit to us under Section 4(g) and each payment not received by us by the prescribed due date.
Successor Fee (See Note 9)	50% of the initial franchise fee we then charge for a similar Franchised Business	When you send your renewal notice	Paid if and when you renew, and we confirm that you are eligible to renew and sign a successor franchise agreement
Securities Offering Fees	$10,000 for each Makery included in an offering, plus expenses that exceed the fee; Reimbursement for counsel and accounting fees for review of periodic reports	Upon request for approval of offering documents	Payable if you request our review of a placement memorandum or registration statement for any public or private offering of your equity or debt securities; reimbursement for costs incurred to review of periodic reports
Improvements	Currently, up to $500,000 for improvements required during the initial term of the Franchise Agreement	Upon invoice	Payable to us as reimbursement for any required improvements we make to your Makery following your failure to make the improvements within the time period described in the Franchise Agreement

Type of Fee (See Note 13)	Amount*	Due Date	Remarks
Indemnification, Insurance and Enforcement Costs (See Note 10)	As incurred	Within 15 days after invoice date	Payable to us for damages, costs and expenses incurred by us from third party claims arising from your operation of the business; includes our cost of defense and resolution; our costs for enforcing the Franchise Agreement and Development Agreement against you, including attorneys' fees, court costs, collection costs, expert fees and costs, discovery costs, and other costs we incur to obtain required insurance on your behalf or complete your post-termination obligations
Annual Conference Fee	Annual Registration Fee for your attendance at our Annual Conference; initially up to $1,500 per attendee	Within 15 days after invoice date	Payable in advance of our Annual Conference, if we hold one. You and your Operator must attend our Annual Conference, if we hold one. We may increase the fee to up to $2,500 per attendee
Liquidated Damages (See Note 11)	Varies depending upon the length of the term remaining at termination	Upon the termination of the Franchise Agreement or Development Agreement	
Extension Fee	$2,000 per month for each unopened Makery non-compliant with the Development Schedule	As incurred	Payable to us each month during the extension of the development period. Applies to Development Agreements only
Technologies Installation Fee	Then-current fee	As incurred	In the future, we may provide assistance in developing and planning installation of the Technologies (See Item 11) and we reserve the right to charge our then-current fee in connection with said assistance.

*These fees are uniformly imposed and nonrefundable.

Notes

1. *Royalty Fee.* You must pay us a monthly royalty fee of 6% of the Net Sales of your Franchised Business during the preceding month. Monthly Net Sales are reported to us each day through the BCS Makery Point of Sale ("POS") system. "Net Sales" means the total selling price of all services and products and all income of every kind and nature related to your BCS Makery, whether for cash, cash equivalents, or credit, and

regardless of collection in the case of credit. Proceeds from the sale of coupons, gift cards, gift certificates or vouchers shall be included in Net Sales when and at the Makery from which the coupons, gift cards, gift certificates or vouchers are eventually redeemed. Net Sales exclude the following: complimentary products and services (provided that the aggregate amount of such products and services does not exceed 2% of Net Sales for the applicable week), tips and gratuities, and sums collected and actually paid by you for any sales or other excise tax imposed by any duly constituted government authority. In the case of promotional discounts implemented by us at the BCS Makery, the amount actually paid by the guest after the discount, rather than the original amount, will be considered for purposes of the term Net Sales. Net Sales also includes the proceeds of any business interruption insurance applicable to your BCS Makery. In certain isolated instances we have negotiated a reduced Royalty Fee based on factors we determine relevant in our sole and absolute discretion.

2. *Brand Fund Contribution and Local Marketing Expenditure*. We have established a Brand Fund into which you will contribute a monthly Brand Fund Contribution of 2% of the Net Sales of your Franchised Business during the preceding month. Brand Fund Contributions will be made concurrently with Royalty Fee and Technology Fee payments. We reserve the right to increase the Brand Fund Contribution upon 60 days' written notice to you, but the Brand Fund Contribution, when combined with the Local Marketing Expenditure requirement, will not exceed 4% of Net Sales for the initial term of your Franchise Agreement. You must also spend at least 1% of Net Sales on Local Marketing Expenditures. The total minimum amount we require you to spend on Brand Fund Contributions and Local Marketing Expenditures will not exceed 4% of Net Sales (allocated by us, at our sole option, among the Brand Fund and Local Marketing Expenditures), during any period consisting of four consecutive fiscal quarters. If you fail to pay the required minimum amount in Local Marketing Expenditures and Brand Fund Contribution, we have the right to collect unspent amounts from you and contribute them to the Brand Fund.

3. *Technology Fee*. While we do not currently assess this fee, we reserve the right to do so in the future. The Technology Fee covers the pass-through costs plus overhead of access to technology we provide to each BCS Makery and franchisee, currently including without limitation software licenses, database management, software maintenance, internet/Wi-Fi, cyber security/firewalls, music copyrights, and general IT support. The current fee is a maximum of $500 per month The Technology Fee will be invoiced each month with the Royalty Fee and Brand Fund Contributions.

4. *Loyalty Program.* We have created a Loyalty Program for frequent customers. Loyalty program fees will be invoiced each month with the Technology Fee.

5. *Gift Card Program.* While we do not currently assess this fee, we reserve the right to do so in the future. The formula for Commissions per Gift Card sold by you is currently the estimated average handling costs of $.50 related to issuing a Gift Card multiplied by 105%. The estimate of the average handling costs shall be made by the issuer of the Gift Card. The Issuer shall review and (to the extent appropriate) adjust its estimates at reasonable intervals, not less frequently than annually. The Issuer may make its estimates by any reasonable method and, at its option, may use the same estimated average handling costs for all franchisees, in its sole discretion. "Issuer Expenses" means the sum of Issuer's Direct Costs and Issuer's Indirect Costs, with no reduction for any potential income from unredeemed Gift Cards. "Direct Costs" means and includes all costs identified specifically with the Issuer services, including an allocable portion of costs for compensation, bonuses and travel expenses attributable to employees directly engaged in providing Issuer services, for materials and supplies directly consumed in providing Issuer services, and for other direct costs, such as costs of printing, storing, and shipping Gift Cards, shared services costs, costs of marketing and promotional services provided by any third party service providers, promotional discounts on Gift Cards, and license fees for intellectual property. Direct Costs shall not include interest expense on indebtedness not incurred specifically for the benefit of you. "Indirect Costs" means and includes all costs that are not specifically identified with the Issuer services but that relate to the Direct Costs. Indirect Costs

may include (for example) costs with respect to utilities, occupancy and other overhead burdens. The estimate of Issuer Expenses for each measurement period, which shall be at least quarterly, shall be made by Issuer or its agent. Issuer (or its agent) may make its estimates by any reasonable method.

6. *Additional Training Fees*. The Additional Training Fee covers training and operational support provided at your request beyond the training and opening assistance that we provide as part of your initial franchise fee as described in Item 11. We currently charge $500 per day per trainer plus the trainer's travel expenses for additional training. If you cancel or request a change in any requested training, you will incur fees for flight and hotel changes incurred by our training team. We reserve the right to change this fee at any time or to charge a reasonable amount for any optional additional training we make available after you open the Franchised Business. We may charge up to $2,500 tuition for training a replacement manager for your BCS Makery at our initial manager training, and tuition up to $1,500 per event per person for training at regional meetings. In addition, if you fail to demonstrate competency of pre-training materials and are required by us to repeat training, you will pay tuition up to $5,000 for such training. These fees are due in advance of the start of training and payable via ACH.

7. *Transfer Fee.* You or the transferee must pay a non-refundable Transfer Fee equal to 25% of our then current initial franchise fee for a single BCS Makery, plus an Initial Training Fee of $5,000 if you transfer the Franchise Agreement or Franchised Business to a transferee that is not an existing Buff City Soap franchisee, or in the event of an ownership change involving control of 50% or more of your equity interests. We will not charge a fee for any transfer of your equity interests among any of your existing owners (provided such transfer of equity interests does not result in a change of control) or an initial transfer from an individual to an entity controlled by that individual. See Item 17.

8. *Audit Fee*. We may audit your accounts, books and records at our expense. You must pay any underpaid fees plus interest when we invoice you. If you understate Net Sales by more than 2%, then you must reimburse us for the cost of conducting the audit including, without limitation travel, lodging, meals, wages, expenses and reasonable accounting and legal fees we incur. We may also, in our sole discretion, require that you engage an independent certified public accounting firm reasonably acceptable to us to audit your financial statements for the next two years (or such time as we deem appropriate if instances of underreporting continue).

9. *Successor Fee.* The Franchise Agreement has an initial term of 10 years and provides for one renewal term of five years, subject to certain conditions. To renew the franchise and continue under a successor Franchise Agreement, if you meet the conditions for succession, you must pay us a non-refundable renewal fee equal to 50% of our then current initial franchise fee for a single BCS Makery. See Item 17.

10. *Indemnification, Insurance and Enforcement Costs*. You must defend, indemnify and hold us and our affiliates harmless from and against any claims asserted against us or our affiliates resulting from the development, operation or closure of your Franchised Business. You must also indemnify us against costs we incur to enforce the Franchise Agreement or the Development Agreement against you, such as attorneys' fees, court costs, expenses for experts and advisors, and other expenses we incur to cause your compliance with the agreements or compensate us for costs we incur directly and indirectly as a result of your breach. These costs may include the costs we incur to perform your post termination obligations to package and return inventory, remove our signage and trade dress from the Makery, restore the Makery interior as your lease requires, and cause your Makery advertising and marketing activity to end. If we purchase required insurance for you when you fail to provide proof of insurance, we may charge you the cost of the premium we paid on your behalf plus an administrative fee of 25% of the premium amount.

11. *Liquidated Damages*. If we terminate the Franchise Agreement for any reason other than our default and failure to cure, within 30 days following the effective date of termination, you must pay us liquidated

damages in a lump sum equal to the greater of: (1) the product of 36 multiplied by the average monthly Royalty Fees accrued during the 12-month period before the month of termination (or, if the Makery has been open less than 12 months, during the period during which the Makery has been open), and (2) $300,000. If we terminate the Development Agreement, you must pay liquidated damages in an amount equal to the balance of the initial franchise fee for each Makery that you fail to develop in accordance with the development schedule based on the initial franchise fee under the then-current form of Franchise Agreement.

12. *Offset.* We may, without notice to you, offset or recoup any liability we owe to you or your affiliates against any liability or which we determine you or your affiliates is liable to us or our affiliates, whether either liability is matured or unmatured, is liquidated or unliquidated, or arises under any agreement between us or our affiliates and you or your affiliates.

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ITEM 7

ESTIMATED INITIAL INVESTMENT

YOUR ESTIMATED INITIAL INVESTMENT SINGLE MAKERY (See Note 1)					
Nature of Expenditure	**Low Estimate**	**High Estimate**	**Payment Method**	**When Due**	**Payment To**
Initial Franchise Fee (See Note 2)	$50,000	$50,000	Lump sum	At signing of Franchise Agreement	Franchisor
Construction and Leasehold Improvements (See Note 4)	$45,000	$189,000	As incurred	Before opening	Suppliers
Rental Expenses (See Note 4)	$25,000	$70,000	As incurred	Before opening	Suppliers
Interior and Exterior Signs (See Note 4)	$15,000	$21,000	As incurred	Before opening	Suppliers
Furniture and Fixtures (See Note 5)	$62,500	$97,000	As incurred	Before opening	Suppliers
Equipment (See Note 5)	$6,844	$50,000	As incurred	Before opening	Suppliers
Smallwares (See Note 6)	$1,800	$3,500	As incurred	Before opening	Affiliate
Architects and Engineering	$5,750	$20,000	As incurred	Before opening	Suppliers
Other Professional Fees (Accountant/Lawyers/Business Advisors)	$1,000	$20,000	As incurred	Before opening	Suppliers
Opening Inventory (See Note 6)	$20,000	$120,000	As incurred	Before opening	Affiliate
Opening Supplies (See Note 6)	$9,000	$15,000	As incurred	Before opening	Affiliate
Computers, software, Telecommunication, networking, security (See Note 7)	$5,775	$10,600	As incurred	Before opening or as incurred	Suppliers or by Franchisor
Training and Pre-Opening Expenses (See Note 8)	$21,274	$33,591	As incurred	Before opening	Suppliers
Pre-Opening Labor	$18,992	$26,194	As incurred	Before opening	Suppliers

YOUR ESTIMATED INITIAL INVESTMENT SINGLE MAKERY (See Note 1)					
Nature of Expenditure	**Low Estimate**	**High Estimate**	**Payment Method**	**When Due**	**Payment To**
Insurance (See Note 9)	$8,132	$9,139	As incurred	Before opening	Suppliers
Deposits and Permits (See Note 10)	$2,000	$25,000	As incurred	Generally, ongoing within 12 months before opening	Suppliers
Market Introduction Budget (See Note 11)	$15,000	$40,000	Lump Sum	Before opening	Suppliers
Utility Deposits	$0	$5,000	As incurred	Before opening	Suppliers
Security System	$1,000	$5,000	As incurred	Before opening	Suppliers
Lease Deposit	$1,500	$25,000	As incurred	Generally 30 - 90 days before opening.	Suppliers
Miscellaneous Expenses (see Note 12)	$1,000	$25,000	As incurred	Before opening	Suppliers
Additional Funds - 3 Months (See Note 13)	$63,000	$96,000	As incurred	After opening	Various
Total	**$383,292**	**$956,024**			

YOUR ESTIMATED INITIAL INVESTMENT – DEVELOPMENT AGREEMENT (2 BCS MAKERIES) (See Note 1)					
Nature of Expenditure	**Low Estimate**	**High Estimate**	**Payment Method**	**When Due**	**Payment To**
Initial Franchise Fee (See Note 3)	$75,000	$75,000	Lump sum	At signing of Franchise Agreement	Franchisor
Investment for Single Makery less Initial Franchise Fee for Makery #1 (Included in Development Fee)	$333,292	$906,024	As incurred Before opening Suppliers ($30,800 to $138,500 is payable to Franchisor for Makery #1)		
Total	**$408,292**	**$981,024**			

Notes to Item 7

1. For the Single Makery and Development Agreement, we have based our estimates of initial investments on the experience of our Retail Affiliates developing and operating similar BCS Makeries, as well as the experience of franchisees in opening their Makeries, to compile the foregoing estimates, encompassing approximately 1,500 to 3,000 sq. ft.

   Payments to us are uniformly imposed and not refundable. Payments made to third party vendors or suppliers and the opportunity to obtain a refund of any such payment are subject to the terms and conditions of those vendors. We do not provide any direct or indirect financing for initial franchise fees or development fees, other fees or other costs paid to us or to third parties. We do not provide any guarantees for any financing provided to you by third parties.

2. The initial franchise fee paid by you and other similarly situated Franchisees will be the same and is non-refundable.

3. When you sign a Development Agreement, you must agree to develop a minimum of 2 Makeries and pay us a non-refundable development fee equal to 100% of the initial franchise fee for the first BCS Makery to be developed ($50,000) and 50% of the initial franchise fee for each additional BCS Makery ($25,000 if developing 2 Makeries) to be developed under the Development Agreement. The total Development Fee due for 2 Makeries is $75,000. When you sign the Franchise Agreement for your first BCS Makery, we will credit a portion of the development fee payment to satisfy the initial franchise fee due under the first Franchise Agreement. When you sign each additional Franchise Agreement under the Development Agreement, you will sign the then-current form of franchise agreement that we offer, which may contain materially different terms. In addition, you will pay us the balance due for the initial franchise fee due under each applicable Franchise Agreement ($25,000 if developing 2 Makeries), which will be the initial franchise fee minus the applicable portion of the development fee. The Development Fee paid by you and other similarly situated Franchisees will be the same and is non-refundable.

4. These estimated costs are to build out an existing building or space to meet the image and décor we require. BCS Makery locations are between approximately 1,500 and 3,000 sq. ft. Typical BCS Makeries are located in strip centers, town squares, or other regional retail development centers within metropolitan or micropolitan areas. The cost per square foot of leasing commercial property will vary depending on location, size, local market conditions and other factors, and are not included in these estimates. Your rent will likely include base rent, additional rent related to the Net Sales of the BCS Makery, common area maintenance and marketing charges, and proportionate shares of property taxes, insurance and other costs. Your BCS Makery must be able to accept and store bulk deliveries of product raw materials. The lease terms must also allow for on-premises mixing and finishing of our products in the Soap Makery located in the public space of the Makery. You may incur architect and engineering fees in the development of your location. Construction and Leasehold Improvement estimates do not include rent or utilities. You may need to make deposits or pre-payments for rent, utilities, and other service providers related to the operation of the Franchised Business. Depending on the costs in your market, your credit and the rental terms offered in various areas of your market, you can expect differences in rent rates, terms and conditions. Our estimate is based on two months' rent as deposit and deposits for commercial lease parking. We have relied on our experience in opening company owned Makeries, as well as the experience of franchisees in opening their Makeries, to compile the foregoing estimates. Your net leasehold improvement costs will depend on the condition of your Makery location as delivered by your landlord and any tenant improvement allowance you may receive from your landlord in your lease. You may need to demolish existing finishes and reroute utility lines in space that was used for another purpose, estimated in the high-end amounts. You may need to finish first generation space with utilities, lighting and interior walls and ceilings, estimated in the high-end amounts. Our estimated range of costs for leasehold improvements is based upon our expectations that

you will receive your Makery location from your landlord in good condition and ready for finishing with our décor package. Your landlord may provide funding for leasehold improvements. We anticipate that you will lease rather than build your location. We therefore have not included any costs for land, building construction or related costs in our estimates. We will provide you with our criteria for sites for BCS Makeries and may conduct an on-site evaluation, at our option, in connection with our review and approval of the site that you select for your first BCS Makery location. We contemplate one visit to your market, for your first Makery location only, to review sites that you have identified. You will reimburse us for our reasonable expenses for providing any additional site selection or approval support including a fee of $500 together with travel, lodging, transportation, food and personnel costs incurred for any subsequent visits.

5. You will purchase your furniture and equipment from suppliers we have approved, which may include us or our affiliates. We will provide specifications for the models of equipment you will be required to purchase for your Buff City Soap location. Our affiliates or we may be the sole supplier for certain equipment. The type and number of pieces of furniture and fixtures you require will be based on the size of the location you select, which may increase the cost. We may negotiate with vendors for the price, warranties, guarantees, delivery costs and/or maintenance contracts related to the equipment, furniture and fixtures used in the development of BCS Makeries. We do not represent that we will be able to obtain for you the lowest costs or best terms available. You will need to purchase signs for your location. All signage must be in compliance with our standards and your local building and other codes.

6. You must purchase certain opening inventory and supplies and smallwares from our affiliate, BCS Supply. Those purchases are not refundable. The purchases include certain Proprietary Products including certain oils, micas, lye, scents, packaging, colorings, charcoals, clays, exfoliants and additives.

7. You will be required to purchase or lease the point-of-sale and computer system we specify. The type and number of computers and other hardware, software, cameras and telecommunications equipment may vary depending on your location. We will specify the computer hardware, software and telecommunications equipment in the Manuals. We expect that technology will evolve during the term of your franchise and you will need to update the Makery technology at your expense when we determine such updating is necessary for the System to remain competitive.

8. We will provide initial training for you, your Operator, your General Manager and up to two other personnel as we designate necessary without any additional fee. Both you, your Operator, and your General Manager, must attend initial training and complete training to our satisfaction. In addition, we may develop pre-training materials (print and electronic) that you and other attendees will be required to complete prior to attending initial training. You may be required to show competency in the pre-training material prior to attending training. Failure to show competency in the pre-training material may result in you not being able to attend initial training and may result in an additional training fee of $5,000.00. Initial corporate training will be a combination of office training and on-the-job training and may also include training provided electronically and remotely. Initial pre-opening training will be provided for your initial two locations at no cost, in a location designated by us and will be approximately one week in duration. We reserve the right to require training for additional locations thereafter for $2,500 per location, in which the duration of this training is up to seven days. We provide up to seven-day sessions for your first two store openings. In addition to incurring the costs of compensation and benefits for your staff, you will incur the cost for travel and other expenses during training. We have estimated the cost for travel, hotel, meals and local transportation for you and your staff during training. The costs of travel vary based on the time of year and the choices you make for hotels, number of personnel attending training and compensation paid to such personnel.

9. We will specify the minimum insurance coverage we require you to have for your Franchised Business in this disclosure document; such requirements may be modified by us from time to time in the Manuals. The

amount stated for insurance is an annual premium that will recur and is subject to changes in insurance markets and your loss history.

10. You are responsible for identifying and acquiring the permits, bonds, utilities, merchant accounts and licenses necessary to develop, open and operate the Franchised Business. Our approval for your opening of your Makery is conditioned upon, among other things, our receipt of copies of all licenses, permits and certifications as set forth in the Manuals.

11. Your Market Introduction Program will be developed by you in accordance with our standards set forth in the Manuals and is subject to our prior written approval. You will execute the Market Introduction Program as approved by us.

12. This is an estimate of other municipal and county permits, lease processing expenses, business advisory expenses, and other initial expenses that may be incurred prior to the Makery Opening.

13. This is an estimate of the amount of additional operating capital that you may need during the first three months after opening your business based on the costs our Retail Affiliates have incurred opening and operating similar BCS Makeries. This estimate includes additional funds you may need to pay employee salaries, and wages, utilities, payroll taxes (including payroll to cover the pre-opening training period for your staff), fees payable to us and our affiliates, legal and accounting fees, additional advertising, insurance, bank charges, miscellaneous supplies and equipment, staff recruiting expenses, state tax and license fees, deposits, prepaid expenses and other miscellaneous items.

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ITEM 8

RESTRICTIONS ON SOURCES OF PRODUCTS AND SERVICES

Required Purchases and Approved and Designated Suppliers

As of the issuance date of this disclosure document, you must purchase all equipment, furnishings, fixtures, supplies, packaging, computer hardware and software, and signage from vendors of whom we approve and who meet our specifications. All purchases and leases must meet the standards and specifications we specify in the Manuals, or otherwise in writing. You must request our consent to use vendors and suppliers not designated by us and comply with our requirements for obtaining consent of your proposed vendor or supplier. BCS Supply is the supplier of raw materials and packaging, labels and accessories you will need to open and operate your BCS Makery.

None of our officers owns an interest in any supplier or vendor to the BCS Makeries.

Proprietary Products

We will provide to you the specifications, detailed descriptions, formulas, and personal care product "recipes" to you and provide you with the list of any ingredients, supplies, apparel, equipment, and any other merchandise or property that you must use or sell to operate the Franchised Business in accordance with the System which either (i) display the Marks or (ii) are specially configured, manufactured or produced by, or for, us in accordance with our specifications (collectively "Proprietary Products") that you must purchase, use, offer, sell and promote, and maintain in stock at Franchised Business in quantities needed to meet reasonably anticipated consumer demand, certain proprietary products, ingredients, equipment, furniture, signage and other merchandise constituting Proprietary Products. We may designate certain of these disclosures as confidential. You must purchase all Proprietary Products and ingredients for Proprietary Products from suppliers selected in our sole discretion of which we give you written notice. BCS Supply is the only approved supplier for certain oils, micas, lye, scents, packaging, facial products, colorings, charcoals, clays, exfoliants and additives. We may, in our discretion, as frequently as we deem necessary, change the identity, specifications, formulas, recipes, inventory requirements and designations, and add new products and delete existing products, from the items that we designate as Proprietary Products. You must conform to all changes immediately upon written notice from us unless our written notice specifies a later implementation date. The Proprietary Products are the essence of what differentiates the Buff City Soap brand from competitors, and we retain absolute discretion regarding the ingredients and formulations of these Proprietary Products, and whether we or BCS Supply are the sole suppliers of these items. Some of these Proprietary Products may be formulated by or for us or BCS Supply and sold to you in packaged or ready to package form, and some may be blended, formulated and packaged at the BCS Makery according to our instructions. Obtaining and using substitutes for Proprietary Products and those that you must obtain from approved suppliers is a material breach of your Franchise Agreement.

Non-Proprietary Products

We will designate all other products that are not Proprietary Products ("Non-Proprietary Products"). Non-Proprietary Products will include non-raw materials products and packaging used that must be acquired from suppliers designated by us or that meet our specifications. All changes in the specifications for Non-Proprietary Products shall be communicated to you by supplements or modifications to the Manuals or otherwise in writing. You shall not place a new order for any Non-Proprietary Products with a supplier after receiving written notice of changes in the Non-Proprietary Products' specifications or that our approval of the supplier has been withdrawn or revoked.

Insurance

The insurance requirements described below are for a single Makery. If you own multiple Makeries, you must meet the insurance requirements below for each Makery and "per Makery location" aggregate limits when multiple Makeries are insured under single comprehensive general liability policy (capitalized terms not defined in Exhibit I of the Franchise Agreement have the meanings set forth in the Agreement). All insurance policies must:

1. be issued by a responsible carrier or carriers that has received and maintains an A.M. Best rating of at least A-VI (or comparable ratings from a reputable insurance rating service, in the event such A.M. Best ratings are discontinued or materially altered), and otherwise approved by Franchisor;
2. contain a waiver of subrogation provision;
3. other than Workers' Compensation, name us as and additional insured on a primary basis for operations of BCS Makery. If the additional insured has other insurance applicable to a loss, it will be on an excess or contingent basis. The additional insured's insurance coverage will not be reduced by the existence of such other insurance;
4. not have any deductible, self-insured retention, self-funded retention, or any similar provision unless prior written consent is given by Franchisor. Should consent be given by Franchisor for a deductible or similar provision to be included for any required insurance coverage, the deductible or other similar provision amount may not exceed $25,000. The coinsurance percentage will not be less than 80%
5. be primary and non-contributory to any other insurance that any of Franchisor Indemnitees for as procured for themselves;
6. provide for 30 days' prior written Notice to Franchisor of any material modification, cancellation, or expiration of such policy;
7. not contain language that limits the liability afforded to Franchisor and its Affiliates to any amount less than stated on the declarations page of each policy;
8. not contain a provision that in any way limits or reduces coverage for Franchisee in the event of a claim by Franchisor Indemnitees;
9. not include an insured versus insured exclusion or any exclusion that prevents coverage of a claim by one insured against another;
10. include a separation of insureds provision; and
11. have the following coverages:
    a. *Commercial General Liability* coverage ($1 million single limit per occurrence; $2 million general aggregate limit, for both general liability and products /completed operations liability) for personal injury and property damage, including premises, independent contractors, products and completed operations, contractual, personal and advertising liability, on an occurrence basis, with coverage on an ISO form CG 24 07 or equivalent commercial general liability form policy;
    b. *"All Risk*" property coverage including a property damage limit for the full cost of replacement of the BCS Makery and business interruption coverage for up to twelve months of projected earnings;
    c. *Business Automobile Liability* covering liability arising out of any auto (including owned, hired and non-owned autos), with a minimum of $1 million combined single limit each accident;
    d. *Workers' Compensation* or legally appropriate alternative covering all employees and contractors working at the BCS Makery for statutory limits and employers' liability with minimum limits of $500,000 bodily injury for each accident, $500,000 bodily injury by disease for each employee and $500,000 bodily injury disease aggregate;

e. *Umbrella Policy* having a limit of $1 million on an occurrence basis excess of covering excess of the underlying insurance described in (1), (3) and (4) above which is at least as broad as each and every underlying policy, provided that you may purchase more underlying coverage and less umbrella coverage under such policies as long as you maintain the total amount of the limits specified for each coverage area;

f. *Employment practices liability* insurance with a limit of $500,000;

g. *Employee Dishonesty/Fidelity* insurance with a limit of $100,000;

h. *Data privacy/Cyber Liability* insurance with a limit of at least $2,000,000; and

i. *Other insurance* as may be required by the state or locality of the BCS Makery.

Approval of Alternative Suppliers; Product Specifications

If you would like to offer products or use any supplies or services that we have not approved, or to obtain a good or service from a supplier we have not yet approved, you first must submit sufficient information, specifications and/or samples for our determination whether the product or service complies with our System Standards or the supplier meets our approved supplier criteria. We may establish and revise our approved supplier criteria from time to time as we deem appropriate and will make them available to our franchisees upon written request. We may condition our approval of a supplier on the supplier's agreement to comply with product quality standards, frequency of delivery, standards of service, and concentration of purchase requirements. We also may impose limits on the number of approved suppliers, products and services. We will respond to a request within 30 days from the date of our receipt of all of the information we requested and completion of any facility inspection. Franchisor may terminate or withhold its approval of any supplier, new Operating Assets, new Technology System or new Products that do not satisfy its Standards. We reserve the right to test supplies and inspect the premises of suppliers before granting our approval. We reserve the right to invoice you for our out-of-pocket costs and expenses we incur for any inspection or testing. Since 2018, we have not had the necessity to assess this fee. We will not issue our approval of the supplier until you pay that invoice. We may terminate our approval of a supplier or any products or services at any time, with or without cause, in our sole and absolute discretion upon reasonable written notice. Because the use of the highest quality, natural ingredients is an important part of our business model, we will monitor your chosen suppliers and may require that you select a different supplier if the supplier does not consistently meet our System Standards for quality.

Revenue from Franchisee Purchases

We or our affiliates may derive revenue or other benefits based on your purchases and leases, including from charging you for products and services we or our affiliates provide to you and from promotional allowances, volume discounts, and other payments made to us by suppliers and/or distributors that we designate or approve for some or all of our franchisees. We and our affiliates may use all amounts received from you or suppliers and/or distributors, whether or not based on your or other franchisees' actual or prospective dealings with them, without restriction for any purposes we or our affiliates deem appropriate.

We did not receive any revenue from required purchases or leases of goods or services by franchisees during our fiscal year ended December 28, 2025.

In our fiscal year ended December 28, 2025, franchisees paid our affiliate, BCS Supply, $38.735,101 for inventory and supplies. In addition, in our fiscal year ended December 28, 2025, BCS Supply received volume-based rebates totaling $126,355.88 for inventory purchased for the purpose of selling to franchisees and company-owned stores.

We have no other affiliates that derived revenue based on required purchases or leases by our franchisees.

Percentage of Total Purchases Represented by Required Purchases

Required purchases consist of items you must purchase from approved suppliers or under our established specifications. Your required purchases will represent approximately 90-100% of your total opening expenses (excluding the cost of real estate and improvements) and approximately 95% of your continuing required purchases and leases.

Payments to Franchisor from Designated Suppliers

We intend to negotiate preferred vendor agreements with approved suppliers that we expect will provide favorable pricing and delivery terms to franchisees, as described below. These agreements may pay us revenues based on the volume of franchisee purchases, which may be measured in sales dollars or units sold. These arrangements are not in effect as of the issuance date of this disclosure document, but we expect them to be in place in the future. We expect Affiliate BCS Makeries to purchase at the same prices and terms as franchised terms from these suppliers.

Cooperatives

We will have the right to require you to participate in a national or regional approved purchasing cooperative for the area in which your Franchised Business operates. We do not have any purchasing or distribution cooperatives in place as of the issuance date of this disclosure document.

Negotiated Purchases

We may, at our option, negotiate purchase arrangements or discounts for your Franchised Business. Certain of our suppliers may allow you to participate in the volume discounts we receive. However, these volume discounts will extend only to pricing terms and will not include any of the credit terms we have negotiated. We do not otherwise negotiate purchase agreements on behalf of our franchisees or any distribution cooperative, and do not guarantee pricing, credit or other terms for our franchisees. A particular supplier arrangement may not be available to you as the availability of these arrangements may vary depending on whether the supplier services the area in which your Franchised Business will be located.

Material Benefits

We do not provide material benefits to franchisees (for example, renewal of existing or granting additional franchises) based on their use of designated or approved suppliers.

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ITEM 9

FRANCHISEE'S OBLIGATIONS

Franchise Agreement

This table lists your principal obligations under the Franchise Agreement. It will help you find more detailed information about your obligations in that agreement and in other items of this Disclosure Document.

Obligation	Section in Agreement	Disclosure Document Item
a. Site selection and acquisition/lease	5(a), 5(b) and 5(c)	11
b. Pre-opening purchases/leases	7(a), 7(d), 7(e), 8(a), 8(b), 8(c) and 11(h)	8
c. Site development and other pre-opening requirements	5(e), 5(f), 6 and 10(f)	6, 7 and 11
d. Initial and ongoing training	6	11
e. Opening	5(f)	11
f. Fees	3(c)(4), 4, 18(c) and 18(d)	5 and 6
g. Compliance with standards and policies/operating manual	7(a) and 11(a)	11
h. Trademarks and proprietary information	16 and 19(b)	13 and 14
i. Restrictions on products/services offered	2(e), 7(a), 7(d), 7(f), 11(g) and 11(h)	16
j. Warranty and customer service requirements	11(i)	11
k. Territorial development and sales quotas	2 and Exhibit G	12
l. Ongoing product/service purchases	7, 8 and 11(h)	6, 8 and 11
m. Maintenance, appearance, and remodeling requirements	7(b), 7(c) and 8(a)	11
n. Insurance	15	6, 7 and 8
o. Advertising	10	6, 7 and 11
p. Indemnification	23	6
q. Owner's participation/management/staffing	7(a) and 13	11 and 15
r. Records and reports	4(g), 14(a) and 14(c)	11
s. Inspections and audits	5(e), 7(f), 8(a) and 14(b)	6, 8 and 11
t. Transfers	18	6 and 17
u. Renewals	3(b) and 3(c)	17
v. Post-termination obligations	21	17
w. Non-competition covenants	19(a) and Exhibits B and D	17
x. Dispute resolution	26	17

Development Agreement

This table lists your principal obligations under the Development Agreement. It will help you find more detailed information about your obligations in that agreement and in other items of this Disclosure Document.

Obligation	Section	Item
a. Site selection and acquisition/lease	5	11
b. Pre-opening purchases/leases	Not Applicable	8

Obligation	Section	Item
c. Site development and other pre-opening requirements	4 and 5	6, 7 and 11
d. Initial and ongoing training	Not Applicable	11
e. Opening	4 and 5, Exhibit A	11
f. Fees	6(a), 11(c), 11(f) and 12(f)	5 and 6
g. Compliance with standards and policies/operating manual	5	11
h. Trademarks and proprietary information	2(b), 8(b) and 13(b)	13 and 14
i. Restrictions on products/services offered	Not Applicable	16
j. Warranty and customer service requirements	Not Applicable	17
k. Territorial development and sales quotas	2 and 4 and Exhibit A	12
l. Ongoing product/service purchases	Not Applicable	8
m. Maintenance, appearance, and remodeling requirements	Not Applicable	11
n. Insurance	Not Applicable	6 and 8
o. Advertising	Not Applicable	6 and 11
p. Indemnification	10 and 11(f) and Exhibit C	6
q. Owner's participation/management/staffing	7(f) and 7(g)	11 and 16
r. Records and reports	Not Applicable	6
s. Inspections and audits	Not Applicable	6
t. Transfers	11 and Exhibit C	6 and 17
u. Renewals	3(b)	17
v. Post-termination obligations	13	17
w. Non-competition covenants	8(a) and Exhibits C and E	17
x. Dispute resolution	26	1

ITEM 10

FINANCING

We do not offer direct or indirect financing. We do not guarantee your note, lease or obligation.

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ITEM 11

FRANCHISOR'S ASSISTANCE, ADVERTISING, COMPUTER SYSTEMS, AND TRAINING

Except as listed below, we are not required to provide you with any assistance.

Pre-Opening Assistance

Before you open your Franchised Business:

We will designate the territory for your Franchised Location. (Franchise Agreement Sections 2 and 3)

We will provide you with advice and consultation in the selection of sites for Franchised Location(s) through the use of the site selection and evaluation forms, criteria and supporting materials that we make available to franchisees. (Franchise Agreement Section 5(a); Development Agreement Section 5(a))

We will review the information you submit for each proposed site for a Franchised Location, conduct any investigation of the proposed site we deem appropriate to evaluate the site, and accept or reject the site. (Franchise Agreement Section 5(b); Development Agreement Section 5(b))

We will accept or reject each site within 30 days after your submission of all initial and supplemental information we request regarding a proposed site. If we accept the site, we will give you notice of any remaining conditions to that acceptance. Under the Development Agreement, we will tender the Franchise Agreement for the accepted site. (Franchise Agreement Section 5(b); Development Agreement Sections 5(b), 5(c), 5(d))

We reserve the right to review, and in our reasonable judgment, approve each letter of intent, lease, sublease or purchase agreement (and any renewals and amendments thereof) that will govern your acquisition, occupancy and/or lawful possession of the Makery premises. (Franchise Agreement Section 5(c))

We will provide you with our standards for finishes, specifications for layout of the interior, mechanical and electrical systems, equipment, décor and ironwork and signs for a prototype Franchised Business that we make available to franchisees. (Franchise Agreement Section 5(e)). We provide the specifications and a list of vendors. We provide assistance with acquiring an identifying what you need to order. You are responsible for ordering equipment, signs, fixtures, opening inventory and supplies. You will pay the vendors directly. We do not deliver or install any items.

We will review your site plan and final plans and specifications for conformity to System Standards. (Franchise Agreement Section 5(e))

We will grant access rights on our secure website for franchisees to access our Manuals and standard operating procedures. (Franchise Agreement Sections 11(a)

We provide on-site training, initial corporate training and initial pre-opening training for up to 21 days to assist you with your initial corporate training and pre-opening activities for your Franchised Business for a maximum of two locations opened by you or entities affiliated with you. This training may be located in our corporate office in Dallas, TX, alongside a BCS Makery location chosen by the Franchisor. Initial Corporate Training is up to seven days. Initial Preopening Training for a BCS Makery opening is up to seven days per Makery for a maximum of two locations. (Franchise Agreement Section 6(b))

We will provide you with information regarding approved, required and preferred products, services and suppliers. (Franchise Agreement, Section 7(d))

We will provide you with guidance and recommendations for pre-opening marketing and accept or reject your proposed plan for pre-opening marketing. Pre-opening marketing plans must be submitted no later than 60 days prior to opening for approval and meet the required Market Introduction Budget (Franchise Agreement, section 10(f))

Site Selection

We do not select the site for your Franchised Business. You will have responsibility for selecting the site for your location and submitting information on the site approval form we include in the Manuals. The proposed site must comply with our site selection criteria, which depending on your market, includes demographic characteristics; traffic patterns; parking; character of neighborhood; competition from, proximity to, and nature of other businesses; other commercial characteristics; and the proposed site's size, appearance, and other physical characteristics. We have the right to accept or reject the site you select based on our analysis of how each of these criteria in your particular market enhance our brand awareness and goodwill. We will not unreasonably withhold our acceptance of a site that meets our criteria in your particular market for demographic characteristics; traffic patterns; parking; character of neighborhood; competition from, proximity to, and nature of other businesses; other commercial characteristics; and the proposed site's size, appearance, and other physical characteristics. In determining whether to accept or reject a proposed site, we also may consider the site's proximity to both boundaries of the Protected Area and to other existing or proposed Studios located outside the Protected Area boundaries. If we do not accept the proposed site within a 30-day period, the proposed site will be deemed rejected. The factors for site consideration may change after you sign a Development Agreement and before you submit each proposed site under a Development Agreement. We have no obligation to provide any assistance in locating a site, negotiating the lease, conforming the premises to local codes and ordinances, obtaining permits, constructing, remodeling or decorating, hiring and training employees (except for the training we provide described in training below), or providing for necessary equipment, signs, fixtures, opening inventory and supplies. You must propose a site within 60 days after the effective date of the Franchise Agreement and acquire the right to occupy the site within 30 days after our approval of the site. The grant of any extension of time to complete this phase of pre-opening is at our sole discretion. If you fail to acquire the right to obtain an approved site within 30 days following our approval, we may terminate your Franchise Agreement without giving you any time to cure. (Franchise Agreement, Section 5(d))

We do not typically own the premises which is then leased to you.

Under our form of Development Agreement, you must agree to open Franchised Locations under a specified development schedule (the "Development Schedule"). You must develop BCS Makeries in accordance with the Development Schedule described in the Development Agreement, which contains the site selection and approval requirements described above. If you are developing a Makery under a Development Agreement, you may request the right to extend the deadline within which you must propose a site for our approval, subject to your payment of the applicable extension fee (Development Agreement, Section 4(f)). Once we approve each site, and any required disclosure period has lapsed, you will be required to sign our then-current form of Franchise Agreement to proceed with the development of the site and the deadlines for developing the BCS Makery in the Franchise Agreement will apply.

Typical Length of Time to Open

Your Franchised Business must be open and operating by no later than 12 months from the date you execute your Franchise Agreement. Factors that may affect that period include obtaining site acceptance from us, making any necessary financial arrangements, obtaining required permits, designing the space, ordering the equipment and inventory, and obtaining necessary labor and materials. (Franchise Agreement Section 5(f))

Post-Opening Assistance

Provide you with information regarding approved, required and preferred products, classes, services and suppliers. (Franchise Agreement Sections 7(c) and 7(d))

We will provide you with ongoing access to the Manuals and our secure website, which we may update from time to time. (Franchise Agreement Section 11(a))

We will provide training programs to replacement management personnel and conduct additional and remedial training as you may request or as we determine necessary. (Franchise Agreement, Sections 7(c) and 7(e))

We will conduct periodic field evaluations and quality assurance inspections of BCS Makery to test and promote its compliance with System Standards and quality controls. (Franchise Agreement Section 14(b))

We will maintain and administer directly or through our affiliates the general marketing and development fund (the "Brand Fund") as described below in this Item. We will prepare upon your request an annual statement of monies collected and costs incurred by the Brand Fund and furnish a statement to you. (Franchise Agreement, Section 10)

Except as listed above, we do not have any obligation to provide you with assistance regarding (1) developing services or products your Franchised Business will offer to your customers; (2) the hiring or training of your employees; (3) the improving or developing your Franchised Business; (4) establishing prices; (5) establishing and using administrative, bookkeeping, accounting or inventory control procedures; or (6) resolving operating problems you may encounter.

Advertising

At least 90 days before the Opening Date, we will provide you with guidance and recommendations for the Market Introduction for the Makery, including a budget template and our market introduction materials. You must develop and submit, at least 60 days before the Opening Date, your plan for Marketing Introduction that conforms to our requirements, complies with the standards for Market Introduction of BCS Makeries, and provides for spending at least the Marketing Introduction Budget estimated from $15,000 to $40,000 (see Item 7, Note 23). We will accept or reject your Market Introduction plan within ten business days. You must timely execute your Market Introduction plan, once approved by us. We require documentation of your expenditures under and execution of your approved Marketing Introduction plan. These Market Introduction obligations are in addition to your Brand Fund Contribution and Local Marketing Expenditure. (Franchise Agreement Section 10(f))

We will conduct advertising in regional and national media using the funds available in the Brand Fund described below. We may use print, broadcast and on-line or electronic media, social media, direct mail and other promotional materials as funds permit. We will utilize a combination of in-house and advertising agency resources to produce advertising. We are not required to spend any amount on advertising in your Protected Area.

Brand Fund

We have established and administer a Brand Fund for the creation and development of marketing, advertising, and related programs, campaigns and materials (the "Brand Fund"). As of the issuance date of this disclosure document, all franchisees must pay us a weekly Brand Fund Contribution equal to two percent (2%) of the Net Sales of the Franchised Business for the preceding week. No franchisees contribute a different amount or a different rate. We will direct all initiatives relating to the positioning of the Brand using the Brand Fund. We will account for all Brand Fund Contributions we collect in a separate account. The Brand Fund will not be used to

defray any of our general operating expenses, except for reasonable salaries, administrative costs, travel expenses, and overhead as we may incur in activities related to the administration of the Brand Fund and its programs.

We may use the Brand Fund to pay the costs of research, agency of record services, market research, creation and production of video, audio, electronic, and written advertising and marketing programs; administration of regional, multi-regional, and national advertising and marketing programs, Product and customer research and surveys, and testing and related development activities; promotional events; purchasing and participating in online, Social Media, radio, television, and billboard advertising and programming; employing marketing, advertising and promotional agencies to assist therewith; conducting community relations activities; and supporting public relations, maintenance of the System websites, and online presence; and such other advertising, marketing, and promotional activities as we determine are appropriate for BCS Makeries and the Marks and System under which they operate. You will ultimately be responsible for the costs associated with the placement of any such marketing and media for the Makery in that you will either reimburse us for media and marketing placement or directly pay a third-party advertiser for placement of the media or marketing materials. The Brand Fund will furnish you with samples of advertising, marketing formats, promotional formats, and other materials at no additional cost when we consider it appropriate. Multiple copies of such materials will be provided to you at your cost plus any related shipping, handling, and storage charges. We may, at our sole option, increase the Brand Fund Contribution upon 60 days' prior notice to you, subject to the limitation stated under "Local Marketing" below.

We may spend on behalf of the Brand Fund, in any fiscal year, an amount that is greater or less than the aggregate contribution of all BCS Makeries to the Brand Fund in that year, and the Brand Fund may borrow from us or others to cover deficits or may invest any surplus for future use. Any monies in the Brand Fund not spent at the end of each fiscal year will remain in the Brand Fund, provided that amounts contributed to the Brand Fund may be used to pay taxes associated with unspent amounts on deposit in the Brand Fund. We will have the sole and exclusive discretion to direct all activities and programs funded by the Brand Fund. The Brand Fund will not be separately audited. We will, upon your written request (but not more than once annually), provide a copy of our unaudited annual statement of monies collected and costs incurred by the Brand Fund. We have no obligation to ensure that Brand Fund expenditures in or affecting any geographic area are proportionate or equivalent to the Brand Fund Contributions made by franchised BCS Makeries in that geographic area, nor are we obligated to ensure that your Makery or any other BCS Makery will benefit directly or in proportion to your or its Brand Fund contribution, or that all BCS Makeries operated by us or any of our affiliates will pay the same Brand Fund Contribution. As of the issuance date of this disclosure document, the BCS Makeries operated by us and/or our affiliates do not contribute to the Brand Fund. We may terminate and reinstate the Brand Fund at any time. If the Brand Fund is terminated, all unspent monies will be distributed to franchisees operating a BCS Makery in proportion to their respective contributions to the Brand Fund accrued during the preceding three-month period. (Franchise Agreement Section 10(a)).

In our fiscal year ended December 28, 2025, the Franchisees contributed a total of $2,430,136 to the Brand Fund. The Brand Fund expenses were as follows:

Type of Expenditure	**Amount**	**Percentage**
Paid Media	$1,024,102	33.1%
In-Store Marketing and Signage	$179,241	5.8%
UGC, Influencers & Content Production	$316,919	10.3%
Agency Services	$1,483,219	48%
Other	$86,443	2.8%
TOTAL*	**$3,089,923**	**100%**

*Amounts spent in excess of Franchisee contributions were subsidized by us. As of the Issuance Date of this disclosure document, we do not currently consider the amounts we have subsidized to be a loan to the Brand Fund.

We will not use the Brand Fund to solicit new franchise sales. Consumer advertising copy for which the Brand Fund pays may include solicitations of interest for prospective franchisees.

Local Marketing Expenditure

In addition to your contributions to the Brand Fund, you must make the Local Marketing Expenditure in the amount that we establish periodically. The minimum aggregate amount we require you to spend on the Local Marketing Expenditure combined with your contributions to the Brand Fund for the applicable fiscal quarters (if any), will not exceed 4% of Net Sales (which we will allocate, at our sole option, among the Brand Fund and the Local Marketing Expenditure), during any period consisting of four consecutive fiscal quarters. As of the issuance date of this disclosure document, the initial Local Marketing Expenditure is 1% of Net Sales. At our request, you will provide us with copies of invoices and other documentation reasonably satisfactory to us evidencing compliance with the Local Marketing Expenditure. If we determine that your Local Marketing Expenditure, combined with your Brand Fund Contributions, total less than the then-current percentage of Net Sales required by us during the then-most recently completed four consecutive fiscal quarters, we may notify you of any additional amounts that you must spend (up to the then-current percentage of Net Sales required by us) on local marketing. If you have not spent such additional amounts (in addition to any ongoing marketing requirements) by the end of the fiscal quarter in which you receive such notice, we may collect those unspent amounts directly from your account and contribute them to the Brand Fund, without any liability or obligation to use such funds for your local advertising. We will provide you with not less than 30 days' notice of any change in the amount of the Local Marketing Expenditure.

You must engage in local advertising, marketing and promotional activities and campaigns in accordance with our then-current standards and the Manuals. All such local advertising, marketing and promotional activities and campaigns must be approved by us in advance in writing. The Local Marketing Expenditure will be used to pay for the cost of implementing local marketing plans developed by us and adapted and implemented by you with our approval.

Advertising Cooperatives

While we do not currently, we may, at our sole option, require you to participate in certain local or regional advertising cooperatives organized and/or approved by us and composed of certain other BCS Makeries located in the geographic area in which your Makery is located. If you are required to participate in an advertising cooperative approved by us, you will be required to execute our then-current standard advertising cooperative agreement. We may terminate any advertising cooperative as permitted under the terms of the applicable cooperative advertising agreement. We may require advertising cooperatives to be formed, changed, dissolved or merged. (Franchise Agreement Section 10(j))

Special Promotions

In addition to the national, regional and local advertising described above, we may periodically develop and administer advertising, marketing and sales promotional programs in which you must participate upon the terms and conditions that we establish. Such programs are in addition to your Local Marketing Expenditure and may include marketing promotions, Product promotions, specialized Product offerings/limited time offers and similar programs. We will determine all phases of this advertising, marketing and promotion in our sole discretion. (Franchise Agreement Section 10(e))

Advertising Council

We currently have a Franchisee Advisory Council, a Product Council and a Marketing & Promotions Council, that each advise us regarding one or more of the following matters: long-term goals and growth strategies, review of financial reports, franchise health, KPI, feedback from franchisees, industry trends and potential innovations, changes in laws and regulations affecting the business, product launches and improvements, merchandising, training and development, health and safety, promotions performance, loyalty performance, grassroots marketing and paid marketing. We determine membership in the councils, which consists of a franchisor representative and five franchisee representatives This council services in an advisory capacity only and has no operational or decision-making power. We may change or dissolve these councils, or form additional councils, at any time.

Computer Systems

You must purchase and install before opening your Franchised Business the Technology Systems that we require, including the hardware and software to run a computer-based point-of-sale system and other associated systems and peripherals ("Technologies") necessary to operate a Buff City Soap retail establishment. We will advise and work with you to select these Technologies from our approved solutions. We estimate the cost to purchase the required Technologies, from an approved vendor is between $6,741 to $20,000. In the future, we may provide assistance in developing and planning installation of these Technologies and we reserve the right to charge our then-current fee in connection with said assistance. While we do not currently assess the monthly Technology Fee, we reserve the right to do so in the future. You will pay the Technology Fee in connection with your use and access of the Technologies. We and our affiliates have no obligation to provide ongoing maintenance, repairs, upgrades or updates to your Technologies. (Franchise Agreement Section 8(a))

We have independent access to the information generated and stored on the Technologies. Upon notice to you, at your cost and expense, the Technologies may be electronically linked to our or our affiliate's network. You will provide us with access to any information on the Technologies as we require, with or without notice, to retrieve transaction information, including customer, sales, sales mix, usage, and other operations data as we consider appropriate. There are no contractual limitations on our right to access this information. We may require you to update periodically, upgrade or replace the POS System, but you will not be required to replace the POS System more than once every five years. (Franchise Agreement Section 8(b))

We may mandate that you offer free wireless internet access or other accepted means of communication for customers in your BCS Makery. The approved vendor of the hardware systems may charge you a fee for maintenance, repairs, updates and upgrades to hardware. The annual cost of such maintenance, repairs, updates or upgrades will depend upon the agreement with the relevant hardware vendor and service providers. We estimate the total annual cost to you of optional or required maintenance, updating or upgrading hardware is $1,000 annually for hardware and $1,000 every other year for software.

We may, at our option, establish and maintain a communication and collaboration platform ("Intranet") through which you and we may communicate. We will have control over all aspects of the Intranet. At our option, we may post, update and disseminate the Manual and other confidential information through the Intranet. The Intranet platform and all communications that are posted or to be posted to it will become our sole property. If established, we will have no obligation to maintain the Intranet indefinitely, and we may modify or dismantle it at any time. (Franchise Agreement Section 8(d))

Manuals

The Table of Contents for the Makery Reference Manual appears as Exhibit H to this Disclosure Document. We provide you with an electronic copy of the Makery Reference Manual, which is thirty-six pages long. The

Makery Reference Manual references approximately 250 pages of material on the topics outlined in the Table of Contents that are accessible on our secure website.

Initial Corporate Training Program

TRAINING PROGRAM

Subject	Pre-Training Hours	Hours of Classroom Training	Hours of On-The-Job Training	Location
Brand Introduction	1	1	N/A	Virtual and Dallas
Product and Production Overview	1	2	30	Dallas and/or Makery
Supply Chain and Inventory Management	N/A	2	4	Virtual, Dallas and/or Makery
General Operations	N/A	3	10	Virtual, Dallas and/or Makery
Business Administration	N/A	2	N/A	Virtual, Dallas and/or Makery
Guest Services & Merchandising	N/A	1	1	Dallas and/or Makery
E-Commerce	N/A	1	0.5	Virtual, Dallas and/or Makery
Marketing Advertising & Promotions	N/A	6	1	Virtual, Dallas and/or Makery
Total Hours	**2**	**18**	**48.5**	

*Metropolitan Memphis, TN area as space is available in hotels or conference or business centers or our corporate headquarters located at 5294 Beltline Road, Suite 100, Dallas, TX 75254..

You, your Operator, and your General Manager ("Trainees") must attend our initial corporate training program. Within a reasonable time following the execution of your Franchise Agreement, we will provide our initial corporate training program to the Trainees. Where space is available in a regularly scheduled corporate initial training program, you may bring up to two additional personnel to training at no additional cost other than such personnel's travel and staff costs incurred.

We provide on-site training, initial corporate training and initial pre-opening training for up to 21 days to assist you with your initial corporate training and pre-opening activities for your Franchised Business for a maximum of two locations opened by you or entities affiliated with you. This training may be located in our corporate office in Dallas, TX, alongside a BCS Makery location chosen by the Franchisor. Initial Corporate Training is up to seven days. Initial Preopening Training for a BCS Makery opening is up to seven days per Makery for a maximum of two locations.

While it is recognized that training is a critical element to maintaining brand standards, we equip you with the ability to conduct training of your own staff. Following the training of completion by you, we, during periodic field visits, will evaluate the ability of your staff to perform their individual jobs to brand standards and will consult with you about retraining their staff if any deficiencies are noted. Upon completion of initial training, Management and staff training will be your sole responsibility and will be conducted by you and your management.

Our initial corporate training program may include on-line training, classroom sessions, and actual work experience. In order to reflect updates for your business needs, our training program, training materials, and Manual are all subject to change without notice. The time and subject allocation of the initial corporate training program may also vary based on factors such as the experience of your employees being trained. In addition, Buff City Soap may develop pre-training materials (print and electronic) that you and other attendees will be required to complete prior to attending initial training. You may be required to show competency in the pre-training material prior to attending training. Failure to show competency in the pre-training material may result in you not being able to attend initial corporate training and may result in an additional training fee of $5,000.00.

With respect to your first two BCS Makery openings, once the BCS Makery has been approved for opening by us, we also provide up to seven days (as determined by us in our sole discretion) of additional local, on-site Initial Preopening Training at your Makery ("On-Site Training"). There is no additional fee paid to us for this initial on-site pre-opening support and training for your first two BCS Makery openings. With respect to any opening support that we agree, in our sole discretion, to provide to you after your first two BCS Makery openings, you must pay our then-current fee. You will also receive periodic field support and consultation in person, electronically, etc. during the term without any additional fee.

The individual in charge of our initial corporate training program is:

Trainer	**Years of Training Experience**	**Years of Experience with Us**
Harold Ceron – Chief Operations Officer	32 years	3 months

The resources used during and after the completion of the required training is the "Makery Reference Manual" incorporated as part of the Manuals. We currently do not charge for training material, but we may do so in the future.

The Initial Corporate Training program is mandatory for your Operator, General Manager and trainer and, other than Initial Preopening Training, must be completed by a minimum of 90 days prior to your first BCS Makery opening date as we determine necessary. On-Site Training must be completed by a minimum of 14 days prior to your BCS Makery opening date. We may modify an opening date you propose based upon the projected date of successful completion of the training program by you, your Operator and/or General Manager. We require that you must always have a trained manager in the BCS Makery and/or be in the process of having a manager trained.

If your Operator and/or General Manager leave your employment for any reason, you must hire a replacement within 30 days who must attend the next initial corporate training program class we make available and complete it to our satisfaction. We reserve the right to charge a reasonable fee for any initial corporate training provided to any replacement or successor Operator, General Manager or other management personnel as we require. In writing we may approve them to conduct the training, at sole discretion to us.

We may conduct training at regional meetings and reserve the right to require that you, your Operator, your General Manager, assistant manager and those other management personnel attend. We may charge a reasonable training fee for these regional meetings. You and your Operator must attend our Annual Conference if we hold one. As of the date of this disclosure document, the Annual Conference Fee is $1,500 per attendee. We may increase the fee to up to $2,500 per attendee.

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ITEM 12

TERRITORY

You will not receive an exclusive territory. You may face competition from other franchisees, from Makeries that we own, or from other channels of distribution or competitive brands that we control.

Franchise Agreement

The franchise you are granted will be for one specified location approved by us. When you sign the Franchise Agreement, unless you have selected and we have accepted the precise location of the Franchised Business, we will designate an area defined by zip codes, a map, shopping areas, or other means (the "Designated Area"). You must find a location acceptable to us within the Designated Area during the 60-day period after you sign the Franchise Agreement. During this period, we will not grant a BCS Makery franchise to any other party and our Affiliates will not open or develop another BCS Makery within the Designated Area. You must find a location acceptable to us within the Designated Area. When we accept the location within the Designated Area you propose, we will fix the boundaries of a "Protected Area" for the Franchised Business.

There will be no minimum geographic size to your Designated Area or Protected Area. The Protected Area will be determined by the demographics and population size specific to your location. The minimum population size of the target demographic group within your Protected Area is determined on a case-by-case basis depending on the results of demographic research. Protected Areas will range in size from a site-specific location, i.e., a street address, to a block, a zip code, or a defined measurable area, depending on where your Makery is located. Typically, Makeries located in metropolitan areas will receive a smaller Protected Area than Makeries located in suburban/rural areas. Your Protected Area will be described in Exhibit G to your Franchise Agreement. During the term of your Franchise Agreement, and provided that you are not in default, we will not establish or license another person to establish another Makery within your Protected Area.

We generally will consider the relocation of a Franchised Business under the same criteria as we would consider for an application to approve any new location, such demographics, traffic patterns, physical site profiles, access, parking, competition in the market area, and other factors.

You do not have a right of first refusal to establish additional locations in your Protected Area, nor will you have any similar rights to obtain additional franchises.

During the term of the Franchise Agreement, neither we nor our affiliates will operate, franchise or license any other person or entity to operate a BCS Makery in the Designated Area until your Protected Area is identified, and, thereafter, will not operate or authorize any person other than you to operate a BCS Makery in the Protected Area. This restriction will not apply to any BCS Soap operating or under development by any person within the Designated Area as of the effective date of the Franchise Agreement. The Protected Area will be determined by us and stated in an Exhibit G of the Franchise Agreement that we send you.

The continuation of territorial protection under the Franchise Agreement does not depend on the achievement of any specific sales volume, market penetration or other contingency. We retain no rights to modify your Protected Area.

We retain all rights within and outside the Protected Area except those that are expressly granted to you in the Franchise Agreement. You will receive no compensation if we exercise our reserved rights. Without limiting the preceding sentence, we retain the right:

(1) to advertise and promote the System within and outside the Protected Area;

(2) to operate and license or franchise other persons to operate a BCS Makery at any location outside of your Protected Area;

(3) except for the restriction against the establishment of another BCS Makery in the Protected Area, to offer and sell, and authorize others to offer and sell, any products and services, including those offered and sold at BCS Makeries (such as packaged personal care products, clothing, merchandise and other Buff City Soap memorabilia), under the Marks or other trademarks at or from any location or through any channel of distribution (spas, salons, boutiques, supermarkets, discount stores, department stores and convenience stores, hospitals, health care facilities, airports, stadiums, business or industry locations (*e.g.* manufacturing site, office building, distribution facilities), military installations, military commissaries, universities, schools, the internet (or any other existing or future form of electronic commerce), other retail locations or wholesale channels and other retail facilities such as kiosks and multi-brand facilities providing a limited number or representative sample of the Products and services normally offered by a BCS Makery);

(4) to establish and operate, and license others to establish and operate, any business other than a BCS Makery, including other shops or retail businesses, under the Marks or under other marks, including Makeries or other businesses that we or its affiliates may operate, acquire, be acquired by, or be merged or consolidated with; and

(5) to establish and operate and license others to establish and operate, BCS Makeries and other retail facilities in any Reserved Area whether or not located within the Protected Area. A Reserved Area is any location that by its nature is unique and separate in character from locations generally developed as BCS Makeries, which include military bases, airports, shopping malls, hospitals, campuses, schools, hotels, casinos and other mass gathering locations or events. Because we may operate and authorize others to operate BCS Makeries in any Reserved Area, you will not receive an exclusive territory. You may face competition from other franchisees, from outlets that we own, or from other channels of distribution or competitive brands that we control.

The Protected Area described above will affect where you and other franchisees may solicit business sell products and services. You can sell services and products to anyone from anywhere so long as your sales do not result from any direct solicitation activities by you and the services you provide and products you sell are being performed within your Protected Area. We, other franchisees, licensees and company-owned businesses reserve the same right to service members and sell services and products to anyone from anywhere without compensation to you. You are prohibited from soliciting and marketing by any means (i.e. promotional materials, advertisements, Internet, social media, mobile applications, SMS texting, telephone, or any other means, electronic or otherwise) outside of your Protected Area and you must not specifically engage in target marketing ("Target Marketing") within the Protected Area of another Buff City Soap® Makery (franchise and/or a company/affiliate owned business). Target Marketing means a concerted effort by a franchisee to solicit and obtain customers through any type of advertisement or marketing, directed at all or a portion of another franchisee's Protected Area. You may sell and ship products to people located outside your Protected Area so long as your sales are not the result of solicitations outside your Protected Area or the result of Target Marketing activities by you.

You do not have the right to establish any additional or alternative channels of distribution (i.e., the Internet, Social Media or any other electronic means, including the telephone and SMS texting) without our express written permission that may be withheld at our sole discretion. We and our affiliates may develop alternative distribution channels for our proprietary products and those alternative distribution channels may compete with you. We provide no assurances that those alternative distribution channels will be offered as franchises or, if offered as franchises, that they will be offered to BCS Makery franchisees in those market areas.

You will not receive any compensation for any additional or alternative channels of distribution.

We and our affiliates may in the future franchise personal care product retailers under a different trademark (an "Affiliate Concept") that will sell goods or services similar to those a System franchisee will offer, or goods and services that are not similar to those a System franchisee will offer. Such a business could be located or have an outlet in the Protected Area. Affiliate Concept outlets may compete with your BCS Makery. Such Affiliate Concept outlets could be located or have an outlet in or near the Protected Area. The Franchise Agreement and Development Agreement we sign do not restrict or limit our ability or our affiliates to create, open, operate and franchise Affiliate Concepts within or outside the Protected Area. You have no right or option to participate in any franchise or license program, or to own an Affiliate Concept outlet, or to be paid any compensation relating to an Affiliate Concept outlet. We may join with our affiliates to leverage the buying power of all Affiliate Concept outlets and the System to obtain better quality service, pricing and availability from common approved suppliers, purveyors, and vendors of goods and services used by the BCS Makery chains.

As of the date of this Disclosure Document, we have no plans to operate or conduct a business similar to that being offered under a different trademark including, similar goods and services, a different trademark, franchisor owned or operated outlets with such characteristics, or solicitation or acceptance of orders under a different trademark. As a result of having no plans to do the foregoing at any time in the future, there is no plan in place for the same or a similar operating business that exists to provide the franchisor or any affiliate thereof plans to operate or franchise businesses under a different trademark that will sell goods or services similar to those the franchisee will offer.

Development Agreement

If you sign a Development Agreement you will not receive an exclusive territory. You may face competition from other franchisees, from outlets that we own, from other channels of distribution or competitive brands that we control.

The Development Agreement identifies the development territory within which you must develop multiple Franchised Locations under the Development Schedule (the "Territory"). The Territory will be a geographic area described in the Development Agreement and chosen by a method of delineation that we determine is appropriate under the circumstances. During the term of the Development Agreement, we will not operate or license any other person or entity to operate a BCS Makery within your Territory or operate, directly or indirectly, nor grant to persons the right to operate, a Competitive Business (as defined in the Development Agreement and as described in Item 17) located within the Territory; provided that, we and our affiliates will have the right to: a) establish and operate, and grant persons the right to establish and operate, Competitive Businesses located within the Territory under marks and business methods the rights to which are acquired by us and our affiliates pursuant to, as the result of, or in connection with a merger with or acquisition by any entity or acquisition by us or our affiliates of any entity, including an asset transfer; and b) in such case, operate or grant to persons the right to operate such Competitive Business as a BCS Makery. We reserve with respect to the Territory the same rights that we reserve with respect to the Protected Area described above.

Failure to comply with the Development Schedule is a material breach of the Development Agreement and will result in termination of your right to develop additional BCS Makeries in the Territory. The factors we consider in our decision to accept or reject a proposed site may change during the term of the Development Schedule under the Development Agreement, and we will use our then-current criteria to evaluate each site.

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ITEM 13

TRADEMARKS

The Franchise Agreement grants you the right to operate a Franchised Business under the Marks. Holdings has registered with the United States Patent & Trademark Office ("USPTO") on the Principal Register the following Marks identified in the "Registration No." column. Holdings has registered with the USPTO on the Principal Register the following Marks:

Mark	Registration/Application Date	Registration No.
BUFF CITY SOAP	February 13, 2018	5,399,187
SOAP MAKERY	January 15, 2019	5,654,077
	February 23, 2021	6,277,681
	February 23, 2021	6,277,676
Fresh Soap Handmade Daily	October 5 , 2021	6,513,337
Soap Whip	January 11, 2022	6,612,505
	April 2, 2024	7,347,160
	April 2, 2024	7,347,161
Smell Wonderful	August 13, 2024	7,475,439
BUFF CITY SOAP	October 29, 2024	7,552,212
FEROCIOUS BEAST	December 11, 2018	5,684,101

All required affidavits have been filed. No renewals have yet been required.

There are no currently effective material determinations of the USPTO, the Trademark Trial and Appeal Board, or any state trademark administrator or court, or any pending infringement, opposition or cancellation proceedings affecting the Marks. There is no pending material federal or state court litigation involving the use or ownership rights in a Mark. We know of no superior rights or infringing uses that could materially affect your use of our Marks.

Effective May 29, 2018, Holdings licensed the Marks and the System to us under a trademark license agreement. We are granted a worldwide, perpetual, non-exclusive, non-transferable, royalty-free license to use and sublicense the Marks. If this trademark license agreement is terminated, Holdings has the right to require franchisees to stop using the Marks and the System.

We have no affirmative duty to protect your right to use the Marks but intend to take appropriate actions if the need arises. You must notify us immediately of any apparent infringement or challenge to its use of any Mark or other intellectual property, or of any claim by any person of any rights in any Mark or other intellectual property and will not communicate with any person other than us and our attorneys, and your attorneys, in connection with any such infringement, challenge or claim. We have the sole right and option to take such action as we deem appropriate and the right to control exclusively any litigation arising out of any such infringement, challenge or claim or otherwise relating to any Mark or other intellectual property, including the taking of such legal steps as may be available to us under applicable law to prevent infringement of the rights granted under the Franchise Agreement. You will sign any and all instruments and documents, render such assistance and do such acts and things as, in the opinion of our attorneys, may be necessary or advisable to protect and maintain our interests in the Marks or other intellectual property.

We do not have any obligation to take any affirmative action, participate in your defense, or indemnify you for expenses or damages if you become a party to an administrative or judicial proceeding involving a Mark we license to you or if the proceeding is resolved unfavorably to you. We may, at any time, at our sole option, require you to use any additional or alternative Marks or other intellectual property. If we deem it advisable to modify or discontinue the use of any Mark or other intellectual property and/or use one or more additional, alternative or substitute trade or service marks, you will comply with our directions within a reasonable time after receiving notice from us. You will be responsible for all costs and expenses relating to the modification or discontinuance of the use of any Mark, other intellectual property and/or the use of one or more additional, alternative or substitute trade or service marks. You do not have any rights under the franchise agreement if we require you to modify or discontinue using a trademark.

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ITEM 14

PATENTS, COPYRIGHTS AND PROPRIETARY INFORMATION

Other than our copyright in our Manuals and the copyrights listed below, we do not own any patents or copyrights and have no pending patent applications material to your Makery.

We own certain proprietary information that constitutes trade secrets that you may use in the operation of your Makery, which includes, without limitation, the Standards; the Manuals; any components and ingredients, formulae and formulations applicable to Products; our or our affiliate's product and raw materials sourcing, pricing, manufacturing, inventory management and control, supply and distribution; technology, point of sale, and related computer software; advertising, marketing and promotional programs including gift card, loyalty and customer reward programs; Customer Data; financial data and statements; training and operational methodology content (including without limitation inventory and financial controls) and management programs; and any other information or data regarding the business of us or any of our affiliates that would reasonably be considered the proprietary or confidential information of us or our affiliates. You will have the right to use the proprietary information contained in the Manuals. Although we have not (yet) registered our copyright in the Manuals, we do claim copyrights in them, and the information contained in them does constitute proprietary information. You must protect our proprietary information from unauthorized use and disclosure and must require your Operator and General Manager to sign confidentiality agreements in the form we require, as detailed in Item 15. You must tell us promptly when you learn about any unauthorized use of the Manuals, or the information contained in it. We have no obligation to take any action in that event; however, we will respond as we consider appropriate.

There are no currently effective material determinations of the United States Copyright Office or any court, or any pending material proceeding that would affect our copyrights. We have no agreements that would limit our right to license the use of any existing or future patents, copyrights or proprietary information. Although not obligated under any express provision of the Franchise Agreement, we intend to protect our rights in our existing and future patents, copyrights and proprietary information.

If anyone institutes or threatens litigation involving any of our patents, copyrights or proprietary information against you, you must notify us promptly and cooperate fully with us in defending or settling the litigation.

We will have control over the defense and settlement of any administrative proceeding or litigation regarding any patents, copyrights or proprietary information relating to the System. You also must notify us immediately when you learn about any infringing use of our patents, copyrights or proprietary information or any challenge to your use of our patents, copyrights or proprietary information.

We do not have any obligation to take any affirmative action, participate in your defense, or indemnify you for expenses or damages if you become a party to an administrative or judicial proceeding involving any patents, copyrighted material, or proprietary information licensed by us to you or if the proceeding is resolved unfavorably to you.

If we must discontinue the use of any of our patents, copyrighted materials, or proprietary information relating to the System, we reserve the right to substitute different materials and/or information for use in your Franchised Business, but we have no obligation to compensate you for the discontinuance or modification of any patents, copyrighted material, or proprietary information. We know of no infringing rights that could materially affect you. You do not have any rights under the franchise agreement if we require you to modify or discontinue using a patent, copyrighted material, or proprietary information relating to the System.

We intend to renew any future registered copyrights when the registration expires.

ITEM 15

OBLIGATION TO PARTICIPATE IN THE ACTUAL OPERATION OF THE FRANCHISE BUSINESS

While you are responsible for the operation of your Makery, you are not required to participate personally in the direction of the operation of your Makery. Concurrently with your execution of the Franchise Agreement, you must designate and retain at all times an Operator who will manage the Makery consistent with our standards. The Operator is not required to be one of your owners. The Operator must complete our training program to our satisfaction and sign the Confidentiality and Non-Compete Agreement attached as Exhibit D to the Franchise Agreement. The Operator will supervise your General Manager (described below) and the operations of the Makery. The Operator may not be involved in or supervise any other business or retail establishment concept outside of BCS Makeries. If, during the term of the Franchise Agreement, the Operator is not able to continue to serve in that capacity or no longer qualifies, you must promptly notify us in writing and designate a replacement Operator meeting our requirements within 30 days after the Operator ceases to serve. You must provide interim management for all of your Makeries until the replacement Operator is designated.

At least 60 days prior to the opening of your Makery, you must designate and retain at all times a General Manager qualified to manage the Makery consistent with our standards. The General Manager is not required to be one of your owners. The General Manager must complete our training program to our satisfaction. If, during the term of the Franchise Agreement, the General Manager is not able to continue to serve in that capacity or no longer qualifies, you must promptly notify us in writing and designate a replacement General Manager meeting our requirements within 30 days after the General Manager ceases to serve. You must provide interim management for all of your Makeries until the replacement General Manager is designated. The General Manager must sign our Confidentiality Agreement attached as Exhibit C to the Franchise Agreement. To the extent that our confidential information will be provided to your advisors, representatives, agents, or any personnel, each applicable individual must also sign our Confidentiality Agreement.

If you are a business entity (but not publicly traded), each Person holding a direct or indirect Equity Interest in you or in any of your affiliates as designated by us and your officers and directors must guarantee your obligations and agree to a restriction on the transfer of their equity ownership interests under the Guaranty and Restriction Agreement attached as Exhibit B to the Franchise Agreement.

ITEM 16

RESTRICTIONS ON WHAT THE FRANCHISEE MAY SELL

You must operate the Franchised Business under the System as specified in the Franchise Agreement, the Manuals, and in our standards and policies, including key assessments and service standards we make when visiting your Makery. You or your approved Store Manager must actively operate the Makery at all times. We do not currently impose minimum hours of operation. You may not engage in any business or offer any other services or products at your Franchised Location that is or are not a part of the System or without our express authorization in advance. You must offer for sale all of our products and services except those items we designate as optional. You may not offer additional products or services without our prior written consent. We provide recommended, but not required, pricing tiers. We retain the right to modify the Manuals to modify, discontinue or add to the goods and services that you must sell in your Franchised Business, which may include new or modified products and recipes, methods of product preparation, and the installation and use of new or modified manufacturing equipment. There are no limits on our right to make these changes. There are no limits on the customers to whom you may sell from the Franchised Location. We may perform periodic assessments, including our KPI Assessments, to ensure compliance with these standards.

All advertising and promotional materials, signs, decorations, paper goods (including menus and all forms and stationery used in the Franchised Business) and other items we designate must bear the Marks in the form, color, location and manner we prescribe. In addition, all advertising and promotion in any medium (including Internet postings or markings) must be conducted in a dignified manner and must conform to the standards and requirements in the Manuals, the Franchise Agreement or otherwise. You must obtain our approval before you use any advertising or promotional materials and plans. You must obtain our written approval of the Internet posting or marketing for the Franchised Business in advance of such use, and that use must be in compliance with our policies, including the use and presentation of the Marks. We may provide or sell to you apparel and other promotional items to use or resell at the Franchised Business. Currently, we recommend, but do not require, a minimum and maximum tiered pricing structure. We reserve the right to update this recommended information in our discretion.

You must participate in all customer surveys, satisfaction audits, and customer complaint resolution and other programs as we may periodically require. We may use the scores and comments from such programs to evaluate whether or not you meet System Standards, are eligible for additional franchises, or comply with your Franchise Agreement. As of the issuance date of this disclosure document, we have not established a guest survey feedback program.

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ITEM 17

RENEWAL, TERMINATION, TRANSFER, AND DISPUTE RESOLUTION
THE FRANCHISE RELATIONSHIP

Franchise Agreement

This table lists certain important provisions of the Franchise Agreement. You should read these provisions in that agreement attached as Exhibit A to this Disclosure Document.

	Provision	Section in Franchise Agreement	Summary
a.	Length of the franchise term	3(a)	Initial term commences on the date you sign your Franchise Agreement and expires 10 years from the opening date of your Makery.
b.	Renewal or extension of the term	3(b)	You may renew the franchise for two consecutive five-year terms.
c.	Requirements for you to renew or extend	3(c)	Requirements include - provide six months' advance notice of renewal, not be in default or have been in default within 12 months prior to your election, have substantially complied with the Franchise Agreement, your Makery must not be in the bottom quartile of average monthly Net Sales of all BCS Makeries operating during the 12 months prior to your election, sign our then current form of the Franchise Agreement, execute a general release of claims, complete any retraining program we may require, present documentation satisfactory to us that you have the right to remain in possession of the premises for your BCS Makery and pay a renewal fee of 50% of our then current initial franchise fee. The franchise agreement we offer at the time of renewal may contain materially different terms, conditions and fees from the original franchise agreement. At the end of the initial term and the first renewal term, you must also upgrade your BCS Makery to our current entry standards and design elements, upgrade to our current equipment package and install our current point-of-sale system and other technology hardware and software.
d.	Termination by you	20(b)	You may terminate the Franchise Agreement only if we substantially fail to perform any of our material obligations to you under the Franchise Agreement. You must give us written notice of and 60 days to cure the failure. If the failure is not cured within 60 days, you may terminate the Franchise Agreement upon written notice. You may also terminate under any grounds permitted by applicable law.
e.	Termination by us Without cause	None	We may not terminate your Franchise Agreement without cause.

	Provision	Section in Franchise Agreement	Summary
f.	Termination by us with cause	20(a)	We may terminate your Franchise Agreement after written notice of a curable default if you fail to cure within the applicable cure period under the Franchise Agreement or such longer period as required by law, or immediately upon written notice of an incurable default unless a longer notice period is required by law.
g.	"Cause" defined - curable defaults	20(a)	A curable default consists of the breach of any of your obligations under any agreement with us or our affiliates, other than an incurable default listed below. If you do not remedy a curable default within 30 days after notice of a non-monetary default (except in the event of your violation of any law relating to health, sanitation, or the environment, refusal to permit us or our agent entry to inspect your Makery, or failure to maintain required insurance, in which case such default must be cured in 24 hours, or your understatement or failure to report accurately Net Sales, in which case such default must be cured within three days) or within five days after notice of a monetary default, we may terminate your Franchise Agreement. These cure or notice periods may be extended by applicable law in your state.
h.	"Cause" defined - non-curable defaults	20(a)	Non-curable defaults include - (1) you close or abandon the Makery for a period of two or more consecutive business days or (except on United States federal holidays where all BCS Makeries are closed) (except those on which all BCS Makeries are closed), without giving at least thirty (30) days written notice to us in connection with planned and approved renovations, except for any closure we approve in advance and except during the pendency of any force majeure event; (2) you consent to the appointment of a receiver, trustee, or liquidator of all or the substantial part of your property or any order appointing a receiver, trustee, or liquidator of you or your Makery is not vacated within 30 days following the entry of such order; (3) any bankruptcy proceeding is commenced against you (or any affiliate or principal) or you make an assignment for the benefit of creditors or admit in writing your insolvency or inability to pay debts as they become due; (4) you or any of your principals or affiliates is or has been held liable or convicted of, pleads or has pleaded no contest to, a felony, indictable offense, or other unlawful act, or otherwise engages in any act or conduct that we believe will materially affect the reputation of the Brand; (5) you (or any principal or affiliate) makes any material misrepresentation or omission in connection with the Franchise Agreement that negatively impacts us; (6) you fail to acquire the Premises as required by the Franchise Agreement; (7) you surrender or transfer control of the operation of the Makery without our prior written consent; (8) your misuse or unauthorized use of the Marks; (9)

	Provision	Section in Franchise Agreement	Summary
			unauthorized transfer; (10) our delivery of a notice of termination of another agreement with you or your affiliate (including the Development Agreement); (11) cancellation of the Makery lease or failure to perform materially under the lease and cure within the applicable cure period, if any; (12) failure to pay applicable taxes on the Makery's operations, absent good faith dispute; (13) failure to achieve passing score for KPI Assessment for two or more consecutive Assessments within any 12-month period; (14) you (or any of your principals) fails on three or more separate occasions within any 12-month period to submit reports when due, pay amounts to us or our affiliates when due, or otherwise materially comply with the Franchise Agreement, regardless of whether those failures are corrected after notice; and (15) you (or any of your principals or affiliates) violates any applicable law or has any necessary license or certification revoked or suspended.
i.	Your obligations on termination/non-renewal	21	You must (1) abide by the non-competition provisions of the Franchise Agreement; (2) promptly pay us and our affiliates all amounts owed; (3) refrain from using the System, the Marks, and Confidential Information; (4) de-identify the Makery; (5) return to us the Manuals and other Confidential Information; (6) cease to hold yourself out in any way as our franchisee or to do anything that would indicate any relationship between you and us; (7) transfer to us or our designee or cancel any email address, domain name, search engine, website or social media account that associates you with us or the System and authorize the transfer of any telephone numbers or listings associated with the Marks to us (or authorize the telephone company to forward all calls made to your phone numbers to the numbers we specify; and (8) comply with all restrictive covenants and continuing obligations in the Franchise Agreement. In addition, if we terminate the Franchise Agreement for any reason other than our default and failure to cure, you must pay us liquidated damages (as detailed in Item 6).
j.	Assignment of contract by us	18(a)	We may assign our interest in the Franchise Agreement, in whole or in part, to any person.
k.	"Transfer" by you-defined	1	Transfer means any voluntary, involuntary, direct or indirect assignment, transfer, sale, conveyance, disposition, gift, encumbrance, pledge, hypothecation, or mortgage by you or any of your principals of all or any part of your rights, interests or obligations in the Franchise Agreement, you, the Makery (including the Premises), the Operating Assets or any Equity Interest, directly or indirectly, in you to any Person or any other transaction that would, alone or together with other

	Provision	Section in Franchise Agreement	Summary
			previous, simultaneous or proposed Transfer, have the effect of transferring Control of you, the Franchise Agreement, or substantially all of the assets of the business operated under the Franchise Agreement.
l.	Our approval of transfer by you	18 (b)	Generally, no Transfer is permitted or authorized without our prior written approval.
m.	Conditions for our approval of transfer	18(c)	Conditions may include: (1) the proposed transferee must satisfy all of the requirements and conditions then being used to qualify a person as a new franchisee; (2) the proposed transferee must comply with training requirements; (3) you must satisfy all of your accrued monetary obligations to us and our affiliates; (4) you must be in full compliance with the Franchise Agreement; (5) you must execute and deliver a general release of all claims against us and our affiliates; (6) the transferee must execute and deliver our then current form of franchise agreement; (7) you must pay us a transfer fee (See Item 6); and (8) you must comply with any other conditions that we may reasonably require as part of our transfer policies.
n.	Our right of first refusal to acquire your business	18(f)	If you or any of your principals desire to make a Transfer, we have the option to purchase that interest on the terms and conditions included in the offer and must exercise the right within 30 days after our receipt of the offer.
o.	Our option to purchase your business	22	Upon expiration or termination of the Franchise Agreement, we have an option to purchase your Makery as a going concern or the Operating Assets, as applicable, according to the terms included in Exhibit H to the Franchise Agreement.
p.	Death or disability of you	18(e)	If any of your principals that holds a Controlling Interest in you dies or becomes Permanently Disabled and we determine that such death or disability adversely affects the operation of the Makery, that principal's personal representative must Transfer that principal's interest in the Franchise Agreement or in you to a third party approved by us within six months. A failure to do so is an event of default under the Franchise Agreement.
q.	Non-competition covenants during the term of the franchise	19(a)	You and your principals may not either directly or indirectly divert business of the Makery to any Competitive Business; or own, operate, franchise, engage in, or have any interest in a Competitive Business. A Competitive Business is any retail establishment that, as determined by us, is the same as or substantially similar to the Makeries, including any retail establishment or chain of retail establishments that has soaps, lotions, bath bombs and similar facial, body and hair care products accounting for 25% or more of its average monthly gross sales. During the term of the Franchise Agreement,

	Provision	Section in Franchise Agreement	Summary
			these restrictions apply to any Competitive Business located within the United States.
r.	Non-competition covenants after the franchise is terminated or expires	19(a)	For a period of two years after the termination, expiration, or Transfer of the Franchise Agreement, you may not engage in the conduct described in Paragraph 17.q. above. Following expiration/termination or Transfer, these restrictions will apply to any Competitive Business located within the Designated Area, at or within five miles of your Makery, or within five miles of any BCS Makery then operating or under construction in or outside the United States.
s.	Modification of the agreement	7(c), 11(a), 28(c)	We may alter the System or Manuals as we deem necessary. We and you must agree in writing to any modifications to your Franchise Agreement.
t.	Integration/merger clause	28(d)	Only the terms of the Franchise Agreement are binding (subject to applicable state law). Any representations or promises outside of this Disclosure Document and the Franchise Agreement may not be enforceable. Nothing in the Franchise Agreement is intended to disclaim the representations made in this Disclosure Document, its exhibits and amendments.
u.	Dispute resolution by arbitration or mediation	26	Except for certain claims, all disputes must be mediated, and if not resolved, arbitrated in Dallas, Texas (subject to state law).
v.	Choice of forum	26(c)(7)	Litigation must be in the U.S. District Court for the Northern District of Texas, Dallas Division or District Courts of Texas serving Dallas County, Texas (subject to state law).
w.	Choice of law	26(b)	Texas law applies (subject to state law). Your local law may supersede this provision. See the Disclosure Document Addenda for Certain States at Exhibit E.

Development Agreement

The following table lists certain important provisions of the Development Agreement. You should read these provisions in that agreement attached as Exhibit B to this Disclosure Document.

	Provision	Section in Development Agreement	Summary
a.	Length of the franchise term	3(a) and Exhibit A	The Development Term expires on the earlier of the expiration date stated in the Summary Page of the Development Agreement or the date on which you open the required cumulative number of Makeries in the Territory.
b.	Renewal or extension of the term	N/A	You may not renew the Development Agreement.
c.	Requirements for you to renew or extend	N/A	Not Applicable.

	Provision	Section in Development Agreement	Summary
d.	Termination by you	N/A	You may terminate under any grounds permitted by applicable law.
e.	Termination by us Without cause	N/A	Not Applicable.
f.	Termination by us with cause	12	We may terminate your Development Agreement only if you default or fail to comply with your obligations under the Development Agreement or if a Franchise Agreement between us and you or your affiliate is terminated.
g.	"Cause" defined - curable defaults	12(a)	Curable defaults include 30 days to cure failure to comply with the Development Schedule during any Development Period; five days to cure any failure to make payments owed to us; and 30 days for failure to comply with any other material provision of the Development Agreement (other than the defaults listed in Paragraph 17.h. below).
h.	"Cause" defined - non-curable defaults	12(a), 12(b), 12(c) and 12(d)	Except as prohibited under state law, non-curable defaults include bankruptcy or insolvency (our right to terminate may not be enforceable under bankruptcy law); material misrepresentation or omission by you or your principals or affiliates that negatively affect us; you or your principals or affiliates being held liable or convicted of a felony, indictable offense or other unlawful act or you or your principals or affiliates engaging in any dishonest or unethical conduct or act that may materially or adversely affect the Brand, the System or goodwill associated with the Marks; any unauthorized transfer pursuant to Section 11 by you or any of your principals or affiliates; any unauthorized disclosure or use of our Confidential Information, the Manuals, the Marks; or our Trade Secrets; any failure by you, your principals or your Designated Principal to comply with the representations, warranties and covenants in the Development Agreement; termination by us of any Franchise Agreement with you or any of your affiliates; failure to pay any taxes applicable to the operation of your business under the Development Agreement, absent a good faith dispute; three or more defaults within 12-month period, regardless of whether corrected after notice of such failure; and failure to comply with applicable law.
i.	Your obligations on termination/non-renewal	13	Obligations include ceasing development of BCS Makeries; payment of all amounts owed to us (including without limitation a lump sum payment of liquidated damages, described in Item 6); discontinuing the use of all Marks and ceasing the use of the System and our Confidential information and returning copies of the Manuals and all other proprietary or confidential materials that we loaned to you (except with respect to those BCS Makeries operated in accordance with a continuing

	Provision	Section in Development Agreement	Summary
			Franchise Agreement with us); and compliance with all post-termination covenants and obligations, including confidentiality, competition and indemnification.
j.	Assignment of contract by us	11(a)	No restriction on our right to assign.
k.	"Transfer" by you-defined	1	Transfer means any voluntary, involuntary, direct or indirect assignment, transfer, sale, conveyance, disposition, gift, encumbrance, pledge, hypothecation, or mortgage by you or any of your principals of all or any part of your rights, interests or obligations in the Development Agreement, you, the Makeries (including the Premises), or any Equity Interest, directly or indirectly, in you to any person or any other transaction that would, alone or together with other previous, simultaneous or proposed Transfer, have the effect of transferring Control, the Development Agreement, or substantially all of the assets of the business operated under the Development Agreement.
l.	Our approval of transfer by you	11(b)	No Transfer is permitted without our prior written approval.
m.	Conditions for our approval of transfer	11(c)	Except as prohibited under state law, transfer conditions include - you must be in full compliance with the Development Agreement, all Franchise Agreements and any other agreements between you or your affiliates and us and our affiliates; you must transfer all Franchise Agreements consistent with the transfer requirements set forth therein concurrently with the transfer of your Development Agreement; you and your principals must be current on all amounts owed to us or our affiliates; your proposed transferee must meet all of our then-current requirements for new developers; your transferee and its owners must submit an approved business plan for the Makeries; your proposed transferee and its principals must sign our then-current form of area development agreement and all ancillary agreements; you must pay a transfer fee; you and your principals must execute a general release in favor of us and our affiliates, principals, successors, assigns, employees and agents; and other conditions that we may reasonably require as part of our transfer policies (see also r below).
n.	Our right of first refusal to acquire your business	N/A	Not Applicable
o.	Our option to purchase your business	N/A	Not Applicable
p.	Death or disability of you	11(e)	Upon death or disability of any of your principals that holds a controlling interest in you or if we determine the death or

	Provision	Section in Development Agreement	Summary
			disability of one of your principals adversely effects the development of the BCS Makeries, you must transfer such principal's interest in you to a third party approved by us within six months of such death or disability.
q.	Non-competition covenants during the term of the franchise	8(a)	You and your principals will not divert any business or customer to any Competitive Business or own, operate, franchise, engage in, or have any interest in a Competitive Business. During the term of the Development Agreement, these restrictions apply to any Competitive Business located within the United States
r.	Non-competition Covenants after the franchise is terminated or expires	8(a)	For the two-year period following termination, expiration, or Transfer of the Development Agreement (and, with respect to your principals, for the two-year period following the date upon which your principal ceases being a "principal" defined in the Development Agreement), no conduct as described in Paragraph 17.q. above with respect to a Competitive Business located (i) within the Territory in your Development Agreement; or (ii) within three miles of any Buff City Soap retail Makery operating or under construction in our outside the United States.
s.	Modification of the agreement	17(c)	No modifications without a written agreement signed by both you and us, except that we may unilaterally change the Manuals.
t.	Integration/merger clause	17(d)	Only the terms of the Development Agreement and its attached exhibits are binding (subject to applicable state law). Any representations or promises outside of the disclosure document and Development Agreement may not be enforceable. Nothing in the Development Agreement is intended to disclaim the representations made in this Disclosure Document.
u.	Dispute resolution by arbitration or mediation	15	Except for certain claims, all disputes must be mediated, and if not resolved, arbitrated in Dallas, Texas (subject to state law).
v.	Choice of forum	15(c)(7)	Litigation must be in the U.S. District Court for the Northern District of Texas, Dallas Division or District Courts of Texas serving Dallas County, Texas (subject to state law).
w.	Choice of law	15(b)	Texas law applies (subject to state law). Your local law may supersede this provision. See the Disclosure Document Addenda for Certain States at Exhibit E.

ITEM 18

PUBLIC FIGURES

There are no public figures involved with us or this franchise.

ITEM 19

FINANCIAL PERFORMANCE REPRESENTATIONS

The FTC's Franchise Rule permits a franchisor to provide information about the actual or potential financial performance of its franchised and/or franchisor-owned outlets, if there is a reasonable basis for the information, and if the information is included in the Disclosure Document. Financial performance information that differs from that included in Item 19 may be given only if: (1) a franchisor provides the actual records of an existing outlet you are considering buying; or (2) a franchisor supplements the information provided in this Item 19, for example, by providing information about possible performance at a particular location under particular circumstances.

As of December 28, 2025, there were 222 open and operating franchised BCS Makeries and 8 company-owned BCS Makeries. In this Item 19, we include data for Makeries open as of February 24, 2026, and operating for at least 18 months, which we consider to be mature outlets. As of December 28, 2025, there were 200 mature franchised BCS Makeries (90.5% of the total) and 8 mature company-owned BCS Makeries (3.7% of the total).

For mature franchised BCS Makeries, we disclose Average, Median, High and Low Net Sales, displayed in terciles (bottom third, middle third, and top third).

For company-owned BCS Makeries, we disclose Average, Median, High and Low Net Sales, Costs of Good Sold, Gross Profit (equal to Net Sales minus Costs of Goods Sold), Overhead Costs (Labor Costs, Occupancy Costs, Operational Expenses, Marketing Expenses, Imputed Royalty), and Average SLEBITDA (Store-Level Earnings Before Interest, Taxes, Depreciation and Amortization, which is Gross Profit minus Overhead Costs). These data are broken into two geographic groups: one for the Memphis, TN metropolitan area, and one for the Dallas, TX metropolitan area. As of December 28, 2025, there were 4 BCS Makeries in the Memphis metropolitan area and 4 BCS Makeries in the Dallas Metropolitan area.

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Table 1 - Net Sales Data for Mature Franchised BCS Makeries

	Bottom Third	Middle Third	Top Third
Average Total Net Sales	$ 422,306	$ 615,023	$ 881,657
Median Total Net Sales	$ 441,007	$ 617,896	$ 854,619
High Total Net Sales	$ 534,871	$ 705,289	$ 1,224,267
Low Total Net Sales	$ 218,596	$ 534,944	$ 706,686
Outlet Count	67	67	66
Outlet that Exceed Average Net Sales	36	35	28
% Of Outlets that Exceed Average Net Sales	54%	52%	42%

Table 2 – Net Sales, Cost & Earnings Data for Mature Company-Owned BCS Makeries Memphis, TN Metropolitan Area (4 Outlets)

	Average	**Median**	**High**	**Low**	**Number (and %) exceeding average**
Total Net Sales	888,387	867,437	1,241,966	576,706	2 (50%)
COGS	(327,250)	(314,409)	(457,365)	(222,819)	2 (50%)
Gross Profit	561,136	553,029	784,601	353,887	2 (50%)
Labor Cost	(208,487)	(202,185)	(269,931)	(159,647)	2 (50%)
Occupancy Cost	(95,035)	(98,373)	(129,331)	(54,065)	2 (50%)
Operational Expenses	(69,454)	(69,364)	(95,393)	(43,694)	2 (50%)
Marketing Expenses	(32,171)	(31,818)	(40,468)	(17,854)	2 (50%)
Imputed Royalty	(53,303)	(52,046)	(74,518)	(34,602)	2 (50%)
Average SLEBITDA	102,686	115,777	174,960	4,229	2 (50%)

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Table 3 – Net Sales, Cost & Earnings Data for Mature Company-Owned BCS Makeries Dallas, TX Metropolitan Area (4 Outlets)

	Average	Median	High	Low	Number (and %) exceeding average
Total Net Sales	856,263	894,614	918,270	717,554	3 (75%)
COGS	(326,281)	(327,638)	(380,536)	(269,313)	2 (50%)
Gross Profit	529,982	551,325	569,035	448,241	3 (75%)
Labor Cost	(187,980)	(198,202)	(209,657)	(145,861)	1 (25%)
Occupancy Cost	(128,856)	(118,317)	(164,580)	(114,211)	3 (75%)
Operational Expenses	(71,802)	(73,359)	(86,001)	(54,489)	2 (50%)
Marketing Expenses	(16,913)	(17,761)	(17,916)	(14,215)	1 (25%)
Imputed Royalty	(51,376)	(53,677)	(55,096)	(43,053)	1 (25%)
Average SLEBITDA	73,054	64,432	102,185	61,168	1 (25%)

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Notes:

1. We compiled and calculated the data for company-owned BCS Makeries using information supplied by our affiliate, Buff City Soap LLC. We do not directly operate the company-owned BCS Makeries, our affiliate, Buff City Soap LLC does. For franchised BCS Makeries, we have relied on figures provided to us by our franchisees for those outlets, and neither we nor any independent certified public accountant has independently audited or verified this information.

2. "Net Sales" is defined as the total selling price of all services and products and all income of every kind and nature related to each BCS Makery, whether for cash, cash equivalents, or credit, and regardless of collection in the case of credit. Proceeds from the sale of coupons, gift cards, gift certificates or vouchers is included in Net Sales when and at the Makery from which the coupons, gift cards, gift certificates or vouchers are eventually redeemed. Net Sales exclude the following: complimentary products and services (provided that the aggregate amount of such products and services does not exceed 2% of Net Sales for the applicable week), tips and gratuities, and sums collected and actually paid by a Makery for any sales or other excise tax imposed by any duly constituted government authority. In the case of promotional discounts implemented by us at the BCS Makery, the amount actually paid by the guest after the discount, rather than the original amount, will be considered for purposes of the term Net Sales. Net Sales also includes the proceeds of any business interruption insurance applicable to each BCS Makery. Net Sales, as disclosed in Table 1, also includes order fulfillment, and other non-traditional revenue for some franchisees. Not all franchisees participate in these programs and receive this revenue.

3. Company-owned BCS Makeries do not pay a royalty. So, we have calculated an "Imputed Royalty" in Table 2 and Table 3 above based on Net Sales multiplied by our 6% royalty rate.

4. SLEBITDA is calculated before accounting for certain general and administrative expenses of our affiliate, Buff City Soap, LLC, which are not related to typical store-level operations.

5. Average, Median, High and Low data for company-owned BCS Makeries are calculated separately for each metropolitan area.

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Written substantiation for the financial performance representation will be made available to prospective franchisees upon request.

Some outlets have earned or sold this amount. Your individual results may differ. There is no assurance that you'll earn or sell as much.

Other than the preceding financial performance representations, we do not make any representations about a franchisee's future financial performance or the past financial performance of company-owned or franchised outlets. We also do not authorize our employees or representatives to make any such representations either orally or in writing. If you are purchasing an existing BCS Makery, however, we may provide you with the actual records of that BCS Makery. If you receive any other financial performance information or projections of your future income, you should report it to our management by contacting Alex Tosta at 1-972-993-3505, the Federal Trade Commission and the appropriate state regulatory agencies.

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ITEM 20

OUTLETS AND FRANCHISEE INFORMATION

Table No. 1
Systemwide Outlet Summary for Years 2023-2025

Outlet Type	Year	Outlets at the Start of the Year	Outlets at the End of the Year	Net Change
Franchised	2023	252	262	+10
	2024	262	251	-11
	2025	251	222	-29
Company-Owned[1]	2023	8	9	+1
	2024	9	9	0
	2025	9	8	-1
Total Outlets	**2023**	**260**	**271**	**+11**
	2024	**271**	**260**	**-11**
	2025	**260**	**230**	**-30**

(1) Please note that company-owned outlets are operated by our affiliate, Buff City Soap LLC, a Delaware limited liability company.

Supplemental Table No. 1
Systemwide Outlet Summary as of April 27, 2026

Outlet Type	Year	Outlets at the Start of the Year	Outlets as of 4/27/2026	Net Change
Franchised	2025	251	193	58
Company-Owned[1]	2025	9	8	-1
Total Outlets	**2025**	**260**	**201**	**59**

Table No. 2
Transfers of Outlets from Franchisees to New Owners
(other than The Franchisor)
For Years 2023-2025

Column 1 State	Column 2 Year	Column 3 Number of Transfers
Colorado	2023	0
	2024	0
	2025	2
Pennsylvania	2023	0
	2024	0
	2025	1
Tennessee	2023	0
	2024	0
	2025	1
TOTAL	**2023**	**0**
	2024	**0**
	2025	**3**

Table No. 3
Status of Franchise Outlets[1]
For Years 2023-2025

Col. 1 State	Col. 2 Year	Col. 3 Outlets at Start of Year	Col. 4 Outlets Opened	Col. 5 Terminations	Col. 6 Non-Renewals	Col. 7 Reacquired by Franchisor	Col. 8 Ceased Operations-Other Reasons	Col. 9 Outlets at End of the Year
Alabama	2023	9	3	0	0	0	0	12
	2024	12	2	0	0	0	0	14
	2025	14	1	0	0	0	0	15
Arkansas	2023	8	0	0	0	0	0	8
	2024	8	0	0	0	0	1	7
	2025	7	0	0	0	0	1	6
Arizona	2023	0	0	0	0	0	0	0
	2024	0	0	0	0	0	0	0
	2025	0	0	0	0	0	0	0
Colorado	2023	4	0	0	0	0	0	4
	2024	4	0	1	0	0	0	3
	2025	3	0	0	0	0	1	2
Delaware	2023	2	0	0	0	0	0	2
	2024	2	0	0	0	0	0	2
	2025	2	0	0	0	0	0	2
Florida	2023	24	0	0	0	0	0	24
	2024	24	0	0	0	0	4	20
	2025	20	1	0	0	0	4	17

Georgia	2023	15	0	0	0	0	0	15
	2024	15	0	0	0	0	0	15
	2025	15	0	0	0	0	1	14
Illinois	2023	2	0	0	0	0	0	2
	2024	2	0	0	0	0	0	2
	2025	2	0	0	0	0	0	2
Iowa	2023	10	1	0	0	0	0	11
	2024	11	0	0	0	0	0	11
	2025	11	0	0	0	0	2	9
Indiana	2023	8	0	0	0	0	0	8
	2024	8	0	0	0	0	0	8
	2025	8	0	0	0	0	1	7
Kentucky	2023	18	0	0	0	0	1	17
	2024	17	0	0	0	0	1	16
	2025	16	0	0	0	0	4	12
Louisiana	2023	6	0	0	0	0	0	6
	2024	6	0	0	0	0	0	6
	2025	6	0	0	0	0	0	6
Massachusetts	2023	1	0	0	0	0	0	1
	2024	1	0	0	0	0	1	0
	2025	0	0	0	0	0	0	0
Michigan	2023	7	0	0	0	0	1	6
	2024	6	0	0	0	0	0	6
	2025	6	0	0	0	0	1	5
Minnesota	2023	5	0	0	0	0	0	5
	2024	5	0	0	0	0	1	4
	2025	4	0	0	0	0	1	3
Mississippi	2023	6	1	0	0	0	0	7
	2024	7	0	1	0	0	0	6
	2025	6	0	0	0	0	1	5
Missouri	2023	8	0	0	0	0	0	8
	2024	8	0	0	0	0	0	8
	2025	8	0	0	0	0	1	7
Montana	2023	2	0	0	0	0	0	2
	2024	2	0	0	0	0	0	2
	2025	2	0	0	0	0	0	2
Nebraska	2023	4	0	0	0	0	0	4
	2024	4	0	0	0	0	0	4
	2025	4	0	0	0	0	0	4
New Hampshire	2023	1	0	0	0	0	0	1
	2024	1	1	0	0	0	0	2
	2025	2	0	0	0	0	0	2
New Jersey	2023	1	0	0	0	0	0	1
	2024	1	0	0	0	0	0	1
	2025	1	0	0	0	0	1	0
New York	2023	10	0	0	0	0	0	10
	2024	10	0	0	0	0	0	10
	2025	10	0	0	0	0	1	9

North Carolina	2023	12	0	0	0	0	0	12
	2024	12	0	0	0	0	0	12
	2025	12	0	0	0	0	3	9
North Dakota	2023	0	2	0	0	0	0	2
	2024	2	0	0	0	0	0	2
	2025	2	0	0	0	0	0	2
Ohio	2023	8	1	0	0	0	0	9
	2024	9	0	0	0	0	0	9
	2025	9	0	0	0	0	2	7
Oklahoma	2023	2	0	0	0	0	0	2
	2024	2	0	0	0	0	0	2
	2025	2	0	0	0	0	0	2
Pennsylvania	2023	3	2	0	0	0	0	5
	2024	5	0	0	0	0	2	3
	2025	3	0	0	0	0	1	2
South Carolina	2023	3	0	0	0	0	0	3
	2024	3	1	0	0	0	0	4
	2025	4	0	0	0	0	1	3
South Dakota	2023	1	1	0	0	0	0	2
	2024	2	0	0	0	0	0	2
	2025	2	0	0	0	0	0	2
Tennessee	2023	32	1	0	0	0	0	33
	2024	33	0	0	0	0	0	33
	2025	33	0	0	0	0	1	32
Texas	2023	28	0	0	0	0	0	28
	2024	28	0	0	0	0	2	26
	2025	26	1	0	0	0	2	25
Virginia	2023	6	0	0	0	0	0	6
	2024	6	0	0	0	0	0	6
	2025	6	0	0	0	0	0	6
West Virginia	2023	5	0	0	0	0	0	5
	2024	5	0	0	0	0	1	4
	2025	4	0	0	0	0	2	2
Wisconsin	2023	1	0	0	0	0	0	1
	2024	1	0	0	0	0	0	1
	2025	1	0	0	0	0	0	1
Total	**2023**	**252**	**12**	**0**	**0**	**0**	**2**	**262**
	2024	**262**	**4**	**2**	**0**	**0**	**13**	**251**
	2025	**251**	**3**	**0**	**0**	**0**	**32**	**222**

Supplemental Table No. 3
Status of Franchise Outlets[1]
As of April 27, 2026

Col. 1 State	Col. 2 Year	Col. 3 Outlets at Start of Year	Col. 4 Outlets Opened	Col. 5 Terminations	Col. 6 Non-Renewals	Col. 7 Reacquired by Franchisor	Col. 8 Ceased Operations-Other Reasons	Col. 9 Outlets as of 7/21/25
Alabama	2026	15	0	0	0	0	1	14
Arkansas	2026	6	0	0	0	0	0	6
Arizona	2026	0	0	0	0	0	0	0
Colorado	2026	2	0	0	0	0	0	2
Delaware	2026	2	0	0	0	0	0	2
Florida	2026	17	0	0	0	0	3	14
Georgia	2026	14	0	0	0	0	1	13
Illinois	2026	2	0	0	0	0	0	2
Iowa	2026	9	0	0	0	0	2	7
Indiana	2026	7	0	0	0	0	1	6
Kentucky	2026	12	0	0	0	0	2	10
Louisiana	2026	6	0	0	0	0	0	6
Massachusetts	2026	0	0	0	0	0	0	0
Michigan	2026	5	0	0	0	0	1	4
Minnesota	2026	3	0	0	0	0	1	2
Mississippi	2026	5	0	0	0	0	0	5
Missouri	2026	7	0	0	0	0	1	6
Montana	2026	2	0	0	0	0	0	2
Nebraska	2026	4	0	0	0	0	0	4
New Hampshire	2026	2	0	0	0	0	0	2
New Jersey	2026	0	0	0	0	0	0	0
New York	2026	9	0	0	0	0	6	3
North Carolina	2026	9	0	0	0	0	1	8
North Dakota	2026	2	0	0	0	0	2	0
Ohio	2026	7	0	0	0	0	0	7
Oklahoma	2026	2	0	0	0	0	0	2
Pennsylvania	2026	2	0	0	0	0	0	2
South Carolina	2026	3	0	0	0	0	0	3
South Dakota	2026	2	0	0	0	0	0	2
Tennessee	2026	32	0	0	0	0	3	29
Texas	2026	25	0	0	0	0	2	23
Virginia	2026	6	0	0	0	0	2	4
West Virginia	2026	2	0	0	0	0	0	2
Wisconsin	2026	1	0	0	0	0	0	1
Total	2026	**222**	**0**	**0**	**0**	**0**	**29**	**193**

Table No. 4
Status of Company-Owned Outlets[2]
For Years 2023-2025

Col. 1 State	Col. Year	Col. 3 Outlets at Start of the Year	Col. 4 Outlets Opened	Col. 5 Outlets Reacquired from Franchisee	Col. 6 Outlets Closed	Col. 7 Outlets Sold to Franchisee	Col. 8 Outlets at End of the Year
Mississippi	2023	1	0	0	0	0	1
	2024	1	0	0	0	0	1
	2025	1	0	0	0	0	1
Tennessee	2023	3	0	0	0	0	3
	2024	3	0	0	0	0	3
	2025	3	0	0	0	0	3
Texas	2023	4	1	0	0	0	5
	2024	5	0	0	0	0	5
	2025	5	0	0	1	0	4
TOTAL	**2023**	**8**	**1**	**0**	**0**	**0**	**9**
	2024	**9**	**0**	**0**	**0**	**0**	**9**
	2025	**9**	**0**	**0**	**1**	**0**	**8**

(2) Please note that company-owned outlets are operated by our affiliate, Buff City Soap LLC, a Delaware limited liability company.

Table No. 5
Projected Openings as of January 1, 2026

Column 1 State	Column 2 Franchise Agreements Signed But Outlet Not Opened	Column 3 Projected New Franchised Outlets in the Next Fiscal Year	Column 4 Projected New Company-Owned Outlets in the Next Fiscal Year
Missouri	1	1	0
TOTAL	**0**	**1**	**0**

Exhibit I contains the contact information of all franchisees as of December 28, 2025, as supplemented April 26, 2026. During our fiscal year ended December 28, 2025, no franchise agreements were terminated. We did not cancel or fail to renew any franchised or licensed unit, or any unit operated under a joint venture arrangement and no such units ceased to do business voluntarily. No franchisee, licensee or joint venture investor has failed to communicate with us during the 10 weeks before the issuance date of this disclosure document.

If you buy this franchise, your contact information may be disclosed to other buyers when you leave the System.

Confidentiality Clauses

As a standard practice, when we enter into settlement agreements with a franchisee or former franchisee, we will require them to agree to maintain as confidential all information that the franchisee or former franchisee has about us. We have not entered into any such agreements in the last three fiscal years. In some instances, current and former franchisees may sign provisions restricting their ability to speak openly about their experience with the System. You may wish to speak with current and former franchisees but be aware that not all of these franchisees will be able to communicate with you.

Franchisor Sponsored and Independent Trademark Specific Franchisee Organizations

We have not created, sponsored or endorsed any trademark-specific franchisee organization, and no independent franchisee organization is incorporated or otherwise organized under state law and asks us to be included in our Disclosure Document.

ITEM 21

FINANCIAL STATEMENTS

Included in Exhibit F are our unaudited financial statements from January 1 to June 28, 2026; audited financial statements for fiscal years ending December 28, 2025, December 29, 2024 and December 31, 2023, and our unaudited financial statements as of, and for the period ending, April 30, 2026. Our current fiscal year end is December 28, 2025.

ITEM 22

CONTRACTS

Attached to this disclosure document are the following contracts:

Exhibit A	Franchise Agreement and Exhibits
Exhibit B	Area Development Agreement and Exhibits
Exhibit C	Form of General Release
Exhibit D	Form of Non-Disclosure and Non-Use Agreement
Exhibit E	Disclosure Document Addenda Required by Certain States
Exhibit K	Training Liability Waiver

ITEM 23

RECEIPT

Duplicate copies of the receipt appear after the exhibits as Exhibit K to this disclosure document.

EXHIBIT A
FRANCHISE AGREEMENT

BUFF CITY SOAP FRANCHISING, LLC

Franchise Agreement

SUMMARY PAGE

These pages summarize certain provisions of the Franchise Agreement to which they are attached. The Franchise Agreement's provisions will control in the event of any conflict.

Effective Date: _____

Designated Area: _____

Initial Franchise Fee: **$50,000**

Royalty Fee: **6% of Net Sales**

Brand Fund Contribution: **2% of Net Sales**

Local Marketing Expenditure: **1% of Net Sales**

Market Introduction Budget: **$15,000**

Offering Fee: **$10,000 per Makery Included in Offering**

Successor Fee: **50% of Then-Current Initial Franchise Fee**

Transfer Fee: **25% of Then-Current Initial Franchise Fee**

Operator: **[_____]**

Franchisee: **[_____], a [_____]**
Address for Notices: **[_____]**
Attention: **[_____]**
Email: **[_____]**

Franchisor: Buff City Soap Franchising, LLC
Address for Notices: Attn: Ahmer Sawani, Chief Financial Officer
5294 Beltline Road, Suite 100
Dallas, TX 75254
phone: 1-844-283-2489
email: ahmer.sawani@buffcitysoap.com

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EXHIBITS:

A	Organization and Ownership Information	F	Addendum to Lease
B	Guaranty and Undertaking of Principal's Obligations	G	Protected Area and Premises
		H	Purchase Terms and Conditions
C	Confidentiality Agreement	I	Insurance Requirements
D	Operator's Confidentiality and Non-Disclosure Agreement	J	State Addenda (if applicable)
		K	Gift Card Program Agreement
E	Electronic Funds Transfer Authorization Form	L	Appointedd Acknowledgment
		M	Woven Acknowledgement

BUFF CITY SOAP

FRANCHISE AGREEMENT

This Agreement is made as of the Effective Date between Franchisor and Franchisee.

RECITALS

WHEREAS, Franchisor has expended significant effort, money and time to develop the System, all of which may be periodically changed or modified, at Franchisor's sole option, for establishing and operating Makeries that offer the Products and utilize the System and Marks.

WHEREAS, Franchisor developed and will continue to develop valuable goodwill in the Marks and may periodically develop or acquire other trademarks and service marks for use under the System, all of which may be substituted or modified at Franchisor's sole option.

WHEREAS, Franchisee desires to develop and operate a Buff City Soap shop (below defined as "Makery") at the Premises pursuant to the terms of this Agreement.

NOW, THEREFORE, in consideration of Franchisor granting to Franchisee the right to develop and operate a Makery subject to and in accordance with the terms hereof, the mutual obligations provided for in this Agreement and other good and valuable consideration, the receipt and sufficiency of which are hereby acknowledged, the Parties agree as follows:

1. DEFINITIONS.

Certain initially capitalized terms used frequently in this Agreement are defined in this Section 1. Other terms are defined elsewhere in this Agreement in the context in which they arise.

(a) "**ADA**" means the Americans with Disabilities Act.

(b) "**Affiliate**" means, with respect to a named Person, any Person that is controlled by, controlling or under common control with the named Person.

(c) "**Agreement**" means this Buff City Soap Franchise Agreement between Franchisor and Franchisee.

(d) "**Applicable Law**" means any federal, state, and local laws, ordinances, and codes, together with all rules, regulations, policies, and guidelines related thereto, applicable to the subject matter of this Agreement and either Party, including the development, construction and/or operation of the Makery pursuant to the terms hereof, including, without limitation, all laws and regulations related to cosmetics (e.g. U.S. Food & Drug Administration packaging and labeling requirements); environmental regulations (e.g. regulations applicable to the disposal of containers used in the storage of lye and similar component ingredients); labor; consumer privacy and data security; and those governing public accommodations for persons with disabilities.

(e) "**Brand**" means Buff City Soap brand.

(f) "**Brand Fund**" means the national, regional, or local marketing fund established for the promotion of the Brand.

(g) "**Brand Fund Contribution**" means the continuing monthly contribution to the Brand Fund Franchisee must pay to Franchisor as set forth in Section 4 and in the amount set forth in the Summary Page.

(h) **Buff City Soap Property**" means building, monument and interior signs; uniforms; rustic, reclaimed wood furniture and fixtures; any décor or other items bearing the Buff City Soap logos; and any other furniture, equipment, décor, signs, art or materials designated by Franchisor as Buff City Soap Property.

(i) "**Business Day**" means any calendar day other than Saturdays, Sundays, and national holidays in the United States.

(j) "**Collateral Logo Merchandise**" means, collectively, all merchandise that Franchisor authorizes Franchisee to offer for sale from the Makery displaying any of the Marks including, without limitation, apparel, bath accessories, mugs and cups, drinkware, laundry accessories, and other functional and promotional items bearing any Marks or incorporating any Intellectual Property.

(k) "**Competitive Business**" means any retail establishment that, as determined by Franchisor, is the same as or substantially similar to the Makeries, including, without limitation, any personal body care product retail establishment or chain of retail establishments that feature products free of artificial detergents, surfactants, dyes, or harsh chemicals, or any retail establishment that has soaps, lotions, bath bombs and similar facial, body and hair care products collectively accounting for 25% or more of its average monthly gross sales for the retail establishment during the preceding 12 months (or, if the retail establishment has operated less than 12 months, the number of full calendar months of operation). A Competitive Business does not include (i) other businesses that are licensed by Franchisor or any of its Affiliates; or (ii) Franchisee's Existing Brands.

(l) "**Confidential Information**" means any and all information, knowledge, know-how, trade secrets, trade dress, methodologies, techniques, procedures, applications and materials, in whatever form, used in or related to the System which Franchisor provides to Franchisee, or which Franchisee or its Affiliates or employees develop or have access to, in connection with this Agreement or the operation of a Buff City Soap makery hereunder, including, without limitation, the Standards; The Manuals; any components and ingredients, formulae and formulations applicable to Products; Franchisor's or its Affiliate's product and raw materials sourcing, pricing, manufacturing, inventory management and control, supply and distribution; technology, point of sale, and related computer software; advertising, marketing and promotional programs including gift card, loyalty and customer reward programs; Customer Data; financial data and statements; training and operational methodology content (including without limitation inventory and financial controls) and management programs; and any other information or data regarding the business of Franchisor or any of its Affiliates that would reasonably be considered the proprietary or confidential information of Franchisor or its Affiliates.

(m) "**Consequential Damages**" means damages and injury that result from a Party's negligent performance of or other breach of this Agreement for: (a) lost profits; or (b) compensation for damages to reputation and goodwill including costs of or resulting from delays, financing, marketing materials and media time and space, and costs of changing, substituting or replacing the same.

(n) "**Control," "Controlling"** or **"Controlling Interest**" means the power, directly or indirectly, to direct or cause the direction of the management and policies of an Entity, whether by contract or otherwise.

(o) "**Crisis Management Event**" means an event that Franchisor determines may materially affect the Marks and goodwill associated therewith.

(p) "**Customer Data**" means any information from, about, or relating to customers of the Makery that identifies, or can be used to identify, contact, locate or be traced back to the specific Person to whom such information pertains, or from which identification or contact information of a Person can be derived. Customer Data includes any personally identifiable information, such as a Person's name, address, phone number, fax number, email address, passport number, financial profile, credit card information or any other information by which one is reasonably able to personally identify one or more Persons.

(q) "**Cybersecurity Incident**" means any event or occurrence that results in unauthorized access to or adversely affects the availability or integrity of the System, Buff City Soap makeries or the Confidential Information, which event or occurrence could not have been prevented by reasonable administrative, physical or technical security measures.

(r) "**Designated Area**" means the geographic area referred to in Section 2(d) and described on the Summary Page.

(s) "**Designated Supplier**" means those suppliers (including without limitation distributors, manufacturers and other sources) who demonstrate to the continuing satisfaction of Franchisor, the ability to meet Franchisor's Standards for the Products or services related to the development and operation of Buff City Soap makeries and who have been approved in writing by Franchisor.

(t) "**Effective Date**" means the effective date of this Agreement as set forth in the Summary Page.

(u) "**Entity**" means a business entity, including a corporation, limited liability company, general or limited partnership, limited liability partnership or any other type of legal entity.

(v) "**Equity Interest**" means any direct or indirect stock, unit, membership, partnership or other legal, equitable or beneficial ownership interest, or other voting rights, in an Entity, but does not include direct or indirect ownership solely as an investment of securities of any Entity traded on any securities exchange if the owner is not a Controlling Person (or a member of an Entity that Controls) such Entity and does not, directly or indirectly, own 5% or more of any class of securities of such Entity.

(w) "**Event of Default**" means any breach by Franchisee of, or any failure by Franchisee to comply with, any condition and obligation of this Agreement as described in Section 20(a).

(x) "**Existing Brands**" means the makeries operated under a system and marks other than the System and Marks by Franchisee as of the Effective Date, as set forth in Exhibit G.

(y) "**FACTA**" means the Fair and Accurate Credit Transactions Act.

(z) "**Force Majeure Event**" means acts of God (such as tornadoes, earthquakes, hurricanes, floods, fire or other natural catastrophe), strikes, lockouts or other industrial disturbances; war (declared or undeclared), riot, terrorist acts, Cybersecurity Incident, or other civil disturbances; epidemics; or other forces, that materially and adversely affect the ability of a Party hereto to perform provided that with respect to any or all events they are not within the reasonable control of the Party affected thereby. Financial inability of a Party hereto will not constitute a Force Majeure Event.

(aa) "**Franchisee**" means the Entity so described in the Summary Page.

(bb) "**Franchisor**" means the Entity so described in the Summary Page.

(cc) "**Franchisor Indemnitees**" means Franchisor, its Affiliates and their respective Principals, directors, officers, employees, agents, successors and assignees.

(dd) "**General Manager**" means the on-premises manager who will be primarily responsible for the day-to-day operation and supervision of the Makery.

(ee) "**Ideas and Concepts**" means formulations, processes, innovations, improvements, ideas, concepts, methods, techniques, materials or customer information relating to the System, Confidential Information and/or the Makery(ies) that Franchisee or any of its Principals, Affiliates, Personnel or independent contractors discovers, invents, creates, develops or derives from time to time in connection with the development or operation of the Makery(ies).

(ff) "**Indemnified Matter**" means any action, suit, proceeding, claim, demand, investigation, or formal or informal inquiry (regardless of whether it is reduced to a judgment) or any settlement thereof, as described in Section 23.

(gg) "**Initial Franchise Fee**" means the initial fee Franchisee must pay to Franchisor upon Franchisee's execution of this Agreement as set forth in Section 4(a) and in the amount set forth in the Summary Page.

(hh) "**Initial Term**" means the initial term of this Agreement as set forth in Section 3(a).

(ii) "**Initial Training**" means Franchisor's initial training program on the System and the operation of a Makery as set forth in the Manuals.

(jj) "**Intellectual Property**" means all intellectual property or other proprietary rights throughout the world, whether existing under contract, statutes, convention, civil law, common law or any law whatsoever, now or hereafter in force or recognized, including (1) patents and rights to inventions; (2) trademarks, service marks, logos, trade dress and design rights; (3) works of authorship, including, without limitation, copyrights, source codes, moral rights, and neighboring rights; (4) trade secrets; (5) Ideas and Concepts; (6) publicity and privacy rights; (7) any rights analogous to those set forth herein and any other intellectual property and proprietary rights; (8) any application or right to apply for any of the rights referred to in subsections (1) through (7) above; and (9) any and all renewals, divisions, continuations, continuations-in-part, re-issuances, re-examinations, extensions and restorations of any of the foregoing (as applicable).

(kk) "**Interest**" means the amount payable to Franchisor in connection with the late payment by Franchisee of any fee due to Franchisor or its Affiliate pursuant to this Agreement or any other agreement with Franchisor or its Affiliate, which will be 18% per annum or the maximum allowable rate under Applicable Law, whichever is less.

(ll) "**Internet**" means all modes of communications between computers and between computers and television, telephone, facsimile and similar communications devices, including the World Wide Web, proprietary online services, e-mail, news groups, social media, mobile applications, electronic bulletin boards and related communications

(mm) "**Intranet**" means Franchisor's computer or electronic systems, including the BCS Makery Point of Sale system or any third-party computer or electronic system to which Franchisee may be given access.

(nn) "**KPI Assessment**" means the monthly assessment of Franchisee's performance measured by the key performance indicators in accordance with the procedures described in the Manuals.

(oo) "**Lease**" means the document executed by Franchisee or its Affiliate with an owner or lessor of real property in connection with the granting of the right to occupy the Premises and operate a Makery at or from the Premises, including the Lease Addendum. "Lease" includes any sublease or renewal of the Lease or any sublease.

(pp) "**Lease Addendum**" means the addendum to the Lease in the form attached to this Agreement as Exhibit F.

(qq) "**Local Marketing Expenditure**" means the amount Franchisee must spend on local advertising for the Makery in the Protected Area each Reporting Period as set forth in Section 10(d) and in the amount set forth in the Summary Page.

(rr) "**Losses and Expenses**" means, without limitation, all losses, compensatory, exemplary or punitive damages, arbitration costs, mediation costs, settlement amounts, judgments, court costs, fines, charges, costs, and expenses, including, without limitation, reasonable legal fees and Consequential Damages.

(ss) "**Makery**" means a Buff City Soap shop operating under the Marks and System under this Franchise Agreement.

(tt) "**Manuals**" means Franchisor's operations and training manuals, and any other written directives related to the System, in whatever form and provided in whatever manner, as the same may be periodically amended and revised by Franchisor at its sole option, including the Standards, all bulletins, supplements and ancillary and additional manuals and directives established by Franchisor from time to time.

(uu) "**Market Introduction**" means the advertising and promotional campaign and events that are designed to occur before and shortly after the Makery opens to the public.

(vv) "**Market Introduction Budget**" means the amount set forth in the Summary Page that Franchisee will spend in connection with the Market Introduction of the Makery.

(ww) "**Marks**" means the Buff City Soap trademarks and service marks and such other registered and unregistered trademarks, trade names, service marks, logos, slogans, emblems and other indicia of origin as are now designated, and may hereafter be designated, by Franchisor in writing for use in connection with the System.

(xx) "**Net Sales**" means the total selling price of all services and Products and all income of every other kind and nature related to the Makery, whether for cash, cash equivalents, or credit, and regardless of collection in the case of credit. Proceeds from the sale of coupons, gift cards, gift certificates or vouchers shall be included in Net Sales when and at the Makery from which the coupons, gift cards, gift certificates or vouchers are eventually redeemed. Net Sales also includes the proceeds of any business interruption insurance applicable to the Makery. Net Sales will expressly exclude the following: tips and gratuities, sums collected and actually paid by Franchisee for any sales or other excise tax imposed by any duly constituted government authority. In the case of Franchisor-established promotional discounts implemented by Franchisee at the Makery, the amount actually paid by the guest after the discount, rather than the original amount, will be considered for purposes of calculating Net Sales.

(yy) "**Notice**" means any notice, demand, request, consent, approval, and other communication in writing required or permitted to be given or which are to be given with respect to the Agreement.

(zz) "**Offering Fee**" means a payment in the amount set forth in the Summary Page that will be owed to Franchisor in connection with any offerings of debt or any Equity Interest of Franchisee or any of its Principals or Affiliates as set forth in Section 18(g).

(aaa) "**Opening Team**" means the employees of Franchisor that Franchisor, at its sole option, designates to send for the opening or re-opening of the Makery, as applicable.

(bbb) "**Opening Date**" means the deadline by which the Makery must be open for business to the public, as set forth in Exhibit G (provided such Opening Date must be on or before the first anniversary of the Effective Date (or, if this Agreement is executed in connection with an area development agreement, the expiration of the development period for which this Agreement is executed)).

(ccc) "**Operating Assets**" means all equipment (including without limitation Technology System), Buff City Soap Property, fixtures, furnishings, supplies and other products and materials required for the operation of the Makery, including without limitation any equipment, fixtures, furnishings, supplies and other Products and materials that may be stored or used at another location in connection with the operation of the Makery, whether or not such location is at the Premises, as periodically specified by Franchisor in the Manuals or otherwise in writing.

(ddd) "**Operator**" means the employee of Franchisee who supervises and oversees the operation of the business contemplated by this Agreement (as set forth in further detail in the Manuals) and serves as the primary point of contact between Franchisor and Franchisee. The first Operator is identified in the Summary Page.

(eee) "**Party**" or "**Parties**" means "either Franchisor or Franchisee individually or collectively.

(fff) "**PCI DSS**" means Payment Card Industry Data Security Standards.

(ggg) "**Person**" means any natural person or Entity.

(hhh) "**Personnel**" means all Persons employed by Franchisee in connection with the management or operation of the Makery.

(iii) "**Permanently Disabled**" means being subject to any physical, emotional or mental injury, illness or incapacity that prevents Franchisee or any Principal holding a Controlling Interest in Franchisee from performing his or her obligations under this Agreement or any other agreement related hereto for at least 90 consecutive days, and from which recovery is unlikely within 90 days from the date such individual is determined to be Permanently Disabled. If the Parties disagree as to whether a Person is Permanently Disabled, the determination will be made by a licensed practicing physician, selected by Franchisor, upon examination of the Person, or, if the Person refuses to submit to an examination, then for purposes of Section 18(e), the Person will automatically be considered Permanently Disabled as of the date of refusal.

(jjj) "**POS System**" means the computerized point of sale cash collection system (including all related hardware and software) as specified in the Manuals or otherwise by Franchisor in writing for use in connection with the Makery.

(kkk) "**Premises**" means the site approved by Franchisor for Franchisee's Makery as set forth in Exhibit G to this Agreement and referred to in Section 2(b).

(lll) "**Principal**" means, collectively or individually, the Persons holding a direct or indirect Equity Interest in Franchisee or in any Affiliate of Franchisee as designated by Franchisor and Franchisee's officers and directors. If this Agreement is executed pursuant to an area development agreement with Franchisor, all references to Principal in this Agreement will apply to developer under such area development agreement.

(mmm) "**Products**" means all upscale, body, facial, bath, shower, laundry, personal and home care products made with plant-based ingredients that are free of harsh chemicals, detergents and animal fats, as well as customization services and related accessories offered to our patrons, used, manufactured, produced or made available for purchase at or from the Makeries, as specified from time to time by Franchisor in the Manuals, or otherwise in writing. Products include the Proprietary Products.

(nnn) "**Proprietary Products**" means, collectively, any ingredients, products, supplies, apparel, equipment, and any other merchandise or property that you must use or sell to operate the Makery in accordance with the System which either (1) display the Marks or (2) are specially configured, manufactured or produced by, or for, us in accordance with our specifications. Without limiting this category, Proprietary Products include Collateral Logo Merchandise.

(ooo) "**Proprietary Software**" means certain computer software that is owned or licensed by Franchisor used in the operation of the POS System and/or Technology System.

(ppp) "**Protected Area**" means the geographic area referred to in Section 2(d) and described in Exhibit G.

(qqq) "**Reporting Period**" means each calendar month of the Makery's operation, with the first Reporting Period being prorated from the Opening Date to the end of the same month.

(rrr) "**Reserved Area**" means any location that by their nature are unique and separate in character from locations generally developed as Buff City Soap makeries which include military bases, airports, shopping malls, hospitals, campuses, schools, hotels, casinos and other mass gathering locations or events.

(sss) "**Royalty Fee**" means the continuing monthly royalty fee Franchisee must pay to Franchisor as set forth in Section 4(b).

(ttt) "**Site Application**" means the documents and information that Franchisee must submit to Franchisor prior to Franchisor's evaluation of a proposed site, including without limitation, demographic data, photographs, maps, artists' renderings, site plans, and/or a copy of the Lease and documentation indicating Franchisee's prospects for acquiring possessory interest in the Premises.

(uuu) "**Social Media**" means personal blogs, common social networks like Facebook, Pinterest, FourSquare, Yelp and Instagram, professional networks like LinkedIn, live blogging tools like Twitter, virtual worlds, file, audio and video-sharing sites and other similar social networking or media sites or tools.

(vvv) "**Standards**" means the standards, requirements, specifications, techniques, methods, policies and procedures of the System and Brand and for the development and operation of Buff City Soap makeries, as set forth in the Manuals or otherwise specified by Franchisor in writing and as may be amended by Franchisor from time to time.

(www) "**Successor Fee**" means the successor fee Franchisee must pay to Franchisor as set forth in Section 3(c)(4) and in the amount set forth in the Summary Page.

(xxx) "**Successor Term**" means the 5-year period commencing after the expiration of the Initial Term or the first Successor Term, as applicable, in accordance with Section 3(b).

(yyy) "**Summary Page**" means the Summary Page of this Agreement that directly precedes the Table of Contents of this Agreement.

(zzz) "**System**" means the distinctive, unique and proprietary marks and trade dress, products, presentation styles and services, know-how, methods of operation, identification, décor, furnishings, equipment, training, service, production, technology, marketing, advertising, promotion and development that we may designate in written or electronic form or through usage from time to time that define and distinguish a Buff City Soap makery, including (without limitation) (1) plans and specifications for interior and exterior signs, designs, layouts and color schemes; (2) methods, techniques, formats, systems,, ingredients, product preparation instructions, specifications, procedures, information, trade secrets, sales and marketing programs; (3) methods of business operations and management; (4) Standards; (5) the Manuals; and (6) knowledge and experience regarding the operation and franchising of Buff City Soap makeries.

(aaaa) "**Technology Fee**" means the continuing monthly fee that Franchisee must pay to Franchisor as set forth in Section 4 and in the amount set forth in the Summary Page for access and use of certain components of the Technology System and support services related thereto.

(bbbb) "**Technology System**" means and includes, without limitation, (1) POS System, computer system, software (including Proprietary Software) data, telephone, voice messaging, retrieval and transmission system; (2) customer relationship management systems; (3) printers and other peripheral devices; (4) archival back-up systems; (5) Internet access mode (e.g. form of telecommunications connection) and speed; and (6) WiFi and other Internet services for customers.

(cccc) "**Term**" means the term of this Agreement, including the Initial Term and any Successor Term.

(dddd) "**Trade Dress**" means the unique, distinctive, and non-functional overall appearance and image of the Makery in the marketplace, and includes the Standards.

(eeee) "**Transfer**" means and includes any voluntary, involuntary, direct or indirect assignment, transfer, sale, conveyance, disposition, gift, encumbrance, pledge, hypothecation, or mortgage by Franchisee or any of its Principals of all or any part of its rights, interests or obligations in this Agreement, Franchisee, the Makery (including the Premises), the Operating Assets or any Equity Interest, directly or indirectly, in Franchisee to any Person or any other transaction that would, alone or together with other previous, simultaneous or proposed Transfer, have the effect of transferring Control of Franchisee, this Agreement, or substantially all of the assets of the business operated pursuant to this Agreement. Any transfer of an Equity Interest in Franchisee or the ownership, possession, or Control of the Makery may be made only in conjunction with a Transfer of this Agreement.

(ffff) "**Transfer Fee**" means the transfer fee Franchisee or the transferee must pay to Franchisor as set forth in Section 18 and in the amount set forth in the Summary Page.

2. GRANT OF FRANCHISE.

(a) **Grant**. Subject to the reserved rights described in Section 2(e), Franchisor grants to Franchisee, upon the terms and conditions in this Agreement, the right and license, and Franchisee hereby

accepts the right and obligation, to operate a Makery in accordance with this Agreement, the Standards and Manuals at the Premises within the Designated Area.

(b) **Premises**. This Agreement does not grant to Franchisee the right or license to operate the Makery or to offer or sell any Products at or from any location other than the Premises.

(c) **Relocation**. Franchisee will not relocate the Makery without the express prior written consent of Franchisor. If Franchisee is unable to continue the operation of the Makery at the Premises because of the occurrence of a Force Majeure Event, then Franchisee may request approval of Franchisor to relocate the Makery to another location in the Designated Area. Any other request to relocate the Makery will be at Franchisor's sole option. If Franchisor elects to grant Franchisee the right to relocate the Makery, then Franchisee will comply with Franchisor's then-current site selection and construction procedures.

(d) **Designated Area/Protected Area**.

(1) Franchisee must operate the Makery at a site within the Designated Area. Upon Franchisor's approval of the Premises and the Parties' execution of Exhibit G identifying the location of the Premises, Franchisee's Protected Area will be described in Exhibit G and deemed incorporated herein. Except as otherwise provided in this Agreement (including without limitation Franchisor's reserved rights set forth in Section 2(e)), and subject to Franchisee's full compliance with this Agreement and any other agreement between Franchisee or any of its Affiliates and Franchisor or any of its Affiliates, neither Franchisor nor any Affiliate will operate or authorize any Person other than Franchisee to operate a Buff City Soap makery in the Designated Area until Franchisee's Protected Area is identified, and thereafter will not operate or authorize any Person other than Franchisee to operate a Buff City Soap makery in the Protected Area during the Term. Notwithstanding the foregoing, this Section 2(d) will not apply to any Buff City Soap makeries operating or in development by any Person within the Designated Area as of the Effective Date.

(2) The Protected Area described above will affect where Franchisee may solicit business sell products and services. Franchisee can sell services and products to anyone from anywhere so long as such sales do not result from any direct solicitation activities outside of Franchisee's Protected Area and the services provided and products sold are being performed within the Protected Area. Franchisee acknowledges and understands that Franchisor, other franchisees, licensees and company-owned businesses reserve the same right to service customers and sell services and products to anyone from anywhere without compensation to Franchisee. Franchisee is prohibited from soliciting and marketing by any means (i.e. promotional materials, advertisements, Internet, social media, mobile applications, SMS texting, telephone, or any other means, electronic or otherwise) outside of its Protected Area and must not specifically engage in target marketing (defined below) within the Protected Area of another Buff City Soap® Makery (franchise and/or a company/affiliate owned business). Target Marketing means a concerted effort by a franchisee to solicit and obtain customers through any type of advertisement or marketing, directed at all or a portion of another franchisee's Protected Area. Franchisee may sell and ship products to people located outside of its Protected Area so long as its sales are not the result of solicitations outside its Protected Area or the result of Target Marketing activities by Franchisee.

(3) Franchisee does not have the right to establish any additional or alternative channels of distribution (i.e. the Internet, Social Media or any other electronic means, including the telephone and SMS texting) without the express written permission of Franchisor, which may be withheld in our sole discretion.

(e) **Reserved Rights**. Franchisor retains all rights inside and outside the Protected Area except those that are expressly granted to Franchisee in this Agreement. Without limiting Franchisor's and its

Affiliate's rights described in this Section 2(e), Franchisor and its Affiliates and any other authorized Person may, among other things:

(1) Advertise and promote the System within and outside the Protected Area;

(2) Operate, and license others to operate, Buff City Soap makeries at any location outside the Protected Area, including locations that are adjacent to the Protected Area;

(3) Except for the restriction against the establishment of another Buff City Soap makery in the Protected Area, offer and sell, and authorize others to offer and sell, any products and services, including those offered and sold at Buff City Soap makeries (such as packaged personal care products, clothing, merchandise and other Buff City Soap memorabilia), under the Marks or other trademarks at or from any location or through any channel of distribution (including, but not limited to, spas, salons, boutiques, supermarkets, discount stores, department stores and convenience stores, hospitals, health care facilities, airports, stadiums, business or industry locations (*e.g.* manufacturing site, office building, distribution facilities), military installations, military commissaries, universities, schools, the Internet (or any other existing or future form of electronic commerce), other retail locations or wholesale channels and other retail facilities such as kiosks and multi-brand facilities providing a limited number or representative sample of the Products and services normally offered by a Buff City Soap makery);

(4) Establish and operate, and license others to establish and operate, any business other than a Buff City Soap makery, including other shops or retail businesses, under the Marks or under other marks, including makeries or other businesses that Franchisor or its Affiliates may operate, acquire, be acquired by, or be merged or consolidated with; and

(5) Establish and operate and license others to establish and operate, Buff City Soap makeries and other retail facilities in any Reserved Area whether or not located within the Protected Area.

3. TERM OF FRANCHISE.

(a) **Initial Term**. The Initial Term will commence on the Effective Date of this Agreement and expire on the tenth (10th) anniversary of the Opening Date of the Makery. Nothing contained in this Section 3(a) will limit Franchisor's termination rights set forth in Section 20.

(b) **Successor Term**. Franchisee may, at its option, continue to operate the Makery for two consecutive Successor Terms, subject to all of the following conditions which must be met prior to and at the time of such Successor Term.

(c) **Franchisee's Notice**. Franchisee must give Franchisor Notice of its election to continue to operate the Makery for a Successor Term no later than six (6) months before the expiration of the Initial Term.

(1) Good Standing. Franchisee must not be in default, nor previously have been in default within the 12-month period preceding its Notice of election, of any provision of this Agreement or any other agreement between Franchisee or any of its Affiliates and Franchisor and any of its Affiliates, and Franchisee must have substantially and timely complied with all the terms and conditions of this Agreement and such other agreements during the terms thereof. In addition, the Makery must not be in the bottom quartile of average monthly Net Sales of all Buff City Soap makeries operating during the full 12-month period preceding Notice of election.

(2) Premises. Franchisee must present satisfactory evidence that Franchisee has the right to remain in possession of the Premises for the duration of the Successor Term.

(3) Maintenance. Franchisee must repair, replace, or procure, at Franchisee's sole cost and expense, the Operating Assets, supplies, and other products and materials required for the operation of the Makery as Franchisor may require, including, without limitation, new or additional items which may be reasonably required by Franchisor for Franchisee to offer and sell new Products, and to otherwise modernize the Makery to reflect the then-current Standards and image of the System as set forth in the Manuals or otherwise provided in writing by Franchisor.

(4) New Agreement and Successor Fee. Franchisee must execute Franchisor's then-current form of franchise agreement, which agreement will supersede this Agreement in all respects (except for those covenants and obligations that expressly or by their nature survive termination or expiration of this Agreement, provided that in the event of any conflict between such surviving covenants and obligations and the covenants and obligations set forth in the then-current form of franchise agreement, the then-current form of franchise agreement will control), and the terms of which may differ from the terms of this Agreement, including, without limitation, an increase in the Royalty Fee, Brand Fund Contribution and/or Local Marketing Expenditure requirement; provided that Franchisee must pay to Franchisor, in lieu of an Initial Franchise Fee, a Successor Fee.

(5) Training. Franchisee must comply with Franchisor's then-current qualification and training requirements at its sole cost and expense.

(6) Release. Franchisee and each Principal must execute a general release, in a form satisfactory to Franchisor, of any and all claims against the Franchisor Indemnitees, including, without limitation, claims arising under this Agreement and federal, state and local laws, rules and regulations, subject to Applicable Law.

4. FEES.

Franchisee must pay the fees described below and comply with the following provisions:

(a) **Initial Franchise Fee**. Franchisee must pay to Franchisor a non-refundable Initial Franchise Fee in the amount set forth in the Summary Page, which will be due upon Franchisee's execution of this Agreement. The Initial Franchise Fee is non-refundable and fully earned by Franchisor upon the execution of this Agreement. If Franchisee executes this Agreement pursuant to an area development agreement between Franchisor and Franchisee or its Affiliate (as developer), the development fee paid to Franchisor in connection with the execution of such area development agreement will be applied in full satisfaction (for the first Makery) or to satisfy one-half (for each additional Makery) of the Initial Franchisee Fee as set forth in the area development agreement.

(b) **Royalty Fee**. Franchisee must pay to Franchisor a monthly non-refundable Royalty Fee. The Royalty Fee for the Initial Term is set forth in the Summary Page. The Royalty Fee paid by Franchisee during the Successor Term, if applicable, will be as set forth in the franchise agreement executed by Franchisee pursuant to Section 3(c)(4).

(c) **Brand Fund Contribution**. Franchisee must pay to Franchisor a monthly non-refundable Brand Fund Contribution as a contribution to the Brand Fund. The Brand Fund Contribution is set forth on the Summary Page. Franchisor reserves the right to increase the Brand Fund Contribution upon 60 days' written notice to Franchisee, but the Brand Fund Contribution, when combined with the Local Marketing Expenditure requirement, will not exceed 4% of Net Sales for the Initial Term of this Agreement.

(d) **Technology Fee**. Franchisee must pay to Franchisor a monthly non-refundable Technology Fee as set forth in the Operations Manual or otherwise communicated by Franchisor in writing to Franchisee (electronic mail acceptable). Franchisor reserves the right to increase the Technology Fee upon 60 days' written notice to Franchisee.

(e) **Other Fees**. Franchisee must pay such other fees or amounts described in this Agreement.

(f) **Remittances**. The Royalty Fee, Brand Fund Contribution, Technology Fee and any other periodic fees required by this Agreement will be due and payable each month based on the Net Sales for the preceding month and must be paid so that they are received by Franchisor on or before the15th of each month. Franchisor has the right to modify the due date to every Friday based on Net Sales for the preceding week (commencing on Monday and closing on Sunday) upon 60 days prior written notice to Franchisee.

(g) **Reports**. Franchisee must submit the Net Sales daily via Franchisor's Intranet system or through other electronic data interfaces that Franchisor may require from time to time. Franchisee must verify the accuracy of the Net Sales each week as set forth in the Manuals. In addition to the reports Franchisee is required to provide pursuant to Section 14(c), Franchisee must submit to Franchisor all reports related to the operation of the Makery as set forth in the Manuals during the preceding Reporting Period by the tenth day of the following Reporting Period (or such other date specified by Franchisor) and in the form Franchisor requires.

(h) **Electronic Transfer of Funds**. Upon execution of this Agreement and at any time thereafter as Franchisor may require, Franchisee must sign the electronic transfer of funds authorization attached to this Agreement as Exhibit E, and all other documents and instruments necessary to permit Franchisor to withdraw by electronic funds transfer from Franchisee's designated bank account the Royalty Fee, Brand Fund Contribution, Technology Fee and any other amounts owed to Franchisor or its Affiliates on the date or dates that such amounts are due (including without limitation amounts owed to Franchisor's Affiliate for supplies, raw materials, component ingredients and Products purchased by Franchisee for use in the operation of the Makery). Franchisee must maintain a balance in such account sufficient to allow Franchisor and its Affiliates to collect the amounts owed when due. Franchisee is responsible for any penalties, fines, or other similar expenses associated with the transfer of funds described herein.

(i) **Interest and Fees on Late Payments**. Any payment not actually received by Franchisor on or before the date due will be deemed overdue. Time is of the essence with respect to all payments to be made by Franchisee to Franchisor. Any and all amounts that Franchisee owes to Franchisor or any of its Affiliates will bear Interest from and after the date of accrual. Any failure to pay when due all or any fees or other amounts due to Franchisor or any of its Affiliates will constitute a material breach of this Agreement. In addition to Interest charges on late payments due pursuant to this Section 4, Franchisee must pay to Franchisor a late fee in the amount of $150 for each report that Franchisee fails to timely submit to Franchisor pursuant to Section 4(g) and each payment not received by Franchisor by the prescribed due date. This late fee is not Interest or a penalty; the late fee will compensate Franchisor for the administrative and management costs associated with collecting late payments and reports.

(j) **Application of Payments**. Franchisee will not be entitled to withhold payments due to Franchisor under this Agreement on grounds of alleged nonperformance by Franchisor hereunder. Franchisor may, at its sole option, apply Franchisee's payments or any portion thereof to any of Franchisee's past due indebtedness to Franchisor or its Affiliates. Notwithstanding anything to the contrary in this Agreement, and without prejudice to any other right or remedy it has or may have, Franchisor may, without notice to Franchisee, offset or recoup any liability Franchisor owes to Franchisee or its Affiliates against any liability for which Franchisor determines Franchisee or its Affiliates is liable to Franchisor or its

Affiliates, whether either liability is matured or unmatured, is liquidated or unliquidated, or arises under this Agreement or any other Agreement between Franchisor or its Affiliates and Franchisee or its Affiliates.

(k) **Currency**. All amounts payable by Franchisee to Franchisor under this Agreement will be in United States dollars.

(l) **Taxes**. Any and all amounts expressed as being payable pursuant to this Agreement are exclusive of any applicable taxes. Franchisee is obligated to pay all federal, state and local taxes, including without limitation sales, use and other taxes, fees, duties and similar charges assessed against Franchisee. Franchisee is responsible for and must indemnify and hold Franchisor Indemnitees harmless against any penalties, Interest and expenses incurred by or assessed against Franchisor as a result of Franchisee's failure to withhold such taxes or to timely remit them to the appropriate taxing authority. Franchisee agrees to fully and promptly cooperate with Franchisor to provide any information or records it requests in connection with any application by Franchisor to any taxing authority with respect to Franchisee.

5. MAKERY DEVELOPMENT PROCEDURES.

If Franchisee is developing a Makery pursuant to an area development agreement between Franchisee or its Affiliate (as developer) and Franchisor, then the site selection and site acceptance for such Makery will be governed by Sections 5(a) and 5(b) of the area development agreement or such other sections of the area development agreement governing site selection and site acceptance. If Franchisee is developing the Makery as a single Buff City Soap makery, then Franchisee will obtain Franchisor's approval of Franchisee's proposed site pursuant to Section 5(a) and 5(b) of this Agreement.

(a) **Site Selection**. Franchisee must obtain Franchisor's acceptance of the Premises for the Makery within the Designated Area within 60 days after the Effective Date. Franchisee assumes all cost, liability, expense and responsibility for locating, obtaining and developing the Premises for the Makery within the Designated Area and for finish-out or renovation and equipping the Makery at the Premises. Franchisee will submit to Franchisor its complete Site Application for a proposed site in accordance with the Site Application procedures set forth in the Manuals. Franchisor will provide Franchisee with site selection assistance as Franchisor deems advisable, including without limitation Franchisor's site selection guidelines and design specifications and conducting an on-site evaluation of the initial proposed site; provided, Franchisor will not conduct an on-site evaluation for any proposed site prior to the receipt of the complete Site Application. If Franchisee requests additional on-site evaluations of a proposed site, then Franchisee will pay to Franchisor a site evaluation fee of $500 per site plus Franchisor's costs and expenses associated with each such additional site visit (e.g. travel, accommodations, meals).

(b) **Site Acceptance**. Franchisor will have 30 days after receipt of the complete Site Application to accept or not accept, at its sole option, Franchisee's proposed site. If Franchisor does not respond within the 30-day time period, Franchisor will be deemed to have rejected the proposed site. Upon Franchisor's acceptance of a proposed site, Franchisor will identify the Opening Date and the Parties will complete and sign Exhibit G memorializing the location of the Premises, Protected Area and such Opening Date. If Franchisee is entering into this Agreement pursuant to an area development agreement executed between Franchisee or its Affiliate (as developer) and Franchisor, the Opening Date must be set so that upon the expiration of the applicable development period in the development schedule (as defined the area development agreement), there are open and operating the cumulative number of Makeries required in the development schedule of such area development agreement. No site may be used for the location of the Makery unless it is first accepted by Franchisor. Franchisor may revoke its acceptance of a proposed site if Franchisee commits a default of this Agreement and fails to cure such default within the applicable cure period, if any. FRANCHISOR'S APPROVAL OF THE PREMISES AND ITS RENDERING OF SITE SELECTION ASSISTANCE, IF ANY, IN THE SELECTION OF THE PREMISES DOES NOT

CONSTITUTE A REPRESENTATION, PROMISE, WARRANTY OR GUARANTEE BY FRANCHISOR, EXPRESS OR IMPLIED, THAT THE MAKERY OPERATED AT THE PREMISES WILL BE PROFITABLE OR OTHERWISE SUCCESSFUL. Franchisor assumes no liability or responsibility for: (1) evaluation of a proposed site's soil for hazardous substances; (2) inspection of any structure on the proposed site for asbestos or other toxic or hazardous materials; or (3) compliance with the ADA and any other Applicable Law. Franchisee is solely responsible for obtaining satisfactory evidence and/or assurances that the proposed site and any structures thereon are free from environmental contamination and in full compliance with all Applicable Law.

(c) **Occupancy of Premises**. Unless otherwise agreed by Franchisor in writing, Franchisee is required to lease the Premises for the Makery. Franchisee will occupy or acquire rights in the Premises within 30 days after Franchisor accepts the site for the premises. Franchisor reserves the right to review the Lease. The proposed Lease will include the Lease Addendum and will not contain any covenants or other obligations that would prevent, limit or adversely affect Franchisee from performing its obligations under this Agreement. The Lease will provide for Franchisee to have the right to occupy the Premises for the duration of the Initial Term. The Lease Addendum allows Franchisor to take possession of the Premises upon expiration or termination of Franchisee's rights under the Agreement and Franchisor (or its designee) will have the right to operate the Makery at the Premises for the remaining term of the Lease without increase in any rentals payable to the lessor. The proposed Lease will be executed by all necessary parties within ten days after Franchisor accepts the proposed Lease, and Franchisee will furnish a complete copy of the Lease within ten days after execution.

(d) **Failure to Acquire Premises**. Franchisee's failure to acquire the Premises pursuant to a Lease within the time stated in this Section 5 constitutes an Event of Default under this Agreement subject to termination upon notice from Franchisor pursuant to Section 20(a). In such event, Franchisor is not obligated to return the Initial Franchise Fee or any other fees paid by Franchisee under this Agreement.

(e) **Makery Development**.

(1) Franchisee is responsible for obtaining all zoning and regulatory approvals which may be required by Applicable Law or which may be necessary as a result of any restrictive covenants related to the Premises. Prior to beginning the finish-out or renovation of the Premises, Franchisee will obtain all permits, licenses and certifications required for the lawful construction or remodeling and operation of the Makery and submit to Franchisor a certificate of insurance evidencing that the coverage specified in Section 15 is in full force and effect and that all required approvals, clearances, permits and certifications have been obtained. Upon Franchisor's request, Franchisee will provide to Franchisor additional copies of Franchisee's insurance policies and certificates of insurance and copies of all such approvals, clearances, permits and certifications.

(2) Franchisor will furnish to Franchisee prototypical plans and specifications for a Buff City Soap makery, including requirements for dimensions, design, image, interior layout, décor, fixtures, equipment, signs, furnishings, storefront and color scheme. It will be Franchisee's responsibility to have prepared all required architectural, engineering and design plans to suit the shape and dimensions of the Premises, and Franchisee must ensure that these plans and specifications comply with applicable ordinances, building codes and permit requirements, and with Lease requirements and restrictions.

(3) Franchisee will obtain services as needed only from registered architects, registered engineers, and professional and licensed contractors that meet the Standards for the development, construction and equipping of the Makery. To the extent Franchisee desires to obtain services from an architect, engineer or contractor not already approved by Franchisor, Franchisee will submit to Franchisor the information and documentation set forth in the Manuals regarding the training, experience and financial

responsibility of the registered architects, registered engineers and professional and licensed contractors whom Franchisee desires to retain to prepare the plans and construct the Makery, along with copies of all proposed contracts with such architects, engineers and contractors, and any other information requested by Franchisor. In connection with Franchisor's review of any such architect, engineer or contractor, Franchisee will pay Franchisor's costs and expenses in connection with the same. Franchisee will not commence construction of the Makery until Franchisor has consented to Franchisee's use of the registered architects, registered engineers and professional and licensed contractors who will prepare the plans and construct the Makery.

(4) Franchisee will submit its plans to Franchisor and upon Franchisor's request, will submit all revised or "as built" plans during the course of construction. Franchisor will review the plans to confirm they comply with Franchisor's prototypical plans and the Standards. Franchisor will notify Franchisee in writing whether it accepts or does not accept the plans within 30 days following Franchisor's receipt of the plans. Franchisee may not begin site preparation or construction prior to receiving notification that Franchisor approves the plans. All construction must be in accordance with the plans approved by Franchisor and comply in all respects with Applicable Law and the Lease.

(5) Franchisee will commence construction at least 120 days before the Opening Date as set forth in Exhibit G and will complete construction no later than 30 days before the Opening Date. Construction will be deemed to have commenced upon the commencement of site work by heavy equipment, or in the event the Makery is to be located in existing shell space, commencement of construction-related work at the Premises. Franchisee will advise Franchisor of commencement of construction within ten days of the commencement date. Once construction has commenced at the Premises, it will continue uninterrupted until completed except for interruption by reason of a Force Majeure Event.

(6) Franchisee will use in the development and operation of the Makery only the fixtures, furnishings (including décor), materials, equipment and signs, including without limitation the Buff City Soap Property and Operating Assets, as set forth in the Manuals.

(7) During the course of construction of the Makery, Franchisee will (and will cause its architect, engineer, contractors and subcontractors to) cooperate fully with Franchisor and its designees for the purpose of permitting Franchisor and its designees to inspect the Premises and the course of construction of the Makery to determine whether construction is proceeding according to the plans approved by Franchisor in accordance with Section 5(e)(4) and the Standards. Without limiting the generality of the foregoing, Franchisee and Franchisee's architect, engineer, contractors and subcontractors will supply Franchisor and its designees with samples of construction materials, results and reports related to boring and coring tests, due diligence environmental studies, supplies, equipment and other materials and reports requested by Franchisor or its designees and allow Franchisor and its designees access to the Premises to conduct such inspections. If requested by Franchisor, Franchisee will submit to Franchisor reports with photographs showing progress made in connection with the construction and equipping of the Makery at the frequency prescribed by Franchisor.

(8) Notwithstanding Franchisor's right to approve the plans and inspect the construction work at the Makery, Franchisor and its designees will have no liability or obligation with respect to the Premises, the design or construction of the Makery or the furnishings, fixtures, materials and equipment acquired for the finish-out of the Makery. Franchisee acknowledges and agrees that Franchisor's rights under this Section 5 are exercised solely for the purpose of ensuring compliance with the Standards.

(9) If Franchisor determines (before the Opening Date) that Franchisee has not constructed or remodeled the Makery in strict conformity with the site layout, plans and specifications

Franchisor approved, Franchisor may terminate this Agreement for cause, or obtain an injunction from a court of competent jurisdiction against the opening of the Makery and to compel Franchisee to specifically perform its obligation to construct or remodel the Makery in strict conformity with the approved site layout, plans and specifications, in addition to any other remedies available to Franchisor at law or in equity, without any obligation to furnish any bond or security.

(f) **Commence Business**. Franchisee acknowledges that time is of the essence. Subject to Franchisee's compliance with the conditions stated below, Franchisee is obligated to open the Makery and commence business on the Opening Date unless Franchisor consents in writing to an extension of such Opening Date. Prior to opening, Franchisee will complete all interior and exterior preparations for the Makery set forth in this Section 5 and the Manual, deliver to Franchisor a copy of the certificate of occupancy at least seven days prior to the Opening Date and will comply with all other pre-opening obligations of Franchisee, including without limitation Sections 4(a) (Initial Franchise Fee), 5 (Makery Development Procedures), 6 (Training), 7 (Makery Operations), 8 (Technology System and POS System), 11 (Operational Standards), 12 (Representations, Warranties and Covenants), 13 (Management and Personnel) and 15 (Insurance). If Franchisee fails to comply with any of such obligations, or if Franchisee is otherwise in default of this Agreement, Franchisor will have the right to prohibit Franchisee from commencing business. Franchisee's failure to open the Makery and commence business in accordance with this Section 5(f) is an Event of Default. Without limiting the foregoing, if Franchisee satisfies all of the conditions set forth in this Section 5 prior to the Opening Date, as determined by Franchisor, then Franchisor and Franchisee will amend the Opening Date in Exhibit G accordingly.

6. TRAINING.

(a) **Initial Training Program**. Franchisee represents it has obtained the services of an Operator as of the Effective Date. Franchisee, the Operator, the General Manager, and up to two other Personnel designated by Franchisor, including without limitation store trainers and soap makers, must satisfy all requirements of Initial Training to Franchisor's satisfaction. Any replacement or substitute Operator and General Manager must complete Initial Training for their respective positions to Franchisor's satisfaction prior to serving in such positions. Franchisor reserves the right to charge a reasonable fee for any Initial Training provided to any replacement or successor Operator, General Manager or other management Personnel as Franchisor requires. Franchisee will be solely responsible for all costs and expenses incurred by Franchisee, its Operator, General Manager and any other Personnel in connection with any Initial Training program, including, without limitation, costs of obtaining any required certifications, compensation, travel, lodging, meals and other miscellaneous costs. In addition, should your training date change within two weeks prior, you will be responsible for excess travel fees for changes incurred by our training team. Initial Training may be conducted at Franchisor's offices, Franchisee's Makery or another Buff City Soap makery, at Franchisor's sole option. Franchisee, its Operator, General Manager and any other Personnel that attend Initial Training or participate in any other training provided by Franchisor must sign a liability waiver and release in the form prescribed by Franchisor. Franchisor may develop pre-training materials (print and electronic) that Franchisee and other Personnel will be required to complete prior to attending initial training. Franchisee and/or its Personnel may be required to show competency in the pre-training material prior to attending training. Failure to show competency in the pre-training material may result in Franchisee and/or its Personnel not being able to attend initial training and may result in an additional training fee of $5,000.

(b) **Opening Assistance**. Except as limited below, Franchisor will provide an Opening Team to provide up to twenty-one (21) days of on-site training, initial corporate training, and initial pre-opening training before and/or after the Makery's Opening Date, to assist you with your initial corporate training and pre-opening activities for your Franchised Business for a maximum of two locations opened by you or entities affiliated with you. This training may be located in our corporate office (currently, Dallas, TX),

alongside a BCS Makery location chosen by the Franchisor. Initial Corporate Training is up to seven days. Initial Preopening Training for a BCS Makery opening is up to seven days per Makery for a maximum of two locations. Franchisor will determine the necessary number and experience level of the Opening Team and the training days necessary to support the opening or Market Introduction for the Makery based on the experience and training of the existing Personnel. The Opening Team will in no way be responsible for the operation of the Makery before or after the Makery's opening. Franchisee will reimburse Franchisor for all of its reasonable costs and expenses incurred in providing such Opening Team for the Makery, including travel, lodging, meals and miscellaneous costs. Notwithstanding the foregoing, Franchisee understands, acknowledges and agrees that Franchisor is not required to provide opening assistance pursuant to this Section if the Makery is the Franchisee's or its affiliates' third or subsequent Buff City Soap Makery.

(c) **Additional Training**. Franchisee's Operator, General Manager and such other management Personnel as Franchisor may designate must attend such additional and remedial training programs and seminars as Franchisor may offer from time to time, if Franchisor requires such attendance. Franchisee must pay Franchisor's then-current training fee for any additional training designated by Franchisor or requested by Franchisee. Franchisee will be solely responsible for any and all costs and expenses incurred by Franchisee, its Operator, General Manager and other management Personnel in connection with such additional training, including, without limitation, compensation, travel, lodging and miscellaneous costs.

(d) **Meetings and Conferences**. Franchisor may from time to time hold periodic system-wide meetings at locations designated by Franchisor to address matters of general interest to the System, including, without limitation, Franchisor's annual franchisee conference. Franchisee and Franchisee's Operator will attend any such meetings and conferences as required by Franchisor, subject to Franchisee's payment of a reasonable fee to Franchisor upon its request. Franchisee will be solely responsible for all costs and expenses incurred by Franchisee and its Personnel in connection with attending such meetings and conferences, including, without limitation, costs of obtaining any required certifications, compensation, travel, lodging, meals and miscellaneous expenses.

(e) **On-Site Remedial Assistance**. Upon the reasonable request of Franchisee or as Franchisor deems appropriate, Franchisor will, during the Term, subject to the availability of personnel, provide Franchisee with additional trained representatives who will provide on-site remedial training to Franchisee's Personnel. Franchisee must pay Franchisor's then-current compensation rate for the services of such trained representatives, plus their costs of travel, lodging, meals and any other reasonable out-of-pocket expenses incurred by Franchisor in providing the on-site remedial services.

7. MAKERY AND PROCUREMENT STANDARDS.

(a) **Standards**. Franchisee understands the importance of maintaining uniformity among all of the Buff City Soap makeries and the importance of complying with the Standards relating to the development and operation of the for the protection of the Brand and Franchisor's interest in the System and Marks. Franchisee acknowledges and agrees that the purpose of establishing and enforcing such Standards is not so that Franchisor may exercise any control over the day-to-day operations of the Makery that are reserved to Franchisee. In addition, Franchisee may not engage in any co-branding in or with the Makery or use of the Premises for any purpose other than the operation of the Makery unless Franchisor has previously approved such co-branding in writing.

(b) **Maintenance**. Franchisee must at all times maintain the interior and exterior of the Makery Premises and the surrounding area in good condition and repair and comply with the Standards for cleanliness, organization and sanitation of the Makery. Franchisee is solely responsible for maintenance, repair and replacement where necessary to maintain the Makery in accordance with the Standards and for any liabilities arising from Franchisee's failure to comply with the terms and conditions of this Section 7(b).

(c) **Improvements; System Changes**. Franchisee must, at its sole cost and expense, fully comply with any changes made to the System by Franchisor within a reasonable time. Franchisee may be required to attend meetings, at its own cost and expense, to discuss any System changes. Franchisee will make such capital improvement or modifications necessary to modernize, redecorate and upgrade the Makery, including without limitation the Operating Assets in accordance with Franchisor's then-current Standards, provided that (1) the aggregate amount of capital improvements, modifications and upgrades to the Makery (including those upgrades required in Sections 8(b) and 8(c) of this Agreement) required by Franchisor will not exceed $500,000 during the Initial Term; and (2) Franchisee will not be required to make such capital improvements or modifications more frequently than every 5 years. Franchisee acknowledges that subsection (2) shall not apply to its obligations under Section 7(b). Franchisee must complete to Franchisor's satisfaction any changes Franchisor requires within a reasonable time, and except as otherwise required under this Agreement (e.g. with respect to upgrades of the Technology System set forth in Section 8(a)), such time will not exceed 12 months from the date Franchisee is notified of any required changes unless otherwise agreed to in writing by Franchisor. If Franchisor requests that changes be made to the Makery, Franchisor will provide Franchisee with a sample layout for the interior and exterior changes to be made and a set of typical preliminary plans. Franchisee will, at its sole cost and expense, employ architects, designers, engineers, contractors and others as may be necessary to complete, adapt, modify or substitute the sample plans for the Makery. Franchisor will have access to the Makery while work is in progress and may require such reasonable alterations or modifications of the construction at the Makery, at Franchisee's sole cost and expense, as Franchisor deems necessary to conform to its Standards. If Franchisee fails to make any improvement or System changes as required by this Section 7(c) or perform maintenance as described in Section 7(b), Franchisor may, in addition to its other rights in this Agreement, effect such improvement, System changes or maintenance and Franchisee must reimburse Franchisor for the costs Franchisor incurs.

(d) **Designated Supplier**. Franchisee must purchase the Operating Assets, Technology System and Products (including raw materials and component ingredients required to manufacture the Products) from Franchisor's Designated Suppliers as set forth in the Manuals. Franchisee is solely responsible for its payment and performance obligations under its agreement with each Designated Supplier. Franchisor or any of its Affiliates may be designated as the sole Designated Supplier for any Operating Assets, Technology System and Products (including the component ingredients and raw materials). In addition, Franchisor or its Affiliates may receive payments or other consideration from suppliers who provide Operating Assets, Technology System or Products (including raw materials and

component ingredients) to franchisees operating under the System which Franchisor or its Affiliates may use in any manner Franchisor determines appropriate.

(e) **Operating Assets**. Franchisor makes no warranties, express or implied, with respect to the Products (including the Proprietary Products), Technology System or Operating Assets provided by any supplier (including any Designated Supplier), including by or as a result of any statements made by Franchisor's employees or agents, or statements contained in the Manuals, printed materials or general advertising materials. Except for any express limited warranty made by Franchisor or its Affiliates with respect to any Product, raw materials or component ingredients used to manufacture the Products, Technology System or Operating Assets sold by Franchisor or its Affiliate, neither Franchisor nor its Affiliates makes any warranty with respect to any Product, raw materials, component ingredients, Technology System or Operating Asset, including any warranty of merchantability or of the fitness of these items for any particular purpose. Any model or sample shown to Franchisee is provided solely to illustrate the general type, nature and quality of such items and not to represent or warrant that any such item would conform to such model or sample.

(f) **Alternate Suppliers**. If Franchisee seeks approval of any new supplier of Operating Assets, Products, raw materials or component ingredients not designated by Franchisor pursuant to Section 7(d) or approval to use new Operating Assets, Technology System or Products, Franchisee will provide Notice to Franchisor and such information required by Franchisor about any proposed new supplier, new Operating Assets, Technology System or Products (including samples of the proposed Operating Assets, Technology System or Products for examination by Franchisor) to enable Franchisor to approve or reject such supplier or items. Franchisor will have the right to require that its authorized representatives be permitted to inspect the proposed supplier's facilities at Franchisee's sole cost and expense. Franchisor will respond to such Notice and information within 30 days from the date of its receipt of all of the information Franchisor requested and completion of any facility inspection. Franchisor may terminate or withhold its approval of any supplier, new Operating Assets, new Technology System or new Products that do not satisfy its Standards. Franchisee will not purchase from any unapproved supplier or use unapproved Operating Assets, Technology System or Products in the Makery.

(g) **Group or Cooperative Buying**. If Franchisor or its Affiliate establish a group buying program or purchasing cooperative for the purpose of obtaining improved and sustainable pricing for any Operating Assets, Technology System or Products, including the retention of a third party purchasing agent to facilitate such buying program or cooperative, upon Franchisor's request, Franchisee will become a member of such group buying program or cooperative, make reasonable dues payments for the services of such group buying program or purchasing cooperative and execute all documentation reasonably required by Franchisor to facilitate the foregoing. Currently, we recommend but do not require a minimum and maximum tiered pricing structure. We reserve the right to update this recommended information in our discretion.

8. TECHNOLOGY SYSTEM AND POS SYSTEM.

(a) **Technology System**. Franchisee will purchase, use, and maintain the Technology System prescribed by Franchisor at the Makery. Franchisor may periodically modify Standards for the Technology System, and, if so, Franchisee will acquire, at its cost, such modified Technology System and the computer hardware and software comprising part of the Technology System within 60 days from the date of Notice from Franchisor. Upon Franchisee's request and subject to Franchisee's payment of the then-current fee set forth in the Manuals, Franchisor may provide assistance in developing and planning installation of the Technology System that meets the Standards. Franchisee will pay to Franchisor the Technology Fee in

connection with Franchisee's use and access of the Technology System. Franchisor may modify the Technology Fee at any time to reimburse Franchisor for costs incurred in modifying and making enhancements to the Proprietary Software that Franchisor licenses to Franchisee (if any) and other components of the Technology System in addition to other maintenance and support services that Franchisor or its Affiliates furnish to Franchisee related to the Technology System. Franchisee will have sole and complete responsibility for the acquisition, operation, maintenance, and upgrading of the Technology System. In the future, we may provide assistance in developing and planning installation of the Technology System, and we reserve the right to charge our then-current fee in connection with said assistance.

(b) **POS System**. Franchisee will purchase, use and maintain the POS System that Franchisor requires or otherwise approves in writing for the operation of the Makery. The POS System must be connected to a communications medium specified by Franchisor at all times and be capable of accessing the Internet via a designated third-party network for the purpose of implementing software, transmitting and receiving data, accessing the Internet for ordering, and maintaining the POS System. Upon Notice from Franchisor, at Franchisee's cost and expense, the POS System will be electronically linked to Franchisor's (or its Affiliate's) network. Franchisee will provide Franchisor access to any POS System information, at such times and in such manner as established by Franchisor, with or without notice, to retrieve such transaction information, including customer, sales, sales mix, usage, and other operations data as Franchisor deems appropriate. Franchisor may require Franchisee to periodically update, upgrade or replace the POS System, including hardware and/or software, provided that Franchisee will not be required to replace the POS System any more frequently than once every five years.

(c) **Proprietary Software**. If Franchisor designates the use of any Proprietary Software, Franchisee will, at Franchisor's written request, license or sublicense such software from Franchisor, its Affiliate or other designee and enter into a software (sub) license agreement and software maintenance agreement on such licensor's then-current form. Franchisee will purchase any periodic upgrades, enhancements or replacements to the Proprietary Software at Franchisee's sole cost and expense, provided such upgrades, enhancements or replacements will be subject to the cap set forth in Section 7(c). Franchisor will provide to Franchisee support services relating to the Proprietary Software as Franchisor deems advisable at a reasonable charge. Franchisee must incorporate any or all required modifications or additions within 30 days after receiving Notice from Franchisor, unless a longer time period is stated in such Notice.

(d) **Intranet**. Franchisor may, at its option, establish and maintain a communication and collaboration platform ("Intranet") through which Franchisor and Franchisee may communicate with each other. Franchisor will have control over all aspects of the Intranet, including the content and functionality thereof. At Franchisor's option, Franchisor may post, update and disseminate the Manuals and other Confidential Information through the Intranet. Any passwords or other digital identifications necessary to access the Manuals on the Intranet will be deemed to be part of Confidential Information. If established, Franchisee will have the mere privilege to use the Intranet, subject to Franchisee's strict compliance with the Standards. Franchisee acknowledges that, as administrator of the Intranet, Franchisor can access and view any communication that any Person posts on the Intranet. Franchisee further acknowledges that the Intranet facility and all communications that are posted or to be posted to it will become Franchisor's sole property, free of any claims of privacy or privilege that Franchisee or any other Person may assert. If established, Franchisor will have no obligation to maintain the Intranet indefinitely, and may modify or dismantle it at any time without liability to Franchisee.

(e) **Systems Access**. Franchisee may be provided access to various computer or electronic systems (or any substitute thereof), including, but not limited to, third-party computer or electronic systems made part of the System. Franchisee will be responsible for its actions and the actions of its Personnel relating to such computer and electronic systems, including use of any logon IDs, passwords or other

authentication methods provided to Franchisee. All Franchisee connectivity or attempted connectivity to Franchisor's computer and electronic systems will be only through Franchisor's security gateways or Franchisor's firewalls. Franchisee will not access and will not permit unauthorized persons or entities within its control to access, Franchisor's computer or electronic systems without Franchisor's express written authorization, and any such actual or attempted access will be consistent with any such authorization. Franchisee will fully comply with Franchisor's systems access requirements and related Standards with respect to such computer and electronic systems.

(f) **Payment Processing**. Franchisor may, at its sole discretion, choose to change credit card payment processing service providers. Such a change may require a replacement of credit card terminals used to process credit card, debit card and other methods of payment. In such circumstances, such replacements will be the Franchisee's responsibility. Franchisor may choose to be responsible to pay, on your behalf, any related or associated equipment manufacturers, value added resellers, or service providers for payment processing technologies. In such cases, Franchisor will invoice Franchisee for these technologies and services for which are required to operate Franchisee's BCS Makery.

9. COUPONS, GIFT CARDS, AND LOYALTY PROGRAMS.

Franchisee must, at Franchisee's expense, participate in, and comply with the requirements of, any gift certificate, gift card, stored value card, customer loyalty, or customer retention program (e.g. customer e-mail program) that Franchisor or its Affiliates implement for all or part of the System and must sign the forms and take any other action that Franchisor or its Affiliates require in order for Franchisee to participate in such programs. Without limitation, Franchisee must honor coupons, stored value cards, gift certificates, gift cards, or vouchers sold or distributed by other Buff City Soap locations and include the related proceeds in Net Sales strictly in accordance with the Standards and further comply with Franchisor's policies related to such coupons, stored value cards, gift certificates, gift cards and vouchers set forth in the Manuals. Franchisee will not issue or offer any gift certificate, gift card, stored value card, customer loyalty or retention program without Franchisor's prior written approval. Franchisee will utilize a vendor approved by Franchisor or its Affiliates for gift card processing. Any coupon offer proposed by Franchisee must be approved by Franchisor in writing prior to being offered.

10. MARKETING.

(a) **Brand Fund** Franchisor administers a Brand Fund for the creation and development of marketing, advertising, and related programs, campaigns and materials, including digital, print, Internet and Social Media, as well as the planning and purchasing of national, regional, and/or local advertising. Franchisee must contribute the Brand Fund Contribution to the Brand Fund as set forth in Section 4(c) of this Agreement. Franchisor may, at its sole option, increase the Brand Fund Contribution upon 60 days' prior notice to Franchisee, provided such increase will not exceed 4%, as further described in Section 10(d).

Franchisor will direct all initiatives related to the positioning of the Brand using the Brand Fund, including without limitation advertising and marketing programs (e.g. research methods, branding, creative concepts and materials, sponsorships, and endorsements used in connection therewith); selection of geographic and media markets; and media placement and the allocation thereof.

Franchisor may use the Brand Fund to pay the costs of research (including without limitation Product research and development, formulation development, Product design, labeling and packaging), agency of record services, market research (e.g. customer engagement with the Brand, including shop design and décor, uniform design, customer service techniques, customer research and focus groups) creation and production of video, audio, electronic, and written advertising and marketing programs; administration of

regional, multi-regional, and national advertising and marketing programs, Product and customer research and surveys, and testing and related development activities; promotional events; purchasing and participating in online, Social Media, radio, television, and billboard advertising and programming; employing marketing, advertising and promotional agencies to assist therewith; conducting community relations activities; and supporting public relations, maintenance of the System websites, and online presence; and such other advertising, marketing, and promotional activities as Franchisor determines are appropriate for the Buff City Soap makeries and the Marks and System under which they operate.

For the avoidance of doubt, Franchisee will ultimately be responsible for the costs associated with the placement of any such marketing and media for the Makery. The costs associated with such placement will be credited against Franchisee's Local Marketing Expenditure required pursuant to Section 10(d0 below. The Brand Fund will furnish Franchisee with samples of advertising, marketing formats, promotional formats, and other materials at no additional cost when Franchisor deems appropriate. Multiple copies of such materials will be furnished to Franchisee at Franchisee's sole cost.

(b) **Accounting**. The Brand Fund will be accounted for separately from Franchisor's other funds and will not be used to defray any of Franchisor's general operating expenses, except for such reasonable salaries, administrative costs, travel expenses, and overhead as Franchisor may incur in activities related to the administration of the Brand Fund and its programs, including as described in Section 10(a) and with respect to collecting and accounting for contributions to the Brand Fund. The Brand Fund is operated solely as a conduit for collecting and expending the Brand Fund Contributions described in Section 4(c). Franchisor does not act as trustee with respect to the Brand Fund and has no fiduciary duty to Franchisee or its Affiliates, Principals or any other franchisees with regard to the operation or administration of the Brand Fund. Franchisor may spend, on behalf of the Brand Fund, in any fiscal year, an amount that is greater or less than the aggregate contribution of all Makeries to the Brand Fund in that year, and the Brand Fund may borrow from Franchisor or others to cover deficits or may invest any surplus for future use. All Interest earned on monies contributed to the Brand Fund will be used to pay advertising costs before other assets of the Brand Fund are expended. Franchisor will, upon Franchisee's written request (but no more than once annually) provide a copy of its unaudited annual statement of monies collected and costs incurred by the Brand Fund. Franchisor will have the right to cause the Brand Fund to be incorporated or operated through a separate entity at such time as Franchisor deems appropriate, and such successor entity will have all of the rights and duties specified herein.

(c) **Proportionality**. Franchisee acknowledges that the Brand Fund is intended to maximize recognition of the Marks and patronage of Buff City Soap makeries generally. Although the Franchisor will endeavor to utilize the Brand Fund to develop advertising and marketing materials and programs and to place advertising that will benefit the System, Franchisor has no obligation to ensure that expenditures by the Brand Fund in or affecting any geographic area are proportionate or equivalent to the Brand Fund Contributions made by Buff City Soap makeries operated by franchisees in that geographic area, nor is Franchisor under any obligation to ensure that Franchisee's Makery or any other Buff City Soap makery will benefit directly or in proportion to its Brand Fund Contribution, or that all Buff City Soap makeries operated by Franchisor or any of its Affiliates will pay the same Brand Fund Contribution. Except as expressly provided in this Section 10, Franchisor assumes no direct or indirect liability or obligation to Franchisee with respect to collecting amounts due to, or maintaining, directing or administering the Brand Fund. Franchisor reserves the right to terminate (and, if terminated, to reinstate) the Brand Fund. If the Brand Fund is terminated, all unspent monies on the date of termination accrued will be distributed to franchisees operating a Buff City Soap makery in proportion to their respective contributions to the Brand Fund accrued during the preceding three-month period.

(d) **Local Marketing Expenditure**. In addition to the contributions that Franchisee pays to the Brand Fund, Franchisee must make the Local Marketing Expenditure in such amounts as Franchisor

establishes from time to time, which when combined with the amount Franchisee has paid in Brand Fund Contributions will not exceed 4% of Net Sales (allocated by Franchisor, at its sole option, among the Brand Fund Contribution and Local Marketing Expenditure), during the Initial Term of this Agreement. The initial Local Marketing Expenditure is set forth in the Summary Page. At Franchisor's request, Franchisee will furnish Franchisor with copies of invoices and other documentation reasonably satisfactory to Franchisor evidencing compliance with this Section 10(d). If Franchisor determines that Franchisee's Local Marketing Expenditure, combined with the Brand Fund Contributions total less than the then-current percentage of Net Sales required by Franchisor during the then-most recently completed four consecutive fiscal quarters, Franchisor may notify Franchisee of any additional amounts that Franchisee must spend (up to the then-current percentage of Net Sales required by Franchisor) on local marketing, and if Franchisee has not spent such additional amounts (in addition to any ongoing marketing requirements) by the end of the fiscal quarter in which Franchisee receives such Notice, then Franchisor may collect those unspent amounts directly from Franchisee's account pursuant to Section 4(h) and contribute them to the Brand Fund, without any liability or obligation to use such funds for Franchisee's local advertising. Franchisor will provide Franchisee with not less than 30 days' Notice of any determination which changes the amount of the Local Marketing Expenditure Franchisee must spend. Franchisee will throughout the Term engage in local advertising, marketing and promotional activities and campaigns in accordance with Franchisor's Standards and the Manuals. All such local advertising, marketing and promotional activities and campaigns must be approved by Franchisor in advance in writing. Franchisor may withdraw its approval at any time if any such activity or campaign fails to comply with Franchisor's then-current Standards and Manuals. The Local Marketing Expenditure will be used to pay for the cost of implementing local marketing plans developed by Franchisor and adapted and implemented by Franchisee with Franchisor's approval which may include amounts spent by Franchisee for (i) advertising media and community relations, such as television, radio, Internet, Social Media, newspaper, billboards, posters, direct mail, collateral and promotional items; (ii) advertising on public vehicles (transit and aerial) and (iii) public relations and the cost of producing approved materials necessary to participate in such public relations. Local Marketing Expenditure do not include amounts spent for items which Franchisor, in its sole judgment, deems inappropriate for meeting the minimum requirement for Local Marketing Expenditure, including permanent on-site signs, point of purchase materials and store hours, complimentary charges, donations, lighting, Personnel salaries or administrative costs, transportation vehicles (even though such vehicles may display the Marks), discounts, free offers and Personnel or crew member incentive programs.

(e) **Special Promotions**. In addition to the national, regional and local advertising described in this Section 10, Franchisor may from time to time develop and administer advertising, marketing and sales promotional programs in which Franchisee will participate upon such terms and conditions established by Franchisor. Such programs are in addition to Franchisee's local marketing requirements pursuant to Section 10(d) and may include without limitation marketing promotions, Product promotions, specialized Product offerings/limited time offers and similar programs. All phases of such advertising, marketing and promotion, including the type, quantity, timing, placement, choice of media, market areas, promotional programs and advertising agencies will be determined solely by Franchisor.

(f) **Market Introduction**. Franchisor will provide to Franchisee a template plan for the Market Introduction for the Makery at least 90 days before the Opening Date, including Franchisor's market introduction materials, which are intended to facilitate the introduction of the Brand to the market and support the opening of the Makery through a concentrated, consistent marketing commitment from Franchisee during the immediate pre-opening and post opening periods. Franchisee will develop and submit to Franchisor, at least 60 days before the Opening Date, Franchisee's plan for Marketing Introduction that conforms to Franchisor's template, complies with the Standards for Market Introduction of Buff City Soap makeries and provides for spending at least the Marketing Introduction Budget. Franchisor will respond with comments and acceptance or rejection of the Market Introduction plan within ten Business Days. Franchisor's acceptance of Franchisee's plan for Market Introduction does not

constitute a representation, warranty or guarantee of Franchisor that the Market Introduction or opening of the Makery will be successful or profitable. Once accepted, Franchisee must proceed to execute and complete the Market Introduction Plan according to its timeline. Franchisor will require proof of Franchisee's expenditures and execution of the Marketing Introduction plan as accepted. Franchisee's obligations under this Section 10(f) are in addition to Franchisee's obligations to contribute to the Brand Fund and make the Local Marketing Expenditure.

(g) **Public Announcements**. No public communication, press release or announcement regarding this Agreement, the transactions contemplated hereby, the operation of Franchisee's Makery, or any Crisis Management Event will be made by Franchisee without Notice to Franchisor and Franchisor's prior approval of such communication, press release or announcement. Franchisee will not disclose the substance of this Agreement to any third party except: (1) as necessary to obtain a Lease or renewal or obtain any permit, license or other approvals; or (2) to the extent required by the lawful order of any court of competent jurisdiction having jurisdiction over Franchisee or for any public disclosure otherwise required by Applicable Law.

(h) **Positioning**. Franchisee must adhere to the Standards and other guidance on Brand positioning with respect to pricing, Product offerings, advertising and promotional activities and campaigns, and other key Brand presentation attributes.

(i) **Truthful Advertising, Marketing, and Promotion**. Any advertising, promotion, and marketing Franchisee conducts must be factually accurate and not misleading and conform to the highest standards of ethical marketing and the promotional policies which Franchisor prescribes from time to time, including, but limited to, the Standards. Samples of all advertising, promotional, and marketing materials which Franchisor has not prepared or previously approved in writing within the prior 12 months must be submitted to Franchisor for approval before Franchisee may use them. Franchisee may not use any advertising or promotional materials or engage in any advertising or promotional campaigns that Franchisor has not approved in writing or has expressly disapproved. Franchisor will own the copyrights to any materials and campaigns submitted, regardless of whether Franchisor approves such materials and campaigns. In all cases, Franchisor has control over any profiles that use or relate to the Marks, that display the Marks, or that are maintained on Social Media websites and applications and all other similar websites and applications that may exist in the future. Franchisor may use part of the Brand Fund monies collected under this Agreement to pay or reimburse the costs associated with the development, maintenance, and update of such profiles. Franchisor may (but need not) establish guidelines pursuant to which Franchisee may establish profiles or otherwise establish a presence on such Social Media websites and platforms. In such event, Franchisee must comply with the Standards imposed from time to time on such use. Franchisee will sign over control of any Social Media accounts or profiles, with network bases intact, and provide access to reports and history of promotion performance, upon Franchisor's request.

(j) **Advertising Cooperatives**. Franchisor may, at its sole option, require you to participate in certain local or regional advertising cooperatives organized and/or approved by Franchisor and composed of certain other Buff City Soap makeries located in the geographic area in which the Makery is located, as set forth in the applicable cooperative advertising agreement. If Franchisee is required to participate in a Franchisor-approved advertising cooperative, Franchisee will be required to execute Franchisor's then-current standard advertising cooperative agreement. Franchisor may terminate any advertising cooperative pursuant to the terms of the applicable cooperative advertising agreement. Franchisor may require advertising cooperatives to be formed, changed, dissolved or merged.

11. MAKERY OPERATIONS.

(a) **Manuals**. Franchisee will comply with the Standards as set forth in the Manuals and as may from time to time otherwise be prescribed in writing in connection with the operation of the Makery, including without limitation operating the Makery during hours and days of the week specified in the Manuals. Franchisor will make the Manuals and related Standards available to Franchisee via the Intranet. Franchisor may periodically update and amend the Manuals and will notify Franchisee in writing of any such updates or amendments, which will thereupon become a part of the Manuals. Franchisee must comply with all written updates and amendments to the Manuals. In the event of a dispute relating to the contents of the Manuals, the master copy that Franchisor maintains at its principal office or on the Intranet, as designated by Franchisor, will prevail. If Franchisee's hard copy of the Manuals is lost, destroyed or significantly damaged, Franchisee will obtain a replacement copy at the then-applicable charge to reimburse cost of replacement. Franchisee will use the digital version of the Manuals in their current form available to Franchisee on the Intranet as instructed. Franchisee will treat the Manuals as confidential and maintain the information in the Manuals as Confidential Information. Franchisee will return all hard copies of the Manuals to Franchisor and destroy any electronic copies of the Manuals in Franchisee's possession or control immediately on expiration or termination of this Agreement.

(b) **Compliance with Applicable Law; Operating Permits**. Franchisee will develop and at all times operate the Makery in full compliance with Applicable Law, including but not limited to all Products and services offered and sold at or by the Makery. Franchisee must notify Franchisor in writing immediately upon the commencement of any legal action, suit, or proceeding, any administrative action, or the issuance of an order of any court, agency, or other governmental instrumentality, which may adversely affect the development, occupancy, or operation of the Makery or Franchisee's financial condition; or the delivery of any notice of violation or alleged violation of any Applicable Law, including those relating to health or sanitation at the Makery. Franchisee will refrain from any business or advertising practice which may be injurious to Franchisor's business, to the business of other Buff City Soap makeries, or to the goodwill associated with the Marks. Franchisee will be solely responsible for procuring and continuously maintaining thereafter all approvals, permits, certifications and/or licenses required for the development and operation of the Makery. For the avoidance of doubt, any specifications, recommendations or approvals from Franchisor with respect to site, design or equipment at the Makery are not representations from Franchisor regarding compliance with Applicable Law, and Franchisee shall be solely responsible for ensuring that all aspects of the site, design, construction, equipment and operation of the Makery fully comply with Applicable Law at all times.

(c) **Credit Card and Other Methods of Payment**. Franchisor may, at its option, designate in writing credit and debit card issuers or sponsors check or credit verification services, financial center services, and electronic funds transfer systems, and upon any such designation by Franchisor, Franchisee must maintain credit card relationships with such credit and debit card issuers or sponsors check or credit verification services, financial center services, and/or electronic funds transfer systems in connection with the operation of the Makery and refrain from using any services or providers that Franchisor has not approved in writing or for which Franchisor has revoked its approval. Franchisor may modify its requirements and designate additional approval or required methods of payment and vendors for processing such payment. Franchisee must comply with the PCI DSS as they may be revised and modified by the Payment Card Industry Security Standards Council, or any successor or replacement organization and/or in accordance with other standards Franchisor may specify, and FACTA. Franchisee also must upgrade periodically its Technology System, at Franchisee's expense, to maintain compliance with PCI DSS, FACTA and all Applicable Law. Franchisee must notify Franchisor immediately if it is notified of a credit card breach (as such constitutes a Crisis Management Event) related to the Makery and Franchisee's business related thereto and must cooperate with applicable authorities fully with respect to the investigation. Further, Franchisee must cooperate with Franchisor fully with respect to media statements (if any) and other items related to managing the Crisis Management Event for the purpose of protecting the Marks and System.

(d) **Privacy Laws**. Franchisee will abide by all privacy laws and comply with Franchisor's policies pertaining to privacy laws at all times during the Term. If there is a conflict between Franchisor's policies pertaining to privacy laws and applicable statutory privacy laws, Franchisee will comply with the requirements of the applicable statutory privacy laws, immediately provide Franchisor with written notice of said conflict and promptly and fully cooperate with Franchisor and its counsel in determining the most effective way, if possible, to satisfy Franchisor's policies within the bounds of applicable statutory privacy laws.

(e) **Customer Data**. All information, mailing lists and data bases of Customer Data from whatever source derived, will be Franchisor's property. Franchisee will not use such Customer Data, except in connection with the operation of the Makery and in accordance with this Agreement. Franchisee will not use, process, copy, display, publish, store or transfer the Customer Data without Franchisor's written approval. Franchisee will fully comply with all Applicable Law with respect to Customer Data, including as set forth in Sections 11(b)-11(d).

(f) **Trade Accounts**. With respect to any supplier, including without limitation Franchisor and its Affiliates, Franchisee will maintain its trade accounts in a current status and will seek to resolve any disputes with such suppliers promptly. If Franchisee fails to maintain such trade accounts on a current status, to timely pay any amounts owing to any other third parties providing services, Franchisor may, but is not required to, pay any such amounts and/or perform such obligations on Franchisee's behalf. If Franchisor elects to pay any such amounts, then Franchisee must promptly reimburse Franchisor, upon receipt of Franchisor's invoice, for such amounts and its administrative services in doing so. Franchisor may also set off the amount of any such reimbursement against any payments due to Franchisee at its sole option.

(g) **Proprietary Products**. Franchisor may develop or acquire for use in the System certain Products which are prepared from confidential or secret formulations and considered trade secrets of Franchisor and/or its Affiliates. Because of the importance of quality and uniformity of production and the significance of such Products in the System, it is to the mutual benefit of the Parties that Franchisor closely controls the manufacturing, production and distribution of such Products. Accordingly, if such Products become a part of the System, Franchisee will use only Franchisor's confidential or secret formulation in manufacturing and producing such Products and will purchase, at the prevailing price plus freight, taxes, and other costs of delivery, solely from Franchisor or from a Designated Supplier, all of Franchisee's requirements for such Products, including, without limitation, all Proprietary Products, raw materials, component ingredients, packaging and labeling.

(h) **Approved Products**. Franchisee must comply with the Standards relating to the purchase of all Products (including all raw materials, component ingredients, packaging, labeling and the Proprietary Products), the Operating Assets and Technology System, supplies, merchandise, paper goods, and other products used or offered for sale at the Makery. Franchisee must acquire such items from Designated Suppliers or suppliers that otherwise satisfy the Standards, as set forth in the Manuals. ALTHOUGH APPROVED OR DESIGNATED BY FRANCHISOR, FRANCHISOR AND ITS AFFILIATES MAKE NO WARRANTY AND EXPRESSLY DISCLAIM ALL WARRANTIES, INCLUDING WARRANTIES OF MERCHANTABILITY AND FITNESS FOR ANY PARTICULAR PURPOSE, WITH RESPECT TO SERVICES, PRODUCTS (INCLUDING RAW MATERIALS AND COMPONENT INGREDIENTS), EQUIPMENT (INCLUDING WITHOUT LIMITATION THE TECHNOLOGY SYSTEM AND OPERATING ASSETS), SUPPLIES, FIXTURES, FURNISHINGS OR OTHER APPROVED ITEMS. IN ADDITION, FRANCHISOR DISCLAIMS ANY LIABILITY ARISING OUT OF OR IN CONNECTION WITH THE SERVICES RENDERED OR PRODUCTS FURNISHED BY ANY DESIGNATED SUPPLIER OR SUPPLIER APPROVED BY FRANCHISOR. FRANCHISOR'S APPROVAL OR

CONSENT TO ANY SERVICES, GOODS, SUPPLIERS OR ANY OTHER INDIVIDUAL, ENTITY OR ANY ITEM WILL NOT CREATE ANY LIABILITY TO FRANCHISOR.

Franchisee must maintain in sufficient supply and use and sell at all times only such Products, raw materials, component ingredients, packaging, labeling, supplies, and paper goods that conform to the Standards. Franchisee must manufacture, produce, label and package all Products in accordance with Franchisor's formulations and procedures for the Products contained in the Manuals or other written directives, including, but not limited to, the prescribed measurements of raw materials and component ingredients. Franchisee will refrain from deviating from Franchisor's Standards, including, without limitation, by the use or offer of non-conforming items or differing amounts of any items, without Franchisor's prior written consent.

Franchisee must sell or offer for sale all Products and services (and only those Products and services) required by Franchisor and utilizing the method, manner and style prescribed by Franchisor, as expressly authorized by Franchisor in writing. Franchisee must immediately discontinue selling and offering for sale any Products or services and any method, manner, or style of distribution which Franchisor may, at its sole option, disapprove in writing at any time. Any and all formulations for new and existing Products submitted by Franchisee to Franchisor will be considered Ideas and Concepts and become the property of Franchisor, as further described in Section 12(b). Unless Franchisor consents, Franchisee will not sell, dispense, give away, or otherwise provide Products or other items, except by means of retail sales at the Makery, a program of charitable giving, or as otherwise approved in advance in writing by Franchisor.

(i) **Customer Satisfaction and Surveys**. Franchisee will participate in all customer surveys and satisfaction audits as Franchisor may require from time to time, which may require Franchisee to provide discounted or complimentary Products. Additionally, Franchisee will participate in any customer complaint resolution and other programs as Franchisor may reasonably establish for all or part of the System, which programs may include, without limitation, providing discounts or refunds to customers. For any such sales, the amount actually paid by the customer after the discount or refund is applied and not the advertised price will be considered for purposes of Net Sales.

12. REPRESENTATIONS, WARRANTIES, AND COVENANTS.

(a) Business Entity Franchisee.

(1) Franchisee warrants that it is duly organized or formed and validly existing in good standing under the laws of the jurisdiction of its incorporation or formation; it has the necessary consents, approvals, licenses and/or permits to carry out the business activities contemplated by this Agreement; it will furnish such other information about its organization or formation as Franchisor may reasonably request to confirm the same; and the execution and delivery of this Agreement has been duly authorized by it. Franchisee's company agreements must provide that its purpose and activities are restricted to the operation of Buff City Soap makeries and further must impose the restrictions against Transfer set forth in Section 18 of this Agreement.

(2) If Franchisee is not publicly traded (i.e., less than 20% of its equity shares that are entitled to participate in the election of its Board of Directors are traded on a national exchange in the United States), it will disclose to Franchisor all Principals holding in excess of 5% of all Equity Interests in Franchisee and will disclose to Franchisor all beneficial owners, directors, officers, employees or agents of Franchisee who are government officials. Franchisee will provide Franchisor with such financial information as Franchisor may periodically request from Franchisee and each Principal.

(3) If Franchisee is not publicly traded, each Principal will execute and deliver to Franchisor a Guaranty and Undertaking of Obligations in the form attached hereto as Exhibit B.

(b) **Ideas and Concepts**. From time to time in connection with the operation of the Makery, Franchisee may create or develop Ideas and Concepts that Franchisee believes will improve the Products, System or the Makeries. Franchisee will promptly disclose such Ideas and Concepts to Franchisor and will not implement such Ideas and Concepts without the prior written approval of Franchisor. Franchisor may elect to use or adopt such Ideas and Concepts if Franchisor determines that such adoption or use will benefit the System. If Franchisor uses or adopts any of such Ideas and Concepts, they will be deemed to be part of the System without any compensation payable to Franchisee by Franchisor. All Ideas and Concepts, whether or not constituting protectable Intellectual Property, and whether created by or on behalf of Franchisee, any Principal or Personnel in connection with the Makeries, will be deemed to be Franchisor's sole and exclusive Intellectual Property. Franchisee, on behalf of itself and its Principals and all Personnel, hereby assign all rights in any Ideas and Concepts to Franchisor or any of its Affiliates and will execute and deliver all such additional instruments and documents as Franchisor may request to evidence the assignment and Franchisor's or any of its Affiliate's ownership of such Ideas and Concepts.

13. MANAGEMENT AND PERSONNEL.

At all times throughout the Term, Franchisee will hire, train and supervise Personnel sufficient to meet its obligations under this Agreement in accordance with the Standards or otherwise in writing by Franchisor. Franchisee will maintain a competent, conscientious, trained staff and take such steps as are necessary to ensure that its Personnel preserve good customer relations and fully comply with Applicable Law.

(a) **General Manager**. At least 60 days prior to the Opening Date, Franchisee must designate and retain at all times a General Manager qualified to manage the Makery in accordance with the Standards including but not limited to completion of the Initial Training for General Managers set forth in the Manuals to Franchisor's satisfaction as described in Section 6. The General Manager will execute the Confidentiality and Non-Disclosure Agreement attached hereto as Exhibit C and report to the Operator. If, during the Term of this Agreement, the General Manager is not able to continue to serve in such capacity or no longer qualifies to act as such in accordance with this Section 13(a), Franchisee must promptly notify Franchisor in writing and designate a replacement within 30 days after the General Manager ceases to serve, such replacement being subject to the same qualifications described above. Franchisee must provide for interim management of the Makery until such replacement is so designated, such interim supervision to be conducted in accordance with the terms of this Agreement. Any failure to comply with the requirements of this Section 13(a) will be deemed an Event of Default under this Agreement.

(b) **Operator**. Concurrently with the execution of this Agreement, Franchisee must designate and retain at all imes an Operator who will manage the Makery in accordance with the Standards including but not limited to completion of Initial Training to Franchisor's satisfaction, as described in Section 6. The Operator will execute the Operator's Confidentiality and Non-Compete Agreement attached to this Agreement as Exhibit D. The Operator will supervise the General Manager and the operations of the Makery. The Operator may not be involved in or supervise any other business or retail establishment concept outside of Buff City Soap makeries. If, during the Term of this Agreement, the Operator is not able to continue to serve in such capacity or no longer qualifies to act as such in accordance with this Section 13(b), Franchisee must promptly notify Franchisor in writing and designate a replacement within 30 days after the Operator ceases to serve, such replacement being subject to the same qualifications described above. Franchisee must provide for interim management of all Makeries owned by Franchisee that the Operator supervised until such replacement is so designated, such interim supervision to be conducted in

accordance with the terms of this Agreement. Any failure to comply with the requirements of this Section 13(b) will be deemed an Event of Default under this Agreement.

(c) **Other Personnel**. Franchisee will be solely responsible for all employment and personnel decisions involving its Personnel, including but not limited to the hiring, firing, discipline, supervision, direction, scheduling, and compensation of such additional managers and support personnel for the Makery. Franchisee will cause all Personnel, while working in the Makery, to wear uniforms meeting the Standards as Franchisor may periodically designate. If Franchisor changes the type of uniform utilized by Franchisee, Franchisee will have 30 days from the date of its receipt of Franchisor's Notice to discontinue use of its existing inventory of uniforms and implement the approved type of uniform. Franchisee will ensure that each such Personnel receive the Initial Training and any additional training that Franchisor requires. Franchisor will not be involved in, or responsible for, training, employment, compensation or any other personnel matters and decisions made by Franchisee, as further described in Section 13(d).

(d) **Interference with Employees**. Franchisee acknowledges that it is an independent business and responsible for the control and management of the day-to-day operations of the Makery and its Personnel, including but not limited to the hiring and discharging of Franchisee's Personnel and setting and paying wages and benefits of Franchisee's Personnel. Franchisee acknowledges that Franchisor has no power, responsibility or liability in any respect to the hiring, discharging, setting and paying of wages or related matters, as the sole power, responsibility and liability for such matters rest exclusively with Franchisee. Franchisee further acknowledges that none of its Personnel will be deemed to be an employee of Franchisor or its Affiliates for any purpose whatsoever, and no act by Franchisor to protect the Brand including but not limited to the System or Marks shifts any Personnel or employment-related responsibility from Franchisee to Franchisor.

14. RECORDS, AUDITS, AND INSPECTIONS.

(a) **Accounting and Records**. Franchisee will obtain and be solely responsible for its own accounting services and any required hardware or software related thereto. Franchisee will at all times maintain accurate and complete records as specified in the Manuals, including, without limitation, sales, inventory and expense information, in order to generate the reports requested by Franchisor.

(b) **Inspections and Audits**. Franchisor and its designated agents or representatives will have the right at any time, provided Franchisor will use reasonable efforts to avoid any disruption of or interference with the operation of the Makery during normal business hours, to:

(1) obtain samples of any Products, ingredients and supplies for testing and analysis (including without limitation analysis of the conditions of sanitation and cleanliness of the storage, production, handling and serving of such Products, ingredients and supplies);

(2) enter the Premises, observe, photograph and videotape the operations of the Makery for such consecutive or intermittent periods as Franchisor deems necessary and otherwise inspect the Makery (including without limitation inspections by third party vendors retained by Franchisor to perform "mystery shops"; Franchisee will reimburse Franchisor for its reasonable costs and fees associated with such mystery shop within ten days of Franchisor's delivery of an invoice to Franchisee);

(3) consult with Personnel and customers of the Makery;

(4) perform KPI Assessments and advise Franchisee of corrective actions that must be taken for any key performance level described in the Manuals that Franchisee fails to satisfy upon any such KPI Assessment; and

(5) inspect, examine, audit, and copy any books and records relating to the operation of the Makery. Franchisee will fully cooperate with Franchisor in connection with any such activities; present to its customers such evaluation forms that Franchisor periodically prescribes; and participate and/or request its customers to participate in any surveys performed by Franchisor or on its behalf. Franchisor will notify Franchisee in writing of any unsatisfactory conditions discovered as it deems appropriate, and, if notified, Franchisee will promptly correct and repair, as applicable, any such conditions. Any audit, examination, or inspection will be at Franchisor's cost and expense unless Franchisor is conducting the audit, examination, or inspection due to Franchisee's failure to submit reports, or unless the reports submitted by Franchisee for the Reporting Period show an understatement of Net Sales by 1.25% or more and/or a corresponding underpayment of Royalty Fees, Brand Contribution and/or Local Marketing Expenditure, in which cases all reasonable and necessary costs and expenses related to such audit, examination or inspection will be paid by Franchisee (including, without limitation, reasonable accounting and attorneys' fees). Franchisee will immediately pay Franchisor upon demand any deficiency in any fees plus Interest as specified in Section 4. These remedies will be in addition to any other remedies Franchisor may have at law or in equity.

(c) **Financial Reports**. Franchisee will deliver to Franchisor any financial data, tax statements or other financial reports that Franchisor may reasonably periodically request, in the form, manner, and frequency requested. Each report will be signed or otherwise verified by Franchisee that such data, statement and reports are true, accurate and complete. Franchisor reserves the right to request from Franchisee an unaudited profit and loss statement and balance sheet with respect to the operation of the Shop for any calendar quarter and Franchisee must provide Franchisor with such unaudited profit and loss statement within 20 days after the date of such request. Franchisor reserves the right to request from Franchisee an annual unaudited profit and loss and source and use of funds statements and a balance sheet following the end of any fiscal year and Franchisee must provide Franchisor with such annual unaudited profit and loss and source and use of funds statements and balance sheet within 60 days of the date of such request.

15. INSURANCE.

(a) **Minimum Requirements**. Franchisee must obtain and maintain in effect for the Makery the insurance policies set forth in Exhibit I, as may be amended by Franchisor from time to time. The insurance policies and limits described in Exhibit I will not limit, and are independent of, the indemnification obligations under this Agreement.

(b) **Proof of Insurance**. Within 30 days after the execution of the Lease or purchase of the Premises for the Makery and, thereafter, at least 60 days prior to the expiration of any such policy, Franchisee will deliver to Franchisor evidence of such insurance in the form of certificates evidencing such coverage as well as endorsements reflecting the requirements of this Section 15 and all language wherever found in the policies that related to the determination of who is an additional insured, and the scope of the additional insured's coverage. Franchisor has the right, but not the obligation to inspect any actual policies required under this Agreement for compliance with all specified coverage, terms, conditions, endorsements, and limits relative to this Agreement.

(c) **Franchisor Placed Insurance**. If Franchisee fails or refuses to maintain any required insurance coverage, or to furnish satisfactory evidence thereof, Franchisor, at Franchisor's sole option and in addition to Franchisor's other rights and remedies hereunder, may obtain such insurance coverage on Franchisee's behalf. If Franchisor does so, Franchisee must fully cooperate with Franchisor in Franchisor's effort to obtain such insurance policies and must pay Franchisor any costs and premiums that Franchisor incurs. Franchisee's obligation to maintain insurance coverage is not diminished in any manner by reason

of any separate insurance Franchisor may choose to maintain, nor does it relieve Franchisee of any of its obligations under this Section 15.

(d) **Franchisee Acknowledgment as to Minimum Insurance Requirements Notification of Infringements and Claims**. Franchisee acknowledges and agrees that the coverages required by Franchisor are the minimum amounts of coverage that Franchisee must procure under this Agreement. Franchisee is free to buy additional insurance coverage or increase the amounts of coverage as Franchisee deems appropriate.

16. PROTECTION OF MARKS AND RELATED INTELLECTUAL PROPERTY.

(a) **Goodwill in Marks and Intellectual Property**. Franchisor or its Affiliates are the exclusive owner of the Marks and all other Intellectual Property provided or to be provided to Franchisee. Franchisee's right to use the Marks and any other Intellectual Property is derived solely from this Agreement and limited to its operation of the Makery pursuant to and in compliance with this Agreement. Franchisee's use of the Marks and any goodwill associated with such use and any other Intellectual Property will be exclusively for Franchisor's benefit, and this Agreement does not confer any goodwill or other interests in the Marks or other Intellectual Property upon Franchisee.

(b) **Limitations on Franchisee's Use of Marks**. Franchisee will use the Marks as the sole identification of the Makery, except that Franchisee must identify itself as the independent owner thereof in the manner Franchisor prescribes. Franchisee may not use any Mark as part of any Entity name or with any prefix, suffix, or other modifying words, terms, designs, or symbols (other than logos licensed to Franchisee hereunder), or in any modified form, nor may Franchisee use any Mark in connection with the performance of any unauthorized services or sale of any unauthorized products; as part of any domain name, electronic address, metatag, or otherwise on the Internet or in connection with any website (unless expressly authorized in writing by Franchisor); or in any other manner that Franchisor has not expressly authorized in writing. Franchisee will display the Marks in the manner Franchisor prescribes at the Makery, on supplies or materials Franchisor designates, and in connection with forms and advertising and marketing materials. Franchisee's unauthorized use of the Marks will be an Event of Default and an infringement of Franchisor's rights in and to the Marks.

(c) **Intellectual Property Rights**. Franchisor will be the sole owner of all right, title and interest in and to any Intellectual Property created as a result of or related to the operation of the Makery and any improvements, modifications or derivative works of Franchisee's operation of the Makery or other activities under this Agreement. Franchisor does not grant Franchisee any ownership interest or right with respect to any Intellectual Property created as a result of Franchisee's operation of the Makery. A default under or termination of this Agreement will not impact Franchisor's rights in the Intellectual Property.

Franchisee does hereby, on behalf of itself and on behalf of its Principals, Affiliates and its and their respective Personnel, without reservation, irrevocably sell, assign, transfer and convey, and will be deemed to have irrevocably sold, assigned, transferred, and conveyed to Franchisor, its successors, assigns and legal representatives, all right, title and interest (past, present, future, and throughout the world) in and to any rights to any Intellectual Property related to the operation of the Makery; and any and all claims, of any nature whatsoever, for past, present or future infringement or violation of such Intellectual Property rights.

If Franchisee, its Principals or Affiliates or its and their respective Personnel has any rights to work product that cannot be assigned to Franchisor, Franchisee, its Principals and Affiliates and its and their

respective Personnel, as applicable, unconditionally and irrevocably waives the enforcement of such rights, and if such rights cannot be waived, Franchisee, on behalf of itself, its Principals and Affiliates and its and their respective Personnel, hereby grants to Franchisor a fully paid-up, exclusive, irrevocable, perpetual, worldwide license to display, copy, distribute, perform or use in any manner and to make derivative works of the work product. Franchisee will assist Franchisor to register and record (as may be required by Applicable Law or requested by Franchisor), and from time to time enforce, all rights in the Intellectual Property, and other rights and protections relating to the work product created hereunder in any and all countries. Franchisee will execute (and cause its Principals, Affiliates and its and their respective Personnel) any documents and take any other actions reasonably necessary to effectuate the purposes of this Section 16(c). Franchisee will include the requirements of this Section 16(c) in all agreements with its Principals, Affiliates and Personnel.

(d) **Notification of Infringements and Claims**. Franchisee will notify Franchisor immediately of any apparent infringement or challenge to its use of any Mark or other Intellectual Property, or of any claim by any Person of any rights in any Mark or other Intellectual Property, and will not communicate with any Person other than Franchisor and its attorneys, and Franchisee's attorneys, in connection with any such infringement, challenge or claim. Franchisor has the sole right and option to take such action as it deems appropriate and the right to control exclusively any litigation arising out of any such infringement, challenge or claim or otherwise relating to any Mark or other Intellectual Property, including the taking of such legal steps as may be available to Franchisor under Applicable Law to prevent infringement of the rights granted under this Agreement. Franchisee will sign any and all instruments and documents, render such assistance and do such acts and things as, in the opinion of Franchisor's attorneys, may be necessary or advisable to protect and maintain Franchisor's interests in the Marks or other Intellectual Property.

(e) **Discontinuance of Use of Marks or Intellectual Property**. Franchisor may, at any time, at its sole option, require Franchisee to use any additional or alternative Marks or other Intellectual Property. If Franchisor deems it advisable to modify or discontinue the use of any Mark or other Intellectual Property and/or use one or more additional, alternative or substitute trade or service marks, Franchisee will comply with Franchisor's directions within a reasonable time after receiving Notice from Franchisor. All costs and expenses relating to the modification or discontinuance of the use of any Mark, other Intellectual Property and/or the use of one or more additional, alternative or substitute trade or service marks will be paid by Franchisee. All provisions of this Agreement applicable to Marks and other Intellectual Property apply to any additional, alternative or substitute trade and service marks or other commercial symbols that Franchisor authorizes Franchisee to use pursuant to this Agreement.

17. ANTI-CORRUPTION, ANTI-BOYCOTT, AND ANTI-TERRORISM LAWS; CODE OF CONDUCT.

Franchisee and each Principal represents and warrants to Franchisor that: (a) neither Franchisee nor, to the best of its knowledge after reasonable inquiry, any of Franchisee's Principals or any executive officer of Franchisee is identified, either by name or an alias, pseudonym or nickname, on the lists of "Specially Designated Nationals" or "Blocked Persons" maintained by the U.S. Treasury Department's Office of Foreign Assets Control; (b) neither Franchisee nor any Principal is directly or indirectly owned or controlled by the government of any country that is subject to a United States embargo; (c) neither Franchisee nor any Principal acts or will act directly or indirectly on behalf of the government of any country that is subject to a United States embargo; and (d) neither Franchisee nor any of Franchisee's Principals or executive officers have violated, and Franchisee will not violate and will cause Franchisee's Principals and executive officers not to violate, any Applicable Law prohibiting money laundering or the aid or support of Persons who conspire to commit acts of terror against any Person or government, including acts prohibited by the U.S. Patriot Act, U.S. Executive Order 13224, or any similar Applicable Law. The

foregoing constitute continuing representations and warranties, and Franchisee will immediately notify Franchisor in writing of the occurrence of any event or the development of any circumstance that might render any of the foregoing representations and warranties of this Section 17 incorrect, false, inaccurate, or misleading, or which constitutes a breach of any of the covenants of this Section 17.

In addition, Franchisee and each Principal will comply with Franchisor's "Code of Conduct" set forth in the Manuals at all times in connection with the development of the Makery.

18. TRANSFERABILITY OF INTEREST.

(a) **Transfer by Franchisor**. This Agreement is and any of Franchisor's rights, obligations and interests herein are fully assignable by Franchisor, in whole or in part, without the consent of Franchisee, and inures to the benefit of any assignee or other legal successor to the interests of Franchisor; if any such assignee expressly agrees to assume Franchisor's obligations under this Agreement, then upon such assumption Franchisor and its Affiliates will be fully released of any and all liabilities hereunder. Franchisor may also assign any or all of its rights, obligations and interests under this Agreement to an Affiliate; sell or encumber its assets, its Marks or its System to any third party; merge, acquire other Entities or be acquired by another Entity; engage in a public offering of its securities; engage in a private placement of some or all of its securities; or undertake a refinancing, recapitalization, leveraged buy-out or other economic or financial restructuring; provided that the new owner of Franchisor or the surviving Entity (in the event of a merger or acquisition) will assume all of Franchisor's obligations hereunder. Franchisor may take or perform any such actions without liability or obligation to Franchisee and Franchisee expressly waives any claims, demands or damages arising from or related to any or all of the above actions or variations thereof.

(b) **Transfer by Franchisee**. The rights and duties created by this Agreement are personal to Franchisee, and Franchisor has granted rights under this Agreement in reliance upon the business skill, financial capacity and personal character of Franchisee and its Principals. Accordingly, no Transfer is permitted or authorized without Franchisor's prior written approval, subject to the conditions below. Notwithstanding the foregoing, Franchisee's Principals may transfer an interest in Franchisee to another Principal or to one of Franchisee's Affiliates, provided that (i) no such transfer may result in a change in Control of Franchisee or a change in the Principal that holds a Controlling Interest in Franchisee, and (ii) Franchisee provides prior written notice to Franchisor.

(c) **Conditions for Approval of Transfer**. If the proposed Transfer by Franchisee is of this Agreement, Control of Franchisee or substantially all of Franchisee's assets, or is one of a series of Transfers (regardless of the time period over which such Transfers occur) which in the aggregate constitute the Transfer of this Agreement or Control of Franchisee, and if Franchisor has not exercised its right of first refusal under Section 18(f), Franchisor will approve a Transfer only if the conditions set forth in this Section 18(c), as may be amended by Franchisor from time to time, are met prior to or concurrently with the proposed effective date of the Transfer:

(1) Franchisee (and its Principals, if Franchisee is not publicly traded) has paid all Royalty Fees and all other amounts owed to Franchisor and its Affiliates, submitted all required Reports and other statements and data and otherwise are in full compliance with this Agreement as of the date of Franchisee's request for approval of the Transfer and as of effective date of the Transfer.

(2) The proposed transferee (and its direct and indirect owners): (A) have sufficient business experience, aptitude, assets and financial resources to operate the Makery; (B) are individuals of good character and otherwise meet Franchisor's then-applicable Standards for Makery franchisees; (C) are not engaged and will not engage in the operation or ownership of a Competitive Business, and the proposed

transferee will engage only in the operation of the Makery; and (D) will cooperate with reasonable due diligence requests made by Franchisor promptly thereafter and if additional time is reasonably needed, then prior to the proposed effective date of the Transfer.

(3) The transferee and its owners as specified by Franchisor will complete the Initial Training program and provide Franchisor with a business plan for the Makery acceptable to Franchisor.

(4) The transferee and each of its owners specified by Franchisor will agree to be bound by all of the terms and conditions of Franchisor's then-current form of franchise agreement and sign the ancillary agreements and documents Franchisor requires for Makery franchisees and any principal.

(5) Franchisee and the transferee and its owners have agreed to the terms of a purchase and sale agreement for the Operating Assets and assumption of any lease of the Premises and any applicable equipment.

(6) Franchisee or the transferee pays to Franchisor a Transfer Fee in connection with the Transfer, including the costs and expense of Initial Training as required above.

(7) Franchisee (and its transferring Principals if Franchisee is not publicly traded) have executed a general release, in form satisfactory to Franchisor, releasing Franchisor Indemnitees from any and all claims arising out of the operation of the Makery, excluding claims related to the operation of the Makery by Franchisee or any Principal which have not been expressly assumed by the transferee and its owners and those claims which cannot be released under Applicable Law.

(8) Franchisee and each Principal must have complied with any other conditions that Franchisor reasonably requires from time to time as part of its transfer policies, provided that such conditions will not be more stringent than any conditions otherwise imposed on new franchisees signing the then-current franchise agreement.

(d) **Effect of Franchisor's Consent**. Any Transfer without Franchisor's consent constitutes an Event of Default rendering such Transfer void and of no effect. Franchisor's consent to a Transfer does not constitute a representation as to the fairness of the terms of any contract between Franchisee and the transferee, a guarantee of the prospects of success of the Makery or transferee, or a waiver or release of any claims Franchisor may have at any time against Franchisee (or its Principals) or of its right to demand the transferee's exact compliance with any of the terms or conditions of this Agreement. If Franchisor consents to a Transfer then Franchisee and transferee will enter into a transfer agreement in the form prescribed by Franchisor and, at Franchisor's option, such transferee will enter into Franchisor's then-current form of franchise agreement.

(e) **Transfer Upon Death or Permanent Disability**. If any Principal that holds a Controlling Interest in Franchisee dies or becomes Permanently Disabled and Franchisor determines that such death or disability adversely affects the operation of the Makery under this Agreement, such Principal's executor, administrator, or other personal representative must Transfer such Principal's interest in this Agreement or his or her interest in Franchisee (including Transfer by bequest or inheritance) to a third party approved by Franchisor in accordance with Section 18(c) within a reasonable period of time, not to exceed six months from the date of death or Permanent Disability. A failure to Transfer the interest of any such Principal in this Agreement or Controlling Interest in Franchisee within this period of time in accordance with the foregoing constitutes an Event of Default.

(f) **Franchisor's Right of First Refusal**. If Franchisee or any of Franchisee's Principals desire to make a Transfer, Franchisee or such Principal must obtain a bona fide, executed written offer and

earnest money deposit in the amount of at least 5% of the offering price from a responsible and fully disclosed purchaser and must deliver immediately to Franchisor a true, accurate and complete copy of such offer. If the offeror proposes to buy any other property or rights from Franchisee or any Principals or Franchisee's Affiliates (other than rights under area development agreements or other franchise agreements for Makeries) as part of the bona fide offer, the proposal for such property or rights must be set forth in a separate, contemporaneous offer that is disclosed to Franchisor, and the price and terms of purchase offered to Franchisee or the Principals for the Transfer must reflect the bona fide price offered therefor and may not reflect any value for any other property or rights.

Franchisor has the option, exercisable by Notice delivered to Franchisee or the Principals, as applicable, within 30 days from the date of delivery of a complete and accurate copy of such offer to Franchisor, to purchase such interest for the price and on the terms and conditions contained in such offer, provided that: (a) Franchisor may substitute cash for any form of payment proposed in such offer; (b) Franchisor's credit will be deemed equal to the credit of any proposed purchaser; and (c) Franchisor will have not less than 120 days from the option exercise date to consummate the transaction. Franchisor has the right to investigate and analyze the business, assets and liabilities and all other matters Franchisor deems necessary or desirable in order to make an informed investment decision with respect to the fairness of the terms of Franchisor's right of first refusal. Franchisor may conduct such investigation and analysis in any manner Franchisor deems reasonably appropriate and Franchisee and its Principals must cooperate fully with Franchisor in connection therewith.

If Franchisor exercises its option to purchase, Franchisor is entitled to purchase such interest subject to all representations and warranties, releases, non-competition covenants, closing documents and indemnities as Franchisor reasonably may require. If Franchisor does not exercise its option to purchase, Franchisee or its Principals may complete the sale to such offeror pursuant to and on the exact terms of such offer, subject to Franchisor's approval of the Transfer; provided that if the sale to such offeror is not completed within 120 days after delivery of such offer to Franchisor, or if there is a material change in the terms of the offer, Franchisee must promptly notify Franchisor and Franchisor will have an additional option to purchase (on the terms of the revised offer, if any, and otherwise as set forth herein) during the 30-calendar day period following Franchisee's notification of the expiration of the 120-calendar day period or the material change to the terms of the offer.

(g) **Securities**. Franchisee will be permitted to engage in the public issuance of stock, notes, bonds and other securities during the Term, provided that such issuance of securities are in compliance with all Applicable Law in effect at the time of such issuance; prior to offering for sale such stock, notes, bonds or other securities, Franchisee secures Franchisor's written approval, which consent will not be unreasonably withheld; and Franchisee pays the Offering Fee plus Franchisor's legal fees and accounting expenses to Franchisor. Franchisee further must secure Franchisor's consent to any and all press releases, news releases and any and all other publicity, the primary purpose of which is to confirm the description of the relationship between Franchisor and Franchisee is true, accurate and complete in Franchisee's offering. Only after Franchisor has provided its written approval may Franchisee proceed to file, publish, issue and release and make public any said data, material and information regarding the securities offering. Franchisee will not imply that Franchisor is participating in the underwriting, issuance or offering of such securities. Franchisee will indemnify, defend and hold the Franchisor Indemnitees harmless from all Losses and Expenses arising from Franchisee's offering of information published or communicated in actions taken in that regard. In the event Franchisor requires the review of periodic reports related to the securities offered, Franchisee shall be responsible for Franchisor's legal fees and accounting expenses incurred in connection with the same.

19. RESTRICTIVE COVENANTS.

Franchisee recognizes that Franchisor has developed and owns the goodwill in the Brand and must protect the Marks, Confidential Information, and System. Franchisee and its Principals each acknowledges and agrees that the access to and use of Confidential Information authorized by this Agreement are among the consideration for the restrictive covenants set forth in Section 19(a), and Franchisee and its Principals each further acknowledges and agrees that the restrictive covenants set forth in Section 19(a) are necessary to prevent Franchisor from suffering irreparable harm. THE FOREGOING ACKNOWLEDGMENTS AND AGREEMENTS ARE A MATERIAL INDUCEMENT FOR FRANCHISOR TO ALLOW FRANCHISEE AND ITS PRINCIPALS TO HAVE ACCESS TO AND USE CONFIDENTIAL INFORMATION.

(a) **Non-Compete**. Franchisee and its Principals covenant and agree that during the Term, and for a continuous uninterrupted period of two years following its expiration, termination, or an approved Transfer and with respect to a Principal, following the date the Principal ceases to be a Principal under this Agreement, Franchisee and each of its Principals, as applicable, will not, without Franchisor's prior written consent, either directly or indirectly, for itself or themselves, or through, on behalf of, or in conjunction with, any Person or Entity:

(1) Divert or attempt to divert any actual or prospective business or customer of the Makery to any Competitive Business, by direct or indirect inducement or otherwise.

(2) Do or perform, directly or indirectly, any other act injurious to or prejudicial to the goodwill associated with the Marks and the System.

(3) Own, maintain, operate, be employed by, engage in, franchise, lease property to, advise, help, make loans to, or have any interest in, either directly or indirectly, any Competitive Business.

During the Term, these restriction applies to any Competitive Business located within the United States. Following the expiration of the Term, termination of this Agreement, or an approved Transfer of this Agreement and with respect to a Principal, following the date the Principal ceases to be a Principal under this Agreement, this restriction will apply to any Competitive Business located: (A) within the Designated Area; (B) at or within five miles of the Makery; or (C) within five miles of any Buff City Soap makery then operating or under construction in the United States or outside the United States, except as otherwise approved in writing by Franchisor.

If any part of these restrictions is found to be unreasonable in time or distance, each month of time or mile of distance may be deemed a separate unit so that the time or distance may be reduced by appropriate order of the court to that deemed reasonable. If, at any time during the two-year period following the expiration, termination, or approved Transfer of this Agreement or the date any Principal ceases to be a Principal under this Agreement, Franchisee or any of its Principals fails to comply with its obligations under this Section 19(a), that period of non-compliance will not be credited toward satisfaction of the two-year period.

(b) **Non-Disclosure of Confidential Information**. Franchisee and its Principals each acknowledges that Franchisor may provide Franchisee and its Principals with Confidential Information that derives value from not being generally known in the industry and that are reasonably necessary for the operation of the Makery and, further, that Franchisee has entered into this Agreement in order to use such Confidential Information to the economic benefit of Franchisee. Franchisee agrees that Confidential Information remains the sole property of Franchisor. Franchisor will take reasonable steps to mark as "confidential" or "proprietary" any Confidential Information that it deems as such, but the failure to mark

such Confidential Information will not cause it to be public information or otherwise not protected as Confidential Information. Franchisee and each of its Principals will not use, duplicate or disclose to others any Confidential Information except as expressly authorized by Franchisor in writing and will implement measures to maintain the confidentiality of such Confidential Information that is no less strict than the measures Franchisee uses with its own confidential information. To the extent that any Confidential Information is to be provided to Franchisee's advisors, representatives, agents or any Personnel, each of them must use such Confidential Information solely in connection with their respective roles with the Makery and execute a Confidentiality and Non-Disclosure Agreement in the form of Exhibit C of this Agreement.

(c) **Ownership**. All Confidential Information furnished or disclosed by Franchisor to Franchisee or any of its Principals or otherwise obtained by Franchisee or its Principals is and will remain the sole property of Franchisor. Any reproductions, notes, summaries or similar documents relating to the Confidential Information, and any files, memoranda, reports, price lists, proprietary information, and other documents relating to the System, will become and remain the Intellectual Property of Franchisor immediately upon their creation and Franchisor will own all rights, title and interest in such Intellectual Property in accordance with Section 16(c) (Intellectual Property Rights). Upon expiration or termination of this Agreement, Franchisee will immediately return all copies of such Confidential Information and Intellectual Property to Franchisor. Franchisee must promptly reveal to Franchisor any discoveries, inventions, innovations or improvements made by Franchisee, its Principals, Personnel or independent contractors relating to the System, or any Confidential Information. Further, all proprietary interests in any devices, information, know-how, materials, methods, processes and techniques utilizing those discoveries, inventions, innovations and improvements are Franchisor's Intellectual Property.

(d) **Severability and Enforceability of Covenants**. Each of the covenants contained in this Section 19 will be considered separate and independent from each other. If any covenant in this Agreement which restricts competitive activity is deemed unenforceable for any reason, but would be enforceable by reducing or substituting any part of it in accordance with Section 28(a), such covenant will be enforced to the fullest extent permissible under Applicable Law.

20. DEFAULT AND TERMINATION.

(a) **Events of Default**. The occurrence of any of the following will adversely and substantially affect the interests of Franchisor and will be deemed an Event of Default constituting just cause for exercising any of the remedies set forth herein.

(1) Franchisor may terminate this Agreement upon delivery to Franchisee of Notice as a result of the occurrence of any of the following Events of Default and Franchisee's failure to cure such Event of Default within the cure period described below, if any, and absent a cure period, immediately upon Franchisor's Notice to Franchisee:

(A) Franchisee (or any of its Principals or Affiliates) has made any material misrepresentation or omission in connection with this Agreement that negatively impacts Franchisor;

(B) Franchisee fails to acquire the Premises in accordance with Sections 5(a)-5(c);

(C) Franchisee fails to develop and finish out the Makery in accordance with Section 5(e) and the Standards and fails to cure such default within 30 days after Notice of such Event of Default is delivered to Franchisee;

(D) Franchisee fails to begin operating the Makery as of the Opening Date and fails to cure such default within 30 days after Notice of such Event of Default is delivered to Franchisee;

(E) Franchisee fails to maintain at all times during the operation of the Makery an Operator, General Manager and such other Personnel as required in the Standards that have competed Initial Training, as required in this Agreement and the Manuals, and fails to cure such default within 30 days after Notice of such Event of Default is delivered to Franchisee;

(F) Franchisee closes or abandons the Makery for a period of two (2) or more consecutive business days (except on federally recognized United States holidays, during which all BCS Makeries are closed) without giving at least thirty (30) days written notice to Franchisor in connection with planned and approved renovations and except for any closure Franchisor approves in advance and except during the pendency of any force majeure event. Any closure not in compliance with this Section will be deemed a permanent closure and this Agreement shall be subject to termination as provided in this Section;

(G) Franchisee surrenders or transfers Control of the operation of the Makery without Franchisor's prior written consent;

(H) Franchisee (or any of its Principals or Affiliates) is or has been held liable or convicted by a court of law, pleads or has pleaded no contest to, a felony, indictable offense or other unlawful act, engages in any dishonest or unethical conduct or otherwise engages in any act or conduct which Franchisor believes will materially and adversely affect the reputation of the Brand, the Makery, any other Buff City Soap makery or the goodwill associated with Marks;

(I) Franchisee's misuse or unauthorized use of the Marks, including without limitation Franchisee's misuse or unauthorized use of the Marks on its Social Media pages or other Internet site, or registration of a domain name incorporating the Marks;

(J) Franchisee (or any of its Principals or Affiliates) makes an unauthorized Transfer pursuant to Section 18;

(K) Franchisee (or any of its Principals or Affiliates) makes any unauthorized use or disclosure of any Confidential Information or uses, duplicates or discloses any portion of the Manuals in violation of this Agreement;

(L) Franchisee, Operator or any of Franchisee's Principals fails to comply with or perform its covenants, representations and warranties in this Agreement, including without limitation the representations, warranties and covenants set forth in Section 12, the representations and warranties with respect to anti-corruption, anti-boycott and anti-terrorism laws set forth in Section 17 and the restrictive covenants against competition set forth in Section 19;

(M) Franchisee fails to pay any fees or other amounts due hereunder to Franchisor within five days after Notice of nonpayment is delivered to Franchisee;

(N) Franchisee understates Net Sales or fails to accurately report Net Sales, and does not correct such failure within three days after Notice of such failure is delivered to Franchisee;

(O) Franchisee refuses to permit Franchisor or its agent entry to inspect the Makery and does not cure such default within 24 hours after Notice of default is delivered to Franchisee;

(P) Franchisee violates or receives notice of violation of any order, regulation, Standard or Applicable Law relating to safety, health, sanitation or the environment and does not cure such default within 24 hours after Notice of default is delivered to Franchisee;

(Q) Franchisee fails to maintain insurance in accordance with Section 15 and does not cure such default within 24 hours after Notice of default is delivered to Franchisee;

(R) Franchisor has delivered a Notice of termination of another franchise agreement with Franchisee or its Affiliate, an area development agreement with Franchisee or any of its Affiliates (as developer) under an area development agreement or any other agreement between Franchisee or its Affiliate and Franchisor, its Affiliate or any Designated Supplier;

(S) Franchisee suffers cancellation or termination of the Lease or fails to materially perform or observe any provision of any Lease and to cure such failure within the applicable cure period under such Lease, if any; and

(T) Franchisee fails to pay when due any income, withholding, service, sales or any other applicable taxes due on the Makery's operations, unless it is in good faith contesting its liability for such taxes and has effectively stayed the enforcement of liability for such taxes.

(U) Franchisee fails to achieve a passing score for a KPI Assessment as described in the Manuals for two or more consecutive KPI Assessments within any 12 month period.

(2) Except as otherwise provided in Section 20, Franchisor may terminate this Agreement for failure by Franchisee (or any of its Principals) to comply with any other provision of this Agreement, including, without limitation, the representations and warranties contained in this Agreement, the Manuals or any Standards material to operation of the Makery and failure to cure within 30 days after Notice of such Event of Default is delivered to Franchisee.

(3) **Termination for Repeated Default.** This Agreement will terminate immediately upon delivery of Notice to Franchisee if Franchisee (or any of its Principals) fails on three or more separate occasions within any period of 12 consecutive months to do any one or more or combination of the following: (A) submit when due reports or other data, information or supporting record; (B) pay when due any amounts due to Franchisor or its Affiliates; or (C) otherwise materially comply with this Agreement, whether or not such failures are corrected after Notice of such failure is delivered to Franchisee.

(4) **Termination for Insolvency.** This Agreement will automatically terminate upon any of the following: if any bankruptcy proceeding is commenced by or against Franchisee (or any Affiliate or Principal), the Franchisee makes an assignment for the benefit of creditors or admits in writing its insolvency or inability to pay its debts generally as they become due; Franchisee consents to the appointment of a receiver, trustee or liquidator of all or the substantial part of its property; the Makery or Operating Assets is attached, seized, subjected to a writ or distress warrant or levied upon, unless such attachment, seizure, writ, warrant or levy is vacated within 30 days after Notice from Franchisor; or any order appointing a receiver, trustee or liquidator of Franchisee or the Makery is not vacated within 30 days following the entry of such order.

(5) **Termination for Violation of Applicable Law.** This Agreement will terminate immediately upon delivery of Notice to Franchisee if Franchisee (or any of its Principals or Affiliates) violates any Applicable Law or has any necessary license or certification revoked or suspended in whole or in part.

(b) **Termination for Breach by Franchisor.** If Franchisor substantially fails to perform any of its material obligations under this Agreement, Franchisee must provide Notice to Franchisor of such non-performance and at least 60 days to cure the failure. If the failure continues at the end of such 60-day cure period, Franchisee may terminate this Agreement upon Notice to Franchisor prior to Franchisor's cure of the failure. Franchisee may not withhold or offset any amounts due to Franchisor under this Agreement in connection with Franchisor's non-performance hereunder.

21. EFFECT OF TERMINATION, EXPIRATION, OR NONRENEWAL.

Upon expiration or termination of this Agreement:

(a) **Payment of Amounts Owed**. Franchisee will pay to Franchisor within 15 days after the effective date of expiration or termination of this Agreement, or on such later date that the amounts due are determined, such fees, amounts owed for purchases from Franchisor or its Affiliates, Interest due on any of the foregoing and all other amounts owed to Franchisor or its Affiliates which are then unpaid. If Franchisor terminates this Agreement for any reason other than Franchisor's default and failure to cure, or if Franchisee delivers Notice of termination of this Agreement to Franchisor (notwithstanding the absence of any right of termination hereunder) within 30 days following the effective date of such termination, Franchisee will pay Franchisor liquidated damages in a lump sum equal to the product of 36 multiplied by the average monthly Royalty Fees accrued during the 12-month period before the month of termination (or, if the Makery has been open less than 12 months, during the period during which the Makery has been open), or (2) if the Makery terminates prior to opening, a sum of $25,000. Franchisee acknowledges and agrees that the liquidated damages provided for in this Section 21(a) are a fair and reasonable approximation of the amount of damages sustained by Franchisor and are not a penalty. Payment to Franchisor of such liquidated damages will not constitute an election of remedies by Franchisor or excuse performance of Franchisee's post-termination obligations hereunder. Any payments received will be in addition to and not in lieu of any other remedies available to Franchisor at law or in equity.

(b) **Marks**. Franchisee may not directly or indirectly at any time or in any manner use any Mark, including any use of Marks in a derogatory, negative, or other inappropriate manner in any media, including, but not limited to, print or electronic media; use any colorable imitation of a Mark in any manner or for any purpose; utilize for any purpose any trade name, trade or service mark or other commercial symbol or other indicia that indicates or suggests a connection or association with Franchisor, the Makery or the Brand; identify any business as a former Makery; or identify itself as one of Franchisor's licensees or franchisees (except with respect to other Buff City Soap makeries Franchisee owns and operates under continuing agreements with Franchisor). Franchisee will take such action as may be required to cancel all fictitious or assumed names or equivalent registrations relating to its use of any Mark.

(c) **System and Manuals**. Franchisee will immediately cease to use the System and Confidential Information in any business or otherwise; and return to Franchisor all Confidential Information, including without limitation, copies of the Manuals and any other proprietary or confidential materials that Franchisor has loaned to Franchisee.

(d) **Disassociation in Communication Methods**. Franchisee will assign to Franchisor (or its designee) or cancel any electronic mail address, domain name, search engine, website, or Social Media account that associates Franchisee with Franchisor, the Makery, System, or Marks. Franchisee will notify the telephone company and all telephone directory publishers of the expiration or termination of Franchisee's right to use any telephone, telecopy, or other numbers and any telephone directory listings associated with any Mark, authorize the transfer of such numbers and directory listings to Franchisor, or, at Franchisor's direction, instruct the telephone company to forward all calls made to Franchisee's telephone numbers to numbers Franchisor specifies.

(e) **Other De-Identification Obligations**. Franchisee will promptly and at its own cost and expense make such alterations as Franchisor specifies in the Manuals or otherwise to distinguish the Makery clearly from its former appearance and from other Makeries so as to prevent confusion therewith to the public. Within 30 days from the effective date of expiration or termination of this Agreement, Franchisee will deliver to Franchisor all Buff City Soap Property and all other signs, sign-faces, sign-cabinets, advertising and promotion materials, forms and other materials containing any Mark or otherwise identifying or relating to a Makery and allow Franchisor, without liability to Franchisee or third parties, to remove all such items from the Makery. Franchisee will furnish to Franchisor, within 30 days from the effective date of expiration or termination of this Agreement, with evidence satisfactory to Franchisor of its compliance with the foregoing obligations.

(f) **Restrictive Covenants and Continuing Obligations**. Franchisee will comply with the restrictive covenants set forth in this Agreement. Franchisee's (and its Affiliates' and Principals') obligations which expressly or by their nature survive the expiration or termination of this Agreement will continue in full force and effect subsequent to and notwithstanding its expiration or termination and until such obligations are satisfied in full or by their nature expire.

22. FRANCHISOR'S OPTION TO PURCHASE MAKERY.

(a) Upon expiration or termination of this Agreement, Franchisor has the option, exercisable by giving written Notice to Franchisee within 60 days from the effective date of expiration or termination, to purchase the Makery as a going concern or the Operating Assets, as applicable, according to the Purchase Terms and Conditions set forth in Exhibit H, as may be amended by Franchisor from time to time, including the fee simple or leasehold interest in the Premises (subject to landlord's consent). Franchisor has the unrestricted right to assign this option.

(b) If Franchisor does not exercise its option to purchase under this Section 22, Franchisor will provide written notice to Franchisee to immediately and permanently cease to use, in any manner whatsoever, (1) the Standards and any other confidential methods, procedures and techniques associated with the System; (2) all of the Marks, trade names; and (3) all business forms, advertising and promotional materials, slogans, signs, symbols and devices associated with the System and otherwise comply with Franchisee's post-term covenants and obligations set forth in Section 21.

In such case, Franchisee may sell, lease, sublease or assign the Lease for the Makery Premises to a third-party purchaser, provided that Franchisee's agreement with such purchaser includes a covenant by the purchaser that is expressly enforceable by Franchisor as a third-party beneficiary whereby the purchaser agrees, for a period of two years after the expiration or termination of this Agreement, not to use the Premises for the operation of a Competitive Business.

23. INDEMNIFICATION.

FRANCHISEE, ON ITS BEHALF AND ON BEHALF OF ITS AFFILIATES AND PRINCIPALS, WILL INDEMNIFY, DEFEND AND HOLD HARMLESS THE FRANCHISOR INDEMNITEES AGAINST AND REIMBURSE ANY ONE OR MORE OF THE FRANCHISOR INDEMNITEES FOR ANY AND ALL LOSSES AND EXPENSES ARISING OUT OR FROM OR RELATED TO, ANY CLAIMS, DIRECTLY OR INDIRECTLY, ARISING OUT OR FROM OR RELATED TO: (A) THE DEVELOPMENT, OPERATION OR CLOSING OF THE MAKERY; (B) ANY BREACH BY FRANCHISEE OR ANY PRINCIPAL OF THIS AGREEMENT, OR FRANCHISEE'S OR ANY OF ITS AFFILIATES', PRINCIPALS', OPERATOR'S OR MAKERY MANAGERS' BREACH OF ANY OTHER AGREEMENT WITH FRANCHISOR OR ITS AFFILIATES; (C) THE MARKETING, PROMOTION OR ADVERTISEMENT OF THE MAKERIES OR PRODUCTS OR THE SALE OF ANY

PRODUCTS OFFERED BY THE MAKERIES, INCLUDING UNFAIR OR FRAUDULENT ADVERTISING CLAIMS (WHETHER IN PRINT ADVERTISING OR ELECTRONIC MEDIA), AND PRODUCT LIABILITY CLAIMS; (D) FRANCHISEE'S INFRINGEMENT, ALLEGED INFRINGEMENT OR ANY OTHER VIOLATION OR ALLEGED VIOLATION OF ANY TRADEMARK, COPYRIGHT, PATENT OR OTHER PROPRIETARY RIGHT OWNED OR CONTROLLED BY THIRD PARTIES; (V) LIBEL, SLANDER OR ANY OTHER FORM OF PERSONAL INJURY BY FRANCHISEE OR ARISING OUT OF ITS BUSINESS ACTIVITIES HEREUNDER; OR (VI) ANY ACTS, ERRORS OR OMISSIONS OF FRANCHISEE OR ANY OF ITS PRINCIPALS, AGENTS, EMPLOYEES, CONTRACTORS, AFFILIATES OR REPRESENTATIVES. FRANCHISOR HAS THE RIGHT, AT ITS OPTION, TO DEFEND ANY SUCH CLAIM AGAINST IT AT FRANCHISEE'S SOLE COST AND EXPENSE. IF FRANCHISEE DEFENDS ANY CLAIM, IT MAY NOT ENTER INTO ANY SETTLEMENT AGREEMENT OR OTHERWISE RESOLVE OR CONCLUDE THE MATTER WITHOUT FRANCHISOR'S PRIOR WRITTEN CONSENT. THIS INDEMNITY WILL CONTINUE IN FULL FORCE AND EFFECT SUBSEQUENT TO, AND NOTWITHSTANDING, THE EXPIRATION OR TERMINATION OF THIS AGREEMENT. UNDER NO CIRCUMSTANCES WILL FRANCHISOR OR ANY OTHER FRANCHISOR INDEMNITEES BE REQUIRED TO SEEK RECOVERY FROM ANY INSURER OR OTHER THIRD PARTY, OR OTHERWISE TO MITIGATE ITS OR FRANCHISEE'S LOSSES AND EXPENSES, IN ORDER TO MAINTAIN AND RECOVER FULLY A CLAIM AGAINST FRANCHISEE. ANY FAILURE TO PURSUE SUCH RECOVERY OR MITIGATE A LOSS WILL IN NO WAY REDUCE OR ALTER THE AMOUNTS RECOVERABLE BY FRANCHISOR OR ANOTHER FRANCHISOR INDEMNITEE FROM FRANCHISEE.

24. INDEPENDENT CONTRACTORS.

(a) **Independent Contractors**. It is understood and agreed by the Parties that this Agreement does not create a fiduciary relationship between them; that Franchisor and Franchisee are and will be independent contractors and that nothing in this Agreement is intended to make either Party a general or special agent, joint venturer, partner or employee of the other for any purpose. Franchisee will conspicuously identify itself in all dealings as the owner of the Makery and the rights granted under the Agreement with Franchisor and will place such notices of independent ownership on such forms, business cards, employment-related documents (e.g. employment applications and agreements, paychecks and benefits notice), stationery and advertising and other materials as Franchisor may periodically require. Franchisee must post a prominent sign in the Makery identifying Franchisee as a Buff City Soap franchisee in a format prescribed by Franchisor, including without limitation an acknowledgment that Franchisee independently owns and operate the Makery, the Marks are owned by Franchisor and that Franchisee's use of such Marks is pursuant to a license issued by Franchisor.

This Agreement grants Franchisor the right, and Franchisee acknowledges and agrees that Franchisor maintains such right, to operate and change the System and Franchisor's business in any manner that is not expressly and specifically prohibited by this Agreement or Applicable Law. Whenever Franchisor has reserved in this Agreement a right and/or discretion to take or withhold an action, or to grant or decline to grant Franchisee a right to take or withhold an action, except as otherwise expressly and specifically provided in this Agreement or prohibited by Applicable Law, Franchisor may make its decision or exercise its right and/or discretion on the basis of its judgment of what is in its best interests, including its judgment of what is in the best interests of the Buff City Soap franchise network, at the time Franchisor's decision is made, without regard to: (1) whether other reasonable or even arguably preferable alternative decisions or actions could have been made by Franchisor; (2) whether Franchisor's decision or the action it takes promotes its financial or other individual interest; (3) whether Franchisor's decision or the action it takes applies differently to Franchisee and one or more other franchisees; or (4) whether Franchisor's decision or the exercise of its rights is adverse to Franchisee's individual interest or the individual interests

of any other particular franchisees. Franchisor will have no liability to Franchisee for any such decision or exercise of its rights.

(b) **No Liability for Acts of Other Party**. Franchisee must not employ any of the Marks in signing any contract or applying for any license or permit, or in a manner (other than the use contemplated hereby) that may result in Franchisor's liability for any of Franchisee's indebtedness or obligations. Except as expressly authorized in writing, neither Franchisor nor Franchisee will make any express or implied agreements, warranties, guarantees or representations or incur any debt in the name or on behalf of the other Party or be obligated by or have any liability under any agreements or representations made by the other Party. Franchisor will not be obligated for any damages to any Person directly or indirectly arising out of the operation of the Makery.

25. FORCE MAJEURE AND CRISIS MANAGEMENT EVENTS.

(a) **Force Majeure**. Neither Franchisor nor Franchisee will be liable for loss or damage or deemed to be in breach of this Agreement if its failure to perform obligations results from a Force Majeure Event. Any delay resulting from any Force Majeure Event will extend performance accordingly or excuse performance, in whole or in part, as may be reasonable in the judgment of the Party to whom performance is owed. Franchisee or Franchisor will, within five days of the occurrence of the Force Majeure Event, give a written Notice to the other Party stating the nature of the Force Majeure Event, its anticipated duration and any action being taken to avoid or minimize its effect. Any suspension of performance will be of no greater scope and of no longer duration than is reasonably required; provided, however, if the suspension of performance continues for 90 days from the date of the occurrence and such failure to perform would constitute an Event of Default of this Agreement in the absence of such Force Majeure Event, the Parties will meet and discuss in good faith any amendments to this Agreement to permit Franchisor to exercise its rights under this Agreement. If the Parties are not able to agree on such amendments within 30 days and if suspension of performance continues, Franchisor may terminate this Agreement immediately by giving written Notice to Franchisee or exercise any of the remedies described in Section 20 or otherwise available at law or in equity. In no event will Franchisee's inability to pay amounts due under this Agreement constitute a Force Majeure Event and no Force Majeure Event will operate to excuse Franchisee from the prompt payment of Royalty Fees, Brand Fund Contributions or any other fee or payment due to Franchisor pursuant to this Agreement.

(b) **Crisis Management Events**. Franchisee must notify Franchisor within 24 hours of the occurrence of any Crisis Management Event by the method periodically specified in the Manuals or otherwise in writing, comply with Franchisor's instructions and fully cooperate with Franchisor's instructions in response to the Crisis Management Event. Failure to notify Franchisor within the required time period is a material breach of this Agreement.

26. GOVERNING LAW; DISPUTE RESOLUTION.

(a) **Non-Binding Mediation**. Before any Party may bring an action or commence a proceeding against the other Party, the Parties must first meet to mediate the dispute (except for controversies, disputes or claims related to or based on improper or unauthorized use of the Marks or breach of the covenants and obligations set forth in Section 19(a) or Section 19(b)) in Dallas, Texas or such other location agreed upon by the Parties. Any such mediation will be non-binding and will be conducted by the International Institute for Conflict Prevention & Resolution in accordance with its then-current rules for mediation of commercial disputes.

Notwithstanding anything to the contrary, this Section 26 will not bar either Party from obtaining injunctive relief pursuant to Section 26(d)(5) against threatened conduct that will cause it to incur Losses

and Expenses, under the usual equity rules, including the applicable rules for obtaining restraining orders and injunctions, without having to engage in mediation. In addition, this Section 26(a) will not apply to any claim or dispute relating to Franchisee's failure to make payments for Royalty Fees, Brand Fund Contribution or other amounts owed to Franchisor under this Agreement. Franchisor and Franchisee will each bear their own costs of mediation, and each will bear one-half the cost of the mediator or mediation service.

(b) **Governing Law**. This Agreement will be governed by and interpreted according to the laws (exclusive of the conflicts of laws rules) of the State of Texas applicable to contracts entered into in Texas, except to the extent governed by the United States Trademark Act of 1946 (Lanham Act), the Copyright Act, and the Patent Act. As of the Effective Date, Franchisor has a place of business in the State of Texas, and Texas otherwise bears a reasonable relationship to this Agreement, the Parties' relationship established by this Agreement, and the Parties. By agreeing to the application of Texas law, the Parties do not intend to make this Agreement or their relationship subject to any franchise, dealership, distributorship, business opportunity, or similar statute, rule, or regulation of the State of Texas to which this Agreement or the Parties' relationship otherwise would not be subject. To the extent that this Agreement or the Parties' relationship otherwise would not, but for this Texas choice-of-law provision, be subject to such statutes, this Section 26 does not constitute a waiver of any statutory rights or remedies. Franchisee, its Principals and Franchisor acknowledge and agree that the choice of applicable state law set forth in this Section 26(b) provides each of the Parties with the mutual benefit of uniform interpretation of this Agreement and the Parties' relationship created by this Agreement. Franchisee, its Principals and Franchisor further acknowledge the receipt and sufficiency of mutual consideration for such benefit, and that each Party's agreement regarding applicable state law has been negotiated in good faith and is part of the benefit of the bargain reflected in this Agreement.

(c) **Arbitration**.

(1) Claims Subject to Arbitration. Subject to Paragraph 26(c)(2), the Parties agree that all controversies, claims, or disputes between Franchisor and Franchisee arising out of or relating to the following (each, an "Arbitrable Claim") will be finally resolved by binding arbitration in accordance with Section 26(c)(4):

(A) this Agreement or any other agreement between Franchisor and Franchisee or any of its Affiliates or Principals;

(B) the relationship between Franchisee and Franchisor;

(C) the scope and validity of this Agreement or any other agreement between Franchisor or its Affiliates and Franchisee or any of its Affiliates or Principals, specifically including all disputes regarding the scope, validity or existence of this arbitration agreement, except that Franchisor and Franchisee intend for the court to address the applicability and scope of the exceptions found in Section 26(c)(2)(a); and/or

(D) he offer or sale of the franchise opportunity.

(2) Exception of Claims Subject to Arbitration. Franchisor and Franchisee recognize and agree that certain claims of Franchisor may not be best suited to determination through arbitration and agree that Franchisor, at its sole option, may bring the following types of claims, cases, disputes and causes of action either in court or in arbitration:

(A) Claims seeking injunctive or other equitable relief to enforce provisions of this Agreement, including without limitation claims for infringement of Franchisor's intellectual property, violation of the confidentiality provisions of Section 19(b), or breach of the non-competition provisions of Section 19(a), provided however that non-equitable claims joined with any injunctive claims must be heard separately in arbitration, and that regardless of the forum, any injunctive relief may be given without the necessity of Franchisor posting bond or other security and any such bond or other security is hereby waived; further, Franchisee acknowledges that the termination of any litigation for injunctive or other equitable relief will not bar Franchisor from asserting non-equitable claims in an arbitration involving the same parties or causes of action;

(B) Claims seeking relief of any kind with respect to Franchisee's violation of any health or safety law; and/or

(C) Claims, including claims by an affiliate of Franchisor, seeking recovery or any other remedy based on Franchisee's failure to pay any moneys due under this Agreement, any agreement with an affiliate of Franchisor, or any unpaid invoices owed to an affiliate of Franchisor when due.

For resolution of any claim that is not subject to mandatory arbitration under Section 26(c)(1), such claim will be resolved in the Chosen Forum in accordance with Section 26(d).

(3) No Class Action. No party except Franchisor (including its employees, agents, officers or directors and its parent, subsidiary or affiliated companies) and Franchisee (including where applicable the immediate family members, owners, heirs, executor, successors, assigns, shareholders, partners, and guarantors (as applicable) may join in or become a party to any arbitration proceeding arising under or related to this Agreement or any other agreement between Franchisor and Franchisee, the relationship between Franchisor and Franchisee, the scope and validity of this Agreement or any other agreement between Franchisor and Franchisee, specifically including whether any specific claim is subject to arbitration at all (i.e. arbitrability questions) and/or the offer or sale of the franchise opportunity; and further, the arbitrator will not be authorized to permit any person or entity that is not a Party to this Agreement or identified in this paragraph to be involved in or to participate in any arbitration conducted pursuant to this Agreement. No matter how styled by the party bringing the claim, any claim or dispute is to be arbitrated on an individual basis and not as a class action or representative action, and further, no claim may be consolidated or joined. **FRANCHISEE EXPRESSLY WAIVES ANY RIGHT TO ARBITRATE OR LITIGATE AS A CLASS ACTION OR IN A PRIVATE ATTORNEY GENERAL CAPACITY**. Any question regarding the interpretation or enforceability of this prohibition on class-wide or representative arbitration will be resolved by a court of competent jurisdiction, and not the arbitrator.

(4) Binding Arbitration in Dallas, Texas. Subject to the provision for temporary injunctive relief pending arbitration contained in Section 26(c)(5), all Arbitrable Claims will be finally resolved by binding arbitration in accordance with the CPR Rules for Non-Administered Arbitration (the "CPR Rules") then currently in effect. All Arbitrable Claims will be decided by one arbitrator chosen from the Panels of Distinguished Neutrals maintained by the International Institute for Conflict Prevention & Resolution ("CPR") in accordance with Rules 5.3 and 6 of the CPR Rules. Unless otherwise agreed in writing, any arbitrator chosen to decide an Arbitrable Claim will be a current or former practicing attorney or judge; have at least ten years of experience in litigation, arbitration, and/or mediation of commercial disputes; and have prior experience as an arbitrator of at least three manufacturer/dealer or franchisor/franchisee disputes. Each Party will be responsible for its own attorneys' fees associated with the arbitration and for such costs as it is liable pursuant to the CPR Rules. The place of arbitration will be Dallas, Texas unless otherwise agreed in writing. The arbitration will be governed by the Federal Arbitration Act, 9 U.S.C. § 1 et seq. (the "FAA"). It is expressly understood and agreed that arbitration

proceedings under this Agreement are subject to the confidentiality provisions of Section 19(b) of this Agreement.

(5) Temporary Injunction Relief Pending Arbitration. The Parties to this Agreement understand, acknowledge, and agree that the CPR Rules specifically contemplate the availability of interim measures to preserve the status quo and/or prevent irreparable injury pending arbitration. The Parties expressly understand and agree that the advance notice requirements provided for in this Agreement, with respect to termination or amendment provide sufficient opportunity for a Party challenging any termination or amendment of this Agreement to seek interim measures (including the arbitral equivalent of a temporary restraining order, preliminary injunction, or other equitable relief) in arbitration pursuant to the binding arbitration provisions of Section 26(c)(4). By seeking or obtaining a temporary restraining order, preliminary injunction, or other equitable relief pending arbitration pursuant to the provisions of this Section 26(c)(5), a Party is not relieved of its obligation to have the merits of an Arbitrable Claim decided in accordance with the binding arbitration provisions of Section 26(c)(4).

(6) Enforcement of Arbitration Awards. Judgment upon the award rendered by the arbitrator(s) in any arbitration between the Parties may be entered by any court of competent jurisdiction.

(7) Contingency. If for any reason the binding arbitration provisions of this Agreement are not enforceable, the exclusive forum for resolution of any otherwise Arbitrable Claims will be the United States District Court for the Northern District of Texas, Dallas Division except that, if the federal court lacks subject matter jurisdiction, the forum will be the District Court of Dallas County, Texas. The provisions of this Section 26(c)(7) will not apply to any claim for temporary injunctive relief pending arbitration filed pursuant to Section 26(c)(5) above.

(d) **Consent to Jurisdiction and Venue**. To the extent that this Agreement permits or requires litigation, the Parties hereby irrevocably submit to the exclusive jurisdiction provision of Section 26(c)(7) (the "Chosen Forum"). By execution and delivery of this Agreement, each Party hereby irrevocably waives, to the fullest extent it may effectively do so, any claim that it is not personally subject to the jurisdiction of the Chosen Forum or that the Chosen Forum is not a convenient forum. By execution and delivery of this Agreement, each Party hereby agrees not to assert, by way of motion, as a defense, or otherwise, in any such suit, action, or proceeding, any claim that it is not personally subject to the jurisdiction of the Chosen Forum or that the Chosen Forum is not a convenient forum. Franchisor and Franchisee agree that a final judgment (as to which all appeals have been exhausted or the time within which such appeals may be made has expired) in any such action or proceeding will be conclusive and may be enforced in any other jurisdiction by suit on the judgment or in any other manner provided by law.

(e) **Limitations of Claims**. Any and all claims arising out of or relating to this Agreement or the relationship among the Parties will be barred unless a judicial or arbitration proceeding is commenced within two years from the date on which the Party asserting such claim knew or should have known of the facts giving rise to such claims.

(f) **Limitation on Damages**. Except with respect to: (1) Franchisee's obligation to indemnify Franchisor and its Affiliates pursuant to Section 23; (2) claims for Franchisee's unauthorized use of the Marks or unauthorized use or disclosure of any Confidential Information in Sections 16 and 19, respectively; and (3) payment or recovery of liquidated damages pursuant to Section 21(a). FRANCHISOR AND FRANCHISEE WAIVE TO THE FULLEST EXTENT PERMITTED BY LAW ANY RIGHT TO OR CLAIM FOR ANY PUNITIVE, EXEMPLARY, SPECIAL AND CONSEQUENTIAL DAMAGES AGAINST THE OTHER AND AGREE THAT, IN THE EVENT OF A DISPUTE BETWEEN FRANCHISOR AND FRANCHISEE, THE PARTY MAKING A CLAIM WILL BE LIMITED TO

EQUITABLE RELIEF AND TO RECOVERY OF ANY DIRECT OR GENERAL DAMAGES THE PARTY SUSTAINS.

(g) **Rights of Parties Are Cumulative**. Franchisor's and Franchisee's rights under this Agreement are cumulative, and their exercise or enforcement of any right or remedy under this Agreement will not preclude their exercise or enforcement of any other right or remedy under this Agreement which they are entitled by Applicable Law to enforce.

(h) **Costs and Legal Fees**. If Franchisor incurs expenses in connection with the Franchisee's failure to pay when due any monies owed, to submit when due any reports, information, or supporting records, or otherwise to comply with this Agreement, Franchisee will reimburse Franchisor for any of the costs and expenses which it reasonably incurs, including, without limitation, reasonable accounting, attorneys', arbitrators', and related fees to enforce such provisions of the Agreement.

(i) **WAIVER OF JURY TRIAL**. THE PARTIES HERETO IRREVOCABLY WAIVE TRIAL BY JURY IN ANY ACTION, PROCEEDING OR COUNTERCLAIM IN CONNECTION WITH ANY MATTER OR DISPUTE OF ANY KIND ARISING UNDER OR IN ANY WAY CONNECTED WITH THIS AGREEMENT OR ANY RIGHT OR REMEDY HEREUNDER, WHETHER AT LAW OR IN EQUITY, BROUGHT BY EITHER OF FRANCHISOR OR FRANCHISEE.

27. NOTICES.

All Notices required or permitted under this Agreement will be deemed given: (a) when delivered by hand; (b) two days after electronically confirmed transmission by facsimile or electronically confirmed delivery receipt by electronic mail; (c) three days after confirmed delivery if by certified or registered mail, postage prepaid; or (d) upon delivery by a nationally-recognized courier or delivery service. Either Party may specify a different address by notifying the other Party in writing of the different address. The notice address for each Party is set forth in the Summary Page.

28. MISCELLANEOUS.

(a) **Substitution of Valid Provisions**. Except as expressly provided to the contrary in this Agreement, each section, paragraph, term and provision of this Agreement, and any portion, will be considered severable. If for any reason any part of this Agreement is held to be invalid, that determination will not impair the other parts of this Agreement. If any covenant herein which restricts competitive activity is deemed unenforceable by virtue of its scope in terms of geographical area, type of business activity prohibited and/or length of time, but could be rendered enforceable by reducing any part or all of it, Franchisee and Franchisor agree that it will be enforced to the fullest extent permissible under Applicable Law and public policy. If any Applicable Law requires a greater prior notice of the termination of or refusal to enter into a successor franchise than is required hereunder, a different standard of "good cause," or the taking of some other action not required hereunder, the prior notice, "good cause" standard and/or other action required by such law will be substituted for the comparable provisions hereof. If any provision of this Agreement or any specification, standard or operating procedure prescribed by Franchisor is invalid or unenforceable under Applicable Law, Franchisor has the right, at Franchisor's sole option, to modify such invalid or unenforceable provision, specification, standard or operating procedure to the extent required to make it valid and enforceable.

(b) **Effect of Delay, Waiver, Omission or Forbearance**. No delay, waiver, omission or forbearance by Franchisor to exercise any right, option, duty or power arising out of any breach or default by Franchisee or its Principals under this Agreement will constitute a waiver by Franchisor to enforce any such right, option, duty or power against Franchisee or its Principals, or as to subsequent breach or default

by Franchisee or its Principals. Subsequent acceptance by Franchisor of any payments due to it hereunder will not be deemed to be a waiver by Franchisor of any preceding breach by Franchisee or its Principals of any terms, provisions, covenants or conditions of this Agreement.

(c) **Binding Effect**. This Agreement is binding upon the Parties and their respective executors, administrators, heirs, assigns and successors-in-interest and will not be modified except by a written agreement signed by both Franchisee and Franchisor.

(d) **Entire Agreement**. This Agreement (including its exhibits, addenda, and attachments) constitutes the entire agreement between the Parties, and supersedes any and all prior or contemporaneous negotiations, discussions, understandings, or agreements. There are no other oral or written understandings or agreements between Franchisor and Franchisee relating to the subject matter of this Agreement. Nothing in this Agreement or any related agreement is intended to disclaim the representations Franchisor made in the latest franchise disclosure document that Franchisor provided to Franchisee.

(e) **Construction**. The preambles and exhibits are a part of this Agreement. Except for the third party beneficiary rights of Franchisor Indemnitees to enforce the terms and conditions of the general release executed pursuant to Section 3(c)(6) and their respective rights under Sections 4(k), 18(c)(7), 18(g) and 23 of this Agreement, nothing in this Agreement is intended, nor is deemed, to confer any rights or remedies upon any Person not a party to this Agreement. The singular usage includes the plural and the masculine and neuter usages include the other and the feminine.

(f) **Headings**. The headings of the several sections and paragraphs are for convenience only and do not define, limit or construe the contents of such sections or paragraphs.

(g) **Multiple Copies**. This Agreement may be executed in multiple copies, each of which will be deemed an original.

IN WITNESS WHEREOF, the Parties hereto have executed and delivered this Agreement as of the Effective Date.

FRANCHISOR:	**FRANCHISEE:**
BUFF CITY SOAP FRANCHISING, LLC	**[_____]**
By:_____	By:_____
Printed Name:_____	Printed Name:_____
Title:_____	Title:_____

EXHIBIT A

ORGANIZATIONAL AND OWNERSHIP INFORMATION

Franchisee is a _____, organized on _____, ___ under the laws of the State of _____. Its Federal Identification Number is _____. It has not conducted business under another name. The following is a list of Franchisee directors and officers as of the Effective Date. Capitalized terms not defined in this Exhibit A have the meanings given in the Franchise Agreement dated _____ between Franchisee and Franchisor.

Name	Position(s) Held

Franchisee represents and warrants to Franchisor that all Equity Interests in Franchisee are disclosed in the Guaranty. Franchisee will disclose to Franchisor such additional information as Franchisor may periodically request concerning all Persons having an Equity Interest in Franchisee. As of the Effective Date:

Name	Mailing Address	% of Equity Interest
[_____]		

EXHIBIT B

GUARANTY AND UNDERTAKING OF OBLIGATIONS

This GUARANTY AND UNDERTAKING OF OBLIGATIONS ("Guaranty") dated _____, 20___ (the "Effective Date") is given to Franchisor, by each of the undersigned as a Principal of Franchisee, in consideration of and as an inducement to the execution of the attached Franchise Agreement, including any exhibits and amendments thereto ("Agreement") by and between Franchisor and Franchisee. Capitalized terms not defined in this Guaranty and Undertaking of Obligations have the meanings given in the Agreement.

Principal hereby personally and unconditionally guarantees to Franchisor and its successors and assigns, for the Term and afterward as provided in the Agreement, that Franchisee will punctually pay and perform each and every undertaking, agreement and covenant set forth in the Agreement.

Principal represents that each and every representation of Franchisee made in connection with the Agreement is true, correct and complete in all respects as of the time given and as of the time of the undersigned Principal(s)' execution of this Guaranty.

Principal acknowledges that it is included in the term "Principal" as described in Section 1 of the Agreement and without limiting any guarantee of Franchisee's obligations under the Agreement, makes all covenants, representations, warranties and agreements of Principals set forth in the Agreement and is obligated to individually perform thereunder for so long as he or she qualifies as a Principal and thereafter to the extent expressly provided by the terms of the Agreement, including without limitation the representations, warranties and covenants described in the following sections of the Agreement: Section 12 (Representations, Warranties and Covenants), Section 18 (Transferability of Interest), Section 19 (Restrictive Covenants), and Section 23 (Indemnification).

Principal hereby unconditionally agrees to be personally bound by, and personally liable for, the breach of each and every provision in the Agreement, both monetary obligations and obligations to take or refrain from taking specific actions, or to engage or refrain from engaging in specific activities.

Principal consents and agrees that it will render any payment or performance required under the Agreement upon demand if Franchisee fails or refuses punctually to do so.

Principal consents and agrees that such liability will not be contingent or conditioned upon pursuit by Franchisor of any remedies against Franchisee or any other Person and waives any right it may have to require that an action be brought against Franchisee or any other Person as a condition of his or her liability. Principal further waives protest and notice of default, demand for payment or nonperformance or any obligations guaranteed, and any and all other notices and legal or equitable defenses to which Principal may be entitled in its capacity as guarantor.

Principal consents and agrees that such liability will not be diminished, relieved or otherwise affected by any extension of time, credit or other indulgence that Franchisor may periodically grant to Franchisee or to any other Person, including, without limitation, the acceptance of any partial payment or performance or the compromise or release of any claims, none of which will in any way modify or amend this Guaranty, which will be continuing and irrevocable during the Term.

Principal waives all rights to payments and claims for reimbursement or subrogation which any of the undersigned may have against Franchisee arising as a result of the undersigned's execution of and performance under this Guaranty.

This Guaranty and all claims arising from, under or with respect to the relationship between Franchisor and Principal(s) will be interpreted, enforced and governed by the laws of Texas (without regard to Texas conflicts of law rules).

Principal further acknowledges and agrees as follows:

(a) he/she has read the terms and conditions of the Agreement and acknowledges that the execution of this Guaranty is in partial consideration for, and a condition to Franchisor's execution of the Agreement, and Franchisor would not have granted such rights without the execution of this Guaranty by each of the undersigned;

(b) this Guaranty will remain in force notwithstanding the death of the undersigned, and will be binding on the undersigned's personal representatives; and

(c) this Guaranty will continue and will be enforceable notwithstanding any change in the name or the constitution of Franchisor or Franchisee.

Principal represents and warrants that the following is a complete and accurate list of all Principals of Franchisee and a full description of the nature and extent of each Principal's Equity Interest in Franchisee. Franchisee, and Principal as to his or her Equity Interest, represents and warrants that Principal is the sole and exclusive legal and beneficial owner of his or her Equity Interest in Franchisee, free and clear of all liens, restrictions, agreements and encumbrances of any kind or nature, other than those required or permitted by this Guaranty.

(Signature Page Follows)

IN WITNESS WHEREOF, each of the undersigned has affixed his or her signature as of the Effective Date.

PRINCIPAL:	**EQUITY INTEREST**
_____	_____%
By:_____	
Printed Name:_____	
Title:_____	
_____	_____%
By:_____	
Printed Name:_____	
Title:_____	
_____	_____%
By:_____	
Printed Name:_____	
Title:_____	

EXHIBIT C

CONFIDENTIALITY AGREEMENT

_____, a _____ ("**Franchisee**"), and on behalf of Franchisor, and _____, an individual having an address at _____ ("**Employee**"), hereby enter into this Agreement, effective as of _____, 20___, the ("**Effective Date**") and agree as follows:

All defined terms used in this Agreement and not otherwise defined will have the meanings set forth in Attachment C-1.

1. Franchisee and Employee, for their mutual benefit, desire to have Franchisee disclose to Employee certain Confidential Information for the Purpose.

2. Confidential Information means any and all information, knowledge, know-how, trade secrets, trade dress, methodologies, techniques, procedures, applications and materials, in whatever form, used in or related to the System which Franchisor provides to Franchisee, or which Franchisee or its Affiliates or employees develop or have access to, in connection with this Agreement or the operation of a Makery hereunder, including, without limitation, the Standards; the Manuals; any ingredients, formulae and formulations applicable to Products; Franchisor's or its Affiliate's product sourcing, pricing, manufacturing, inventory management and control, supply and distribution; technology, point of sale and related computer software; advertising, marketing and promotional programs including gift card, loyalty and customer reward programs; customer data; financial data and statements; training and operational methodology, content (including without limitation inventory and financial controls) and management programs; and any other information or data regarding the business of Franchisor or any of its Affiliates that would reasonably be considered the proprietary or confidential information of Franchisor or its Affiliates ("**Confidential Information**"). Confidential Information may be in any form or medium, tangible or intangible, and may be communicated in writing, orally, or through visual observation.

3. For the duration of Employee's employment with Franchisee and at all times thereafter, Employee will use the Confidential Information solely for the Purpose, will not disclose such Confidential Information to any third parties without Franchisee's consent, and will reproduce Confidential Information only to the extent essential to fulfilling the Purpose.

4. Employee will notify Franchisee immediately upon discovery of any unauthorized use or disclosure of any Confidential Information, or any other breach of the Agreement by Employee or any representative of Employee, and will cooperate with Franchisee in every reasonable way to help Franchisee regain possession of its Confidential Information and prevent its further unauthorized use or disclosure.

5. The covenants of confidentiality set forth in this Agreement will apply after the Effective Date to all Confidential Information disclosed to Employee before and after the Effective Date.

6. Upon Franchisee's request, Employee will either return to Franchisee all Confidential Information or, at Franchisee's option, will certify to Franchisee that all media containing Confidential Information have been destroyed; provided, however, that an archival copy of the Confidential Information may be retained in the files of Employee's counsel solely for the purpose of proving the contents of the Confidential Information.

7. The foregoing restrictions on Employee's use or disclosure of Confidential Information will not apply to Confidential Information that Employee can demonstrate: (a) was independently developed by or for the Employee without reference to the Confidential Information, or was received without restrictions; (b) has become generally available to the public through no wrongful act or breach of confidentiality obligations by the Employee; (c) was in the Employee's possession without restriction or was known by the Employee without restriction at the time of disclosure; or (d) is required by a court order to be disclosed; provided, however, that the Employee has given Franchisee prompt notice of such demand for disclosure, has taken reasonable steps to enable Franchisee to seek to protect the confidentiality of the Confidential Information required to be disclosed, and will disclose only that part of the Confidential Information which, in the written opinion of his or her legal counsel, Employee is required to disclose.

8. As between the parties, all Confidential Information will remain the property of Franchisee. By disclosing Confidential Information or executing this Agreement, Franchisee does not grant any license, explicitly or implicitly, under any trademark, patent, copyright, mask work protection right, trade secret or any other intellectual property right. Further, any Confidential Information provided by Franchisee hereunder is provided "AS IS" and no warranties are made by Franchisee regarding such Confidential Information.

9. Execution of this Agreement and the disclosure of Confidential Information pursuant to this Agreement do not constitute or imply any commitment, promise, or inducement by Franchisee to make any purchase or sale, or to enter into any additional agreement of any kind. Moreover, unless otherwise specifically agreed in writing, any knowledge or information which Employee discloses to Franchisee will not be deemed to be proprietary or confidential and will be acquired by Franchisee free from any restrictions; however, no license under any applicable patent(s) of Employee will be granted or implied.

10. Franchisee's failure to enforce any provision, right or remedy under this Agreement will not constitute a waiver of such provision, right or remedy.

11. This Agreement and performance hereunder will be interpreted, enforced and governed by the laws of the location in which Employee's services are performed, without regard to such state's conflicts of law rules.

12. Employee acknowledges that money damages alone would be an inadequate remedy for the injuries and damages that would be suffered and incurred by Franchisee as a result of Employee's breach of this Agreement. Therefore, Employee agrees that if Employee violates or threatens to violate this Agreement, Franchisee, in addition to any other remedies it may have at law or equity, will be entitled to a restraining order, injunction, or other similar remedy in order to enforce the provisions of this Agreement. In the event Franchisee should seek an injunction hereunder, Employee hereby waives any requirement for the submission of proof of the economic value of any Confidential Information or the posting of a bond or any other security. Employee will bear all costs and expenses, including attorneys' fees and costs, incurred by Franchisee in enforcing the provisions of this Agreement.

13. This Agreement constitutes the entire agreement between the parties, and supersedes any and all prior or contemporaneous negotiations, discussions, understandings or agreements. There are no other oral or written understandings or agreements between the parties relating to the subject matter of this agreement.

14. This Agreement may be executed in one or more counterparts and in both original form and one or more electronic or photocopies, each of which will be deemed to be and constitute one and the same instrument.

15. The parties can amend or modify this Agreement only by a writing duly executed by their respective authorized representatives.

16. Employee will not assign this Agreement without first securing Franchisee's written consent.

17. Franchisor will be an intended third-party beneficiary of this Agreement with the full and independent right to enforce each and all of its terms.

IN WITNESS WHEREOF, the parties have caused this Agreement to be executed by their duly authorized representatives on the date(s) indicated.

FRANCHISEE:

[_____]
a [_____]

By:_____
Name:_____
Title:_____

EMPLOYEE:

By:_____
Employee Name:_____
Date:_____

ATTACHMENT C-1
TO CONFIDENTIALITY AGREEMENT

DEFINITIONS

"**Affiliate**" means, with respect to a named Person, any Person that is controlled by, controlling or under common control with the named Person.

"**Agreement**" means this Confidentiality Agreement between Franchisee and Employee.

"**Franchisor**" means Buff City Soap Franchising, LLC.

"**Makery**" means a Buff City Soap shop

"**Manuals**" means Franchisor's operations and training manuals, and any other written directives related to the System, in whatever form and provided in whatever manner, as the same may be periodically amended and revised by Franchisor at its sole option, including the Standards, all bulletins, supplements and ancillary and additional manuals and directives established by Franchisor from time to time.

"**Person**" means any natural person or entity.

"**Purpose**" means the Employee serving as a management employee for Franchisee's Makery.

"**Standards**" means the standards, requirements, specifications, techniques, methods, policies and procedures of the System and Brand and for the development and operation of Buff City Soap makeries, as set forth in the Manuals or otherwise specified by Franchisor in writing and as may be amended by Franchisor from time to time.

"**System**" means the business system for establishing and operating the Makeries, the distinguishing characteristics of which include, without limitation, distinctive exterior and interior design, decor, color scheme, furnishings and equipment; special ingredients, formulations and Product offerings; the Standards; quality and uniformity of products and services offered; procedures for product sourcing, inventory, management, logistics, negotiated pricing; training and assistance; and marketing, advertising and promotional programs; all of which may be changed, improved and further developed by Franchisor from time to time.

EXHIBIT D

OPERATOR'S CONFIDENTIALITY AND NON-COMPETE AGREEMENT

_____, a _____ ("Employer"), and on behalf of Franchisor, and _____, an individual having an address at _____ ("Operator"), hereby enter into this Agreement, effective as of _____, 20___, the ("Effective Date") and agree as follows:

1. DEFINITIONS.

All defined terms used in this Agreement and not otherwise defined will have the meanings set forth below.

(a) "**Affiliate**" means, with respect to a named Person, any Person that is controlled by, controlling or under common control with the named Person.

(b) "**Agreement**" means this Operator's Confidentiality and Non-Compete between Agreement between Employer and Operator.

(c) "**Authorized Recipients**" means employees of Employer or Franchisor with authorization to have the Confidential Information

(d) "**Competitive Business**" means any retail establishment that, as determined by Franchisor, is the same as or substantially similar to the Makeries, including, without limitation, any personal body care product retail establishment or chain of retail establishments that feature products free of artificial detergents, surfactants, dyes, or harsh chemicals, or any retail establishment that has soaps, lotions, bath bombs and similar facial, body and hair care products collectively accounting for 25% or more of its average monthly gross sales for the retail establishment during the preceding 12 months (or, if the retail establishment has operated less than 12 months, the number of full calendar months of operation).

(e) "**Confidential Information**" means any and all information, knowledge, know-how, trade secrets, trade dress, methodologies, techniques, procedures, applications and materials, in whatever form, used in or related to the System which Franchisor provides to Franchisee, or which Franchisee or its Affiliates or employees develop or have access to, in connection with this Agreement or the operation of a Buff City Soap makery hereunder, including, without limitation, the Standards; The Manuals; any components and ingredients, formulae and formulations applicable to Products; Franchisor's or its Affiliate's product and raw materials sourcing, pricing, manufacturing, inventory management and control, supply and distribution; technology, point of sale, and related computer software; advertising, marketing and promotional programs including gift card, loyalty and customer reward programs; customer data; financial data and statements; training and operational methodology content (including without limitation inventory and financial controls) and management programs; and any other information or data regarding the business of Franchisor or any of its Affiliates that would reasonably be considered the proprietary or confidential information of Franchisor or its Affiliates.

(f) "**Franchisor**" means Buff City Soap Franchising, LLC.

(g) "**Franchise Agreement**" means the Buff City Soap Franchise Agreement between Franchisor and Employer.

(h) "**Makery**" means a Buff City Soap shop.

(i) "**Manuals**" means Franchisor's operations and training manuals, and any other written directives related to the System, in whatever form and provided in whatever manner, as the same may be periodically amended and revised by Franchisor at it sole option, including the Standards, all bulletins, supplements and ancillary and additional manuals and directives established by Franchisor from time to time.

(j) "**Person**" means any natural person or entity.

(k) "**Purpose**" means the management of the day to day operations of the Makery by Operator, including without limitation the supervision of the operation of the business contemplated by the Franchise Agreement.

(l) "**Standards**" means the standards, requirements, specifications, techniques, methods, policies and procedures of the System and Brand and for the development and operation of Buff City Soap makeries, as set forth in the Manuals or otherwise specified by Franchisor in writing and as may be amended by Franchisor from time to time.

(m) "**System**" means the business system for establishing and operating the Makeries, the distinguishing characteristics of which include, without limitation, distinctive exterior and interior design, decor, color scheme, furnishings and equipment; special ingredients, formulations and Product offerings; the Standards; quality and uniformity of products and services offered; procedures for product sourcing, inventory, management, logistics, negotiated pricing; training and assistance; and marketing, advertising and promotional programs; all of which may be changed, improved and further developed by Franchisor from time to time.

2. CONFIDENTIAL INFORMATION.

In connection with your employment with Employer, a franchisee of Franchisor, and your position as Operator of a Makery under the Franchise Agreement, you may be provided with or have access to various confidential, proprietary, and/or non-public information of Franchisor, including but not limited to the Confidential Information. It is important to Employer and Franchisor that you maintain all Confidential Information in confidence and that you do not disclose, or allow any others to disclose, any Confidential Information to any persons who, at the time of disclosure, are not Authorized Recipients. By signing this Agreement you agree to use the Confidential Information solely for purposes of your employment with Employer and agree not to directly or indirectly disclose any Confidential Information, during or following your employment with Employer, to anyone except Authorized Recipients or as required to be disclosed by applicable law.

During your employment with Employer you may have access to, or be provided with, documents or other materials that constitute Confidential Information, and you acknowledge that information included as Confidential Information may be in the form of hard copy documents, electronic documents or files or information stored in or on any other media. By signing this Agreement you agree that Franchisor is the sole and exclusive owner of all such Confidential Information regardless of its form and, upon termination or cessation of your employment with Employer for any reason, you will immediately return to Employer all of the Confidential Information you may have, and you will retain no copies (whether in hard copy, electronic or other form) of any Confidential Information.

3. COMPETITION.

(a) For so long as you are Employer's Operator under the Franchise Agreement and for a period of two years from the date you cease to be Employer's Operator, you will not, either directly or

indirectly, individually or through, on behalf of, or in conjunction with any other person:

(i) Own, maintain, operate, be employed by, engage in, franchise, lease property to, advise, help, make loans to, or have any interest in, either directly or indirectly, any Competitive Business;

(ii) Divert or attempt to divert any actual or prospective business or customer of the Makery to any Competitive Business, by direct or indirect inducement or otherwise; or

(iii) Perform, directly, any or indirectly, any other act injurious to or prejudicial to the goodwill associated with the Marks and the System

The above covenants apply exclusively in the United States of America during the time that you serve as Operator for the Makery and within three miles of any then-existing Buff City Soap Makery during the 2-year period following the date you cease to be Operator of the Makery.

If all or any portion of this Agreement is held unreasonable or unenforceable by a tribunal, court or agency having valid jurisdiction in an unappealed final decision to which Employer is a party, you agree to be bound by any lesser covenant subsumed within the terms of such covenant that imposes the maximum duty permitted by applicable law. If any portion of the restrictions contained in this Agreement are held to be unreasonable, arbitrary or against public policy by any tribunal, court or agency having valid jurisdiction, then the restrictions will be considered divisible, both as to time and to the geographical area, with each month or the specified period being deemed a separate period of time and each radius mile of the restricted territory being deemed a separate geographical area, so that the lesser period of time or geographical area will remain effective and may be enforced against you so long as the same is not unreasonable, arbitrary, or against public policy. If you violate any of the covenants contained herein, and if any court, tribunal or agency action is instituted by Employer to prevent or enjoin such violation, then the period of time during which the covenants of this Agreement apply will be lengthened by a period of time equal to the period between the date of the breach of the terms or covenants contained in this Agreement and the date on which the decree of the disposition of the tribunal, court or agency having valid jurisdiction of the issues upon the merits will become final and not subject to further appeal.

You acknowledge that the geographical and time limitations contained in this Agreement are reasonable and properly required for the adequate protection of the Confidential Information, including Franchisor's trade secrets. You acknowledge that Employer will provide to you training and Confidential Information in reliance upon the covenants contained in this Agreement.

Without limiting any provision of this Agreement, you and Employer recognize and agree that Franchisor is a third party beneficiary of this Agreement, and at all times during and after your employment with Employer, Franchisor will have the independent right to enforce the terms of this Agreement.

You also recognize and agree that your employment by Employer is "at will", which means that it may be terminated by Employer or you at any time and with or without cause.

This Agreement and all claims arising from, under or with respect to the relationship between Employer and you will be interpreted, enforced and governed by the laws of the State where the Makery is located (without regard to conflicts of law rules). Any dispute arising out of or under this Agreement not settled by agreement will be submitted to binding arbitration in accordance with the terms of the Franchise Agreement.

As evidenced by your signature below, you hereby acknowledge that you have carefully read this Agreement completely and understand and agree to all of the terms set forth above, and that Employer has provided you with a copy for your records.

OPERATOR:

_____

Operator's signature Date

_____

Operator's name (printed)

EMPLOYER:

[_____]

By: _____

Name (printed):_____

Title:_____

EXHIBIT E

ELECTRONIC FUNDS TRANSFER AUTHORIZATION FORM

Franchisee: _____

Principal Name: _____ Phone: _____

Contact Person: _____ Title: _____

Address: _____

Franchisee hereby authorizes Buff City Soap Franchising, LLC ("Franchisor") to initiate entries to the checking or savings account identified below for payment of Royalty Fees, Brand Fund Contributions, Technology Fees and any other amounts owed by Franchisee to Franchisor or its Affiliates under the Buff City Soap Franchise Agreement between Franchisor and Franchisee or otherwise (including without limitation amounts owed to Franchisor's Affiliates for Products and supplies) and, if necessary, to initiate any adjustments for transactions credited in error.

This authorization will remain in full force and effect until 60 calendar days after Franchisor has received signed written notification from Franchisee of its termination.

Name and Address on Account: _____
_____
_____

Pay to the order of: [_____]

Franchisee's Financial Institution: _____
(Name, Address & Phone #) _____
_____

Transit/ABA Routing Number: _____
Account Number: _____

PLEASE ATTACH A VOIDED CHECK

Signature: _____ Date: _____

Printed Name: _____

EXHIBIT F

ADDENDUM TO LEASE

SUMMARY PAGE
ADDENDUM TO LEASE

Addendum Date: _____

Landlord: _____

Tenant: _____

Premises: _____

Lease Effective Date: _____

Tenant Notice Address: _____
_____
_____
_____

EXHIBIT F

ADDENDUM TO LEASE

This Buff City Soap Franchisor Lease Addendum (the "Addendum") is effective as of the Effective Date of the Lease between Landlord and Tenant.

Recitals

A. Tenant is a party to a Buff City Soap Franchise Agreement dated _____ between Tenant and Buff City Soap Franchising, LLC ("Franchisor") which grants Tenant the right to develop and operate a Buff City Soap retail shop (the "Makery") at the Premises.

B. Franchisor's consent to development of the Makery at the Premises is contingent upon Tenant entering into a Lease that is amended by this Addendum and signed by Tenant and Landlord.

C. Landlord's execution of the Lease constitutes Landlord's acceptance of and agreement to be bound by the terms and conditions of this Addendum.

NOW, THEREFORE, in consideration of the foregoing Recitals, the promises set forth in this Amendment, and for other good and valuable consideration, the receipt, accuracy and sufficiency of which are hereby acknowledged, the parties mutually agree as follows:

(1) During the term of Tenant's Franchise Agreement, the Premises shall be used only for the operation of the Makery.

(2) Landlord consents to Tenant's use and display of such proprietary marks (the "Proprietary Marks") and signs, decor items, color schemes, plans, specifications and related components of Buff City Soap Franchised System (the "System") as Franchisor has prescribed, and may in the future prescribe, for the Makery. Landlord affirms that the Lease does not prohibit the service of any product items or services of the current System, based on the product and service information provided to Landlord.

(3) Notwithstanding any term, condition or covenant of the Lease to the contrary, Landlord covenants with Tenant that during the term of the Lease, Landlord will not enter into a lease, rental arrangement, license, usufruct or other agreement for space within the same retail center or facility as the Premises with, and will not sell any real property or outparcel adjoining the center or use as part of the center's parking lot to a party for use as any retail store that is the same as or substantially similar to the Makery, including, without limitation, any retail establishment or chain of retail establishments that offers soap or bath products as a primary product offering, accounting for 25% or more of its product offering.

(4) Landlord agrees to send Franchisor copies of any and all notice of default or termination of the Lease sent to Tenant at the same time that such letters and notices are sent to Tenant. Such copy shall be sent to Franchisor at: Buff City Soap Franchising, LLC, 5294 Beltline Road, Suite 100, Dallas, Texas 75254 and legal@buffcitysoap.com.

(5) In the event of Tenant's default under the Lease, Franchisor may, but has no obligation, to cure the default. Franchisor shall make this determination within 30 days after Franchisor receives written notice of the Lease default from Landlord. If Franchisor elects to cure the default, Franchisor shall cure the default within 30 days of such election or, if the default cannot be reasonably cured within such 30 day period, then Franchisor shall commence and proceed to act diligently to cure the default within such time as is reasonably necessary to cure the default.

(6) Franchisor shall have the right, and Landlord consents to allow Franchisor, to enter the Premises during hours when the Premises is available for tenant entry to make any modification or alteration necessary to protect the Makery, the System and Proprietary Marks or to cure any default under the Franchise Agreement, or under the Lease, without being guilty of trespass or any other crime or tort. If Franchisor notifies Landlord of the termination of the Franchise Agreement, Franchisor has the option, but not the obligation, upon written notice to Landlord to:

(a) Operate the Makery at the Premises (notwithstanding any removal or eviction of Tenant) on a month-to-month basis for a period not to exceed six months following the date termination of the Franchise Agreement is effective (the "Interim Operating Period"), and during the Interim Operating Period, Franchisor will pay to Landlord amounts due to Landlord pursuant to the terms and conditions of the Lease; or

(b) At any time within or at the conclusion of the Interim Operating Period, enter into a new lease agreement containing terms, conditions, covenants and obligations at least as favorable as the terms, conditions, covenants and obligations set forth in the Lease. Franchisor will not be a party to the Lease and until such time as Franchisor and Landlord enter into a new lease agreement as set forth in this Section 7(b), Franchisor will have no liability under the Lease except with respect to payments of amounts owed to Landlord during the Interim Operating Period as set forth in Section 7(a) above.

Landlord acknowledges and agrees that Franchisor may assign its rights under this Section 6 to its affiliate or designee as successor in interest ("Successor") upon prior written notice to Landlord.

(7) Landlord hereby consents to such assignment and agrees not to increase or accelerate rent under the Lease in connection with such assignment, or require Successor to pay any rent or other financial obligation of Tenant to Landlord arising prior to the assignment. Landlord agrees to look solely to the Tenant and its guarantors for any rents or other financial obligations owed to Landlord arising prior to such assignment. Landlord and Tenant acknowledge that Franchisor (or Successor, as applicable) is not a party to the Lease and shall have no liability under the Lease, unless and until the Lease is assigned to, and assumed by Franchisor or Successor.

(8) Notwithstanding anything contained in this Addendum and in the Lease, Franchisor is expressly authorized to sublet the Premises to an authorized System franchisee as Successor, provided such subletting is specifically subject to the terms of the Lease and further provided the franchisee expressly assumes in writing all obligations of the Lease and satisfies Landlord's then-current criteria for tenants.

(9) Landlord acknowledges that any landlord's lien or security interest arising under or from the Lease will not apply to any operations manuals, software, scripts, videos or other tangible or intangible personal property of Tenant furnished by Franchisor or any supplier to Tenant under a use restriction, obligation of confidentiality or under license, and to any signage, printed materials, merchandise or other tangible media, goods, inventory and supplies bearing the Proprietary Marks. At termination of the Lease, Franchisor will arrange for recovery and removal of such items as provided in the Franchise Agreement.

(10) Landlord acknowledges and agrees that: (a) Franchisor is a third party beneficiary under the Lease pursuant to the terms of this Addendum; (b) Franchisor is at all times entitled to enforce, in its own name, the provisions of this Addendum; and (c) Landlord waives any limitation in the Lease that would prevent Franchisor or its designated assignee, sublessee or franchisee from operating a Buff City Soap makery at the Premises or within a specified distance of the Premises. Each of Landlord and

Franchisee hereby waives any objection or challenge to Franchisor's right to enforce the provisions of this Addendum.

(11) References to the Lease and the Franchise Agreement include all amendments, addenda, extensions and renewals to such documents. In the event the terms of the Lease conflict with the terms of this Addendum, this Addendum shall control. Landlord and Tenant may not amend the term or renewal rights under the Lease without Franchisor’s prior written consent.

(12) References to the Landlord, Franchisee and Franchisor include their successors and assigns.

EXHIBIT G

PROTECTED AREA AND PREMISES

1. The Premises for the Makery as set forth in Sections 2(a)-(b) of the Agreement is as follows:_____. Upon the Parties' execution of this Exhibit G, Franchisee's Protected Area for the remainder of the Term is _____. *See* Map of Premises attached to this Exhibit G, as Schedule G-1.

2. The Opening Date for the Makery as set forth in Section 5(b) is as follows: _____. Franchisee will commence construction of the Makery no later than _____.

3. In accordance with the restrictive covenants in Section 19(a) and the definition of Competitive Business in Section 1(k) the following Existing Brands operated by Franchisee are deemed excluded from Competitive Business:

_____

Franchisor hereby approves the continued operation of the above-named brands existing as of the Effective Date and acknowledges that Franchisee may continue to develop additional units of the above-named existing brands within the Designated Area during the Term of the Agreement without any obligation to Franchisor.

FRANCHISOR:	**FRANCHISEE:**
BUFF CITY SOAP FRANCHISING, LLC	**[_____]**
By:_____	By:_____
Printed Name:_____	Printed Name:_____
Title:_____	Title:_____

SCHEDULE G-1

MAP OF PREMISES

EXHIBIT H

PURCHASE TERMS AND CONDITIONS

If Franchisor exercises its option to purchase under Section 22 of the Agreement following expiration or termination of the Agreement, Franchisor will purchase the Operating Assets (in the case of termination) only as set forth in Section I below of the Makeries (in the case of expiration) only as set forth in Section II below and will assume no liabilities, unless otherwise agreed in writing by the Parties. Franchisor has the unrestricted right to assign this option. Capitalized terms not defined in this Schedule H have the meanings given in the Agreement.

I. Post-Termination.

Purchase Price of Operating Assets. If the Parties cannot agree on a fair market value of the Operating Assets, fair market value will be determined by independent appraisers as set forth in Section III.

II. Post-Expiration.

Purchase Price of Makery. If the Parties cannot agree on the purchase price for the Makery, the purchase price will be determined by independent appraisal pursuant to Section III below. If Franchisor does not elect to purchase the Makery, then Franchisor will provide written notice to Franchisee to immediately and permanently cease to use, in any manner whatsoever, (1) the Standards and any other confidential methods, procedures and techniques associated with the System; (2) all of the Marks, trade name and all related trade names; and (3) all business forms, advertising and promotional materials, slogans, signs, symbols and devices associated with the System.

III. Valuation of Independent Appraisal.

Valuation of the Operating Assets or Makery, as applicable, will be determined by three independent appraisers (each of whom must, at a minimum, satisfy Franchisor's criteria for appraisal and valuation firms as set forth in the Standards) in accordance with the valuation procedures above. Each of the Franchisor and Franchisee may select an appraiser, and the two appraisers will appoint the third appraiser within 15 days from the date on which the last of the two Party-appointed appraisers was appointed. Franchisor and Franchisee will bear the fee, cost and expense of their own appraisers and share equally the fees, cost and expenses of the third appraiser. The appraisers must agree to complete their appraisal within 30 days from the date of the third appraiser's appointment. If the two appraisers are unable to agree on a third appraiser, the fair market value will be determined by the two appraisers and the average of their determinations will be binding.

IV. Offset of Purchase Price.

Franchisor may offset against the purchase price any amounts owed by Franchisee to Franchisor pursuant to the Agreement and any other amounts owed by Franchisee or its Affiliate pursuant to any other agreement with Franchisor or its Affiliate. In addition, to the extent the Operating Assets or Makery, as applicable, have not been upgraded, modified or improved in accordance with Franchisor's Standards as set forth in Sections 7(c), 8(a), 8(b), 8(c) and 11(c), Franchisor may offset against the purchase price amounts incurred by Franchisor in completing such upgrades, modifications and improvements to the Operating Assets or Makery.

III. Occupancy of Premises.

A. Leasehold Rights. If Franchisee occupies the Premises pursuant to a Lease, Franchisee will and will cause any Principal or Affiliate to assign the Lease to Franchisor (subject to landlord's consent). If the Premises is leased from a landlord other than a Principal or Affiliate, on Franchisor's request, Franchisee will assign the Lease to Franchisor or enter into a sublease with Franchisor for the remainder of the Lease term on the same terms (including renewal options) as the Lease (subject to landlord's consent). Franchisor acknowledges that this obligation may be subject to approval or consent by any third-party landlord. Franchisee will exert its best efforts to secure any required consent from any third-party landlord to cause the Lease to be assigned or a sublease granted to Franchisor.

If Franchisee owns the Premises, Franchisor, at its option, will upon purchase of the Operating Assets or the Makery as described in Sections I and II above, enter into a standard lease with Franchisee on terms comparable to those for which similar commercial properties in the Designated Area are the being leased. The initial term of the lease with Franchisee will be at least ten years with two options to renew of five years each, and the rent will be the fair market rental value of the Premises. If Franchisee and Franchisor cannot agree on the fair market rental value of the Premises, then appraisers (selected in the manner described in Section III above) will determine such rental value, as applicable.

IV. Closing.

Franchisor will be entitled to all customary warranties and representations in connection with the purchase of the Operating Assets, Makery and/or Premises, as applicable, including, without limitation, representations and warranties as to ownership and condition of and title to assets, liens and encumbrances on assets, validity of contracts and agreements, and liabilities affecting the assets, contingent or otherwise. The purchase price will be paid in cash and is due at closing; provided, that Franchisor will have the right to set off from the purchase price (i) all fees due from Franchisee for any appraisal conducted hereunder, (ii) all amounts due from Franchisee to Franchisor or any of its Affiliates, and (iii) any costs incurred in connection with any escrow arrangement (including reasonable legal fees). The closing will take place not later than 45 days from the date of determination of the purchase price in writing by the appraisers unless the Parties otherwise agree in writing. At the closing, Franchisee will deliver to Franchisor:

A. instruments transferring good and merchantable title to the Operating Assets, Makery and/or Premises purchased, free and clear of all liens and encumbrances (other than liens and security interests acceptable to Franchisor), with all sales and other transfer taxes paid by Franchisee (provided, if Franchisee cannot deliver clear title to all of the purchased assets, the closing of the sale will be accomplished through an escrow);

B. instruments transferring all approvals, licenses and/or permits of the Makery which may be assigned or transferred, with appropriate consents, if required;

C. instruments transferring fee simple or leasehold interest in the Premises and improvements thereon, subject to any necessary approvals from third-party landlords or financial institutions or banks; and

D. general releases, in form satisfactory to Franchisor, from Franchisee and its Principals, of any and all claims against Franchisor, its Affiliates, and its officers, directors, employees, agents, successors and assigns.

EXHIBIT I

INSURANCE REQUIREMENTS

The insurance requirements described below are for a single Makery. If Franchisee owns multiple Makeries, Franchisee must meet the insurance requirements below for each Makery and "per Makery location" aggregate limits when multiple Makeries are insured under single comprehensive general liability policy (capitalized terms not defined in this Exhibit I have the meanings set forth in the Agreement). All insurance policies must:

1. be issued by a responsible carrier or carriers that has received and maintains an A.M. Best rating of at least A-VI (or comparable ratings from a reputable insurance rating service, in the event such A.M. Best ratings are discontinued or materially altered), and otherwise approved by Franchisor;
2. contain a waiver of subrogation provision;
3. other than Workers' Compensation, name Buff City Soap Franchising, LLC as an additional insured on a primary basis for operations of BCS Makery. If the additional insured has other insurance applicable to a loss, it will be on an excess or contingent basis. The additional insured's insurance coverage will not be reduced by the existence of such other insurance;
4. not have any deductible, self-insured retention, self-funded retention, or any similar provision unless prior written consent is given by Franchisor. Should consent be given by Franchisor for a deductible or similar provision to be included for any required insurance coverage, the deductible or other similar provision amount may not exceed $25,000. The coinsurance percentage will not be less than 80%
5. be primary and non-contributory to any other insurance that any of Franchisor Indemnitees for as procured for themselves;
6. provide for 30 days' prior written Notice to Franchisor of any material modification, cancellation, or expiration of such policy;
7. not contain language that limits the liability afforded to Franchisor and its Affiliates to any amount less than stated on the declarations page of each policy;
8. not contain a provision that in any way limits or reduces coverage for Franchisee in the event of a claim by Franchisor Indemnitees;
9. not include an insured versus insured exclusion or any exclusion that prevents coverage of a claim by one insured against another;
10. include a separation of insureds provision; and
11. have the following coverages:
    a. *Commercial General Liability* coverage ($1 million single limit per occurrence; $2 million general aggregate limit, for both general liability and products /completed operations liability) for personal injury and property damage, including premises, independent contractors, products and completed operations, contractual, personal and advertising liability, on an occurrence basis, with coverage on an ISO form CG 24 07 or equivalent commercial general liability form policy;
    b. *"All Risk*" property coverage including a property damage limit for the full cost of replacement of the BCS Makery and business interruption coverage for up to twelve months of projected earnings;
    c. *Business Automobile Liability* covering liability arising out of any auto (including owned, hired and non-owned autos), with a minimum of $1 million combined single limit each accident;
    d. *Workers' Compensation* or legally appropriate alternative covering all employees and contractors working at the BCS Makery for statutory limits and employers' liability with minimum limits of $500,000 bodily injury for each accident, $500,000 bodily injury by disease for each employee and $500,000 bodily injury disease aggregate;
    e. *Umbrella Policy* having a limit of $1 million on an occurrence basis excess of covering excess of the underlying insurance described in (1), (3) and (4) above which is at least as broad as each and every underlying policy, provided that you may purchase more underlying coverage and less umbrella coverage under such policies as long as you maintain the total amount of the limits specified for each coverage area;

f. *Employment practices liability* insurance with a limit of $500,000;

g. *Employee Dishonesty/Fidelity* insurance with a limit of $100,000;

h. *Data privacy/Cyber Liability* insurance with a limit of at least $2,000,000; and

i. *Other insurance* as may be required by the state or locality of the BCS Makery.

EXHIBIT J

STATE ADDENDUM

(IF REQUIRED)

EXHIBIT K

GIFT CARD PROGRAM AGREEMENT

THIS GIFT CARD PROGRAM AGREEMENT (this "Agreement") is made and entered into as of _____ ___, 20___ (the "Effective Date"), by and between Gift Card Services, LLC, a Tennessee limited liability company ("Issuer"), and _____, a _____, with an address of _____ ("Operator"). Operator is a franchisee of Buff City Soap Franchising, LLC, a Delaware limited liability company ("Franchisor").

RECITALS

WHEREAS, Issuer is in the business of providing (i) gift certificates, gift cards and similar items (collectively, "Gift Cards"), which are redeemable for retail merchandise and (ii) certain services relating to Gift Cards;

WHEREAS, Operator operates one or more Buff City Soap retail stores pursuant to its franchise agreement with Franchisor (collectively, "Operator Stores" and each, individually, an "Operator Store") and desires to provide Gift Cards for sale to and use by customers in its Operator Store(s);

WHEREAS, Franchisor, its affiliates and/or one or more franchisees of Franchisor also operate Buff City Soap retail stores. These stores, together with the Operator Store(s), are collectively referred to herein as "Stores" and each, individually, as a "Store";

WHEREAS, Franchisor and Issuer have reached an agreement whereby Issuer will issue Gift Cards and provide certain services related to Gift Cards at the Stores, provided that each participating franchisee of Franchisor enters into a Gift Card Program Agreement with Issuer; and

WHEREAS, Issuer and Operator now desire to enter into this Agreement whereby (i) Issuer will provide Operator with Gift Cards and certain other related services in exchange for Service Fees (as defined below); (ii) Operator, as agent for and on behalf of Issuer, will offer and sell Gift Cards at its Operator Store(s) and redeem Gift Cards presented by customers by accepting Gift Cards in payment for retail merchandise (including sales taxes thereon) at such Operator Store(s); (iii) Operator will remit all proceeds from the sale of Gift Cards to Issuer, except amounts retained by Operator as Commissions (as defined below); and (iv) Issuer will reimburse Operator for amounts redeemed on Gift Cards by customers at the applicable Operator Store(s), all as set forth in this Agreement.

NOW, THEREFORE, in consideration of the premises and other good and valuable consideration, the receipt and sufficiency of which are hereby acknowledged, the parties agree as follows:

ARTICLE I
OBLIGATIONS OF OPERATOR

During the term of this Agreement, Operator shall provide, at the direction and subject to the control of Issuer, the following services relating to Issuer's Gift Card business:

1.1 as agent for and on behalf of Issuer, (i) offer and sell to Operator's customers, in exchange for the customers' payments in cash or by credit card, debit card, or check, as reasonably determined by Operator, Gift Cards for use by customers in purchasing retail merchandise (including sales taxes thereon) at Operator Stores (or by other means such as telephone, catalog or website, if applicable) and (ii) reload value on Gift Cards to the extent Issuer provides Operator with Gift Cards having the capability of being reloaded. Operator may offer and sell the Gift Cards by such means as Operator reasonably deems appropriate, including offering and selling them at the Operator Store(s), by telephone or catalog, and through a website. Operator shall sell Gift Cards for a price equal to their face amount, except that Operator may sell Gift Cards at discounts from face amount to the extent such discounts comply with Issuer's policies as in effect from time to time;

1.2 obtain from the customer, at the time Gift Cards are sold, only that information as is reasonably requested by Issuer (for the avoidance of doubt, Operator shall not collect any customer information that is not requested by Issuer);

1.3 transfer all proceeds received from the sale or reload of Gift Cards, less a commission calculated in the manner set forth on **Exhibit A** ("Commissions"), to Issuer;

1.4 as agent for and on behalf of Issuer, redeem Gift Cards (i) tendered by customers by accepting the tendered Gift Cards in payment for the applicable Operator Store's retail merchandise (purchased by the customers at such places and by such means as Operator generally makes its retail merchandise available for purchase at the applicable Operator Store, including by telephone or website, if applicable), or (ii) for cash to the extent required by law;

1.5 inform Issuer of any requests to redeem Gift Cards that may not be valid, before redeeming the same;

1.6 inform Issuer of all inquiries by any unrelated third-party related to Operator's Gift Card programs (other than inquiries made in connection with the ordinary and usual sale or redemption of Gift Cards);

1.7 establish procedures to safeguard Issuer's inventory of Gift Cards held by Operator;

1.8 return any or all un-issued Gift Cards to Issuer upon request;

1.9 perform such other support services that may be agreed upon by Operator and Issuer from time to time related to the issuance and redemption of Gift Cards;

1.10 maintain records of Gift Cards issued and redeemed by Issuer and make such records available for inspection by Issuer when requested; and

1.11 conduct the issuance and redemption of Operator's Gift Cards in compliance with all applicable laws, rules and regulations and in accordance with the terms of this Agreement.

ARTICLE II
OBLIGATIONS OF ISSUER

During the term of this Agreement, Issuer shall:

2.1 provide Operator with Gift Cards;

2.2 establish policies and procedures relating to the solicitation and sale of Gift Cards by Operator;

2.3 provide Operator, at least quarterly, with an accounting related to the issuance and redemption of Gift Cards, including an accounting of the Commissions earned by Operator and the Service Fees earned by Issuer; and

2.4 maintain records of all Gift Cards sold by Operator on behalf of Issuer and all funds paid to Operator as reimbursement for Operator's satisfaction of redeemed Gift Cards with retail merchandise provided to Operator's customers, and file all required reports regarding abandoned or unclaimed property and tender escheats to applicable State(s) with respect to the Gift Cards issued by Issuer (collectively, the "Issuer Services").

ARTICLE III
COMMISSIONS

In consideration for Operator's services hereunder, Operator shall be entitled to Commissions (calculated as provided in **Exhibit A**) and to withhold such Commissions in accordance with Section 1.3.

ARTICLE IV
REDEMPTION OF PAYMENTS FOR REDEEMED GIFT CARDS

Operator shall ensure that when Gift Cards are redeemed, such redemption is recorded electronically in the manner reasonably prescribed by Issuer. Issuer shall provide Operator at least quarterly with a report of the value of Gift Cards (i) redeemed at the Operator Store(s), and (ii) sold at the Operator Store(s). Issuer shall transfer funds to Operator for the value of Gift Cards redeemed by Operator's customers at the Operator Store(s). Subject to Article VI, Operator shall transfer the net of Gift Cards sold less Gift Cards redeemed at least quarterly.

ARTICLE V
SERVICE FEES

In consideration of Issuer's services hereunder, Operator shall pay Issuer service fees calculated in the manner and payable periodically as set forth on **Exhibit A** ("Service Fees").

ARTICLE VI
RECONCILIATION AND PAYMENT

At least quarterly, the parties will take such actions as are appropriate to reconcile and pay the amounts owing to and from each other hereunder, including payments owing by Operator to Issuer on account of sales or reloads of Gift Cards (less any commissions earned), payments owing by Issuer to Operator for Gift Cards redeemed by customers at the Operator Store(s) and the Service Fees owing by Operator to Issuer. Payments owing from Operator to Issuer shall be netted and set off against payments due to Operator from Issuer and only the net amount due shall be remitted to Operator or Issuer, as applicable. Notwithstanding the foregoing, Franchisor and Issuer may agree to perform the above reconciliation and make payments on a consolidated basis. If Franchisor and Issuer should so determine, Operator shall remit amounts owed to Issuer to Franchisor who shall then pay Issuer in a consolidated payment on behalf of all Franchisor's franchisees, and similarly, Issuer shall pay all amounts owed to Operator to Franchisor who shall distribute such amounts to the respective franchisees of Franchisor, including Operator, in accordance with the reconciliation. **Exhibit B** illustrates in summary fashion the principal services and cash flows relating to the issuance and redemption of Gift Cards as contemplated by this Agreement.

ARTICLE VII
RESTRICTION ON ISSUER'S ISSUANCE OF GIFT CARDS

Issuer shall issue Gift Cards that entitle a bearer to retail merchandise (including sales taxes thereon) at Stores only through Operator and such other companies (such as Franchisor, affiliates of Franchisor, and other franchisees) as Issuer may from time to time approve for this purpose in writing and only pursuant to agreements with those approved companies in form and substance reasonably satisfactory to Issuer.

ARTICLE VIII
LIABILITY AND INDEMNIFICATION

8.1 Liability. Issuer shall be the sole issuer of and obligor on all Gift Cards. Accordingly, Issuer shall be solely liable and obligated for the amount of all Gift Cards. Operator will be acting merely as a limited agent of Issuer for purposes of selling and redeeming Gift Cards.

8.2 Indemnification by Issuer. Subject to Section 8.4, Issuer hereby agrees to indemnify, save and hold harmless Operator from and against any and all losses, liabilities, claims, and causes of action (including attorney's fees incurred in the enforcement of this indemnification) (collectively "Losses") arising out of or related to all Gift Cards, except (i) Losses arising from or related to breach of this Agreement by Operator, and (ii) Losses arising from or related to the acts or omissions of Operator.

8.3 Indemnification by Operator. Operator hereby agrees to indemnify, save and hold harmless Issuer and Franchisor from and against any and all Losses arising out of or related to: (i) breach of this Agreement by Operator, and (ii) the acts or omissions of Operator.

8.4 Returned Items. Operator shall bear the risk for any and all losses incurred as a result of a Gift Card issued to a customer in consideration for a check or credit or debit card charge transaction tendered for payment of such Gift Card that is returned unpaid for any reason (each, a "Returned Item"). In the event a Gift Card is issued in consideration for a Returned Item, Operator shall remit the appropriate amount of funds to Issuer in accordance with this Agreement as if the Returned Item had been properly paid.

ARTICLE IX
RELATIONSHIP OF PARTIES; LIMITED AGENCY

Except as otherwise expressly set forth herein, nothing in this Agreement is intended to, nor shall it, create any agency, partnership or joint venture relationship between Issuer and Operator. With respect to any third party, no party hereto, or any of its officers, directors, employees or agents, shall have the right or authority to bind, or otherwise obligate any other party hereto in any way as a consequence of this Agreement. Notwithstanding the foregoing, Operator will be acting as agent for Issuer in the sale and redemption of Gift Cards.

ARTICLE X
TERM; TERMINATION

10.1 Term. This Agreement shall become effective as of the Effective Date and, subject to Section 10.2, shall continue in effect through December 31 of the year in which the Effective Date occurs and commencing January 1 of the following year and each year thereafter, this Agreement shall be renewed automatically for an additional one (1) year term.

10.2 Termination. This Agreement may be terminated between Issuer and Operator, (a) with or without cause, upon sixty (60) days' prior notice in writing to the other party; (b) immediately upon written notice to the other party upon any breach of this Agreement by the other party; (c) immediately upon the filing for or against either party of a proceeding under any bankruptcy or similar law; (d) immediately upon any assignment for the benefit of creditors of the other party; (e) upon the appointment of a receiver, trustee or custodian for all or a material part of the assets of either party; or (f) immediately upon Operator no longer being a franchisee of Franchisor. Upon termination of this Agreement for any reason, Operator shall immediately return all un-issued Gift Cards to Issuer and the parties shall conduct a final reconciliation and payment in accordance with Article VI, the timing of which shall be determined by Issuer in its sole discretion.

ARTICLE XI
MISCELLANEOUS

11.1 Amendment. Issuer may amend this Agreement from time to time in its sole discretion without the consent of Operator. Issuer shall provide Operator with written notice of any amendment to this Agreement.

11.2 Entire Agreement. This Agreement, the Exhibits hereto, and Operator's franchise agreement constitute the entire agreement and understanding between the parties hereto with respect to the subject matter of this Agreement and integrate and supersede all prior discussions and proposals (whether oral or written) between them related to the subject matter hereof.

11.3 Supervision. Issuer and Operator shall each appoint and fully authorize the appropriate and necessary employees or agents of Issuer and Operator, respectively, to carry out all of the obligations and duties of Issuer and Operator, respectively, hereunder. Issuer and Operator shall further communicate to all of the necessary employees or agents of Issuer or Operator, respectively (and their divisions, subsidiaries or affiliated entities), (i) all of the provisions of this Agreement that may be applicable to them and (ii) the obligations of Issuer and Operator, respectively, to properly and fully perform such obligations and duties hereunder.

11.4 Waiver. Should any of the parties hereto fail to exercise or enforce any provision of this Agreement, or waive any right in respect thereto, such failure or waiver shall not be construed as constituting a waiver or a continuing waiver of its rights to enforce any other provision or right.

11.5 Assignment. This Agreement may not be assigned by Operator without the prior written consent of Issuer, which consent may be withheld in Issuer's sole discretion. Subject to the foregoing, all of the terms and

provisions of this Agreement shall be binding upon, and inure to the benefit of, and shall be enforceable by, the respective successors and assigns of the parties hereto.

11.6 Notice. All notices, reports and receipts shall be in writing and shall be deemed duly given on (i) the date of personal or courier delivery; (ii) the date of transmission by telecopy (or the next Business Day if delivered after 5:00 p.m. (recipient's local time) or on a non-Business Day); or (iii) three (3) business days after the date of deposit in the United States mails, by postage paid, return receipt requested, registered or certified mail, to the following addresses: (i) if to Issuer, [_____], Attn: [_____], or (ii) if to Operator, at the address set forth in the introductory paragraph of this Agreement.

11.7 Governing Law. The construction and enforcement of this Agreement shall be governed by the laws of the State of Tennessee without giving effect to any choice of law or conflict of law provision or rule (whether of the State of Tennessee or any other jurisdiction) that would cause the application of laws of any jurisdiction other than the State of Tennessee. Notwithstanding any governing law provision in Operator's franchise agreement with Franchisor to the contrary, in all matters arising out of or relating to this Agreement, this governing law provision shall control and govern.

11.8 Severability; Survival. If any provision of this Agreement or the application thereof for any reason shall be declared invalid or unenforceable, the remainder of this Agreement shall not be affected, and each remaining provision shall be valid and enforceable to the fullest extent permitted by law. The provisions of Article VI ("Reconciliation and Payment"), Article VIII ("Liability and Indemnification"), Article X ("Term; Termination"); and Article XI ("Miscellaneous") shall survive the termination of this Agreement and shall constitute continuing obligations.

11.9 Headings. The headings and sub-headings contained herein are for information purposes only and shall have no effect upon the intended purpose or interpretation of the provisions of this Agreement.

11.10 Construction. Words used herein, regardless of the number and gender used, shall be deemed and construed to include any other number, singular or plural, and any other gender, masculine, feminine or neuter, as the context requires, and, as used herein, unless the context requires otherwise, the words "hereof," "herein," and "hereunder" and words of similar import shall refer to this Agreement as a whole and not to any particular provisions hereof. "Including" means including without limitation.

11.11 Counterparts. This Agreement may be executed simultaneously in counterparts, each of which shall be deemed an original and all of which together shall constitute one and the same instrument.

[*Signature pages follow*]

IN WITNESS WHEREOF, the undersigned have duly executed this Agreement as of the day and year first above written.

ISSUER
GIFT CARD SERVICES, LLC
a Tennessee limited liability company

By: _____
Name: _____
Title: _____

OPERATOR

_____

By:
_____
Name: _____
Title:
_____

EXHIBIT A

Commissions and Service Fees

Formula 1: Formula for Commission per Gift Card sold by Operator

Estimated average handling costs of $.50 related to issuing a Gift Card	x	105%

The estimate of the average handling costs shall be made by Issuer. Issuer shall review and (to the extent appropriate) adjust its estimates at reasonable intervals, not less frequently than annually. Issuer may make its estimates by any reasonable method and, at its option, may use the same estimated average handling costs for all franchisees of Franchisor, in its sole discretion.

Formula 2: Formula for Service Fees (at least quarterly)

(Estimated Issuer Expenses	x	105%)

"Issuer Expenses" means the sum of Issuer's Direct Costs and Issuer's Indirect Costs, with no reduction for any potential income from unredeemed Gift Cards. "Direct Costs" means and includes all costs identified specifically with the Issuer Services, including an allocable portion of costs for compensation, bonuses and travel expenses attributable to employees directly engaged in providing Issuer Services, for materials and supplies directly consumed in providing Issuer Services, and for other direct costs, such as costs of printing, storing, and shipping Gift Cards, shared services costs, costs of marketing and promotional services provided by any third party service providers, promotional discounts on Gift Cards, and license fees for intellectual property. Direct Costs shall not include interest expense on indebtedness not incurred specifically for the benefit of Operator. "Indirect Costs" means and includes all costs that are not specifically identified with the Issuer Services but that relate to the Direct Costs. Indirect Costs may include (for example) costs with respect to utilities, occupancy and other overhead burdens.

The estimate of Issuer Expenses for each measurement period, which shall be at least quarterly, shall be made by Issuer or its agent. Issuer (or its agent) may make its estimates by any reasonable method.

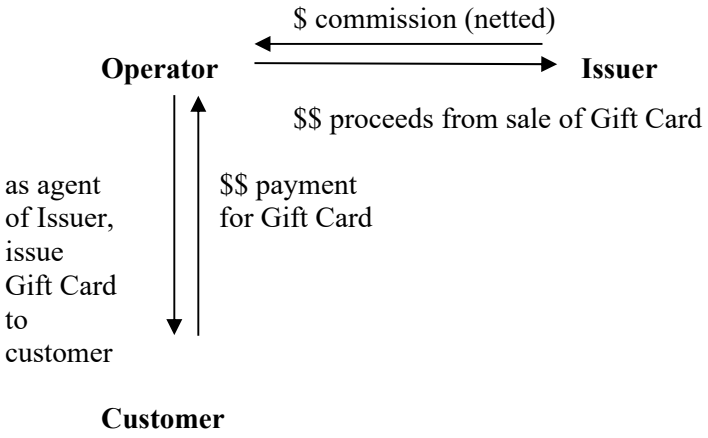
Service Fees shall be payable as follows: For each measurement period, which shall be at least quarterly, Issuer shall provide to Franchisor an estimate of the Issuer Expenses and other components of the formula by which the Service Fees are determined (Formula 2) for the measurement period just ended. Operator shall pay to Issuer the Service Fees owing hereunder for the measurement period in question within twenty (20) business days after Operator's receipt of an invoice from either Issuer or Franchisor for the same.

EXHIBIT B

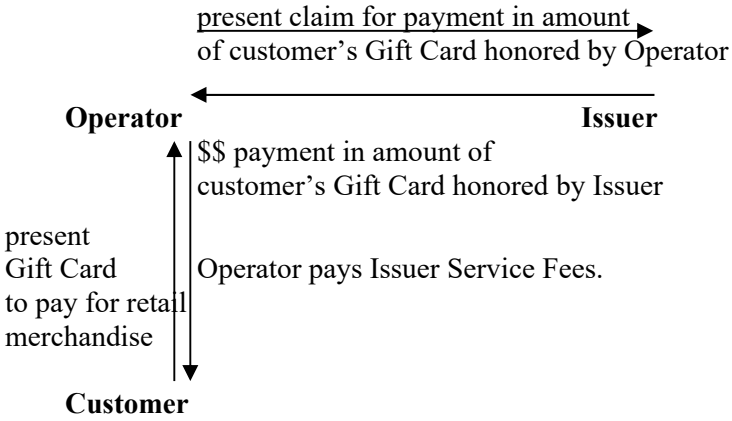
Summary Illustration of Principal Services and Transactions

The following diagrams illustrate in summary fashion the principal services and transactions relating to the issuance and redemption of Gift Cards that the parties contemplate will be necessary.

Issuance of Gift Card



Redemption of Gift Card



MEMORANDUM OF UNDERSTANDING

_____, a _____ ("Franchisee") is a franchisee of Buff City Soap Franchising, LLC, a Delaware limited liability company ("Franchisor"). Franchisee has received and/or will receive in the future gift cards (the "Gift Cards") from Gift Card Services, LLC, a Tennessee limited liability company ("GC Services"). GC Services administers Gift Card programs for Franchisor and its franchisees. These Gift Cards are subject to the requirements of GC Services' gift card program (including, but not limited to, the requirements that Franchisee (i) [use GC Services' third-party provider,] (ii) follow GC Services' issuing and honoring procedures, and, (iii) provide GC Services with customer-specific information that it receives or generates). Franchisee agrees to execute and deliver to GC Services all documentation GC Services deems necessary or desirable in connection with Franchisee's receipt of the Gift Cards and GC Services' gift card program, including, without limitation, a Gift Card Program Agreement, in GC Services' sole discretion.

EXECUTED this ___ day of _____, 20__.

FRANCHISEE

By: _____
Name: _____
Title: _____

EXHIBIT L

APPOINTEDD

ACKNOWLEDGMENT OF TERMS AND CONDITIONS

Buff City Soap Franchising, LLC ("Franchisor") has entered into a contract ("Master Agreement") with SALOCA LTD ("Supplier") for the use of Supplier's online booking platform subscription services via appointedd.com ("Appointedd Solution"). In accordance with the Buff City Soap® System Standards, all Buff City Soap Franchisees are required to utilize the Appointedd Solution in connection with the operation of Buff City Soap Makeries. Execution of this Acknowledgment is required prior to Franchise being granted access to the Appointedd Solution.

NOW THEREFORE, Franchisee acknowledges and agrees to the following:

1. Franchisee hereby acknowledges that it has read and accepts the Supplier Terms and Conditions, which are attached to this document as Exhibit L-1, and agrees to fully comply with the same as they may be amended from time to time by Supplier. Franchisee further acknowledges and understands that failure to comply with the Supplier Terms and Conditions may result in (i) suspension or termination of Franchisee's use of the Appointedd Solution, or (iii) a default under Franchisee's Franchise Agreement.
2. Franchisee acknowledges and agrees that Franchisee will not be billed directly by Supplier for use of the Appointedd Solution. Franchisee's use of the Appointedd Solution will be charged to Franchisee separate from the Technology Fee that Franchisee is required to pay for Technology Systems under the Franchise Agreement. Fees assessed for the Appointedd Solution are currently $21.97 per month, up to a maximum of $119 per month. Franchisee will additionally be responsible for all amounts charged by credit card payment processing service providers. Settlements for bookings will be managed by Franchisor in the same manner as gift card settlements.
3. Franchisee acknowledges and agrees that its right to use the Appointedd Solution shall be coterminous with the term of the Master Agreement. Notwithstanding, the rights granted to Franchisee hereunder shall automatically terminate upon termination or expiration of its Franchise Agreement.
4. Franchisor makes no representation or warranty, express or implied, that the Appointedd Solution will meet Franchisee's requirements or that they will be uninterrupted, timely, secure, or error free; nor does Franchisor make any warranty as to the results that may be obtained from the use of the Appointedd Solution or as to the accuracy, completeness, timeliness, or reliability of any information obtained through or posted on such systems. Franchisee acknowledges and agrees that Franchisor shall not be responsible for any problems or technical malfunctions of the Appointedd Solution and that the same is being provided to Franchisee "as-is".
5. Franchisee acknowledges and agrees that the indemnification provisions contained in its Franchise Agreement shall be applicable to any damages, costs or expenses that Franchisor may at any time, directly or indirectly, suffer, sustain or incur, arising out of, based upon or resulting from the breach by Franchisee of the Supplier Terms and Conditions.

Executed on _____ by:

FRANCHISEE

By: _____
Name: _____
Title: _____

EXHIBIT L-1

APPOINTEDD

TERMS AND CONDITIONS

Exhibit M

WOVEN ACKNOWLEDGEMENT

ACKNOWLEDGMENT OF REQUIREMENT TO COMPLY WITH TERMS AND CONDITIONS

Buff City Soap Franchising, LLC ("Franchisor") has entered into a contract ("Master Agreement") with Woven Brands, LLC ("Supplier") for the use of Supplier's procedures and shared links tool (collectively, the "Services"). In accordance with the Buff City Soap® System Standards, all Buff City Soap Franchisees are required to utilize the Services in connection with the operation of Buff City Soap Makeries. Execution of this Acknowledgment is required prior to Franchisee being granted access to the Services.

NOW THEREFORE, Franchisee acknowledges and agrees to the following:

1. Franchisee hereby acknowledges that it has read and accepts the Supplier Terms of Service, which is located at https://www.startwoven.com/woven-terms-of-use, and the Supplier Privacy Policy, which is located here https://www.startwoven.com/woven-privacy-policy (collectively, the "Supplier Terms and Conditions"), and agrees to fully comply with the same as they may be amended from time to time by Supplier. Franchisee further acknowledges and understands that failure to comply with the Supplier Terms and Conditions may result in (i) suspension or termination of Franchisee's use of the Services, or (iii) a default under Franchisee's Franchise Agreement.
2. Franchisee acknowledges and agrees that Franchisee will not be billed directly by Supplier for use of the Services. Franchisor will bill Franchisee directly for the costs Franchisor incurs in providing the Services to Franchisee.
3. Franchisee acknowledges and agrees that its right to use the Services shall be coterminous with the term of the Master Agreement. Notwithstanding, the rights granted to Franchisee hereunder shall automatically terminate upon termination or expiration of its Franchise Agreement.
4. Franchisor makes no representation or warranty, express or implied, that the Services will meet Franchisee's requirements or that they will be uninterrupted, timely, secure, or error free; nor does Franchisor make any warranty as to the results that may be obtained from the use of the Services or as to the accuracy, completeness, timeliness, or reliability of any information obtained through or posted on such systems. Franchisee acknowledges and agrees that Franchisor shall not be responsible for any problems or technical malfunctions of the Services and that the same is being provided to Franchisee "as-is".
5. Franchisee acknowledges and agrees that the indemnification provisions contained in the Franchise Agreement shall be applicable to any damages, costs or expenses that Franchisor may at any time, directly or indirectly, suffer, sustain or incur, arising out of, based upon or resulting from the breach by Franchisee of the Supplier Terms and Conditions.

Executed on _____ by:

FRANCHISEE: [INSERT]	FRANCHISOR: Buff City Soap Franchising, LLC
By: _____ [INSERT], its [INSERT]	By: _____ Ahmer Sawani, Chief Financial Officer

EXHIBIT B
DEVELOPMENT AGREEMENT

BUFF CITY SOAP FRANCHISING, LLC

Area Development Agreement

SUMMARY PAGE

This page summarizes certain provisions of the Area Development Agreement to which they are attached. The Area Development Agreement's provisions will control in the event of any conflict.

Effective Date: _____

Expiration Date: _____

Developer: _____

Business Entity: __ corporation/ __ partnership/ _____ limited liability company, formed under the laws of _____.

Designated Principal: _____

Development Fee: _____

Initial Franchise Fee: _____

Offering Fee: $10,000

Territory: _____, as geographically constituted as of the Effective Date.

Transfer Fee: $12,500

Extension Fee: $2,000

Developer: _____
Address for Notices: _____
_____
phone: _____
fax: _____
email: _____

Franchisor: Buff City Soap Franchising, LLC
Address for Notices: Attn:_____
5294 Beltline Road, Suite 100
Dallas, TX 75201
phone: 1-844-283-2489
email: _____@buffcitysoap.com

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BUFF CITY SOAP

AREA DEVELOPMENT AGREEMENT

This Agreement is made as of the Effective Date between Franchisor and Developer.

WHEREAS, Franchisor has expended significant effort, money and time to develop the System, all of which may be periodically changed or modified, at Franchisor's sole option, for establishing and operating Makeries that offer the Products and utilize the System and Marks.

WHEREAS, Franchisor developed and will continue to develop valuable goodwill in the Marks and may periodically develop or acquire other trademarks and service marks for use under the System, all of which may be changed or modified at Franchisor's sole option.

WHEREAS, Developer desires to obtain the right to identify and propose locations for Makeries within the Territory and to develop and operate Makeries at Premises pursuant to one or more Franchise Agreements.

NOW, THEREFORE, in consideration of Franchisor's granting to Developer the right to develop Makeries in the Territory subject to and in accordance with the terms hereof, the mutual obligations provided for in this Agreement and other good and valuable consideration, the receipt and sufficiency of which are hereby acknowledged, the Parties agree as follows:

1. DEFINITIONS.

Certain initially capitalized terms used frequently in this Agreement are defined in this Section 1. Other terms are defined elsewhere in this Agreement in the context in which they arise.

(a) "**ADA**" means the Americans with Disabilities Act.

(b) "**Affiliate**" means with respect to a named Person, any Person that is controlled by, controlling or under common control with the named Person.

(c) "**Agreement**" means this Buff City Soap Area Development Agreement between Franchisor and Developer.

(d) "**Applicable Law**" means any federal, state, and local laws, ordinances, and codes, together with all rules, regulations, policies, and guidelines related thereto, applicable to the subject matter of this Agreement and either Party, including the development, construction and/or operation of the Makery pursuant to the terms hereof, including, without limitation, all laws and regulations related to cosmetics (e.g. U.S. Food & Drug Administration packaging and labeling requirements); environmental regulations (e.g. regulations applicable to the disposal of containers used in the storage of lye and similar component ingredients); labor; consumer privacy and data security; and those governing public accommodations for persons with disabilities.

(e) "**Brand**" means the Buff City Soap brand.

(f) "**Competitive Business**" means any retail establishment that, as determined by Franchisor, is the same as or substantially similar to the Makeries, including, without limitation, any personal body care

product retail establishment or chain of retail establishments that feature products free of artificial detergents, surfactants, dyes, or harsh chemicals, or any retail establishment that has soaps, lotions, bath bombs and similar facial, body and hair care products collectively accounting for 25% or more of its average monthly gross sales for the retail establishment during the preceding 12 months (or, if the retail establishment has operated less than 12 months, the number of full calendar months of operation). A Competitive Business does not include (i) other businesses that are licensed by Franchisor or any of its Affiliates; or (ii) Franchisee's Existing Brands.

(g) "**Conditions**" means collectively, the "Operational," "Financial," "Legal" and "Ownership" conditions to execution by Developer and Franchisor of a Franchise Agreement.

(h) "**Confidential Information**" means any and all information, knowledge, know-how, trade secrets, trade dress, methodologies, techniques, procedures, applications and materials, in whatever form, used in or related to the System which Franchisor provides to Developer, or which Developer or its employees develop or have access to, in connection with this Agreement or the operation of a Makery hereunder, including, without limitation, the Standards; the Manuals; any components and ingredients, formulae and recipes applicable to Products; Franchisor's or its Affiliates product sourcing, pricing, manufacturing, inventory management and control, supply and distribution; technology, point of sale and related computer software; advertising, marketing and promotional programs including gift card, loyalty and customer reward programs; customer data; financial data and statements; training and operational methodology, content (including without limitation, inventory and financial controls) and management programs and any other information or data regarding the business of Franchisor or any of its Affiliates that would reasonably be considered the proprietary or confidential information of Franchisor or its Affiliates.

(i) "**Consequential Damages**" means damages and injury that result from a Party's negligent performance of or other breach of this Agreement for (a) lost profits; or (b) compensation for damages to reputation and goodwill including costs of or resulting from delays, financing, marketing materials and media time and space, and costs of changing, substituting or replacing the same.

(j) "**Control**," "**Controlling**" or "**Controlling Interest**" means the power, directly or indirectly, to direct or cause the direction of the management and policies of an Entity, whether by contract or otherwise.

(k) "**Crisis Management Event**" means an event affecting Developer or its Makeries that Franchisor determines may materially affect the Marks and goodwill associated therewith.

(l) "**Cybersecurity Incident**" means any event or occurrence that results in unauthorized access to or adversely affects the availability or integrity of the System, Buff City Soap Makeries or the Confidential Information, which event or occurrence could not have been prevented by commercially reasonable administrative, physical or technical security measures.

(m) "**Designated Principal**" means the employee of Developer who supervises and oversees the operation of the business contemplated by this Agreement. The first Designated Principal is identified in the Summary Page.

(n) "**Developer**" means the Entity so described in the Summary Pages.

(o) "**Development Fee**" means an initial fee in the amount set forth in the Summary Page owed to Franchisor upon Developer's execution of this Agreement.

(p) "**Development Period**" means, unless otherwise set forth in the Development Schedule, the 12-month period ending on the calendar day immediately preceding the first anniversary of the Effective Date and each subsequent 12-month period thereafter during the Initial Term.

(q) "**Development Schedule**" means the schedule set forth in Exhibit A.

(r) "**Effective Date**" means the effective date of this Agreement as set forth on the Summary Page.

(s) "**Entity**" means a business entity, including a corporation, limited liability company, general or limited partnership, limited liability partnership or any other type of legal entity.

(t) "**Equity Interest**" means any direct or indirect stock, unit, membership, partnership or other legal, equitable or beneficial ownership interest, or other voting rights, in an Entity, but does not include direct or indirect ownership solely as an investment of securities of any Entity traded on any securities exchange if the owner is not a Controlling Person (or a member of an Entity that Controls such Entity and does not, directly or indirectly, own 5% or more of any class of securities of such Entity).

(u) "**Event of Default**" means any breach by Developer of, or any failure by Developer to comply with, any condition or obligation of this Agreement as described in Section 12(a).

(v) "**Existing Brands**" means personal body care retail shops operated under a system and marks other than the System and Marks by Developer as of the Effective Date, as set forth in Exhibit A.

(w) "**Extension Fee**" means a monthly fee in the amount set forth in the Summary Page payable by Developer to Franchisor in connection with the extension of a Development Period.

(x) "**Force Majeure Event**" means acts of God (such as tornadoes, earthquakes, hurricanes, floods, fire or other natural catastrophe), strikes, lockouts or other industrial disturbances; war (declared or undeclared), riot, terrorist acts, Cybersecurity Incident, or other civil disturbances; epidemics; pandemics; or other forces, that materially and adversely affect the ability of a Party hereto to perform provided that with respect to any or all events they are not within the reasonable control of the Party affected thereby. Financial inability of a Party hereto will not constitute a Force Majeure Event.

(y) "**Franchise**" means the right to operate a Makery pursuant to this Agreement.

(z) "**Franchise Agreement**" means Franchisor's then–current form of franchise agreement that governs the operation of a Makery. Franchisor's current form of Franchise Agreement is attached to this Agreement as Exhibit D.

(aa) "**Franchisee**" means Developer or an Affiliate of Developer approved by Franchisor to operate a Makery pursuant to an executed Franchise Agreement between Franchisor and Developer.

(bb) "**Franchisor**" means the Entity so described in the Summary Page.

(cc) "**Franchisor Indemnitees**" means Franchisor, its Affiliates and their respective Principals, directors, officers, employees, agents, successors and assignees.

(dd) "**Ideas and Concepts**" means the recipes, processes, innovations, improvements, ideas, concepts, methods, techniques, materials or customer information relating to the System, Confidential Information and/or the Makery(ies) that Developer, any of its Principals or its Affiliates or any of their

respective Personnel or independent contractors creates or develops from time to time in connection with the development or operation of the Makeries.

(ee) "**Indemnified Matter**" means any action, suit, proceeding, claim, demand, investigation, or formal or informal inquiry (regardless of whether it is reduced to a judgment) or any settlement thereof, as described in Section 10..

(ff) "**Initial Franchise Fee**" means an initial fee in the amount set forth in the Summary Page owed to Franchisor upon Developer's execution of a Buff City Soap Franchising, LLC Franchise Agreement in connection with each Makery developed hereunder, subject to application of any portion of the Development Fee pursuant to Section 6(a).

(gg) "**Initial Term**" means the initial term of this Agreement as set forth in Section 3.

(hh) "**Intellectual Property**" means all intellectual property or other proprietary rights throughout the world, whether existing under contract, statutes, convention, civil law, common law or any law whatsoever, now or hereafter in force or recognized, including (1) patents and rights to inventions; (2) trademarks, service marks, logos, trade dress and design rights; (3) works of authorship, including, without limitation, copyrights, source codes, moral rights, and neighboring rights; (4) trade secrets; (5) Ideas and Concepts; (6) publicity and privacy rights; (7) any rights analogous to those set forth herein and any other intellectual property and proprietary rights; (8) any application or right to apply for any of the rights referred to in subsections (1) through (7) above; and (9) any and all renewals, divisions, continuations, continuations-in-part, re-issuances, re-examinations, extensions and restorations of any of the foregoing (as applicable).

(ii) "**Internet**" means all modes of communications between computers and between computers and television, telephone, facsimile and similar communications devices, including the World Wide Web, proprietary online services, e-mail, news groups, social media, mobile applications, electronic bulletin boards and related communications.

(jj) "**Lease**" means the document executed by Developer or its Affiliate with an owner or lessor of real property in connection with the granting of the right to occupy the Premises and operate a Makery from the Premises, including the Lease Addendum (as defined in the Franchise Agreement). "Lease" includes any sublease or renewal of any lease or sublease.

(kk) "**Losses and Expenses**" means without limitation, all losses, compensatory, exemplary or punitive damages, arbitration costs, mediation costs, settlement amounts, judgments, court costs, fines, charges, costs, and expenses, including without limitation reasonable legal fees and Consequential Damages

(ll) "**Makery**" means a Buff City Soap shop operating under the Marks and System pursuant to Buff City Soap Franchising, LLC Franchise Agreement between Franchisor and a Franchisee..

(mm) "**Manuals**" means Franchisor's operations and training manuals, and any other written directives related to the System, in whatever form and provided in whatever manner, as the same may be periodically amended and revised by Franchisor at its sole option, including the Standards, all bulletins, supplements and ancillary and additional manuals and directives established by Franchisor from time to time.

(nn) "**Marks**" means the Buff City Soap trademarks and service marks and such other registered and unregistered trademarks, trade names, service marks, logos, slogans, emblems and other indicia of

origin as are now designated, and may hereafter be designated, by Franchisor in writing for use in connection with the System.

(oo) "**Notice**" means any notice, demand, request, consent, approval, and other communication in writing required or permitted to be given or which are to be given with respect to this Agreement.

(pp) "**Offering Fee**" means a payment in the amount set forth in the Summary Page that will be owed to Franchisor in connection with any offerings of debt or any Equity Interest of Developer or any Affiliate or any of the Principals thereof as set forth in Section 11(f).

(qq) "**Opening Date**" means the date by which a Makery must be open for business to the public as set forth in the applicable Franchise Agreement.

(rr) "**Party**" or "**Parties**" means either Franchisor or Developer individually or collectively.

(ss) "**Permanently Disabled**" means being subject to any physical, emotional or mental injury, illness or incapacity that prevents Developer or any Principal holding a Controlling Interest in Developer from performing his or her obligations under this Agreement or any other agreement related hereto for at least 90 consecutive days, and from which recovery is unlikely within 90 days from the date such individual is determined to be Permanently Disabled. If the parties hereto disagree as to whether a Person is "Permanently Disabled" the determination will be made by an independent licensed practicing physician, selected by Franchisor, upon examination of the Person, or, if the Person refuses to submit to an examination, then for purposes of Section 11(e), the Person will automatically be considered Permanently Disabled as of the date of refusal.

(tt) "**Person**" means any natural person or Entity.

(uu) "**Personnel**" means all Persons employed by Developer or any of its Affiliates in connection with the development and operation of the Makeries.

(vv) "**Premises**" means the site approved by Franchisor for Developer's Makery as set forth in the applicable Franchise Agreement.

(ww) "**Principal**" means collectively or individually, the Persons holding a direct or indirect Equity Interest in Developer or in any Affiliate of Developer which has entered into an agreement with Franchisor or any of its Affiliates with respect to the exercise of any of Developer's rights or the performance of any Developer's obligations under this Agreement or any Franchise Agreement. Any reference to "Principal" in this Agreement includes the Designated Principal.

(xx) "**Products**" means all upscale, body, facial, bath, shower, laundry, personal and home care products made with plant-based ingredients that are free of harsh chemicals, detergents and animal fats, as well as customization services and related accessories offered to our patrons, used, manufactured, produced or made available for purchase at or from the Makeries, as specified from time to time by Franchisor in the Manuals, or otherwise in writing. Products include the Proprietary Products.

(yy) "**Proprietary Products**" means all bath, body, facial and hair products, accessories and merchandise used or made available for purchase at or from the Makeries bearing any of the Marks or designated as proprietary by Franchisor or any Affiliate.

(zz) "**Reserved Area**" means any location that by their nature are unique and separate in character from locations generally developed as Buff City Soap Makeries which include military bases,

airports, shopping malls, hospitals, campuses, schools, hotels, casinos and other mass gathering locations or events.

(aaa) "**Site Application**" means the documents and information that Developer must submit to Franchisor prior to Franchisor's evaluation of a proposed site, including without limitation, demographic data, photographs, maps, artists' renderings, site plans, and/or a copy of the Lease and documentation indicating Developer's prospects for acquiring possessory interest in the Premises

(bbb) "**Standards**" means the standards, requirements, specifications, techniques, methods, policies and procedures of the System and Brand and for the development and operation of Buff City Soap Makeries, as set forth in the Manuals or otherwise specified by Franchisor in writing and as may be amended by Franchisor from time to time.

(ccc) "**Summary Page**" means the Summary Page of this Agreement that directly precedes the Table of Contents of this Agreement.

(ddd) "**System**" means the business system for establishing and operating Buff City Soap Makeries, the distinguishing characteristics of which include, without limitation, distinctive exterior and interior design, decor, color scheme, furnishings and equipment; special components and ingredients, recipes and Products; the Standards; quality and uniformity of products and services offered; procedures for product sourcing, inventory management, logistics, pricing; training and assistance; and marketing, advertising and promotional programs; all of which may be changed, improved and further developed by Franchisor from time to time.

(eee) "**Term**" means the term of this Agreement as set forth in Section 3.

(fff) "**Territory**" means the geographic area described in the Summary Pages.

(ggg) "**Trade Dress**" means the unique, distinctive, and non-functional overall appearance and image of the Makeries in the marketplace and includes the Standards.

(hhh) "**Transfer**" means any voluntary, involuntary, direct or indirect assignment, transfer, sale, conveyance, disposition, gift, encumbrance, pledge, hypothecation, or mortgage by Developer or any of its Principals of all or any part of its rights, interests or obligations in this Agreement, Developer, the Makeries (including the Premises), or any Equity Interest, directly or indirectly, in Developer to any Person or any other transaction that would, alone or together with other previous, simultaneous or proposed Transfer, have the effect of transferring Control, this Agreement, or substantially all of the assets of the business operated pursuant to this Agreement. Any transfer of an Equity Interest in Developer or the ownership, possession, or Control of the Makeries may be made only in conjunction with a Transfer of this Agreement.

(iii) "**Transfer Fee**" means the transfer fee Developer or the transferee must pay to Franchisor as set forth in Section 11(c)(7) and in the amount set forth in the Summary Page.

2. GRANT OF DEVELOPMENT RIGHTS.

(a) **Development Rights.** Franchisor grants to Developer and Developer accepts from Franchisor, the right to develop a pre-determined number of Makeries in the Territory during the Initial Term. This Agreement does not grant Developer the right to use the Marks, the System or operate a Makery. Each Makery must be operated under a separate Franchise Agreement. Developer has no rights under this Agreement to develop any Makeries outside of the Territory or to develop retail stores under other brands that may come to be owned, operated or franchised by Franchisor or its Affiliates and that do not utilize the

System. Subject to the rights reserved to Franchisor in Section 2(b) and provided Developer and its Affiliates remain in full compliance with this Agreement and all other agreements with Franchisor or any of its Affiliates during the Term, Franchisor will not:

(1) operate, directly or indirectly, nor grant to Persons the right to operate, a Makery located within the Territory;

(2) operate, directly or indirectly, nor grant to Persons the right to operate, a Competitive Business located within the Territory; provided that, Franchisor and its Affiliates will have the right to: a) establish and operate, and grant Persons the right to establish and operate, Competitive Businesses located within the Territory under marks and business methods the rights to which are acquired by Franchisor or its Affiliates pursuant to, as the result of, or in connection with a merger with or acquisition by any Entity or acquisition by Franchisor or its Affiliates of any Entity, including an asset transfer; and b) in such case, operate or grant to Persons the right to operate such Competitive Business as a Makery.

The rights granted under this Section 2(a) are limited to the right to develop Makeries and do not include (1) any right to subfranchise, sublicense, subcontract, share, divide or partition this Agreement or any rights hereunder; (2)and right to sell Products identified by the Marks at any location or through any other channels or methods of distribution, including the Internet (or any other existing or future form of electronic commerce), other than at Makeries within the Territory; (3) any right to sell Products identified by the Marks to any Person for resale or further distribution; or (4) any right to exclude, control or impose conditions on Franchisor's development or operation of franchised, Affiliate or company-operated Makeries (whether under the Marks or different trade names or trademarks) at any time or at any location outside of the Territory.

(b) **Reserved Rights.** Franchisor retains all rights inside and outside the Territory except those that are expressly granted to Developer in this Agreement. Without limiting Franchisor's and its Affiliates' rights described in this Section 2(b), Franchisor and its Affiliates and any other authorized Person may, among other things:

(1) Advertise and promote the System within and outside the Territory;

(2) Operate, and license others to operate, Buff City Soap Makeries at any location outside the Territory, including locations that are adjacent to the Territory;

(3) Except for the restriction against the establishment of another Buff City Soap Makery in the Territory, offer and sell, and authorize others to offer and sell, approved collateral products and services, including those offered and sold at Buff City Soap Makeries (such as the Products and other Buff City Soap merchandise), under the Marks or other trademarks at or from any location or through any channel of distribution (including, but not limited to, grocery stores, club stores, convenience stores, wholesale, hospitals, health care facilities and fitness centers, airports, salons, business (*e.g.* office building), military installations, military commissaries, universities, schools, the Internet (or any other existing or future form of electronic commerce), other retail locations and other retail facilities such as kiosks or multi-brand facilities providing a limited number or representative sample of the products and services normally offered by an Buff City Soap Makery);

(4) Establish and operate, and license others to establish and operate, any business other than a Buff City Soap Makery, including other retail stores or retail-related businesses, under the Marks or under other marks, including retail stores or other businesses that Franchisor or its Affiliates may operate, acquire, be acquired by, or be merged or consolidated with; and;

(5) Establish and operate, and license others to establish and operate, Buff City Soap Makeries and other retail facilities in any Reserved Area whether or not located within the Territory.

3. TERM. Unless sooner terminated in accordance with this Agreement, the Term will commence on the Effective Date described in the Summary Page and will expire on the earlier of the expiration date set forth in the Summary Page or the date upon which Developer opens for operation the cumulative number of **MAKERIES** in the Territory set forth in the Development Schedule.

4. DEVELOPMENT SCHEDULE.

(a) **Development Schedule.** Developer will exert its best efforts and take all steps necessary and consistent with this Agreement to fully develop the Makeries in the Territory. Without limiting the foregoing, Developer must have open and operating in the Territory, pursuant to Franchise Agreements, the cumulative number of Makeries by the corresponding dates as set forth in the Development Schedule. Developer must execute Franchisor's then-current form of Franchise Agreement for each Makery and open each such Makery by the Opening Date set forth in the applicable Franchise Agreement, provided that such Opening Date will not modify the cumulative number of Makeries that Developer must have open and operating as of the expiration of each Development Period.

(b) **Investment.** Developer acknowledges that: (1) the estimated expenses and initial investment requirements for any Makery are subject to increase over time and future Makeries likely will involve greater initial investment and operating capital requirements; and (2) it is required to open all of the Makeries on the dates set forth in the Development Schedule regardless of the requirement of a greater investment, the financial condition or performance of Developer's then-existing Makeries or any other circumstances, financial or otherwise.

(c) **Exercise of Development Rights.** Developer may not develop a Makery unless (1) at least 45 days prior to the execution of each Franchise Agreement, Developer requests that Franchisor send its then-current franchise disclosure document and Franchise Agreement, confirms its intent to develop the applicable Makery and sends to Franchisor all information necessary to complete the Franchise Agreement for the applicable Makery; and (2) all of the conditions set forth in Section 5(c) have been met.

(d) **Makery Casualty.** If an operating Makery is closed due to a Force Majeure Event, then such Makery will be deemed open and in operation as of the end of such Development Period, but not thereafter.

(e) **Failure to Comply With Development Schedule**. Developer's complete, timely, and strict compliance with the Development Schedule is the essence of this Agreement and without such compliance, Franchisor would not be willing to enter into this Agreement (or any Franchise Agreement) with Developer. Developer's failure to fulfill its obligations with respect to any Development Period of the Development Schedule (including without limitation executing a Franchise Agreement for each Makery and opening the Makery by the Opening Date prescribed in such Franchise Agreement) will constitute an Event of Default under this Agreement. If Developer fails to either execute a Franchise Agreement, open a Makery by the Opening Date set forth in the applicable Franchise Agreement or have operating at least the minimum number of Makeries according to the applicable Development Period and Franchise Agreements, or if Developer ceases operation of any Makery prior to the expiration of the term of the applicable Franchise Agreement and does not re-open such Makery within the time period required by the Franchise Agreement (except in the event of closure due to a Force Majeure Event as provided in Section 14), Franchisor has the right but not the obligation to terminate this Agreement. Franchisor may, at its option, but not in lieu of termination or any other remedies available to Franchisor in this Agreement, the Franchise Agreement or at law, effective upon Notice to Developer: (1) terminate or modify Developer's exclusivity in the Territory;

(2) modify the Territory; and/or (3) limit the number of remaining Makeries that may be developed by Developer in the Territory.

(f) **Option to Extend Development Period.** If Developer is unable to satisfy the minimum number of operating Makeries required during any Development Period, then Developer may, upon 90 days' Notice to Franchisor and payment of the Extension Fee each month during the extension of the Development Period, extend the deadline by which it must comply with the Development Schedule for the applicable Development Period by 180 days. However, in no event will any such extension extend the duration of the Development Schedule or otherwise affect the requirements that Developer must satisfy during any other Development Period. A Development Period may be extended only once and Developer may purchase no more than one extension during the Term.

5. SITE SELECTION AND FRANCHISE AGREEMENTS.

(a) **Franchisor's Consent to Developer's Premises**. Developer is required to obtain Franchisor's prior written consent to each of the Premises before executing a lease for, or a binding agreement to purchase, any proposed Premises dedicated to a Makery. Developer assumes all cost, liability, expense and responsibility for locating, obtaining and developing the Premises for each Makery within the Territory and for finish-out or renovation and equipping the Makery at the Premises in accordance with the applicable Franchise Agreement. Developer will submit to Franchisor within 30 days after the commencement of each Development Period its Site Application for a proposed site for each Makery to be developed during the applicable Development Period in accordance with the Site Application procedures set forth in the Manuals. Franchisor will provide Developer with site selection assistance as Franchisor deems advisable, including without limitation Franchisor's site selection guidelines and design specifications and conducting an on-site evaluation of the proposed site. Franchisor may, but is not obligated to, conduct an on-site evaluation for any proposed site following the initial site proposed by Developer; provided, no on-site evaluation will be conducted prior to the receipt of the complete Site Application. Developer acknowledges and agrees that Franchisor providing its site selection guidelines and design specifications and any other site selection assistance to Developer prior to the proposed site being accepted by Franchisor will not create any reliance or expectation damages or liability for Franchisor and such activities will not create any expectations or representations to Developer that any proposed site will be accepted by Franchisor.

(b) **Site Acceptance.** Franchisor will have 30 days after receipt of the complete Site Application to accept or not accept, at its sole option, each site proposed by Developer. If Franchisor does not respond within the 30-day time period, Franchisor will be deemed to have rejected the proposed site. Upon Franchisor's written acceptance of a proposed site, the Developer (or its Affiliate, as Franchisee) will execute within 15 days of such written acceptance a Franchise Agreement and any exhibit thereto designating the Premises as the location of the Makery. No site may be used for the location of the Makery unless it is first accepted by Franchisor. Franchisor may revoke its acceptance of a proposed site if Developer commits a default of this Agreement and fails to cure such default within the applicable cure period, if any. FRANCHISOR'S APPROVAL OF THE PREMISES AND ITS RENDERING OF SITE SELECTION ASSISTANCE, IF ANY, IN THE SELECTION OF THE PREMISES DOES NOT CONSTITUTE A REPRESENTATION, PROMISE, WARRANTY, OR GUARANTEE BY FRANCHISOR, EXPRESS OR IMPLIED, THAT THE MAKERY OPERATED AT THE PREMISES WILL BE PROFITABLE OR OTHERWISE SUCCESSFUL. Franchisor assumes no liability or responsibility for: (1) evaluation of a proposed site's soil for hazardous substances; (2) inspection of any structure on the proposed site for asbestos or other toxic or hazardous materials; or (3) compliance with the ADA and any other Applicable Law. Developer is solely responsible for obtaining satisfactory evidence and/or assurances that the proposed site and any structures thereon are free from environmental contamination and in full compliance with all Applicable Law.

(c) **Development Conditions.** In conjunction with Franchisor's decision to execute each Franchise Agreement, Franchisor may require that Developer and its Principals furnish to Franchisor financial statements (historical and pro forma), statements of the sources and uses of capital funds, budgets and other information about Developer, its Principals and each of Developer's Affiliates that is, or may be, involved in the development, ownership or operation of any Makery. All such information must be verified in writing by Developer and its Principals as being true, complete and accurate in all respects. Such information must be submitted to Franchisor promptly upon Franchisor's request and will be relied upon by Franchisor, among other factors, in determining whether to execute this Agreement. Each of the following conditions and approvals must have occurred or be obtained before Developer will have the right to execute each Franchise Agreement. Developer must meet all "Operational," "Financial," "Legal" and "Ownership" conditions, as set forth below, before such rights will become effective:

(1) Operational Conditions: Developer, its Affiliates and Principals must be in full compliance with all provisions of this Agreement and any other agreements (including any Franchise Agreements) between Developer and its Affiliates and Franchisor and its Affiliates. Developer must have opened each Makery in a timely manner as required under the Development Schedule. Developer must have at all times operated, and continue to operate, each of Developer's existing Makeries in accordance with the Standards. Developer further must demonstrate it is capable of operating each proposed Makery required under the Development Schedule in accordance with the Standards.

(2) Financial Conditions: Developer and its Principals must satisfy Franchisor's then-current financial criteria for developers of Makeries as set forth in the Manual. Developer must not be in default, and have not been in default during the 12 months preceding Developer's request for financial approval, of any monetary obligations owed to Franchisor or Franchisor's Affiliates under any Franchise Agreement or other agreement between Developer or any of its Affiliates and Franchisor or any of its Affiliates. Developer acknowledges and agrees that it is vital to Franchisor's interest that each of Franchisor's developers is financially sound to avoid failure of one or more Makeries and that such failure would adversely affect Franchisor's reputation, the goodwill associated with the Marks and the System.

(3) Legal Conditions: Developer must have prepared or obtained, and submitted to Franchisor upon Franchisor's request, in a timely manner, all information and documents requested by Franchisor in connection with this Agreement or any other agreements to be executed between Developer or any of its Affiliates and Franchisor or any of its Affiliates, and Developer have taken such additional actions in connection therewith as may be requested by Franchisor from time to time.

(4) Ownership Conditions: Neither Developer nor any of its Principals will have transferred or attempted to transfer a Controlling Interest in Developer without Franchisor's prior written consent.

(d) **Franchise and Related Agreements.** Each Franchise to be granted pursuant to this Agreement will be governed by Franchisor's then-current form of Franchise Agreement (including all attachments and related agreements and documents), which Developer (or its Affiliate, as Franchisee) agrees to execute and pay upon execution the Initial Franchise Fee (or, balance of the Initial Franchise Fee, as applicable, as further described in Section 6(a)) due thereunder. Upon Franchisor's approval of Developer's proposed site for each Makery in accordance with Sections 5(a) and 5(b), Developer must execute the Franchise Agreement for each Makery. Concurrently with Developer's execution and delivery to Franchisor of each Franchise Agreement, Developer and its Principals and Affiliates must, except to the extent prohibited by Applicable Law, execute and deliver to Franchisor a general release in form and substance satisfactory to Franchisor, of any and all claims against Franchisor, its Affiliates and its owners, officers, directors, employees, agents, successors and assigns accruing prior to the effective date of the Franchise Agreement, subject to Applicable Law.

(e) **Development by Developer or its Affiliates.** Developer may develop the Makeries through one or more of its Affiliates provided such Affiliate is pre-approved in writing by Franchisor. In such case, (i) the Affiliate will execute the Franchise Agreement and its Principals will execute a Guaranty and Undertaking of Obligations, and (ii) Developer will guaranty the payment and performance of such Affiliate in the form prescribed by Franchisor.

6. AREA DEVELOPMENT FEE.

(a) **Development Fee.** On the Effective Date, Developer will pay to Franchisor the Development Fee described in the Summary Page. The Development Fee is fully earned when paid to compensate Franchisor for expenses incurred during the negotiation and implementation of this Agreement as well as development opportunities lost or deferred as a result of the rights granted to Developer under this Agreement, and is not refundable or recoupable under any circumstances. The Development Fee is due and payable when this Agreement is signed. Upon signing the first Franchise Agreement executed in connection with this Agreement, a portion of the Development Fee will be applied in full satisfaction of the Initial Franchise Fee due under such Franchise Agreement. Thereafter, a portion of the remaining Development Fee will be applied toward 50% of the Initial Franchise Fee due upon the signing of each subsequent Franchise Agreement executed pursuant to the Development Schedule. The Development Fee and all other amounts payable to Franchisor under this Agreement will be in United States Dollars.

(b) **Taxes.** Any and all amounts expressed as being payable pursuant to this Agreement are exclusive of any applicable taxes. Accordingly, if applicable, all payments by Developer will, in addition, include an amount equal to any and all goods and services taxes, sales taxes or other taxes, assessments or amounts of a like nature imposed on any payments to be made pursuant to this Agreement. Developer agrees to fully and promptly cooperate with Franchisor to provide any information or records it requests in connection with any application by Franchisor to any taxing authority with respect to Developer.

7. REPRESENTATIONS, WARRANTIES AND COVENANTS.

(a) **Business Entity Developer**.

(1) Developer warrants that it is duly organized or formed and validly existing in good standing under the laws of the jurisdiction of its incorporation or formation; it has the necessary consents, approvals, licenses and/or permits to carry out the business activities contemplated by this Agreement; it will furnish such other information about its organization or formation as Franchisor may reasonably request to confirm the same; and the execution and delivery of this Agreement has been duly authorized by it. Developer's company agreements must impose the restrictions against Transfer set forth in Section 11 of this Agreement

(2) If Developer is not publicly traded (*i.e.*, less than 20% of its equity shares that are entitled to participate in the election of its Board of Directors are traded on a national exchange in the United States), it will disclose to Franchisor all Principals holding in excess of 5% of all Equity Interests in Developer and will disclose to Franchisor all beneficial owners, directors, officers, employees or agents of Developer who are government officials. Developer will provide Franchisor with such financial information as Franchisor may periodically request from Developer and each Principal, including copies of unaudited quarterly financial statements and annual financial statements.

(3) If Developer is not publicly traded, each Principal will execute and deliver to Franchisor a Guaranty and Undertaking of Obligations in the form attached hereto as Exhibit C.

(b) **Compliance With Applicable Law**. Developer will be solely responsible for complying with all Applicable Laws in connection with the development and operation of Makeries in the Territory, and will timely obtain any and all permits, certificates, or licenses necessary for the full and proper conduct of its business, including, without limitation, licenses to do business, sales tax permits, importation of materials, transmission of royalties and all other payments relevant to Developer's performance under this Agreement, environmental and safety and fire clearances. Developer will notify Franchisor in writing immediately upon the commencement of any legal action, suit, or proceeding, any administrative action or the issuance of any order, writ, injunction, award, or decree of any court, agency, or other governmental authority, which may adversely affect the operation or financial condition of Developer or which may have any materially adverse effect on Franchisor or its Affiliates, the goodwill associated with the Marks and the System or on Makeries generally.

(c) **Anti-Corruption, Anti-Boycott and Anti-Terrorism Laws; Code of Conduct**. Developer and each Principal represents and warrants to Franchisor that: (1) neither Developer nor, to the best of its knowledge after reasonable inquiry, any Principal or any executive officer of Developer is identified, either by name or an alias, pseudonym or nickname, on the lists of "Specially Designated Nationals" or "Blocked Persons" maintained by the U.S. Treasury Department's Office of Foreign Assets Control (text available at www.treas.gov/offices/ enforcement/ofac/); (2) neither Developer nor any Principal is directly or indirectly owned or controlled by the government of any country that is subject to a United States embargo; (3) neither Developer nor any Principal acts or will act directly or indirectly on behalf of the government of any country that is subject to a United States embargo; and (4) neither Developer nor any of Principal or executive officers have violated, and Developer will not violate and will cause Developer's Principals and executive officers not to violate, any Applicable Law prohibiting money laundering or the aid or support of Persons who conspire to commit acts of terror against any Person or government, including acts prohibited by the U.S. Patriot Act (text available at http://www.epic.org/privacy/terrorism/hr3162.html), U.S. Executive Order 13224 (text available at http://www.treas.gov/offices/enforcement/ ofac/legal/eo/13224.pdf), or any similar Applicable Law. The foregoing constitute continuing representations and warranties, and Developer will immediately notify Franchisor in writing of the occurrence of any event or the development of any circumstance that might render any of the foregoing representations and warranties of this Section 7(c) incorrect, false, inaccurate, or misleading or which constitutes a breach of any of the covenants of this Section 7(c).

In addition, Developer and each Principal will comply with Franchisor's "Code of Conduct" set forth in the Manuals at all times in connection with the development and operation of the Makeries.

(d) **Designated Principal.** Developer will designate an individual to serve as the Designated Principal of the Developer. Developer's first Designated Principal is identified in the Summary Page. The Designated Principal will, at all times, meet the following qualifications:

(1) The Designated Principal will, during the entire period he or she serves as Designated Principal, have authority to make decisions for Developer in connection with Developer's obligations under this Agreement and the relationship with Franchisor.

(2) The Designated Principal will devote his or her energy, best efforts and the time required to supervise and oversee the conduct of the business contemplated by this Agreement.

(3) The Designated Principal will execute the Confidentiality and Non-Compete Agreement attached to this Agreement as Exhibit E. Developer is responsible for Designated Principal's compliance with and will take all reasonable steps to enforce the terms of the Confidentiality and Non-Compete Agreement.

If, at any time or for any reason, the Designated Principal identified in the Summary Page no longer satisfies each of the above qualifications, Developer will promptly designate another Designated Principal who possesses the qualifications listed above.

(e) **Management and Personnel.** At all times throughout the Term, Developer will and will cause its Affiliates (as Franchisee) to hire, train and supervise Personnel sufficient to meet its obligations under this Agreement in accordance with the Standards or otherwise in writing by Franchisor. Developer will maintain a competent, conscientious, trained staff and take such steps as are necessary to ensure that its Personnel preserve good customer relations and fully comply with Applicable Law.

8. RESTRICTIVE COVENANTS.

Developer recognizes that Franchisor has developed and owns the goodwill in the Brand and must protect the Marks, Confidential Information, and System. Developer and its Principals each acknowledges and agrees that the access to and use of Confidential Information authorized by this Agreement are among the consideration for the restrictive covenants set forth in Section 8(a) and are necessary to prevent Franchisor from suffering irreparable harm. THE FOREGOING ACKNOWLEDGMENTS AND AGREEMENTS ARE A MATERIAL INDUCEMENT FOR FRANCHISOR TO ALLOW DEVELOPER AND ITS PRINCIPALS TO HAVE ACCESS TO AND USE CONFIDENTIAL INFORMATION.

(a) **Non-Compete**. Developer and each of its Principals covenant and agree that during the Term, and for a continuous uninterrupted period of two years following its expiration, termination, or an approved Transfer and with respect to a Principal, following the date the Principal ceases to be a Principal under this Agreement, Developer and each of its Principals, as applicable, will not, without Franchisor's prior written consent, either directly or indirectly, for itself or themselves, or through, on behalf of, or in conjunction with, any Person, firm, partnership, corporation, or other Entity:

(1) Divert or attempt to divert any actual or prospective business or customer of any of the Makeries to any Competitive Business, by direct or indirect inducement or otherwise.

(2) Do or perform directly or indirectly any other act injurious to or prejudicial to the goodwill associated with the Marks and the System;

(3) Own, maintain, operate, be employed by, engage in, franchise, lease property to, advise, help, make loans to, or have any interest in, either directly or indirectly, any Competitive Business. During the Term, these restrictions apply to any Competitive Business located within the United States (excluding Developer's Existing Brands). Following the expiration of the Term, termination of this Agreement, or an approved Transfer of this Agreement and with respect to a Principal, following the date the Principal ceases to be a Principal under this Agreement, this restriction will apply to any Competitive Business located (1) within the Territory; (2) at or within three miles of any Buff City Soap Makery then operating or under construction within or outside the United States, except as otherwise approved in writing by Franchisor.

If any part of these restrictions is found to be unreasonable in time or distance, each month of time or mile of distance may be deemed a separate unit so that the time or distance may be reduced by appropriate order of the court to that deemed reasonable. If, at any time during the two year period following the expiration, termination, or approved Transfer of this Agreement or the date any Principal ceases to be a Principal under this Agreement, Developer or its Principals fail to comply with its obligations under this Section 8(a), that period of non-compliance will not be credited toward satisfaction of the two-year period.

(b) **Non-Disclosure of Confidential Information**. Developer and each of its Principals each acknowledges that Franchisor may provide Developer and its Principals with Confidential Information that

derive value from not being generally known in the industry that are reasonably necessary for the operation of the Makery and that Developer has entered into this Agreement in order to use such Confidential Information to the economic benefit of Developer. Developer agrees that Confidential Information remains the sole property of Franchisor. Franchisor will take reasonable steps to mark as "confidential" or "proprietary" any Confidential Information that it deems as such but the failure to mark such Confidential Information will not cause it to be public information. Developer and each of its Principals will not use, duplicate, or disclose to others any Confidential Information except as expressly authorized by Franchisor in writing and will implement measures to maintain the confidentiality of such Confidential Information that is no less strict than the measures Developer uses with its own confidential information. To the extent that any Confidential Information is to be provided to Developer's advisors, representatives, agents or any Personnel, each of them must use such Confidential Information solely in connection with their respective roles with the Makery or Developer's business and execute a confidentiality and non-disclosure agreement in a form prescribed by Franchisor consistent with the foregoing.

(c) **Ownership**. All Confidential Information furnished or disclosed by Franchisor to Developer or any of its Principal or otherwise obtained by Developer or it Principals is and will remain the property of Franchisor. Any reproductions, notes, summaries or similar documents relating to the Confidential Information, and any files, memoranda, reports, price lists, proprietary information, and other documents relating to the System, will become and remain the Intellectual Property of Franchisor immediately upon their creation and Franchisor will be the sole owner of all right, title and interest in and to such Intellectual Property. Upon expiration or termination of this Agreement, Developer will immediately return all copies of such Confidential Information and Intellectual Property to Franchisor. Developer must promptly reveal to Franchisor any discoveries, inventions, innovations or improvements made by Developer, its Principal, personnel or independent contractors relating to the System, or any Confidential Information. Further, all proprietary interests in any devices, information, know-how, materials, methods, processes and techniques utilizing those discoveries, inventions, innovations and improvements are Franchisor's Intellectual Property.

(d) **Interference with Employees**. Developer acknowledges that it is an independent business and responsible for the control and management of the day-to-day operations of the Makery, its Personnel and the Personnel of its Affiliates (as Franchisee) in the development and operation of the Makeries, including but not limited to the hiring and discharging of Developer's and its Affiliates' Personnel and setting and paying wages and benefits of Developer's and Developer's Affiliates' Personnel. Developer acknowledges that Franchisor has no power, responsibility or liability in any respect to the hiring, discharging, setting and paying of wages or related matters, as the sole power, responsibility and liability for such matters rest exclusively with Developer and its Affiliates. Developer further acknowledges that none of its Personnel will be deemed to be an employee of Franchisor or its Affiliates for any purpose whatsoever, and no act by Franchisor to protect the Brand including without limitation the System or Marks in any way shifts any employee or employment-related responsibility from Developer to Franchisor.

(e) **Severability and Enforceability of Covenants.** Each of the covenants contained in this Section 8 will be considered separate and independent from each other. If any covenant in this Agreement which restricts competitive activity is deemed unenforceable for any reason, but would be enforceable by reducing or substituting any part of it in accordance with Section 17(b), such covenant will be enforced to the fullest extent permissible under Applicable Law.

9. INDEPENDENT CONTRACTORS.

(a) **Independent Contractors**. It is understood and agreed by the Parties that this Agreement does not create a fiduciary relationship between them; that Franchisor and Developer are and will be independent contractors; and that nothing in this Agreement is intended to make either Party a general or special agent,

joint venturer, partner or employee of the other for any purpose. Developer will conspicuously identify itself in all dealings as the owner of development rights granted under an Agreement with Franchisor and will place such notices of independent ownership on such forms, business cards, stationery and advertising and other materials as Franchisor may periodically require.

This Agreement (and the relationship of the parties which arises from this Agreement) grants Franchisor the right to make decisions, take actions and/or refrain from taking actions which are not inconsistent with Developer's explicit rights and obligations hereunder or under Applicable Law and that may affect favorably or adversely Developer's interest. Developer acknowledges and agrees that Franchisor may operate and change the System and Franchisor's business in any manner that is not expressly and specifically prohibited by this Agreement, the Franchise Agreements or Applicable Law. Whenever Franchisor has reserved in this Agreement a right and/or discretion to take or withhold an action, or to grant or decline to grant Developer a right to take or withhold an action, except as otherwise expressly and specifically provided in this Agreement or prohibited by Applicable Law, Franchisor may make its decision or exercise its right and/or discretion on the basis of its judgment of what is in its best interests, including its judgment of what is in the best interests of the Buff City Soap franchise network, at the time Franchisor's decision is made, without regard to: (1) whether other reasonable or even arguably preferable alternative decisions or actions could have been made by Franchisor; (2) whether Franchisor's decision or the action it takes promotes its financial or other individual interest; (3) whether its decision or the action it takes applies differently to Developer and one or more other franchisees; or (4) whether Franchisor's decision or the exercise of its rights is adverse to Developer's individual interest or the individual interests of any other particular franchisees. Franchisor will have no liability to Developer for any such decision or exercise of its rights. Without limiting the foregoing, Franchisor will have no obligation to ensure that the Makeries are developed and operated in accordance with Applicable Law and will have no liability in the event Developer's development of the Makeries violates Applicable Law.

(b) **No Liability for Acts of Other Party.** Developer must not employ any of the Marks in signing any contract or applying for any license or permit, or in a manner (other than the use contemplated hereby) that may result in Franchisor's liability for any of Developer's indebtedness or obligations. Except as expressly authorized in writing, neither Franchisor nor Developer will make any express or implied agreements, warranties, guarantees or representations or incur any debt in the name or on behalf of the other or be obligated by or have any liability under any agreements or representations made by the other. Franchisor will not be obligated for any damages to any Person or property directly or indirectly arising out of the operation of Developer's business.

10. INDEMNIFICATION.

DEVELOPER, ON ITS BEHALF AND ON BEHALF OF ITS AFFILIATES AND PRINCIPALS, WILL INDEMNIFY, DEFEND AND HOLD HARMLESS THE FRANCHISOR INDEMNITEES AGAINST AND REIMBURSE ANY ONE OR MORE OF THE FRANCHISOR INDEMNITEES FOR ANY AND ALL LOSSES AND EXPENSES ARISING OUT OR FROM OR RELATED TO, ANY CLAIMS, DIRECTLY OR INDIRECTLY, ARISING OUT OR FROM OR RELATED TO: (A) THE DEVELOPMENT, OPERATION OR CLOSING OF ANY MAKERY OWNED AND OPERATED BY DEVELOPER OR ITS AFFLIATES OR PRINCIPALS; (B) ANY BREACH BY DEVELOPER OR ANY PRINCIPAL OF THIS AGREEMENT, OR DEVELOPER'S OR ANY OF ITS AFFILIATES', PRINCIPALS', OR DESIGNATED PRINCIPAL'S BREACH OF ANY OTHER AGREEMENT WITH FRANCHISOR OR ITS AFFILIATES; AND (C) THE MARKETING, PROMOTION OR ADVERTISEMENT OF DEVELOPER'S (OR ANY OF DEVELOPER'S AFFILIATES OR PRINCIPALS') MAKERIES OR PRODUCTS USING ADVERTISING MATERIALS OR CONTENT CREATED BY DEVELOPER, OR THE SALE OF ANY PRODUCTS OFFERED BY DEVELOPER'S (OR ITS AFFILATES' OR PRINCIPALS') MAKERIES, INCLUDING UNFAIR OR FRAUDULENT

ADVERTISING CLAIMS (WHETHER IN PRINT ADVERTISING OR ELECTRONIC MEDIA), AND PRODUCT LIABILITY CLAIMS, IN EACH CASE WHERE DEVELOPER DEVIATES FROM OR FAILS TO FOLLOW AND COMPLY WITH THE STANDARDS OR IN CONNECTION WITH PRODUCTS CREATED BY DEVELOPER. FRANCHISOR HAS THE RIGHT, AT ITS OPTION, TO DEFEND ANY SUCH INDEMNIFIED CLAIM AGAINST IT AT DEVELOPER'S SOLE COST AND EXPENSE. IF DEVELOPER DEFENDS ANY CLAIM, IT MAY NOT ENTER INTO ANY SETTLEMENT AGREEMENT OR OTHERWISE RESOLVE OR CONCLUDE THE MATTER WITHOUT FRANCHISOR'S PRIOR WRITTEN CONSENT. THIS INDEMNITY WILL CONTINUE IN FULL FORCE AND EFFECT SUBSEQUENT TO, AND NOTWITHSTANDING, THE EXPIRATION OR TERMINATION OF THIS AGREEMENT. UNDER NO CIRCUMSTANCES WILL FRANCHISOR OR ANY OTHER FRANCHISOR INDEMNITEES BE REQUIRED TO SEEK RECOVERY FROM ANY INSURER OR OTHER THIRD PARTY, OR OTHERWISE TO MITIGATE ITS OR DEVELOPER'S LOSSES AND EXPENSES, IN ORDER TO MAINTAIN AND RECOVER FULLY AN INDEMNIFIED CLAIM AGAINST DEVELOPER UNDER THIS SECTION 10. ANY FAILURE TO PURSUE SUCH RECOVERY OR MITIGATE A LOSS WILL IN NO WAY REDUCE OR ALTER THE AMOUNTS RECOVERABLE BY FRANCHISOR OR ANOTHER FRANCHISOR INDEMNITEE FROM DEVELOPER UNDER THIS SECTION 10. IN NO EVENT DOES THE INDEMNIFICATION PROVIDED UNDER THIS SECTION 10 COVER OR INCLUDE CLAIMS ARISING FROM OR RELATED TO ADVERTISING MATERIALS OR CONTENT CREATED BY OR FOR FRANCHISOR OR ONE OF ITS AFFILIATES, OR THE NEGLIGENCE OR WILLFUL MISCONDUCT OF FRANCHISOR OR ANY FRANCHISOR INDEMNITEE.

11. TRANSFERABILITY OF INTEREST.

(a) **Transfer by Franchisor.** This Agreement is and any of Franchisor's rights, obligations and interests herein are fully assignable by Franchisor, in whole or in part, without the consent of Developer, and inures to the benefit of any assignee or other legal successor to the interests of Franchisor; if any such assignee expressly agrees to assume Franchisor's obligations under this Agreement, then upon such assumption Franchisor and its Affiliates will be fully released of any and all liabilities hereunder. Franchisor may also assign any or all of its rights, obligations and interests under this Agreement to an Affiliate; sell or encumber its assets, its Marks, or its System to any third party; merge, acquire other Entities, or be acquired by another Entity; engage in a public offering of its securities; engage in a private placement of some or all of its securities; or undertake a refinancing, recapitalization, leveraged buy-out or other economic or financial restructuring; provided that the assignee or successor to Franchisor's interests under this Agreement will assume all of Franchisor's obligations hereunder. Franchisor may take or perform any such actions without liability or obligation to Developer and Developer expressly waives any claims, demands or damages arising from or related to any or all of the above actions or variations thereof.

(b) **Transfer by Developer**. The rights and duties created by this Agreement are personal to Developer, and that Franchisor has granted rights under this Agreement in reliance upon the business skill, financial capacity and personal character of Developer and its Principals. Accordingly, no Transfer is permitted or authorized without Franchisor's prior written approval, subject to the conditions below.

(c) **Conditions for Approval of Transfer.** If the proposed Transfer by Developer is of this Agreement, Control of Developer or substantially all of its assets, or is one of a series of Transfers (regardless of the time period over which such Transfers occur) which in the aggregate constitute the Transfer of this Agreement or Control of Developer, Franchisor will approve a Transfer only if the conditions set forth in this Section 11(c), as may be amended by Franchisor from time to time, are met prior to or concurrently with the proposed effective date of the Transfer:

(1) Developer (and its Principals if Developer is not publicly traded) has paid the Development Fee and other amounts owed to Franchisor and its Affiliates

(2) Developer has submitted all required documents, information statements and data and otherwise are in full compliance with this Agreement as of the date Developer requests for approval of the Transfer and as of the effective date of the Transfer.

(3) Developer and its Affiliates Transfer to transferee all Franchise Agreements and all existing Makeries developed and operated by Developer and its Affiliates under this Agreement and the Franchise Agreements in accordance with the conditions for approval of Transfer set forth in such Franchise Agreements.

(4) The proposed transferee (and its direct and indirect owners): (i) have sufficient business experience, aptitude, assets and financial resources to develop and operate the Makeries; (ii) are individuals that meet Franchisor's Makeries then-applicable Standards for Makery developers and operators; (iii) are not engaged and will not engage in the operation or ownership of a Competitive Business, and will engage only in the development and operation of the Makeries; and (iv) will cooperate with reasonable due diligence requests made by Franchisor promptly thereafter and if additional time is reasonably needed, then prior to the proposed effective date of the Transfer.

(5) The transferee and each of its owners as specified by Franchisor will provide Franchisor with a business plan for the Makeries acceptable to Franchisor.

(6) The transferee and each of its owners as specified by Franchisor will agree to be bound by all of the terms and conditions of Franchisor's then-current form of area development agreement and sign the ancillary agreements and documents Franchisor requires for Makery franchisees and any principal.

(7) Developer or the transferee pays to Franchisor a Transfer Fee in connection with the Transfer.

(8) Developer (and its transferring Principals if Developer is not publicly traded) and Franchisor have executed a general release, in form satisfactory to Franchisor, releasing Franchisor Indemnitees from any and all claims arising out of the development and operation of the Makeries, excluding claims related to the development of the Makery by Developer or any Principal which have not been expressly assumed by the transferee and its owners and those claims which cannot be released under Applicable Law.

(9) Developer and each Principal must have complied with any other conditions that Franchisor reasonably requires from time to time as part of its transfer policies, provided that such conditions will not be more stringent than any conditions otherwise imposed on new developers signing the then-current area development agreement.

(d) **Effect of Franchisor's Consent**. Any Transfer without Franchisor's consent constitutes an Event of Default rendering such Transfer void and of no effect. Franchisor's consent to a Transfer does not constitute a representation as to the fairness of the terms of any contract between Developer and the transferee, a guarantee of the prospects of success of the Makeries or transferee, or a waiver or release of any claims Franchisor may have at any time against Developer (or its Principals) or of its right to demand the transferee's exact compliance with any of the terms or conditions of this Agreement.

(e) **Transfer Upon Death or Permanent Disability**. If any Principal that holds a Controlling Interest in Developer dies or becomes Permanently Disabled and Franchisor determines that such death or

disability adversely affects the development of the Makeries required by this Agreement, such Principal's executor, administrator, or other personal representative must Transfer such Principal's interest in this Agreement or his or her interest in Developer (including Transfer by bequest or inheritance) to a third party approved by Franchisor in accordance with Section 11(c) within a reasonable period of time, not to exceed six months from the date of death or Permanent Disability. A failure to Transfer the interest of any such Principal in this Agreement or the Controlling Interest in Developer within this period of time in accordance with the foregoing constitutes an Event of Default.

(f) **Securities**. Developer will be permitted to engage in the public and/or private issuance of stock, notes, bonds and other securities during the Term, provided that such issuance of securities are in compliance with all Applicable Law in effect at the time of such issuance; prior to offering for sale such stock, notes, bonds or other securities, Developer secures Franchisor's written approval, which consent will not be unreasonably withheld; and Developer pays the Offering Fee to Franchisor. Developer further must secure Franchisor's consent to any and all press releases, news releases and any and all other publicity, the primary purpose of which is to confirm the description of the relationship between Franchisor and Developer is true, accurate and complete in Developer's offering. Only after Franchisor has provided its written approval may Developer proceed to file, publish, issue and release and make public any said data, material and information regarding the securities offering. Developer will not imply that Franchisor is participating in the underwriting, issuance or offering of such securities. Developer acknowledges and agrees that any review by Franchisor is solely for its own information and its approval does not constitute any kind of authorization, acceptance, agreement, endorsement, approval or ratification of the same, either expressly or implied. Developer may make no oral or written notice of any kind whatsoever indicating or implying that Franchisor and/or its Affiliates have any interest in the relationship whatsoever to the proposed securities offering other than acting as Franchisor. Developer will indemnify, defend and hold the Franchisor Indemnitees harmless from all Losses and Expenses arising from Developer's offering oR information published or communicated by Developer in connection with such offering.

12. DEFAULT AND TERMINATION.

The occurrence of any of the following will adversely and substantially affect the interests of Franchisor and will be deemed an Event of Default constituting just cause for exercising any of the remedies set forth herein.

(a) **Termination for Events of Default.** Franchisor may terminate this Agreement upon delivery to Developer of Notice as a result of the occurrence of any of the following Events of Default and Developer's failure to cure such Event of Default within the cure period described below, if any, and absent a cure period, immediately upon Franchisor's Notice to Developer:

(1) Developer fails to comply with the Development Schedule during any Development Period pursuant to Section 4 and Exhibit A of this Agreement and fails to cure such default within 30 days after Notice of such Event of Default is delivered to Developer.

(2) Developer fails to pay any fees or other amounts due hereunder to Franchisor within five days after Notice of nonpayment is delivered to Developer.

(3) Developer (or any of its Principals or Affiliates) has made any material misrepresentation or omission in connection with this Agreement that negatively impacts Franchisor.

(4) Developer or any of its Principals is or has been held liable or convicted by a court of law, pleads or has pleaded no contest to, a felony, indictable offense or other unlawful act, engages in any dishonest or unethical conduct or otherwise engages in any act or conduct which Franchisor believes will,

if continued, materially and adversely affect the reputation of the Brand, the Makeries, any other Buff City Soap makeries or the goodwill associated with Marks.

(5) Developer (or any of its Principals or Affiliates) makes an unauthorized Transfer pursuant to Section 11.

(6) Developer (or any of its Principals or Affiliates) makes any unauthorized use or disclosure of any Confidential Information or uses, duplicates or discloses any portion of the Manuals in violation of this Agreement, Developer or any of its Affiliates or any of its or their principals or managers makes any unauthorized use of the Marks or any unauthorized use or disclosure of Trade Secrets or Confidential Information, or Developer or any of its Principals otherwise engages in conduct that materially and adversely affects the reputation of the Makeries or the goodwill associated with the Marks.

(7) Developer or any of Developer's Principals fails to comply with or perform its covenants, representations and warranties in this Agreement within 30 days after Notice of such Event of Default is delivered to Developer, including without limitation the representations, warranties and covenants set forth in Section 7 and the restrictive covenants against competition set forth in Section 8.

(8) Franchisor has delivered a Notice of termination of a Franchise Agreement with Developer or any of its Affiliates (as Franchisee) in accordance with its terms and conditions.

(9) Developer fails to pay when due any income, withholding, service, sales or any other applicable taxes due on the Makery's operations, unless it is in good faith contesting its liability for such taxes and has effectively stayed the enforcement of liability for such taxes.

Without limiting the foregoing, Franchisor may terminate this Agreement for failure by Developer (or any of its Principals) to comply with any other provision of this Agreement including without limitation the representations and warranties contained in this Agreement, the Manuals or any Standards material to development of the Makeries within 30 days after Notice of such Event of Default is delivered to Developer.

(b) **Termination for Repeated Default.** This Agreement will terminate immediately upon delivery of Notice to Developer if an Event of Default occurs with respect to Developer (or any of its Principals) on three or more separate occasions within any period of 12 consecutive months of any Event of Default under Section 12(a), whether the same or different Events of Default and whether or not such failures are corrected after Notice of such failure is delivered to Developer.

(c) **Termination for Insolvency.** This Agreement will automatically terminate upon any of the following: if any bankruptcy proceeding is commenced by or against Developer (or any Affiliate or Principal), Developer makes an assignment for the benefit of creditors or admits in writing its insolvency or inability to pay its debts generally as they become due; Developer consents to the appointment of a receiver, trustee or liquidator of all or the substantial part of its property; the Makery is attached, seized, subjected to a writ or distress warrant or levied upon, unless such attachment, seizure, writ, warrant or levy is vacated within 30 days after Notice from Franchisor; or any order appointing a receiver, trustee or liquidator of Developer or the Mkaery is not vacated within 30 days following the entry of such order.

(d) **Termination for Violation of Applicable Law.** This Agreement will terminate immediately upon delivery of Notice to Developer if Developer (or any of its Principals or Affiliates) violates any Applicable Law or has any necessary license or certification revoked or suspended in whole or in part.

13. EFFECT OF TERMINATION, EXPIRATION OR NONRENEWAL.

Upon expiration or earlier termination of this Agreement:

(a) **Payment of Amounts Owed.** Developer will pay to Franchisor within 15 days after the effective date of expiration or termination of this Agreement, or on such later date that the amounts due are determined, such fees, interest due on any of the foregoing and all other amounts owed to Franchisor or its Affiliates under this Agreement which are then unpaid. If this Agreement is terminated by Franchisor following the occurrence of an Event of Default and Developer's failure to cure within any applicable cure period, or if Developer delivers Notice of termination of this Agreement to Franchisor other than as a result of a material default by Franchisor (notwithstanding the absence of any right of termination hereunder otherwise), Developer will within 30 days following the effective date of such termination pay Franchisor in a single lump sum payment, as liquidated damages and not as a penalty, an amount equal to the balance of the Initial Franchise Fee for each then remaining undeveloped Shop under this Agreement. Developer's payment of such liquidated damages will be Franchisor's sole remedy for money damages under this Agreement for Developer's failure to satisfy the Development Schedule. Developer acknowledges and agrees that the liquidated damages provided for in this Section 13(a) are a fair and reasonable approximation of the amount of damages sustained by Franchisor. Except in connection with Developer's failure to satisfy the Development Schedule, payment to Franchisor of such liquidated damages will not excuse performance of Developer's post-termination obligations hereunder or preclude Franchisor from pursuing other remedies available to Franchisor for other Events of Default under this Agreement, at law or in equity, or from recovering its attorneys' fees and costs in accordance with Section 15(h) hereof.

(b) **Marks**. Developer may not directly or indirectly at any time or in any manner use any Mark, including any use of Marks in a derogatory, negative, or other inappropriate manner in any media, including, but not limited to, print or electronic media; use any colorable imitation of a Mark in any manner or for any purpose; utilize for any purpose any trade name, trade or service mark or other commercial symbol or other indicia that indicates or suggests a connection or association with Franchisor or the Makery; identify any business as a former Makery; or identify itself as one of Franchisor's licensees or franchisees (except with respect to other Makeries Developer or its Affiliate owns and operates under continuing agreements with Franchisor). Developer will take such action as may be required to cancel all fictitious or assumed names or equivalent registrations relating to its use of any Mark.

(c) **System and Manuals**. Developer will immediately cease to use the System and Confidential Information in any business or otherwise; and return to Franchisor all copies of the Manuals and any other proprietary or confidential materials that Franchisor has loaned to Developer.

(d) **Restrictive Covenants and Continuing Obligations**. Developer will comply with the restrictive covenants set forth in this Agreement. Developer's (and its Affiliates' and its Principals') obligations which expressly or by their nature survive the expiration or termination of this Agreement will continue in full force and effect subsequent to and notwithstanding its expiration or termination and until such obligations are satisfied in full or by their nature expire.

14. FORCE MAJEURE AND CRISIS MANAGEMENT EVENTS.

(a) **Force Majeure**. Neither Franchisor nor Developer will be liable for loss or damage or deemed to be in breach of this Agreement if its failure to perform obligations results from a Force Majeure Event. Any delay resulting from any Force Majeure Event will extend performance accordingly or excuse performance, in whole or in part, as may be reasonable in the judgment of the Party to whom performance is owed. Developer or Franchisor will, within five days of the occurrence of the Force Majeure Event, give a written Notice to the other Party stating the nature of the Force Majeure Event, its anticipated duration

and any action being taken to avoid or minimize its effect. Any suspension of performance will be of no greater scope and of no longer duration than is reasonably required; provided, however, if the suspension of performance continues for 90 days from the date of the occurrence and such failure to perform would constitute an Event of Default of this Agreement in the absence of such Force Majeure Event, the Parties will meet and discuss in good faith any amendments to this Agreement required to prevent the waiver by Franchisor of its rights under this Agreement. If the Parties are not able to agree on such amendments within 60 days and if suspension of performance continues, Franchisor may terminate this Agreement immediately by giving written Notice to Developer and neither Party will have any further obligation hereunder, In no event will Developer's inability to pay amounts due under this Agreement constitute a Force Majeure Event and no Force Majeure Event will operate to excuse Developer from the prompt payment of any fee or other payment due to Franchisor pursuant to this Agreement..

(b) **Crisis Management Events**. Developer must notify Franchisor within 24 hours of the occurrence of any Crisis Management Event by the method periodically specified in the Manuals or otherwise in writing, comply with Franchisor's instructions and fully cooperate with Franchisor's instructions in response to the Crisis Management Event. Failure to notify Franchisor within the required time period is a material breach of this Agreement.

15. GOVERNING LAW; DISPUTE RESOLUTION.

(a) **Non-Binding Mediation**. Before any Party may bring an action or commence a proceeding against the other, the Parties must first meet to mediate the dispute (except for controversies, disputes or claims related to or based on improper or unauthorized use of the Marks or breach of the covenants and obligations set forth in Section 8(a) or Section 8(b) in Dallas, Texas or such other location agreed upon by the Parties. Any such mediation will be non-binding and will be conducted by the International Institute for Conflict Prevention & Resolution in accordance with its then-current rules for mediation of commercial disputes.

Notwithstanding anything to the contrary, this Section 15 will not bar either Party from obtaining injunctive relief pursuant to Section 15(c)(5) against threatened conduct that will cause it to incur Losses and Expenses, under the usual equity rules, including the applicable rules for obtaining restraining orders and injunctions, without having to engage in mediation. In addition, this Section 15(a) will not apply to any claim or dispute relating to Developer's failure to pay fees or other amounts owed to Franchisor under this Agreement. Franchisor and Developer will each bear their own costs of mediation, and each will bear one-half the cost of the mediator or mediation service.

(b) **Governing Law**. This Agreement will be governed by and interpreted according to the laws (exclusive of the conflicts of laws rules) of the State of Texas applicable to contracts entered into in Texas, except to the extent governed by the United States Trademark Act of 1946 (Lanham Act), the Copyright Act, and the Patent Act. As of the Effective Date, Franchisor has a place of business in the State of Texas, and Texas otherwise bears a reasonable relationship to this Agreement, the Parties' relationship established by this Agreement, and the Parties. By agreeing to the application of Texas law, the Parties do not intend to make this Agreement or their relationship subject to any franchise, dealership, distributorship, business opportunity, or similar statute, rule, or regulation of the State of Texas to which this Agreement or the Parties' relationship otherwise would not be subject. To the extent that this Agreement or the Parties' relationship otherwise would not, but for this Texas choice-of-law provision, be subject to such statutes, this Section 15 does not constitute a waiver of any statutory rights or remedies. Franchisee, its Principals and Franchisor acknowledge and agree that the choice of applicable state law set forth in this Section 15(b) provides each of the Parties with the mutual benefit of uniform interpretation of this Agreement and the Parties' relationship created by this Agreement. Developer, its Principals and Franchisor further acknowledge the receipt and sufficiency of mutual consideration for such benefit, and that each Party's

agreement regarding applicable state law has been negotiated in good faith and is part of the benefit of the bargain reflected in this Agreement.

(c) **Arbitration**.

(1) Claims Subject to Arbitration. Subject to Paragraph 15(c)(2), the Parties agree that all controversies, claims, or disputes between Franchisor and Developer arising out of or relating to the following (each, an "Arbitrable Claim") will be finally resolved by binding arbitration in accordance with Section 15(c)(4):

(A) this Agreement or any other agreement between Franchisor and Franchisee or any of its Affiliates or Principals;

(B) the relationship between Developer and Franchisor;

(C) the scope and validity of this Agreement or any other agreement between Franchisor or its Affiliates and Developer or any of its Affiliates or Principals, specifically including all disputes regarding the scope, validity or existence of this arbitration agreement, except that Franchisor and Developer intend for the court to address the applicability and scope of the exceptions found in Section 15(c)(2)(A); and/or

(D) the offer or sale of the franchise opportunity.

(2) Exception of Claims Subject to Arbitration. Franchisor and Developer recognize and agree that certain claims of Franchisor may not be best suited to determination through arbitration and agree that Franchisor, at its sole option, may bring the following types of claims, cases, disputes and causes of action either in court or in arbitration:

(A) Claims seeking injunctive or other equitable relief to enforce provisions of this Agreement, including without limitation claims for infringement of Franchisor's intellectual property, violation of the confidentiality provisions of Section 8(b), or breach of the non-competition provisions of Section 8(a), provided however that non-equitable claims joined with any injunctive claims must be heard separately in arbitration, and that regardless of the forum, any injunctive relief may be given without the necessity of Franchisor posting bond or other security and any such bond or other security is hereby waived; further, Developer acknowledges that the termination of any litigation for injunctive or other equitable relief will not bar Franchisor from asserting non-equitable claims in an arbitration involving the same parties or causes of action;

(B) Claims seeking relief of any kind with respect to Developer's violation of any health or safety law; and/or

(C) Claims, including claims by an affiliate of Franchisor, seeking recovery or any other remedy based on Developer's failure to pay any moneys due under this Agreement, any agreement with an affiliate of Franchisor, or any unpaid invoices owed to an affiliate of Franchisor when due.

For resolution of any claim that is not subject to mandatory arbitration under Section 15(c)(1), such claim will be resolved in the Chosen Forum in accordance with Section 15(d).

(3) No Class Action. No party except Franchisor (including its employees, agents, officers or directors and its parent, subsidiary or affiliated companies) and Developer (including where applicable the immediate family members, owners, heirs, executor, successors, assigns, shareholders, partners, and

guarantors (as applicable) may join in or become a party to any arbitration proceeding arising under or related to this Agreement or any other agreement between Franchisor and Developer, the relationship between Franchisor and Developer, the scope and validity of this Agreement or any other agreement between Franchisor and Developer, specifically including whether any specific claim is subject to arbitration at all (i.e. arbitrability questions) and/or the offer or sale of the franchise opportunity; and further, the arbitrator will not be authorized to permit any person or entity that is not a party to this Agreement or identified in this paragraph to be involved in or to participate in any arbitration conducted pursuant to this Agreement. No matter how styled by the party bringing the claim, any claim or dispute is to be arbitrated on an individual basis and not as a class action or representative action and further, no claim may be consolidated or joined. **DEVELOPER EXPRESSLY WAIVES ANY RIGHT TO ARBITRATE OR LITIGATE AS A CLASS ACTION OR IN A PRIVATE ATTORNEY GENERAL CAPACITY**. Any question regarding the interpretation or enforceability of this prohibition on class-wide or representative arbitration will be resolved by a court of competent jurisdiction, and not the arbitrator.

(4) Binding Arbitration in Dallas, Texas. Subject to the provision for temporary injunctive relief pending arbitration contained in Section 15(c)(5), all Arbitrable Claims will be finally resolved by binding arbitration in accordance with the CPR Rules for Non-Administered Arbitration (the "CPR Rules") then currently in effect. All Arbitrable Claims will be decided by one arbitrator chosen from the Panels of Distinguished Neutrals maintained by the International Institute for Conflict Prevention & Resolution ("CPR") in accordance with Rules 5.3 and 6 of the CPR Rules. Unless otherwise agreed in writing, any arbitrator chosen to decide an Arbitrable Claim will be a current or former practicing attorney or judge; have at least ten years of experience in litigation, arbitration, and/or mediation of commercial disputes; and have prior experience as an arbitrator of at least three manufacturer/dealer or franchisor/developer disputes. Each Party will be responsible for its own attorneys' fees associated with the arbitration and for such costs as it is liable pursuant to the CPR Rules. The place of arbitration will be Dallas, Texas unless otherwise agreed in writing. The arbitration will be governed by the Federal Arbitration Act, 9 U.S.C. § 1 et seq. (the "FAA"). It is expressly understood and agreed that arbitration proceedings under this Agreement are subject to the confidentiality provisions of Section 8(b) of this Agreement.

(5) Temporary Injunction Relief Pending Arbitration. The Parties to this Agreement understand, acknowledge, and agree that the CPR Rules specifically contemplate the availability of interim measures to preserve the status quo and/or prevent irreparable injury pending arbitration. The Parties expressly understand and agree that the advance notice requirements provided for in this Agreement, with respect to termination or amendment provide sufficient opportunity for a Party challenging any termination or amendment of this Agreement to seek interim measures (including the arbitral equivalent of a temporary restraining order, preliminary injunction, or other equitable relief) in arbitration pursuant to the binding arbitration provisions of Section 15(c)(4). By seeking or obtaining a temporary restraining order, preliminary injunction, or other equitable relief pending arbitration pursuant to the provisions of this Section 15(c)(5), a Party is not relieved of its obligation to have the merits of an Arbitrable Claim decided in accordance with the binding arbitration provisions of Section 15(c)(4).

(6) Enforcement of Arbitration Awards. Judgment upon the award rendered by the arbitrator(s) in any arbitration between the Parties may be entered by any court of competent jurisdiction.

(7) Contingency. If for any reason the binding arbitration provisions of this Agreement are not enforceable, the exclusive forum for resolution of any otherwise Arbitrable Claims will be the United States District Court for the Northern District of Texas, Dallas Division except that, if the federal court lacks subject matter jurisdiction, the forum will be the District Court of Dallas County, Texas. The provisions of this Section 15(c)(7) will not apply to any claim for temporary injunctive relief pending arbitration filed pursuant to Section 15(c)(5) above.

(d) **Consent to Jurisdiction and Venue**. To the extent that this Agreement permits or requires litigation, the Parties hereby irrevocably submit to the exclusive jurisdiction provision of Section 15(c)(7) (the "Chosen Forum"). By execution and delivery of this Agreement, each Party hereby irrevocably waives, to the fullest extent it may effectively do so, any claim that it is not personally subject to the jurisdiction of the Chosen Forum or that the Chosen Forum is not a convenient forum. By execution and delivery of this Agreement, each Party hereby agrees not to assert, by way of motion, as a defense, or otherwise, in any such suit, action, or proceeding, any claim that it is not personally subject to the jurisdiction of the Chosen Forum or that the Chosen Forum is not a convenient forum. Franchisor and Developer agree that a final judgment (as to which all appeals have been exhausted or the time within which such appeals may be made has expired) in any such action or proceeding will be conclusive and may be enforced in any other jurisdiction by suit on the judgment or in any other manner provided by law.

(e) **Limitations of Claims**. Any and all claims arising out of or relating to this Agreement or the relationship among the Parties will be barred unless a judicial or arbitration proceeding is commenced within two years from the date on which the Party asserting such claim knew or should have known of the facts giving rise to such claims.

(f) **Limitation on Damages**. Except with respect to (1) Developer's obligation to indemnify the Franchisor Indemnitees pursuant to Section 10, (2) claims for Developer's disclosure of Confidential Information in Section 8(b); and (3) payment or recovery of liquidated damages described in Section 13(a), FRANCHISOR AND DEVELOPER WAIVE TO THE FULLEST EXTENT PERMITTED BY LAW ANY RIGHT TO OR CLAIM FOR ANY PUNITIVE, EXEMPLARY, SPECIAL AND CONSEQUENTIAL DAMAGES AGAINST THE OTHER AND AGREE THAT, IN THE EVENT OF A DISPUTE BETWEEN FRANCHISOR AND DEVELOPER, THE PARTY MAKING A CLAIM WILL BE LIMITED TO EQUITABLE RELIEF AND TO RECOVERY OF ANY DIRECT OR GENERAL DAMAGES THE PARTY SUSTAINS.

(g) **Rights of Parties Are Cumulative**. Except as otherwise expressly provided in this Agreement, Franchisor's and Developer's rights under this Agreement are cumulative, and their exercise or enforcement of any right or remedy under this Agreement will not preclude their exercise or enforcement of any other right or remedy under this Agreement which they are entitled by Applicable Law to enforce.

(h) **Costs and Legal Fees**. If Franchisor incurs expenses in connection with the Developer's failure to pay when due any monies owed, to submit when due any reports, information, or supporting records, or otherwise to comply with this Agreement, Developer will reimburse Franchisor for any of the costs and expenses which it reasonably incurs, including, without limitation, reasonable accounting, attorneys', arbitrators' and related fees to enforce such provisions of the Agreement.

(i) **WAIVER OF JURY TRIAL**. THE PARTIES HERETO IRREVOCABLY WAIVE TRIAL BY JURY IN ANY ACTION, PROCEEDING OR COUNTERCLAIM IN CONNECTION WITH ANY MATTER OR DISPUTE OF ANY KIND ARISING UNDER OR IN ANY WAY CONNECTED WITH THIS AGREEMENT OR ANY RIGHT OR REMEDY HEREUNDER, WHETHER AT LAW OR IN EQUITY, BROUGHT BY EITHER OF FRANCHISOR OR DEVELOPER.

(j) **Material Inducement for Franchisor**. DEVELOPER AND ITS PRINCIPALS EACH EXPRESSLY ACKNOWLEDGES AND AGREES THAT THIS SECTION 15 IS ENTERED INTO VOLUNTARILY AND IS NOT THE PRODUCT OF COERCION ON THE PART OF FRANCHISOR. THE BINDING ARBITRATION, CHOICE OF LAW AND FORUM, WAIVER OF PUNITIVE DAMAGES, LIMITATION ON ACTIONS, WAIVER OF CLASS ACTION, AND OTHER PROVISIONS OF THIS SECTION 15 ARE A MATERIAL INDUCEMENT FOR FRANCHISOR TO ENTER INTO THIS AGREEMENT.

16. NOTICES.

All Notices required or permitted under this Agreement will be deemed given (1) when delivered by hand; (2) two days after electronically confirmed transmission by facsimile or electronically confirmed delivery receipt by electronic mail; or (3) three days after confirmed delivery if by certified or registered mail, postage prepaid; or (4) upon delivery by a nationally-recognized courier or delivery service. Either Party may specify a different address by notifying the other Party in writing of the different address. The notice address for each Party is set forth in the Summary Page.

17. MISCELLANEOUS.

(a) **Severability; Substitution of Valid Provisions**. Except as expressly provided to the contrary in this Agreement, each section, paragraph, term and provision of this Agreement, and any portion thereof, will be considered severable. If for any reason any part of this Agreement is held to be invalid, that determination will not impair the other parts of this Agreement. If any covenant herein which restricts competitive activity is deemed unenforceable by virtue of its scope in terms of geographical area, type of business activity prohibited and/or length of time, but could be rendered enforceable by reducing any part or all of it, Developer and Franchisor agree that it will be enforced to the fullest extent permissible under Applicable Law and public policy. If any Applicable Law requires a greater prior notice of the termination of or refusal to enter into a successor franchise than is required hereunder, a different standard of "good cause," or the taking of some other action not required hereunder, the prior notice, "good cause" standard and/or other action required by such law will be substituted for the comparable provisions hereof. If any provision of this Agreement or any specification, standard or operating procedure prescribed by Franchisor is invalid or unenforceable under Applicable Law, Franchisor has the right, at Franchisor's sole option, to modify such invalid or unenforceable provision, specification, standard or operating procedure to the extent required to make it valid and enforceable.

(b) **Effect of Delay, Waiver, Omission or Forbearance**. No delay, waiver, omission or forbearance by Franchisor to exercise any right, option, duty or power arising out of any breach or default by Developer or its Principals under this Agreement will constitute a waiver by Franchisor to enforce any such right, option, duty or power against Developer or its Principals, or as to subsequent breach or default by Developer or its Principals. Subsequent acceptance by Franchisor of any payments due to it hereunder will not be deemed to be a waiver by Franchisor of any preceding breach by Developer or its Principals of any terms, provisions, covenants or conditions of this Agreement.

(c) **Binding Effect**. This Agreement is binding upon the Parties and their respective executors, administrators, heirs, assigns and successors in interest and will not be modified except by a written agreement signed by both Developer and Franchisor.

(d) **Entire Agreement.** This Agreement (including its exhibits, addenda, and attachments) constitutes the entire agreement between the Parties, and supersedes any and all prior or contemporaneous negotiations, discussions, understandings, or agreements. There are no other oral or written understandings or agreements between Franchisor and Developer relating to the subject matter of this Agreement. Notwithstanding the foregoing, nothing in this Agreement or in any related agreement is intended to disclaim the representations made by Franchisor in the Franchise Disclosure Document furnished to Developer.

(e) **Construction**. The preambles and exhibits are a part of this Agreement. Except for the third party beneficiary rights of Franchisor Indemnitees to enforce the terms and conditions of the general release executed pursuant to Section 5(d) and their respective rights under Sections 10, 11(c)(8) and 11(f) of this Agreement, nothing in this Agreement is intended, nor is deemed, to confer any rights or remedies upon

any Person not a party to this Agreement. The singular usage includes the plural and the masculine and neuter usages include the other and the feminine.

(f) **Headings**. The headings of the several sections and paragraphs are for convenience only and do not define, limit or construe the contents of such sections or paragraphs.

(g) **Multiple Copies**. This Agreement may be executed in multiple copies, each of which will be deemed an original.

(h) **Conflicting Provisions**. The parties will strive to ensure that there is no conflict between this Agreement and the terms of any Franchise Agreement. If the parties agree to enter in a Franchise Agreement with provisions that conflict with the Agreement, the parties will simultaneously amend this Agreement to be consistent with the Franchise Agreement.

18. PUBLIC ANNOUNCEMENTS.

No public communication, press release or announcement regarding this Agreement, the transactions contemplated hereby, any Franchise Agreement or Crisis Management Event will be made by Developer without Notice to Franchisor and Franchisor's prior approval of such communication, press release or announcement. Developer will not disclose the substance of this Agreement to any third party except Developer's employees, consultants, attorneys and accountants and except as necessary to obtain a lease or renewal or obtain any permit, license or other approvals, or to the extent required by the lawful order of any court of competent jurisdiction having jurisdiction over Developer or for any public disclosure otherwise required by Applicable Law.

[*Signature page follows*]

IN WITNESS WHEREOF, the Parties hereto have executed and delivered this Agreement as of the Effective Date.

DEVELOPER:	**FRANCHISOR:**
[_____]	**Buff City Soap Franchising, LLC**
By:_____	By:_____
Printed Name:_____	Printed Name:_____
Title:_____	Title:_____

BUFF CITY SOAP FRANCHISING, LLC

AREA DEVELOPMENT AGREEMENT

EXHIBIT A

I. FRANCHISOR'S APPROVAL OF DEVELOPER'S EXISTING BRANDS

In accordance with the restrictive covenants in Section 8(a) and the definition of Competitive Business in Section 1(f) the following Existing Brands operated by Developer and/or its Affiliates are deemed excluded from Competitive Business:_____

Franchisor hereby approves the continued operation of the above-named brands existing as of the Effective Date and acknowledges that Developer may continue to develop additional units of the above-named existing brands anywhere during the Term of the Agreement without any obligation to Franchisor.

II. DEVELOPMENT SCHEDULE

Development Period	Commencement	Expiration	Balance of Initial Franchise Fee Due Upon Execution of Franchise Agreement	Cumulative Makeries That Must Be Open and Operating at the Expiration of Each Development Period
1	Effective Date			
2				
3				

BUFF CITY SOAP FRANCHISING, LLC

AREA DEVELOPMENT AGREEMENT

EXHIBIT B

ORGANIZATIONAL AND OWNERSHIP INFORMATION

Developer is a _____, organized on _____, ___ under the laws of the State of _____. Its Federal Identification Number is _____. It has not conducted business under another name. The following is a list of Developer directors and officers as of the Effective Date. Capitalized terms not defined in this Exhibit B have the meanings given in the Area Development Agreement dated _____ between Developer and Franchisor.

Name	Position(s) Held

Developer represents and warrants to Franchisor that all Equity Interests in Developer are disclosed in this Exhibit B. Developer will disclose to Franchisor such additional information as Franchisor may periodically request concerning all Persons having an Equity Interest in Developer. As of the Effective Date:

Name	Mailing Address	% of Equity Interest

EXHIBIT C

GUARANTY AND UNDERTAKING OF OBLIGATIONS

This GUARANTY AND UNDERTAKING OF OBLIGATIONS ("Guaranty") is given to Franchisor, by each of the undersigned as a Principal of Developer, in consideration of and as an inducement to the execution of the attached Area Development Agreement, including any exhibits and amendments thereto ("Agreement") by and between Franchisor and Developer. Capitalized terms not defined in this Guaranty and Undertaking of Obligations have the meanings given in the Agreement.

Principal hereby personally and unconditionally guarantees to Franchisor and its successors and assigns, for the Term and afterward as provided in the Agreement, that Developer will punctually pay and perform each and every undertaking, agreement and covenant set forth in the Agreement.

Principal represents that each and every representation of Developer made in connection with the Agreement is true, correct and complete in all respects as of the time given and as of the time of the undersigned Principal(s)' execution of this Guaranty and Undertaking of Obligations.

Principal acknowledges that it is included in the term "Principal" as described in Section 1(ww) of the Agreement and without limiting any guarantee of Developer's obligations under the Agreement, makes all covenants, representations, warranties and agreements of Principals set forth in the Agreement and is obligated to individually perform thereunder for so long as Principal qualifies as a Principal and thereafter to the extent expressly provided by the terms of the Agreement, including without limitation the representations, warranties and covenants described in the following sections of the Agreement: Section 7 (Representations, Warranties and Covenants), Section 8 (Restrictive Covenants), Section 10 (Indemnification), Section 11 (Transfer) and Section 15 (Governing Law; Dispute Resolution).

Principal hereby unconditionally agrees to be personally bound by, and personally liable for the breach of, each and every provision in the Agreement, both monetary obligations and obligations to take or refrain from taking specific actions, or to engage or refrain from engaging in specific activities.

Principal consents and agrees that it will render any payment or performance required under the Agreement upon demand if Developer fails or refuses punctually to do so.

Principal consents and agrees that such liability will not be contingent or conditioned upon pursuit by Franchisor of any remedies against Developer or any other Person and waives any right it may have to require that an action be brought against Developer or any other Person as a condition of its liability. Principal further waives protest and notice of default, demand for payment or nonperformance or any obligations guaranteed, and any and all other notices and legal or equitable defenses to which Principal may be entitled in its capacity as guarantor.

Principal consents and agrees that such liability will not be diminished, relieved or otherwise affected by any extension of time, credit or other indulgence that Franchisor may periodically grant to Developer or to any other Person, including, without limitation, the acceptance of any partial payment or performance or the compromise or release of any claims, none of which will in any way modify or amend this Guaranty, which will be continuing and irrevocable during the Term.

Principal waives all rights to payments and claims for reimbursement or subrogation which any of the undersigned may have against Developer arising as a result of the undersigned's execution of and performance under this Guaranty.

This Guaranty and all claims arising from, under or with respect to the relationship between Franchisor and Principal(s) will be interpreted, enforced and governed by the laws of Texas (without regard to Texas conflicts of law rules).

Principal further acknowledges and agrees as follows:

(a) he has read the terms and conditions of the Agreement and acknowledges that the execution of this Guaranty is in partial consideration for, and a condition to Franchisor's execution of the Agreement, and Franchisor would not have granted such rights without the execution of this Guaranty by each of the undersigned;

(b) This Guaranty will remain in force notwithstanding the death of the undersigned, and will be binding on the undersigned's personal representatives; and

(c) This Guaranty will continue and will be enforceable notwithstanding any change in the name or the constitution of Franchisor or Developer.

Principal represents and warrants that the following is a complete and accurate list of all Principals of Developer and a full description of the nature and extent of each Principal's Equity Interest in Developer. Developer, and Principal as to its Equity Interest, represents and warrants that Principal is the sole and exclusive legal and beneficial owner of its Equity Interest in Developer, free and clear of all liens, restrictions, agreements and encumbrances of any kind or nature, other than those required or permitted by this Guaranty.

IN WITNESS WHEREOF, each of the undersigned has affixed its signature as of the date shown above.

PRINCIPAL:	**EQUITY INTEREST**
By:_____ Printed Name:_____ Title:_____	____%
By:_____ Printed Name:_____ Title:_____	____%
By:_____ Printed Name:_____ Title:_____	____%

BUFF CITY SOAP FRANCHISING, LLC

AREA DEVELOPMENT AGREEMENT

EXHIBIT D

FRANCHISE AGREEMENT

EXHIBIT E

DESIGNATED PRINCIPAL'S CONFIDENTIALITY AND NON-COMPETE AGREEMENT

_____, a company with an address at _____ ("Developer"), for itself and on behalf of Franchisor, its franchisor pursuant to the ADA dated _____ between Developer and Franchisor, and _____, an individual having an address at _____ ("**Designated Principal**" or "**you**"), hereby enter into this Confidentiality and Non-Compete Agreement (this "Agreement"), effective as of _____, ("**Effective Date**") and agree as follows:

All defined terms used in this Agreement and not otherwise defined will have the meanings set forth in Attachment E-1.

A. Confidentiality.

(1) Developer and Designated Principal, for their mutual benefit, desire to have Franchisor disclose to Designated Principal certain Confidential Information Purpose.

(2) Confidential Information means any and all information, knowledge, know-how, trade secrets, trade dress, methodologies, techniques, procedures, applications and materials, in whatever form, used in or related to the System which Franchisor provides to Developer, or which Developer or its Affiliates or its employees develop or have access to, in connection with this Agreement or the operation of a Makery hereunder, including, without limitation, the Standards; the Manuals; any component ingredients, formulae and recipes applicable to Products; Franchisor's or its Affiliates product sourcing, pricing, manufacturing, inventory management and control, supply and distribution; technology, point of sale and related computer software; advertising, marketing and promotional programs including gift card, loyalty and customer reward programs; customer data; financial data and statements; training and operational methodology, content (including without limitation, inventory and financial controls) and management programs and any other information or data regarding the business of Franchisor or any of its Affiliates that would reasonably be considered the proprietary or confidential information of Franchisor or its Affiliates ("**Confidential Information**"). Confidential Information may be in any form or medium, tangible or intangible, and may be communicated in writing, orally, or through visual observation.

(3) For the duration of Designated Principal's employment with Developer and at all times thereafter, Designated Principal will use Confidential Information solely for the Purpose, will not disclose such Confidential Information to any third parties without Franchisor's consent and will reproduce Confidential Information only to the extent essential to fulfilling the Purpose.

(4) Designated Principal must notify Franchisor immediately upon discovery of any unauthorized use or disclosure of any Confidential Information, or any other breach of the ADA by Designated Principal or any representative of Designated Principal, and will cooperate with Franchisor in every reasonable way to help Franchisor regain possession of its Confidential Information and prevent its further unauthorized use or disclosure.

(5) The covenants of confidentiality set forth in this Agreement will apply after the Effective Date to all Confidential Information disclosed to Designated Principal before and after the Effective Date.

(6) Upon Franchisor's request, Designated Principal will either return to Franchisor all Confidential Information or, at Franchisor's option, will certify to Franchisor that all media containing Confidential Information have been destroyed. Provided, however, that an archival copy of the Confidential Information may be retained in the files of Designated Principal's counsel solely for the purpose of proving the contents of the Confidential Information.

(7) The foregoing restrictions on Designated Principal's use or disclosure of Confidential Information will not apply to Confidential Information that Designated Principal can demonstrate: a) was independently developed by or for the Designated Principal without reference to the Confidential Information, or was received without restrictions; b) has become generally available to the public through no wrongful act or breach of confidentiality obligations by the Designated Principal; c) was in the Designated Principal's possession without restriction or was known by the Designated Principal without restriction at the time of disclosure; or d) is required by a court order to be disclosed; provided, however, that the Designated Principal has given Franchisor prompt notice of such demand for disclosure, has taken reasonable steps to enable Franchisor to seek to protect the confidentiality of the Confidential Information required to be disclosed and will disclose only that part of the Confidential Information which, in the written opinion of her legal counsel, it is required to disclose.

(8) As between the parties, all Confidential Information will remain the property of Franchisor. By disclosing Confidential Information or executing this Agreement, Franchisor does not grant any license, explicitly or implicitly, under any trademark, patent, copyright, mask work protection right, trade secret or any other intellectual property right. Further, any Confidential Information provided by Franchisor hereunder is provided "AS IS" and no warranties are made by Franchisor regarding such Confidential Information.

(9) Execution of this Agreement and the disclosure of Confidential Information pursuant to this Agreement do not constitute or imply any commitment, promise, or inducement by Franchisor to make any purchase or sale, or to enter into any additional agreement of any kind. Moreover, unless otherwise specifically agreed in writing, any knowledge or information which Designated Principal discloses to Franchisor will not be deemed to be proprietary or confidential and will be acquired by Franchisor free from any restrictions; however, no license under any applicable patent(s) of Designated Principal will be granted or implied.

(10) Franchisor's failure to enforce any provision, right or remedy under this Agreement will not constitute a waiver of such provision, right or remedy.

(11) This Agreement and performance hereunder will be interpreted, enforced and governed by the laws of the location in which Designated Principal's services are performed, without regard to such state's conflicts of laws rules.

(12) Designated Principal acknowledges that money damages alone would be an inadequate remedy for the injuries and damages that would be suffered and incurred by Franchisor as a result of Designated Principal's breach of this Agreement. Therefore, Designated Principal agrees that if Designated Principal violates or threatens to violate this Agreement, Franchisor, in addition to any other remedies it may have at law or equity, will be entitled to a restraining order, injunction, or other similar remedy in order to enforce the provisions of this Agreement. In the

event Franchisor should seek an injunction hereunder, Designated Principal hereby waives any requirement for the submission of proof of the economic value of any Confidential Information or the posting of a bond or any other security. Designated Principal will bear all costs and expenses, including legal fees and costs, incurred by Franchisor in enforcing the provisions of this Agreement.

B. Competition.

For so long as you are Developer's Designated Principal under the ADA and for a period of two years from disassociation with Developer or date ceasing to be Developer's Designated Principal, you will not, either directly or indirectly, individually or through, on behalf of, or in conjunction with any other person:

(1) Own, maintain, operate, be employed by, engage in, franchise, lease property to, advise, help, make loans to, or have any interest in, either directly or indirectly, any Competitive Business

(2) Divert or attempt to divert any actual or prospective business or customer of the Makery to any Competitive Business, by direct or indirect inducement or otherwise; or

(3) Do or perform, directly, any or indirectly, any other act injurious to or prejudicial to the goodwill associated with the Marks and the System

The above covenants apply exclusively in the Territory and the United States of America during the time that you serve as Developer's Designated Principal and within three miles of any then-existing Makery for the two-year period following the date you cease to be Developer's Designated Principal.

If all or any portion of this Agreement is held unreasonable or unenforceable by a tribunal, court or agency having valid jurisdiction in an unappealed final decision to which Developer is a party, you agree to be bound by any lesser covenant subsumed within the terms of such covenant that imposes the maximum duty permitted by applicable law. If any portion of the restrictions contained in this Agreement are held to be unreasonable, arbitrary or against public policy by any tribunal, court or agency having valid jurisdiction, then the restrictions will be considered divisible, both as to time and to the geographical area, with each month or the specified period being deemed a separate period of time and each radius mile of the restricted territory being deemed a separate geographical area, so that the lesser period of time or geographical area will remain effective and may be enforced against you so long as the same is not unreasonable, arbitrary, or against public policy. If you violate any of the covenants contained herein, and if any court, tribunal or agency action is instituted by Developer to prevent or enjoin such violation, then the period of time during which the covenants of this Agreement apply will be lengthened by a period of time equal to the period between the date of the breach of the terms or covenants contained in this Agreement and the date on which the decree of the disposition of the tribunal, court or agency having valid jurisdiction of the issues upon the merits will become final and not subject to further appeal.

You acknowledge that the geographical and time limitations contained in this Agreement are reasonable and properly required for the adequate protection of the Confidential Information, including Franchisor's trade secrets. You acknowledge that Franchisor and Developer will provide to you training and Confidential Information in reliance upon the covenants contained in this Agreement.

Without limiting any provision of this Agreement, you and Developer recognize and agree that Franchisor is a third party beneficiary of this Agreement, and at all times during and after your association with Developer as its Designated Principal Franchisor will have the independent right to enforce the terms of this Agreement.

You also recognize and agree that your designation as Developer's Designated Principal may be withdrawn by Developer or that Developer may disassociate with you at any time, with or without cause.

This Agreement and all claims arising from, under or with respect to the relationship between Developer and you will be interpreted, enforced and governed by the laws of **[_____]** (without regard to conflicts of law rules). Any dispute arising out of or under this Agreement not settled by agreement will be resolved in accordance with the terms of the ADA.

This Agreement constitutes the entire agreement of the parties with respect to the parties' respective obligations in connection with Confidential Information disclosed hereunder and supersedes all prior oral and written agreements and discussions with respect thereto.

This Agreement may be executed in one or more counterparts and in both original form and one or more electronic or photocopies, each of which will be deemed to be and constitute one and the same instrument.

The parties can amend or modify this Agreement only by a writing duly executed by their respective authorized representatives.

Designated Principal will not assign this Agreement without first securing Franchisor's written consent.

Franchisor will be an intended beneficiary of this Agreement with the full and independent right to enforce each and all of its terms.

As evidenced by your signature below, you hereby acknowledge that you have carefully read this Agreement completely and understand and agree to all of the terms set forth above, and that Developer has provided you with a copy for your records.

IN WITNESS WHEREOF, the parties have caused this Agreement to be executed by their duly authorized representatives on the date(s) indicated.

DEVELOPER:	**DESIGNATED PRINCIPAL**
By:_____	By:_____
Name:_____	Name:_____
Title:_____	Date:_____
Date:_____	

ATTACHMENT E-1
TO CONFIDENTIALITY AND NON COMPETE AGREEMENT

DEFINITIONS

"**ADA**" means the Area Development Agreement between Franchisor and Developer.

"**Affiliate**" means, with respect to a named Person, any Person that is controlled by, controlling or under common control with the named Person.

"**Agreement**" means this Confidentiality and Non-Compete Agreement between Developer and Designated Principal.

"**Competitive Business**" means any retail establishment that, as determined by Franchisor, is the same as or substantially similar to the Makeries, including, without limitation, any personal body care product retail establishment or chain of retail establishments that feature products free of artificial detergents, surfactants, dyes, or harsh chemicals, or any retail establishment that has soaps, lotions, bath bombs and similar facial, body and hair care products collectively accounting for 25% or more of its average monthly gross sales for the retail establishment during the preceding 12 months (or, if the retail establishment has operated less than 12 months, the number of full calendar months of operation).

"**Franchisor**" means Buff City Soap Franchising, LLC, a

"**Makery**" means a Buff City Soap shop.

"**Manuals**" means Company's operations and training manuals, and any other written directives related to the System, in whatever form and provided in whatever manner, as the same may be periodically amended and revised, including the Standards, all bulletins, supplements and ancillary and additional manuals and directives established by Franchisor from time to time.

"**Person**" means any natural person or entity.

"**Purpose**" means the management of the day to day operations of Developer, including without limitation supervising and overseeing the operation of the business contemplated by this Agreement.

"**Standards**" means the standards, requirements, specifications, techniques, methods, policies and procedures of the System and Brand for the development and operation of the Makeries, as specified from time to time by Franchisor in the Manuals, or otherwise in writing.

"**System**" means the business system for establishing and operating the Makeries, the distinguishing characteristics of which include, without limitation, distinctive exterior and interior design, decor, color scheme, furnishings and equipment; special ingredients, recipes and Products; the Standards; quality and uniformity of products and services offered; procedures for product sourcing, inventory, management, logistics, pricing; training and assistance; and marketing, advertising and promotional programs; all of which may be changed, improved and further developed by Franchisor from time to time.

EXHIBIT C
FORM OF GENERAL RELEASE

FORM OF GENERAL RELEASE

THIS GENERAL RELEASE ("Release") is executed on _____ by _____ ("**[Developer/Franchisee]**") and _____ ("Guarantors") as a condition of (1) transfer or renewal of the Development Agreement dated _____ ("Development Agreement") between Developer and Buff City Soap, LLC ("Franchisor"); and/or (2) transfer or renewal of the Franchise Agreement dated _____ ("Franchise Agreement") between Franchisee and Franchisor.

1. **Release by Developer /Franchisee and Guarantors. [Developer /Franchisee**] and Guarantors, on behalf of themselves and their successors, heirs, personal representatives, executors, administrators, personal representatives, agents, contractors, assigns, partners, shareholders, members, directors, officers, members, principals, employees, parents, subsidiaries, and affiliated entities,(collectively "Releasors") freely and without any influence forever release Franchisor, its parent, subsidiaries and affiliates and their respective past and present officers, directors, shareholders, agents and employees, in their corporate and individual capacities (collectively, the "Released Parties"), from any and all claims, demands, liabilities and causes of action of whatever kind or nature, whether known or unknown, vested or contingent, suspected or unsuspected (collectively "Claims"), that Releasors ever owned or held, now own or hold or may in the future own or hold, including, without limitation, claims arising under federal, state and local laws, rules and ordinances, claims for contribution, indemnity and/or subrogation, and claims arising out of, or relating to the [**Developer/Franchise**] Agreement and all other agreements between Franchisee and/or any Guarantor and any Released Parties, arising out of, or relating to any act, omission or event occurring on or before the date of this Release, unless prohibited by applicable law.

2. **Risk of Changed Facts. [Developer /Franchisee**] and Guarantors understand that the facts in respect of which the Release in Section 1 above is given may turn out to be different from the facts now known or believed by them to be true. **[Developer /Franchisee**] and Guarantors hereby accept and assume the risk of the facts turning out to be different and agree that the Release shall nevertheless be effective in all respects and not subject to termination or rescission by virtue of any such difference in facts.

3. **No Prior Assignment. [Developer /Franchisee**] and Guarantors represent and warrant that the Releasors are the sole owners of all Claims and rights released hereunder and that Releasors have not assigned or transferred, or purported to assign or transfer, to any person or entity, any Claim released under Section 1 above.

4. **Covenant Not to Sue. [Developer /Franchisee**] and Guarantors, on behalf of themselves and Releasors, covenant not to initiate, prosecute, encourage, assist, or (except as required by law) participate in any civil, criminal, or administrative proceeding or investigation in any court, agency, or other forum, either affirmatively or by way of cross-claim, defense, or counterclaim, against any person or entity released under Section 1 above with respect to any Claim released under Section 1 above.

5. **Complete Defense. [Developer /Franchisee**] and Guarantors: (i) acknowledge that this Release shall be a complete defense to any Claim released under Section 1 above; and (ii) consent to the entry of a temporary or permanent injunction to prevent or end the assertion of any such Claim.

6. **Successors and Assigns.** This Release will inure to the benefit of and bind the successor, assigns, heirs and personal representatives of Franchisor and each Releasor.

7. This Release does not apply with respect to claims arising under the Washington Franchise Investment Protection Act, RCW 19.100, and the rules adopted thereunder.

<Signatures on Following Page>

ATTEST:

_____

Print Name: _____

DEVELOPER /FRANCHISEE:

_____

Print Name: _____

Title: _____

Date: _____

WITNESS:

_____

Print Name: _____

GUARANTOR:

_____

Print Name: _____

Date: _____

WITNESS:

_____

Print Name: _____

GUARANTOR:

_____

Print Name: _____

Date: _____

[This Release will be modified as necessary for consistency with any state law regulating franchising.]

EXHIBIT D
FORM OF NON-DISCLOSURE AND NON-USE AGREEMENT

THIS NON-DISCLOSURE AND NON-USE AGREEMENT (the "***Agreement***") is made and given to Buff City Soap Franchising, LLC, a Delaware limited liability company, for the collective benefit such entity and its affiliates (collectively, "***Company***"), by the undersigned, as of the date set forth below.

BACKGROUND:

In conjunction with exploration of a potential business relationship between the undersigned and the Company (the "***Purpose***"), the undersigned has need of, may become aware of, and/or may come into possession of (i) financial information, business plans, information about the Company's business and/or other non-public information and trade secrets that Company considers confidential or proprietary, (ii) information about a customer of Company that is non-public, confidential, or proprietary in nature, and/or that is protected by law or by order of a court, arbitrator, or other such authority, and/or (iii) information and property held by Company pursuant to a contractual or fiduciary relationship. Company is willing to disclose to the undersigned, or permit the disclosure to the undersigned of, such information and property only upon receipt of the assurances contained within this Agreement, and the undersigned is willing to give such assurances.

NOW, THEREFORE, in consideration of the recitals above and other good and valuable consideration, the undersigned hereby agrees as follows:

1. Definition of Confidential Information.

"***Confidential Information***" means any information of any type in any form that (i) is disclosed to or observed or obtained by the undersigned from Company (or from a person the recipient knows or reasonably should assume has an obligation of confidence to Company) in the course of, or by virtue of, the Purpose and (ii) either is designated as confidential or proprietary in writing at the time of such disclosure or within a reasonable time thereafter (or, if disclosure is made orally or by observation, is designated as confidential or proprietary orally by the person disclosing or allowing observation of the information) or is of a nature that the recipient knew or reasonably should have known, under the circumstances, would be regarded by the owner of the information as confidential or proprietary.

For purposes of this Agreement, however, the term "Confidential Information" specifically shall not include any portion of the foregoing (other than information about the health or financial status of any person) that (i) was in the undersigned's possession or knowledge at the time of disclosure and that was not acquired directly or indirectly from Company, (ii) was disclosed to the undersigned by a third party not having an obligation of confidence of the information to any person or body of which the undersigned knew or that, under the circumstances, the undersigned reasonably should have assumed to exist, or (iii) is or becomes (other than by the act or omission of the undersigned) a part of the public domain not under seal by a court of competent jurisdiction.

In the event of any ambiguity as to whether information is Confidential Information, the foregoing shall be interpreted strictly and there shall be a rebuttable presumption that such information is Confidential Information.

Without limiting any other provisions of this Agreement or granting by implication any rights with respect to any particular item, and whether or not otherwise meeting the criteria described herein, the following shall be deemed conclusively to be Confidential Information: (i) all information that the recipient knows or reasonably should know is a trade secret pursuant to applicable law; (ii) any notes, compilations, analyses, or other materials created by or on behalf of the undersigned that contain, describe, or refer to information that is Confidential Information of Company; and (iii) to the extent not generally known to the public or to third parties in the relevant industry, (A) all

data, documents, flow charts, logic diagrams, design concepts, technical information, processes, standards, specifications, improvements, inventions, procedures, know-how, formulae, algorithms, source and executable codes, scripts, file layouts, database arrangements, test materials, business concepts and methods, financial information, recipes and preparation instructions for menu items, ingredients, new menu items and the like, sales and marketing information, development plans, business plans, strategies, forecasts, customer lists, customer data, supplier lists, supplier contract and arrangement terms, non-obvious Retailer design, décor, and organization elements, and passwords, entry codes, access sequences, or the like of the Company, (B) all information and property that the recipient knows or reasonably should assume is possessed by Company through a contractual or fiduciary relationship with a third party (including without limitation property possessed or accessible pursuant to a license or other contractual arrangement, information regarding the business of Company's customer or prospective customer, the identity of any third party in a confidential relationship with Company, and information about the health or financial status of any person), and (C) this Agreement (other than the fact of its existence), the identity of Company as a party to this Agreement, and the fact of the parties' Purpose.

Any information otherwise meeting the foregoing definition of "Confidential Information" that was received by the undersigned prior to the date of this Agreement but preliminary to or in contemplation of this Agreement or the Purpose shall be deemed to be Confidential Information.

2. Non-Disclosure of Confidential Information.

Except as otherwise specifically authorized by Company in writing, the undersigned shall keep all Confidential Information disclosed to it strictly confidential and shall not disclose (or permit the disclosure by any of its employees, contractors, or agents of) any Confidential Information except as expressly approved in writing by Company or as otherwise permitted under this Agreement; provided, however, that the undersigned may disclose appropriate portions of Confidential Information to those of its employees, contractors, agents, and professional advisors who have a substantial need to know the specific information in question in connection with the Purpose so long as all such persons (i) have been instructed that such Confidential Information is subject to the obligation of confidence set forth by this Agreement and (ii) are bound either by contract, employment policies, or fiduciary or professional ethical obligation to maintain such information in confidence. The foregoing notwithstanding, in the event the undersigned becomes legally compelled to disclose any Confidential Information, the undersigned shall provide Company with prompt notice thereof so that Company may seek a protective order or other appropriate remedy and/or waive compliance with the provisions of this Agreement. If such protective order or other remedy is not obtained, or if Company waives compliance with the provisions of this Agreement, the undersigned agrees to furnish only the portion of the Confidential Information that it is legally required to disclose, as advised by written opinion of counsel. The undersigned also shall exercise its best efforts to obtain reasonable, reliable assurance that confidential treatment as provided in this Agreement will be accorded to the Confidential Information so disclosed.

3. Non-Use of Confidential Information.

The undersigned shall not, in any manner or at any time, use or authorize the use of any Confidential Information except as is necessary to effectuate the purposes of the Purpose.

4. Security of Confidential Information.

In addition to any other restrictions or obligations imposed at law, the undersigned will maintain all Confidential Information under secure conditions, using reasonable security measures and in any event not less than the same security procedures used by the undersigned for the protection of its own Confidential Information of a similar kind.

5. Copying of Confidential Information.

Except as otherwise specifically authorized by Company in writing, the undersigned shall not copy or otherwise reproduce any part of any Confidential Information, nor attempt to do so, other than as is necessary to effectuate the purposes of the Purpose. Any embodiments of Confidential Information that may be generated by the undersigned, either pursuant to or in violation of this Agreement, will be deemed the Confidential Information of Company.

6. Proprietary Legends.

Except as otherwise specifically authorized by Company in writing, the undersigned shall not remove, obscure, or deface on or from any embodiment of any Confidential Information any proprietary legend relating to Company's rights.

7. Compliance with Export Restrictions.

The undersigned shall comply with all applicable laws, regulations, and restrictions relating to the use, handling, disclosure, export, and transfer of the Confidential Information. The undersigned warrants that no technical data furnished to it by Company will be exported from the United States, including without limitation disclosing technical data to a foreign firm, foreign government, or foreign national not lawfully admitted to the United States as a permanent resident, without first (i) obtaining the express written consent of Company in its sole discretion and (ii) complying with all applicable requirements of the International Traffic in Arms Regulations and the Export Administration Act, including without limitation the requirement for obtaining any export license or other approval, if applicable. The undersigned shall not submit any request for authority to export any such technical data without the express written consent of Company in its sole discretion.

8. Term.

The obligations of the undersigned pursuant to this Agreement shall continue until three years following the last date that Confidential Information is disclosed to or observed or obtained by the undersigned pursuant to this Agreement; provided, however, that the obligations of the undersigned pursuant to this Agreement with respect to Confidential Information that the recipient knows or reasonably should know is a trade secret pursuant to applicable law shall continue for as long as such information remains a trade secret; and provided, further, that the obligations of the undersigned pursuant to Section 2 of this Agreement shall continue indefinitely.

9. Acknowledgment of Rights.

The undersigned acknowledges that, as between Company and the undersigned, all Confidential Information shall be and remain exclusively the property of Company. Nothing contained in this Agreement shall be construed as granting to or conferring upon the undersigned any right, by license or otherwise, expressly or by implication, in respect of any Confidential Information or any applications thereof.

10. No Warranties.

The undersigned acknowledges that Company makes no representation or warranty as to the Confidential Information disclosed hereunder, including without limitation any representation or warranty as to accuracy, completeness, or relevance, and any implied such representations and warranties are hereby disclaimed. Company shall have no liability to the undersigned for any use of Confidential Information by the undersigned.

11. Return or Destruction of Confidential Information.

At any time or times as may be requested by Company, and in any case within 10 days following the end of the Purpose, the undersigned shall return or permanently and securely destroy all copies and other physical embodiments of the Confidential Information in its possession or under its control and permanently and securely delete any electronic embodiments of the Confidential Information from its computers and storage devices and media. Upon request of Company, the undersigned shall deliver a certificate of an officer of the undersigned that all such Confidential Information has been returned or destroyed.

12. Injunctive Relief.

The undersigned acknowledges that the Confidential Information has been and is developed and obtained by Company with considerable effort and expense or subject to legal obligations regarding its confidentiality, that the Confidential Information is unique, secret, and valuable to Company, and that any unauthorized use of Confidential Information by the undersigned, or any disclosure of the same to any third party other than as permitted under this Agreement, would be wrongful, may violate law, and would cause irreparable injury to Company. The undersigned further acknowledges that any breach of this Agreement would cause irreparable harm to Company for which an award of money damages alone would not be an adequate remedy, and the undersigned therefore agrees that Company shall be entitled to specific performance and immediate preliminary and permanent injunctive relief without bond, without the need of proof of actual damages, and without prejudice to any other rights or remedies to which Company may be entitled as a result of a breach of this Agreement. Company shall be entitled to reasonable attorney's fees and costs incurred by it in enforcing its rights under this Agreement. Nothing in this Agreement is intended to or shall be interpreted as diminishing or otherwise limiting Company's rights under applicable law to protect its Confidential Information.

13. No Partnership; No Commitment; No Exclusivity.

Except as expressly set forth in a separate written agreement between the undersigned and Company, nothing contained in this Agreement or in any discussions undertaken or disclosures made pursuant hereto shall (i) create any partnership or joint venture as between the undersigned and Company; (ii) be deemed a commitment by the undersigned or Company to engage in any business relationship, contract, or future dealing with of for the benefit of the other, or (iii) limit the right of the undersigned or Company to conduct discussions or engage in any undertaking, whether similar to or different from the Purpose, so long as such discussions or undertaking do not violate this Agreement.

14. Other Provisions.

This Agreement shall be governed by and construed in accordance with the laws of the State of Texas (other than its conflicts of law provisions) and venue shall be exclusive in the federal or state courts sitting in Dallas County, Texas. If any provision of this Agreement is deemed invalid or unenforceable, such provision shall be deemed limited by construction in scope and effect to the minimum extent necessary to render the same valid and enforceable. This Agreement, including any exhibits referred to in this Agreement, all of which form a part hereof, contains the entire understanding of the undersigned and Company with respect to its subject matter. This Agreement may be amended only by a written instrument duly executed by the undersigned and Company. No failure or delay in the exercise of any power, right, or privilege hereunder shall operate as a waiver thereof, nor shall any single or partial exercise of any such power, right, or privilege preclude the further exercise thereof or of any other right, power, or privilege. All rights and remedies existing under this Agreement are cumulative to, and not exclusive of, any rights or remedies otherwise available.

[SIGNATURES ON FOLLOWING PAGE]

IN WITNESS WHEREOF, the parties have executed and delivered this Addendum on the dates noted below, to be effective as of the Effective Date.

FRANCHISOR:	**_____**
BUFF CITY SOAP FRANCHISING, LLC	**[_____]**
By:_____	By:_____
Printed Name:_____	Printed Name:_____
Title:_____	Title: _____

EXHIBIT E
DISCLOSURE DOCUMENT AND FRANCHISE AGREEMENT
ADDENDA REQUIRED BY CERTAIN STATES

SPECIFIC STATE ADDENDUM
STATE ADDENDUM TO FRANCHISE DISCLOSURE DOCUMENT

The following are additional disclosures for our Multistate Franchise Disclosure Document. Various state franchise laws require us to make these additional disclosures. These additional disclosures will not apply to you unless you meet the jurisdictional requirements of the applicable state franchise registration and disclosure law independently without reference to these additional disclosures. These disclosures supplement our Disclosure Document and supersede information contained in the Disclosure Document:

FOR THE STATE OF CALIFORNIA

The registration of this franchise offering by the California Department of Financial Protection and Innovation does not constitute approval, recommendation, or endorsement by the commissioner.

The Department has determined that we, the franchisor, have not demonstrated we are adequately capitalized and/or that we must rely on franchise fees to fund our operations. The Commissioner has imposed a fee deferral condition, which requires that we defer the collection of all initial fees from California franchisees until we have completed all of our pre-opening obligations and you are open for business. For California franchisees who sign a development agreement, the payment of the development and initial fees attributable to a specific unit in your development schedule is deferred until that unit is open.

The California Franchise Investment Law requires a copy of all proposed agreements relating to the sale of the franchise be delivered together with the franchise disclosure document at least 14 DAYS PRIOR TO EXECUTION OF AGREEMENT.

The franchisor, any person or franchise broker in Item 2 of the FDD is not subject to any currently effective order of any national securities association or national securities exchange, as defined in the Securities Exchange Act of 1934, 15 U.S.C.A. 78a et seq., suspending or expelling such persons from membership in such association or exchange.

OUR WEBSITE, https://buffcitysoap.com/, HAS NOT BEEN REVIEWED OR APPROVED BY THE CALIFORNIA DEPARTMENT OF FINANCIAL PROTECTION AND INNOVATION. ANY COMPLAINTS CONCERNING THE CONTENT OF THIS WEBSITE MAY BE DIRECTED TO THE CALIFORNIA DEPARTMENT OF FINANCIAL PROTECTION AND INNOVATION at www.dfpi.ca.gov.

Any condition, stipulation or provision purporting to bind any person acquiring any franchise to waive compliance with any provision of this law or any rule or order hereunder is void.

a. California Business and Professions Code 20000 through 20043 provide rights to the franchisee concerning transfer, termination or non-renewal of a franchise. If the franchise agreement contains a provision that is inconsistent with the law, the law will control. (Note: This is required to be disclosed in all filings.)

b. The franchise agreement provides for termination upon bankruptcy. This provision may not be enforceable under federal bankruptcy law. (11 U.S.C.A. Sec. 101 et seq.).

c. The franchise agreement contains a covenant not to compete, which extends beyond the termination of the franchise. This provision may not be enforceable under California law.

d. The franchise agreement contains a liquidated damages clause. Under California Civil Code Section 1671, certain liquidated damages clauses are unenforceable.

e. The franchise agreement requires binding arbitration. The arbitration will occur at Dallas, Texas with the costs being borne by franchisee. Prospective franchisees are encouraged to consult private legal counsel to determine the applicability of California and federal laws (such as Business and Professions Code Section 20040.5, Code of Civil Procedure Section 1281, and the Federal Arbitration Act) to any provisions of a franchise agreement restricting venue to a forum outside the State of California.

f. The franchise agreement requires application of the laws of Dallas, Texas. This provision may not be enforceable under California law.

g. Section 31125 of the California Corporations Code requires us to give you a disclosure document, in a form containing the information that the commissioner may by rule or order require, before a solicitation of a proposed material modification of an existing franchise.

h. You must sign a general release of claims if you renew or transfer your franchise. California Corporations Code Section 31512 voids a waiver of your rights under the Franchise Investment Law (California Corporations Code Sections 31000 Through 31516). Business and Professions Code Section 20010 Voids a waiver of your rights under the Franchise Relations Act (Business and Professions Code Sections 20000 through 20043).

i. No statement, questionnaire or acknowledgement signed or agreed to by a franchisee in connection with the commencement of the franchise relationship shall have the effect of: (i) waiving any claims under any applicable state franchise law, including fraud in the inducement, or (ii) disclaiming reliance on behalf of the Franchisor. This provision supersedes any other term of any document executed in connection with the franchise.

Any provision of a franchise agreement, franchise disclosure document, acknowledgement, questionnaire, or other writing, including any exhibit thereto, Any provision of a franchise agreement, franchise disclosure document, disclaiming or denying any of the following shall be deemed contrary to public policy and shall be void and unenforceable:

(a) Representations made by the franchisor or its personnel or agents to a prospective franchisee.
(b) Reliance by a franchisee on any representations made by the franchisor or its personnel or agents.
(c) Reliance by a franchisee on the franchise disclosure document, including any exhibit thereto.
(d) Violations of any provision of this division.

FOR THE STATE OF CONNECTICUT

1. Item 3 is amended to read as follows:

Neither the Franchisor nor any person identified in Items 1 or 2 above has any administrative, criminal or material civil action (or a significant number of civil actions irrespective of materiality) pending against him alleging a violation of any franchise law, fraud, embezzlement, fraudulent conversion, restraint of trade, unfair or deceptive practices, business opportunity law, securities law, misappropriation of property or comparable allegations.

Neither the Franchisor nor any other person identified in Items 1 or 2 above has during the ten (10) year period immediately preceding the date of this Disclosure Document, been convicted of a felony or pleaded nolo contendere to a felony charge or been held liable in any civil action by final judgment, or been the subject of any material complaint or other legal proceeding where a felony, civil action, complaint or other legal proceeding involved violation of any franchise law, fraud, embezzlement, fraudulent conversion, restraint of trade, unfair or deceptive practices, business opportunity law, securities law, misappropriation of property or comparable allegations or which was brought by a present or former purchaser-investor or which involves or involved the business opportunity relationship.

Neither the Franchisor nor any person identified in Items 1 or 2 above is subject to any currently effective injunctive or restrictive order or decree relating to the franchise, or under any federal, state or Canadian franchise, securities, business opportunity, antitrust, trade regulation or trade practice law as a result of concluded or pending action or proceeding brought by a public agency, or is a party to a proceeding currently pending in which an order is sought, relating to or affecting business opportunity activities or the seller-purchaser-investor relationship, or involving fraud, including but not limited to, a violation of any business opportunity law, franchise law, securities law or unfair or deceptive practices law, embezzlement, fraudulent conversion, misappropriation of property or restraint of trade.

Neither Company nor any person identified in Item 2 above is subject to any currently effective order of any national securities association or national securities exchange (as defined in the Securities & Exchange Act of 1934) suspending or expelling these persons from membership in the association or exchange.

No statement, questionnaire or acknowledgement signed or agreed to by a franchisee in connection with the commencement of the franchise relationship shall have the effect of: (i) waiving any claims under any applicable state franchise law, including fraud in the inducement, or (ii) disclaiming reliance on behalf of the Franchisor. This provision supersedes any other term of any document executed in connection with the franchise.

FOR THE STATE OF HAWAII

With regard to Item 5 and Item 7 in the FDD, Hawaii has required we defer initial fees. The deferred receipt of the initial fees shall include all fees paid to the franchisor or related parties until the franchisor has completed all of their pre-opening obligations and the franchisee is open for business.

The deferred receipt of initial fees shall also include any Initial Franchise Fee associated with Area Development Agreement fees. As each franchise is opened for business, the franchisor may collect the (pro-rated) Initial Franchise Fee for the facility opened. The franchisor shall not collect the Initial Franchise Fee for any franchise in Hawaii that has not opened for business.

No statement, questionnaire or acknowledgement signed or agreed to by a franchisee in connection with the commencement of the franchise relationship shall have the effect of: (i) waiving any claims under any applicable state franchise law, including fraud in the inducement, or (ii) disclaiming reliance on behalf of the

Franchisor. This provision supersedes any other term of any document executed in connection with the franchise.

THESE FRANCHISES WILL BE/HAVE BEEN FILED UNDER THE FRANCHISE INVESTMENT LAW OF THE STATE OF HAWAII. FILING DOES NOT CONSTITUTE APPROVAL, RECOMMENDATION OR ENDORSEMENT BY THE DIRECTOR OF REGULATORY AGENCIES OR A FINDING BY THE DIRECTOR OF REGULATORY AGENCIES THAT THE INFORMATION PROVIDED HEREIN IS TRUE, COMPLETE AND NOT MISLEADING.

THE FRANCHISE INVESTMENT LAW MAKES IT UNLAWFUL TO OFFER OR SELL ANY FRANCHISE IN THIS STATE WITHOUT FIRST PROVIDING TO THE PROSPECTIVE FRANCHISEE, OR SUBFRANCHISOR, AT LEAST SEVEN DAYS PRIOR TO THE EXECUTION BY THE PROSPECTIVE FRANCHISEE OF ANY BINDING FRANCHISE OR OTHER AGREEMENT, OR AT LEAST SEVEN DAYS PRIOR TO THE PAYMENT OF ANY CONSIDERATION BY THE FRANCHISEE, OR SUBFRANCHISOR, WHICHEVER OCCURS FIRST, A COPY OF THE OFFERING CIRCULAR, TOGETHER WITH A COPY OF ALL PROPOSED AGREEMENTS RELATING TO THE SALE OF THE FRANCHISE.

THIS OFFERING CIRCULAR CONTAINS A SUMMARY ONLY OF CERTAIN MATERIAL PROVISIONS OF THE FRANCHISE AGREEMENT. THE CONTRACT OR AGREEMENT SHOULD BE REFERRED TO FOR A STATEMENT OF ALL RIGHTS, CONDITIONS, RESTRICTIONS AND OBLIGATIONS OF BOTH THE FRANCHISOR AND THE FRANCHISEE.

FOR THE STATE OF ILLINOIS

Illinois law governs the agreements between the parties to this franchise. Section 4 of the Illinois Franchise Disclosure Act provides that any provision in a franchise agreement that designates jurisdiction or venue outside the State of Illinois is void. However, a franchise agreement may provide for arbitration outside of Illinois.

Item 5 is amended to state that payment of Initial Franchise/Development Fees will be deferred until Franchisor has met its initial obligations to franchisee, and franchisee has commenced doing business. This financial assurance requirements was imposed by the Office of the Illinois Attorney General due to Franchisor's financial condition.

Section 41 of the Illinois Franchise Disclosure Act provides that any condition, stipulation, or provision purporting to bind any person acquiring any franchise to waive compliance with the Illinois Franchise Disclosure Act or any other law of Illinois is void.

Your rights upon termination and non-renewal of a franchise agreement are set forth in sections 19 and 20 of the Illinois Franchise Disclosure Act.

No statement, questionnaire or acknowledgement signed or agreed to by a franchisee in connection with the commencement of the franchise relationship shall have the effect of: (i) waiving any claims under any applicable state franchise law, including fraud in the inducement, or (ii) disclaiming reliance on behalf of the Franchisor. This provision supersedes any other term of any document executed in connection with the franchise.

FOR THE STATE OF INDIANA

1. Item 8 of the Disclosure Document is amended to add the following:

   Under Indiana Code Section 23-2-2.7-1(4), the franchisor will not obtain money, goods, services, or any other benefit from any other person with whom the franchisee does business, on account of, or in relation to, the transaction between the franchisee and the other person, other than for compensation for services rendered by the franchisor, unless the benefit is promptly accounted for, and transmitted by the franchisee.

2. Items 6 and 9 of the Disclosure Document are amended to add the following:
   The franchisee will not be required to indemnify franchisor for any liability imposed upon franchisor as a result of franchisee's reliance upon or use of procedures or products that were required by franchisor, if the procedures or products were utilized by franchisee in the manner required by franchisor.

3. Item 17 of the Disclosure Document is amended to add the following:
   Indiana Code 23-2-2.7-1(7) makes unlawful unilateral termination of a franchise unless there is a material violation of the Franchise Agreement and termination is not in bad faith.

   Indiana Code 23-2-2.7-1(5) prohibits a prospective general release of claims subject to the Indiana Deceptive Franchise Practices Law.

   Item 17(r) is amended subject to Indiana Code 23-2-2.7-1(9) to provide that the post-term non-competition covenant shall have a geographical limitation of the territory granted to Franchisee.

   Item 17(v) is amended to provide that Franchisees will be permitted to commence litigation in Indiana for any cause of action under Indiana Law.

   Item 17(w) is amended to provide that in the event of a conflict of law, Indiana Law governs any cause of action that arises under the Indiana Disclosure Law or the Indiana Deceptive Franchise Practices Act.

   No statement, questionnaire or acknowledgement signed or agreed to by a franchisee in connection with the commencement of the franchise relationship shall have the effect of: (i) waiving any claims under any applicable state franchise law, including fraud in the inducement, or (ii) disclaiming reliance on behalf of the Franchisor. This provision supersedes any other term of any document executed in connection with the franchise.

FOR THE STATE OF MARYLAND

As to franchises governed by the Maryland Franchise Registration and Disclosure Law, if any of the terms of the Disclosure Document are inconsistent with the terms below, the terms below control.

1. Item 5 is amended to provide as follows: "Payment of Initial Franchise/Development Fees will be deferred until Franchisor has met its initial obligations to franchisee, and franchisee has commenced doing business. This financial assurance requirement was imposed by the Maryland Office of the Attorney General Securities Division due to Franchisor's financial condition."

2. Item 17 is modified to provide as follows: "This franchise agreement provides that disputes are resolved through arbitration. A Maryland franchise regulation states that it is an unfair or deceptive practice to require a franchisee to waive its right to file a lawsuit in Maryland claiming a violation of the Maryland Franchise Law. In light of the Federal Arbitration Act, there is some dispute as to whether this forum selection requirement is legally enforceable."

3. Item 17(b) is modified to also provide, "The general release required as a condition of renewal, sale, and/or assignment/transfer shall not apply to any liability under the Maryland Franchise Registration and Disclosure Law."

4. Item 17(h) is modified to also provide, "The provision in the Franchise Agreement that provides that we may terminate the agreement upon your bankruptcy may not be enforceable under federal bankruptcy law (11 U.S.C. Section 101 et seq.)."

5. Item 17(u) is modified to also provide, "A franchisee may bring a lawsuit in Maryland for claims arising under the Maryland Franchise Registration and Disclosure Law."

6. Item 17(v) is modified to also provide, "Any claims arising under the Maryland Franchise Registration and Disclosure Law must be brought within 3 years after the grant of the franchise."

7. All representations (including the Franchisee Disclosure Questionnaire) requiring prospective franchisees to assent to a release, estoppel or waiver or liability are not intended to, nor shall they act as a release, estoppel or waiver of liability incurred under the Maryland Franchise Registration and Disclosure Law.

8. No statement, questionnaire, or acknowledgment signed or agreed to by a franchisee in connection with the commencement of the franchise relationship shall have the effect of (i) waiving any claims under any applicable state franchise law, including fraud in the inducement, or (ii) disclaiming reliance on any statement made by any franchisor, franchise seller, or other person acting on behalf of the franchisor. This provision supersedes any other term of any document executed in connection with the franchise.

FOR THE STATE OF MINNESOTA

Minnesota Statute 80C.21 [revisor.leg.state.mn.us] and Minnesota Rule 2860.4400(J)prohibit the franchiser from requiring litigation to be conducted outside Minnesota, requiring waiver of a jury trial, or requiring the franchisee to consent to liquidated damages, termination penalties or judgment notes. In addition, nothing in the Franchise Disclosure Document or agreement(s) can abrogate or reduce (1) any of the franchisee's rights as provided for in Minnesota Statute 80C [revisor.leg.state.mn.us] or (2) franchisee's rights to any procedure, forum, or remedies provided for by the laws of the jurisdiction.

With respect to franchises governed by Minnesota law, the franchiser will comply with Minnesota Statute 80C.14 Subd. 3-5, which require (except in certain specified cases) that a franchisee be given 90 days' notice of termination (with 60 days to cure) and 180 days' notice for non-renewal of the franchise agreement and that consent to the transfer of the franchise will not be unreasonably withheld.

Minnesota considers it unfair to not protect the franchisee's right to use the trademarks. Refer to Minnesota Statute 80C.12 Subd. 1(G) [revisor.mn.gov]. The franchiser will protect the franchisee's rights to use the trademarks, service marks, trade names, logotypes, or other commercial symbols or indemnify the franchisee from any loss, costs, or expenses arising out ofany claim, suit, or demand regarding the use of the name.

Minnesota Rules 2860.4400(D) prohibits a franchisor from requiring a franchisee to assent to a general release. The franchisee cannot consent to the franchisor obtaining injunctive relief. The franchisor may seek injunctive relief. See Minnesota Rule 2860.4400(J) also, a court will determine if a bond is required.

The Limitations of Claims section must comply with Minnesota Statute 80C.17 Subd. 5.

Minnesota Rule 2860.4400(K) prohibits a franchisor from requiring a security deposit except for the purpose of securing against damage to property, equipment, inventory, or leaseholds.

NSF checks are governed by Minnesota Statute 604.113, which puts a cap of $30 on service charges.

No statement, questionnaire, or acknowledgement signed or agreed to by a franchisee in connection with the commencement of the franchise relationship shall have the effect of (i) waiving any claims under any applicable state franchise law, including, fraud in the inducement, or (ii) disclaiming reliance on any statement made by alny franchisor, franchise seller, or other person acting on behalf of the franchisor. This provision supersedes any other term of any document executed with the franchise.

Per MN Stat. 2860.3300, the following statement must be included in boldface type on the MN addendum:

THESE FRANCHISES HAVE BEEN REGISTERED UNDER THE MINNESOTA FRANCHISE ACT. REGISTRATIONDOES NOT CONSTITUTE APPROVAL, RECOMMENDATION OR ENDORSEMENT BY THE COMMISSIONER OF COMMERCE OF MINNESOTA OR A FINDING BY THE COMMISSIONER THAT THE INF ORMATION PROVIDED HEREIN IS TRUE, COMPLETE AND NOT MISLEADING.

THE MINNESOTA FRANCHISE ACT MAKES IT UNLAWFUL TO OFFER OR SELL ANY FRANCHISE IN THIS STATE WHICH IS SUBJECT TO REGISTRATION WITHOUT FIRST PROVIDING TO THE PROSPECTIVE FRANCHISEE, AT LEAST 7 DAYS PRIOR TO THE EXECUTION BY THE PROSPECTIVE FRANCHISEE OF ANY BINDING FRANCHISE OR OTHER AGREEMENT, OR AT LEAST 7 DAYS PRIOR TO THE PAYMENT OF ANY CONSIDERATION, BY THE FRANCHISEE, WHICHEVER OCCURS FIRST, A COPY OF THIS PUBLIC OFFERING STATEMENT, TOGETHER WITH A COPY OF ALL PROPOSED AGREEMENTS RELATING TO THE FRANCHISE. THIS PUBLIC OFFERING STATEMENT CONTAINS A SUMMARY ONLY OF CERTAIN MATERIAL PROVISIONS OF THE FRANCHISE AGREEMENT. THE CONTRACT OR AGREEMENT SHOULD BE REFERRED TO FOR AN UNDERSTANDING OF ALL RIGHTS AND OBLIGATIONS OF BOTH THE FRANCHISOR AND THE FRANCHISEE.

FOR THE STATE OF NEW YORK

1. The following information is added to the cover page of the Franchise Disclosure Document:

INFORMATION COMPARING FRANCHISORS IS AVAILABLE. CALL THE STATE ADMINISTRATORS LISTED IN EXHIBIT A OR YOUR PUBLIC LIBRARY FOR SERVICES OR INFORMATION. REGISTRATION OF THIS FRANCHISE BY NEW YORK STATE DOES NOT MEAN THAT NEW YORK STATE RECOMMENDS IT OR HAS VERIFIED THE INFORMATION IN THIS FRANCHISE DISCLOSURE DOCUMENT. IF YOU LEARN THAT ANYTHING IN THIS FRANCHISE DISCLOSURE DOCUMENT IS UNTRUE, CONTACT THE FEDERAL TRADE COMMISSION AND THE APPROPRIATE STATE OR PROVINCIAL AUTHORITY. THE

FRANCHISOR MAY, IF IT CHOOSES, NEGOTIATE WITH YOU ABOUT ITEMS COVERED IN THE FRANCHISE DISCLOSURE DOCUMENT. HOWEVER, THE FRANCHISOR CANNOT USE THE NEGOTIATING PROCESS TO PREVAIL UPON A PROSPECTIVE FRANCHISEE TO ACCEPT TERMS WHICH ARE LESS FAVORABLE THAN THOSE SET FORTH IN THIS FRANCHISE DISCLOSURE DOCUMENT.

2. The following is to be added at the end of Item 3:

Except as provided above, with regard to the franchisor, its predecessor, a person identified in Item 2, or an affiliate offering franchises under the franchisor's principal trademark:

A. No such party has an administrative, criminal or civil action pending against that person alleging: a felony, a violation of a franchise, antitrust, or securities law, fraud, embezzlement, fraudulent conversion, misappropriation of property, unfair or deceptive practices, or comparable civil or misdemeanor allegations.

B. No such party has pending actions, other than routine litigation incidental to the business, which are significant in the context of the number of franchisees and the size, nature or financial condition of the franchise system or its business operations.

C. No such party has been convicted of a felony or pleaded nolo contendere to a felony charge or, within the 10-year period immediately preceding the application for registration, has been convicted of or pleaded nolo contendere to a misdemeanor charge or has been the subject of a civil action alleging: violation of a franchise, antifraud, or securities law; fraud; embezzlement; fraudulent conversion or misappropriation of property; or unfair or deceptive practices or comparable allegations.

D. No such party is subject to a currently effective injunctive or restrictive order or decree relating to the franchise, or under a Federal, State, or Canadian franchise, securities, antitrust, trade regulation or trade practice law, resulting from a concluded or pending action or proceeding brought by a public agency; or is subject to any currently effective order of any national securities association or national securities exchange, as defined in the Securities and Exchange Act of 1934, suspending or expelling such person from membership in such association or exchange; or is subject to a currently effective injunctive or restrictive order relating to any other business activity as a result of an action brought by a public agency or department, including, without limitation, actions affecting a license as a real estate broker or sales agent.

3. The following is added to the end of the "Summary" sections of Item 17(c), titled **"Requirements for franchisee to renew or extend,"** and Item 17(m), entitled **"Conditions for franchisor approval of transfer"**:

However, to the extent required by applicable law, all rights you enjoy and any causes of action arising in your favor from the provisions of Article 33 of the General Business Law of the State of New York and the regulations issued thereunder shall remain in force; it being the intent of this proviso that the non-waiver provisions of General Business Law Sections 687(4) and 687(5) be satisfied.

4. The following language replaces the "Summary" section of Item 17(d), titled **"Termination by franchisee"**:

You may terminate the agreement on any grounds available by law.

5. The following is added to the end of the "Summary" sections of Item 17(v), titled **"Choice of forum"**, and Item 17(w), titled **"Choice of law"**:

The foregoing choice of law should not be considered a waiver of any right conferred upon the franchisor or upon the franchisee by Article 33 of the General Business Law of the State of New York.

No statement, questionnaire or acknowledgement signed or agreed to by a franchisee in connection with the commencement of the franchise relationship shall have the effect of: (i) waiving any claims under any applicable state franchise law, including fraud in the inducement, or (ii) disclaiming reliance on behalf of the Franchisor. This provision supersedes any other term of any document executed in connection with the franchise.

FOR THE STATE OF NORTH DAKOTA

Item 5 of the Disclosure Document is amended to add the following:

The payment of the Initial Franchise Fee is not due until such time as the franchisor has fulfilled its pre-opening obligations and the franchisee has commenced business pursuant to the franchise agreement.

As to franchises governed by the North Dakota franchise laws, if any of the terms of the Disclosure Document are inconsistent with the terms below, the terms below control.

Restrictive Covenants: To the extent that covenants not to compete apply to periods after the term of the franchise agreement, they are generally unenforceable under North Dakota law.

Applicable Laws: North Dakota law will govern the franchise agreement.

Waiver of Trial by Jury: Any waiver of a trial by jury will not apply to North Dakota Franchises.

Item 17(i) of the Disclosure Document, Section 15 of the Franchise Agreement and Section 5 of the Development Agreement requires the franchisee to consent to termination or liquidated damages. The Commissioner has determined this to be unfair, unjust and inequitable within the intent of Section 51-19-09 of the North Dakota Franchise Investment Law.

Waiver of Exemplary & Punitive Damages: Any waiver of punitive damages will not apply to North Dakota Franchisees.

General Release: Any requirement that the franchisee sign a general release upon renewal of the franchise agreement does not apply to franchise agreements covered under North Dakota law.

Enforcement of Agreement: Any requirement in the Franchise Agreement that requires the franchisee to pay all costs and expenses incurred by the franchisor in enforcing the agreement is void. Instead, the prevailing party in any enforcement action is entitled to recover all costs and expenses including attorney's fees.

No statement, questionnaire or acknowledgement signed or agreed to by a franchisee in connection with the commencement of the franchise relationship shall have the effect of: (i) waiving any claims under any applicable state franchise law, including fraud in the inducement, or (ii) disclaiming reliance on behalf of the Franchisor. This provision supersedes any other term of any document executed in connection with the franchise.

FOR THE STATE OF SOUTH DAKOTA

Item 5 of the Disclosure Document is amended to add the following:

The payment of the Initial Franchise Fees are not due until such time as the franchisor has fulfilled its pre-opening obligations and the franchisee has commenced business pursuant to the franchise agreement.

No statement, questionnaire or acknowledgement signed or agreed to by a franchisee in connection with the commencement of the franchise relationship shall have the effect of: (i) waiving any claims under any applicable state franchise law, including fraud in the inducement, or (ii) disclaiming reliance on behalf of the Franchisor. This provision supersedes any other term of any document executed in connection with the franchise.

FOR THE STATE OF VIRGINIA

In recognition of the restrictions contained in Section 13.1-564 of the Virginia Retail Franchising Act, the Franchise Disclosure Document for Buff City Soap Franchising, LLC for use in the Commonwealth of Virginia shall be amended as follows:

Item 17: Under Section 13.1-564 of the Virginia Retail Franchising Act, it is unlawful for a franchisor to cancel a franchise without reasonable cause or to use undue influence to induce a franchisee to surrender any rights given to him by any provision contained in the franchise.

Under subsection D of § 13.1-559 of the Virginia Retail Franchising Act, for all franchises located in Virginia, the franchise contract or agreement offered or entered into pursuant to terms of this chapter shall be governed by the laws of the Commonwealth of Virginia.

Under subdivision A 4 of § 13.1-563 of the Virginia Retail Franchising Act ("Act"), it is unlawful to offer or enter into a franchise agreement that restricts the right of a franchisee to engage in the business of offering, selling, or distributing goods or services at retail after termination or expiration of the franchise agreement. However, subsection B of § 13.1-563 of the Act provides that if a franchisee sells a franchise at a mutually agreed upon price to a third party or back to the franchisor, such sale may include a term restricting the right of such franchisee to engage in the business of offering, selling, or distributing goods or services at retail for a period of no more than two years after such sale.

These provisions supersede any conflicting provisions in the Disclosure Document.

Item 5 of the Disclosure Document is amended to add the following:

The Virginia State Corporation Commission's Division of Securities and Retail Franchising requires us to defer payment of the initial franchise fee and other initial payments owed by franchisees to the

franchisor until the franchisor has completed its pre-opening obligations under the franchise agreement.

The following statements are added to Item 17.h:

Under Section 13.1-564 of the Virginia Retail Franchising Act, it is unlawful for a franchisor to cancel a franchise agreement without reasonable cause. If any grounds for default or termination stated in the franchise agreement or development agreement, do not constitute "reasonable cause," as that term may be defined in the Virginia Retail Franchising Act or the laws of Virginia, that provision may not be enforceable.

Estimated Initial Investment. The franchisee will be required to make an estimated initial investment of $420,427 to $1,303,424. This amount exceeds the franchisor's member's equity as of January 1, 2023, which is $(10,132,155).

No statement, questionnaire or acknowledgement signed or agreed to by a franchisee in connection with the commencement of the franchise relationship shall have the effect of: (i) waiving any claims under any applicable state franchise law, including fraud in the inducement, or (ii) disclaiming reliance on behalf of the Franchisor. This provision supersedes any other term of any document executed in connection with the franchise.

FOR THE STATE OF WASHINGTON AND ALL RELATED AGREEMENTS

The provisions of this Addendum form an integral part of, are incorporated into, and modify the Franchise Disclosure Document, the franchise agreement, and all related agreements regardless of anything to the contrary contained therein. This Addendum applies if: (a) the offer to sell a franchise is accepted in Washington; (b) the purchaser of the franchise is a resident of Washington; and/or (c) the franchised business that is the subject of the sale is to be located or operated, wholly or partly, in Washington.

1. **Conflict of Laws.** In the event of a conflict of laws, the provisions of the Washington Franchise Investment Protection Act, chapter 19.100 RCW will prevail.

2. **Franchisee Bill of Rights.** RCW 19.100.180 may supersede provisions in the franchise agreement or related agreements concerning your relationship with the franchisor, including in the areas of termination and renewal of your franchise. There may also be court decisions that supersede the franchise agreement or related agreements concerning your relationship with the franchisor. Franchise agreement provisions, including those summarized in Item 17 of the Franchise Disclosure Document, are subject to state law.

3. **Site of Arbitration, Mediation, and/or Litigation.** In any arbitration or mediation involving a franchise purchased in Washington, the arbitration or mediation site will be either in the state of Washington, or in a place mutually agreed upon at the time of the arbitration or mediation, or as determined by the arbitrator or mediator at the time of arbitration or mediation. In addition, if litigation is not precluded by the franchise agreement, a franchisee may bring an action or proceeding arising out of or in connection with the sale of franchises, or a violation of the Washington Franchise Investment Protection Act, in Washington.

4. **General Release.** A release or waiver of rights in the franchise agreement or related agreements purporting to bind the franchisee to waive compliance with any provision under the Washington Franchise Investment Protection Act or any rules or orders thereunder is void except when executed pursuant to a negotiated settlement after the agreement is in effect and where the parties are represented by independent counsel, in

accordance with RCW 19.100.220(2). In addition, any such release or waiver executed in connection with a renewal or transfer of a franchise is likewise void except as provided for in RCW 19.100.220(2).

5. **Statute of Limitations and Waiver of Jury Trial.** Provisions contained in the franchise agreement or related agreements that unreasonably restrict or limit the statute of limitations period for claims under the Washington Franchise Investment Protection Act, or rights or remedies under the Act such as a right to a jury trial, may not be enforceable.

6. **Transfer Fees.** Transfer fees are collectable only to the extent that they reflect the franchisor's reasonable estimated or actual costs in effecting a transfer.

7. **Termination by Franchisee.** The franchisee may terminate the franchise agreement under any grounds permitted under state law.

8. **Certain Buy-Back Provisions.** Provisions in franchise agreements or related agreements that permit the franchisor to repurchase the franchisee's business for any reason during the term of the franchise agreement without the franchisee's consent are unlawful pursuant to RCW 19.100.180(2)(j), unless the franchise is terminated for good cause.

9. **Fair and Reasonable Pricing.** Any provision in the franchise agreement or related agreements that requires the franchisee to purchase or rent any product or service for more than a fair and reasonable price is unlawful under RCW 19.100.180(2)(d).

10. **Waiver of Exemplary & Punitive Damages.** RCW 19.100.190 permits franchisees to seek treble damages under certain circumstances. Accordingly, provisions contained in the franchise agreement or elsewhere requiring franchisees to waive exemplary, punitive, or similar damages are void, except when executed pursuant to a negotiated settlement after the agreement is in effect and where the parties are represented by independent counsel, in accordance with RCW 19.100.220(2).

11. **Franchisor's Business Judgement.** Provisions in the franchise agreement or related agreements stating that the franchisor may exercise its discretion on the basis of its reasonable business judgment may be limited or superseded by RCW 19.100.180(1), which requires the parties to deal with each other in good faith.

12. **Indemnification.** Any provision in the franchise agreement or related agreements requiring the franchisee to indemnify, reimburse, defend, or hold harmless the franchisor or other parties is hereby modified such that the franchisee has no obligation to indemnify, reimburse, defend, or hold harmless the franchisor or any other indemnified party for losses or liabilities to the extent that they are caused by the indemnified party's negligence, willful misconduct, strict liability, or fraud.

13. **Attorneys' Fees.** If the franchise agreement or related agreements require a franchisee to reimburse the franchisor for court costs or expenses, including attorneys' fees, such provision applies only if the franchisor is the prevailing party in any judicial or arbitration proceeding.

14. **Noncompetition Covenants.** Pursuant to RCW 49.62.020, a noncompetition covenant is void and unenforceable against an employee, including an employee of a franchisee, unless the employee's earnings from the party seeking enforcement, when annualized, exceed $100,000 per year (an amount that will be adjusted annually for inflation). In addition, a noncompetition covenant is void and unenforceable against an independent contractor of a franchisee under RCW 49.62.030 unless the independent contractor's earnings from the party seeking enforcement, when annualized, exceed $250,000 per year (an amount that will be

adjusted annually for inflation). As a result, any provision contained in the franchise agreement or elsewhere that conflicts with these limitations is void and unenforceable in Washington.

15. **Nonsolicitation Agreements.** RCW 49.62.060 prohibits a franchisor from restricting, restraining, or prohibiting a franchisee from (i) soliciting or hiring any employee of a franchisee of the same franchisor or (ii) soliciting or hiring any employee of the franchisor. As a result, any such provisions contained in the franchise agreement or elsewhere are void and unenforceable in Washington.

16. **Questionnaires and Acknowledgments.** No statement, questionnaire, or acknowledgment signed or agreed to by a franchisee in connection with the commencement of the franchise relationship shall have the effect of (i) waiving any claims under any applicable state franchise law, including fraud in the inducement, or (ii) disclaiming reliance on any statement made by any franchisor, franchise seller, or other person acting on behalf of the franchisor. This provision supersedes any other term of any document executed in connection with the franchise.

17. **Prohibitions on Communicating with Regulators.** Any provision in the franchise agreement or related agreements that prohibits the franchisee from communicating with or complaining to regulators is inconsistent with the express instructions in the Franchise Disclosure Document and is unlawful under RCW 19.100.180(2)(h).

18. **Advisory Regarding Franchise Brokers.** Under the Washington Franchise Investment Protection Act, a "franchise broker" is defined as a person that engages in the business of the offer or sale of franchises. A franchise broker represents the franchisor and is paid a fee for referring prospects to the franchisor and/or selling the franchise. If a franchisee is working with a franchise broker, franchisees are advised to carefully evaluate any information provided by the franchise broker about a franchise.

19. Item 5 of the Disclosure Document is amended to add the following:

> "Persons who receive financial incentives to refer franchise prospects to Franchisors may be required to register as franchise brokers under the laws of Washington state."
>
> "The payment of all initial franchise fees is not due until such time as the franchisor has fulfilled its pre-opening obligations and the franchisee is open for business pursuant to the franchise agreement. With respect to each business the franchisee opens under the Area Development Agreement, we will prorate all development fees, such that the franchisee will pay us all development fees proportionally after we have satisfied our preopening obligations outlined in the Franchise Agreement with respect to each unit franchise. The Initial Franchise Fee for the first outlet will not be due in full after we have satisfied our preopening obligations outlined in the Franchise Agreement with respect to its first outlet."

20. Section 18(a) of the Franchise Agreement and Section 11(a) of the Area Development Agreement do not apply in the State of Washington.

21. Section 24 of the Franchise Agreement and Section 9(a) of the Area Development Agreement do not apply in the state of Washington.

22. Section 3 Exhibit D to the Franchise Agreement and Section B in Exhibit E of the Area Development Agreement ("the Non-Compete Agreements") do not apply in the state of Washington.

23. Section 15(j) of the Area Development Agreement does not apply in the state of Washington.

24. The following item in the Area Development Agreement does not apply in the state of Washington; the paragraph that contains the following language:

> "As evidenced by your signature below, you hereby acknowledge that you have carefully read this Agreement completely and understand and agree to all of the terms set forth above, and that Developer has provided you with a copy for your records."

25. Item 6, Indemnification, Insurance and Enforcement Costs is amended to state that the Franchisee must be substantiallythe prevailing party to be due attorneys fees.

26. Item 6, Note 11 of the Disclosure Document is hereby deleted in its entirety and replaced with the following:

> "11. Liquidated Damages. If we terminate the Franchise Agreement for any reason other than our default and failure to cure, within 30 days following the effective date of termination, you must pay us liquidated damages in a lump sum equal to the greater of: (1) the product of 24 multiplied by the average monthly Royalty Fees accrued during the 12-month period before the month of termination (or, if the Makery has been open less than 12 months, during the period during which the Makery has been open) or (2) if the Makery terminates prior to opening, a sum of $25,000. If we terminate the Development Agreement, you must pay liquidated damages in an amount equal to the balance of the initial franchise fee for each Makery that you fail to develop in accordance with the development schedule based on the initial franchise fee under the then-current form of Franchise Agreement."

27. Item 8 of the Disclosure Document is hereby amended to add the following:

> "Item 8 does not waive franchisee protections under RCW 19.100.180(2)(d). RCW 19.100.180(2)(d) states it is a violation of the Washington Franchise Investment Protection Act for any party to "sell, rent, or offer to sell to a franchisee any product or service for more than a fair and reasonable price.

RIDER TO THE BUFF CITY SOAP FRANCHISING, LLC
FRANCHISE AGREEMENT
FOR USE IN HAWAII

THIS RIDER is made and entered into on _____, 20____ (the "Effective Date") by and between **BUFF CITY SOAP FRANCHISING, LLC**, a limited liability company formed under the laws of the State of Delaware, with its principal business address at 5294 Beltline Road, Suite 100, Dallas, Texas 75254, ("**we**," "**us**,"' or, "**our"**), and_____ _____, a _____ [**corporation, limited liability company, general partnership, or limited partnership**] formed under the laws of the State of _____, [**or a sole proprietorship**] with its principal business address at _____ _____("**you**" or "**your"**).

HAWAII LAW MODIFICATIONS

Hawaii has required we defer initial fees. The deferred receipt of the initial fees shall include all fees paid to the franchisor or related parties until the franchisor has completed all of their pre-opening obligations and the franchisee is open for business. The franchisor shall not collect the Initial Franchise Fee for any franchise in Hawaii that has not opened for business.

The deferred receipt of initial fees shall also include any Initial Franchise Fee associated with Area Development Agreement fees. As each franchise is opened for business, the franchisor may collect the (pro-rated) Initial Franchise Fee for the facility opened. The franchisor shall not collect the Initial Franchise Fee for any franchise in Hawaii that has not opened for business.

No statement, questionnaire or acknowledgement signed or agreed to by a franchisee in connection with the commencement of the franchise relationship shall have the effect of: (i) waiving any claims under any applicable state franchise law, including fraud in the inducement, or (ii) disclaiming reliance on behalf of the Franchisor. This provision supersedes any other term of any document executed in connection with the franchise.

IN WITNESS WHEREOF, the parties have executed and delivered this Rider on the dates noted below, to be effective as of the Effective Date.

FRANCHISOR:	**FRANCHISEE:**
BUFF CITY SOAP FRANCHISING, LLC	**[_____]**
By:_____	By:_____
Printed Name:_____	Printed Name:_____
Title:_____	Title:_____

ADDENDUM TO THE BUFF CITY SOAP FRANCHISING, LLC
FRANCHISE AGREEMENT
FOR USE IN ILLINOIS

THIS ADDENDUM is made and entered into on _____, 20____ (the "Effective Date") by and between **BUFF CITY SOAP FRANCHISING, LLC**, a limited liability company formed under the laws of the State of Delaware, with its principal business address at 5294 Beltline Road, Suite 100, Dallas, Texas 75254, ("**we**," "**us**,"' or, "**our"**), and_____ _____, a _____ [**corporation, limited liability company, general partnership, or limited partnership**] formed under the laws of the State of _____, [**or a sole proprietorship**] with its principal business address at _____ _____("**you**" or "**your"**).

1. **BACKGROUND.** We and you are parties to that certain Franchise Agreement dated _____, 20____ (the "Franchise Agreement") that has been signed concurrently with the signing of this Addendum. This Addendum is annexed to and forms part of the Franchise Agreement. This Addendum is being signed because (a) any of the offering or sales activity relating to the Franchise Agreement occurred in Illinois and the Buff City Soap Makery that you will operate under the Franchise Agreement will be located in Illinois, and/or (b) you are domiciled in Illinois.

2. Illinois law governs the agreements between the parties to this franchise.

3. Section 4 of the Illinois Franchise Disclosure Act provides that any provision in a franchise agreement that designates jurisdiction or venue outside the State of Illinois is void. However, a franchise agreement may provide for arbitration outside of Illinois.

4. Item 5 is amended to state that payment of Initial Franchise/Development Fees will be deferred until Franchisor has met its initial obligations to franchisee, and franchisee has commenced doing business. This financial assurance requirements was imposed by the Office of the Illinois Attorney General due to Franchisor's financial condition.

5. Section 41 of the Illinois Franchise Disclosure Act provides that any condition, stipulation, or provision purporting to bind any person acquiring any franchise to waive compliance with the Illinois Franchise Disclosure Act or any other law of Illinois is void.

6. Your rights upon termination and non-renewal of a franchise agreement are set forth in sections 19 and 20 of the Illinois Franchise Disclosure Act.

7. No statement, questionnaire or acknowledgement signed or agreed to by a franchisee in connection with the commencement of the franchise relationship shall have the effect of: (i) waiving any claims under any applicable state franchise law, including fraud in the inducement, or (ii) disclaiming reliance on behalf of the Franchisor. This provision supersedes any other term of any document executed in connection with the franchise.

[Signatures on Following Page]

IN WITNESS WHEREOF, the parties have executed and delivered this Addendum on the dates noted below, to be effective as of the Effective Date.

FRANCHISOR:	**FRANCHISEE:**
BUFF CITY SOAP FRANCHISING, LLC	**[_____]**
By:_____	By:_____
Printed Name:_____	Printed Name:_____
Title:_____	Title:_____

ADDENDUM TO THE BUFF CITY SOAP FRANCHISING, LLC
AREA DEVELOPMENT AGREEMENT
FOR USE IN ILLINOIS

THIS ADDENDUM is made and entered into on _____, 20____ (the "**Effective Date"**) by and between **BUFF CITY SOAP FRANCHISING, LLC**, a limited liability company formed under the laws of the State of Delaware, with its principal business address at 5294 Beltline Road, Suite 100, Dallas, Texas 75254, ("**we**," "**us**,"' or "**our"**), and _____, a _____ [**corporation, limited liability company, general partnership, or limited partnership**] formed under the laws of the State of _____, [**or a sole proprietorship**] with its principal business address at _____ ("**you"** or "**your"**).

1. **BACKGROUND.** We and you are parties to that certain Area Development Agreement dated _____, 20____ (the "Area Development Agreement") that has been signed concurrently with the signing of this Addendum. This Addendum is annexed to and forms part of the Development Agreement. This Addendum is being signed because (a) you are domiciled in Illinois, and/or (b) the Buff City Soap Makery that you will operate under the Area Development Agreement and Franchise Agreement will be located in Illinois.

2. Illinois law governs the agreements between the parties to this franchise.

   Item 5 is amended to state that payment of Initial Franchise/Development Fees will be deferred until Franchisor has met its initial obligations to franchisee, and franchisee has commenced doing business. This financial assurance requirements was imposed by the Office of the Illinois Attorney General due to Franchisor's financial condition.

3. Section 4 of the Illinois Franchise Disclosure Act provides that any provision in a franchise agreement that designates jurisdiction or venue outside the State of Illinois is void. However, a franchise agreement may provide for arbitration outside of Illinois.

4. Section 41 of the Illinois Franchise Disclosure Act provides that any condition, stipulation, or provision purporting to bind any person acquiring any franchise to waive compliance with the Illinois Franchise Disclosure Act or any other law of Illinois is void.

5. Your rights upon termination and non-renewal of a franchise agreement are set forth in sections 19 and 20 of the Illinois Franchise Disclosure Act.

6. No statement, questionnaire or acknowledgement signed or agreed to by a franchisee in connection with the commencement of the franchise relationship shall have the effect of: (i) waiving any claims under any applicable state franchise law, including fraud in the inducement, or (ii) disclaiming reliance on behalf of the Franchisor. This provision supersedes any other term of any document executed in connection with the franchise.

[Signatures on Following Page]

IN WITNESS WHEREOF, the parties have executed and delivered this Addendum on the dates noted below, to be effective as of the Effective Date.

FRANCHISOR:	**FRANCHISEE:**
BUFF CITY SOAP FRANCHISING, LLC	**[_____]**
By:_____	By:_____
Printed Name:_____	Printed Name:_____
Title:_____	Title:_____

ADDENDUM TO THE BUFF CITY SOAP FRANCHISING, LLC
FRANCHISE AGREEMENT
FOR USE IN MARYLAND

THIS ADDENDUM is made and entered into on _____, 20____ (the "Effective Date") by and between **BUFF CITY SOAP FRANCHISING, LLC**, a limited liability company formed under the laws of the State of Delaware, with its principal business address at 5294 Beltline Road, Suite 100, Dallas, Texas 75254, ("**we**," "**us**,"' or, "**our"**), and _____, a _____ [**corporation, limited liability company, general partnership, or limited partnership**] formed under the laws of the State of _____, [**or a sole proprietorship**] with its principal business address at _____ ("**you"** or "**your"**).

1. **BACKGROUND.** We and you are parties to that certain Franchise Agreement dated _____, 20____ (the "Franchise Agreement") that has been signed concurrently with the signing of this Addendum. This Addendum is annexed to and forms part of the Franchise Agreement. This Addendum is being signed because (a) the Buff City Soap Makery that you will operate under the Franchise Agreement will be located in Maryland; and/or (b) any of the offering or sales activity relating to the Franchise Agreement occurred in Maryland.

2. **RELEASES.** The following is added to the Franchise Agreement:

As to franchises governed by the Maryland Franchise Registration and Disclosure Law, if any of the terms of the Disclosure Document are inconsistent with the terms below, the terms below control.

All representations requiring prospective franchisees to assent to a release, estoppel or waiver or liability are not intended to, nor shall they act as a release, estoppel or waiver of liability incurred under the Maryland Franchise Registration and Disclosure Law.

Payment of Initial Franchise/Development Fees will be deferred until Franchisor has met its initial obligations to franchisee, and franchisee has commenced doing business. This financial assurance requirement was imposed by the Maryland Office of the Attorney General Securities Division due to Franchisor's financial condition.

No statement, questionnaire, or acknowledgment signed or agreed to by a franchisee in connection with the commencement of the franchise relationship shall have the effect of (i) waiving any claims under any applicable state franchise law, including fraud in the inducement, or (ii) disclaiming reliance on any statement made by any franchisor, franchise seller, or other person acting on behalf of the franchisor. This provision supersedes any other term of any document executed in connection with the franchise.

[Signatures on Following Page]

IN WITNESS WHEREOF, the parties have executed and delivered this Addendum on the dates noted below, to be effective as of the Effective Date.

FRANCHISOR:	**FRANCHISEE:**
BUFF CITY SOAP FRANCHISING, LLC	**[_____]**
By:_____	By:_____
Printed Name:_____	Printed Name:_____
Title:_____	Title:_____

ADDENDUM TO THE BUFF CITY SOAP FRANCHISING, LLC
AREA DEVELOPMENT AGREEMENT
FOR USE IN MARYLAND

THIS ADDENDUM is made and entered into on _____, 20____ (the "Effective Date") by and between **BUFF CITY SOAP FRANCHISING, LLC**, a limited liability company formed under the laws of the State of Delaware, with its principal business address at 5294 Beltline Road, Suite 100, Dallas, Texas 75254, ("**we**," "**us**," or, "**our**"), and _____, a _____ [**corporation, limited liability company, general partnership, or limited partnership**] formed under the laws of the State of _____, [**or a sole proprietorship**] with its principal business address at _____ ("**you**" or "**your**").

1. **BACKGROUND.** We and you are parties to that certain Area Development Agreement dated _____, 20____ (the "Development Agreement") that has been signed concurrently with the signing of this Addendum.

2. **RELEASES.** The following is added to the Development Agreement:

As to franchises governed by the Maryland Franchise Registration and Disclosure Law, if any of the terms of the Disclosure Document are inconsistent with the terms below, the terms below control. All representations requiring prospective franchisees to assent to a release, estoppel or waiver or liability are not intended to, nor shall they act as a release, estoppel or waiver of liability incurred under the Maryland Franchise Registration and Disclosure Law.

Payment of Initial Franchise/Development Fees will be deferred until Franchisor has met its initial obligations to franchisee, and franchisee has commenced doing business. This financial assurance requirement was imposed by the Maryland Office of the Attorney General Securities Division due to Franchisor's financial condition.

No statement, questionnaire, or acknowledgment signed or agreed to by a franchisee in connection with the commencement of the franchise relationship shall have the effect of (i) waiving any claims under any applicable state franchise law, including fraud in the inducement, or (ii) disclaiming reliance on any statement made by any franchisor, franchise seller, or other person acting on behalf of the franchisor. This provision supersedes any other term of any document executed in connection with the franchise.

IN WITNESS WHEREOF, the parties have executed and delivered this Addendum on the dates noted below, to be effective as of the Effective Date.

FRANCHISOR:	**FRANCHISEE:**
BUFF CITY SOAP FRANCHISING, LLC	**[_____]**
By:_____	By:_____
Printed Name:_____	Printed Name:_____
Title:_____	Title:_____

ADDENDUM TO THE BUFF CITY SOAP FRANCHISING, LLC
FRANCHISE AGREEMENT
FOR USE IN MINNESOTA

THIS ADDENDUM is made and entered into on _____, 20____ (the "Effective Date") by and between **BUFF CITY SOAP FRANCHISING, LLC**, a limited liability company formed under the laws of the State of Delaware, with its principal business address at 5294 Beltline Road, Suite 100, Dallas, Texas 75254, ("**we**," "**us**,"' or, "**our"**), and _____, a _____ [**corporation, limited liability company, general partnership, or limited partnership**] formed under the laws of the State of _____, [**or a sole proprietorship**] with its principal business address at _____ ("**you"** or "**your"**).

1. **BACKGROUND.** We and you are parties to that certain Franchise Agreement dated _____, 20____ (the "Franchise Agreement") that has been signed concurrently with the signing of this Addendum. This Addendum is annexed to and forms part of the Franchise Agreement. This Addendum is being signed because (a) the Buff City Soap Makery that you will operate under the Franchise Agreement will be located in Minnesota; and/or (b) any of the offering or sales activity relating to the Franchise Agreement occurred in Minnesota.

2. **RELEASES.** The following is added to the Franchise Agreement:

Any release required as a condition of renewal and/or assignment/transfer will not apply to the extent prohibited by the Minnesota Franchises Law.

3. **RENEWAL AND TERMINATION.** The following is added to the Franchise Agreement:

However, with respect to franchises governed by Minnesota law, we will comply with Minn. Stat. Sec. 8OC.14, Subds. 3, 4 and 5 which require, except in certain specified cases, that you be given 90 days' notice of termination (with 60 days to cure) and 180 days' notice of non-renewal of this Agreement.

4. **GOVERNING LAW.** The Franchise Agreement is amended with the following:

All matters relating to arbitration will be governed by the Federal Arbitration Act (9 U.S.C. §§ 1 et seq.). Except to the extent governed by the Federal Arbitration Act, the United States Trademark Act of 1946 (Lanham Act, 15 U.S.C. Sections 1051 et seq.), or other federal law, this Agreement, the Franchise, and all claims arising from the relationship between us and you will be governed by the laws of the State of Texas, without regard to its conflict of laws rules, except that (1) any Texas law regulating the sale of franchises or governing the relationship of a franchisor and its franchisee will not apply unless its jurisdictional requirements are met independently without reference to this Sub-section and (2) nothing in this Agreement will abrogate or reduce any of your rights under Minnesota Statutes Chapter 80C or your right to any procedure, forum or remedies that the laws of the jurisdiction provide.

5. **CONSENT TO JURISDICTION.** Sub-section 17H. of the Franchise Agreement is deleted and replaced with the following:

Subject to Sub-section 17.F. above and the provisions below, we and you (and your owners) agree that all actions arising under this Agreement or otherwise as a result of the relationship between you and us must be commenced in the state or federal court of general jurisdiction which is closest to where our principal office then is located, and we and you (and each owner) irrevocably consent to the jurisdiction of those courts and waive any objection to either the jurisdiction of or venue in those courts. Nonetheless, we and you (and your owners) agree that any of us may enforce any arbitration orders and awards in the courts of the state or states in which you are domiciled or the CLUB is located. Notwithstanding the foregoing, Minn. Stat. Sec. 8OC.21 and Minn. Rule 2860.4400J prohibit us, except in certain specified cases, from requiring litigation to be conducted outside Minnesota. Nothing in the Agreement shall abrogate or reduce any of your rights under Minnesota Statutes Chapter 80C or your right to any procedure, forum or remedies that the laws of the jurisdiction provide.

6. **WAIVER OF PUNITIVE DAMAGES AND JURY TRIAL.** To the extent required by the Minnesota Franchises Law, any restrictions as to punitive damages or jury trials is deleted.

7. **INJUNCTIVE RELIEF.** The Franchise Agreement is amended with the following:

Nothing in this Agreement bars our right to obtain specific performance of the provisions of this Agreement and injunctive relief against threatened conduct that will cause us, the Marks, and/or the Franchise System loss or damage, under customary equity rules, including applicable rules for obtaining restraining orders and preliminary injunctions (subject to our obligation to arbitrate the underlying claim if required by this Agreement). You agree that we may seek such injunctive relief in addition to such further or other relief as may be available by law or in equity. You agree that your only remedy if an injunction is entered against you will be the dissolution of that injunction, if warranted, upon due hearing (all claims for damages by injunction being expressly waived hereby).

8. **LIMITATIONS OF CLAIMS.** The following is added to the Franchise Agreement:

Minnesota law provides that no action may be commenced under Minn. Stat. Sec. 80C.17 more than 3 years after the cause of action accrues.

9. No statement, questionnaire or acknowledgement signed or agreed to by a franchisee in connection with the commencement of the franchise relationship shall have the effect of: (i) waiving any claims under any applicable state franchise law, including fraud in the inducement, or (ii) disclaiming reliance on behalf of the Franchisor. This provision supersedes any other term of any document executed in connection with the franchise.

IN WITNESS WHEREOF, the parties have executed and delivered this Addendum on the dates noted below, to be effective as of the Effective Date.

FRANCHISOR:	**FRANCHISEE:**
BUFF CITY SOAP FRANCHISING, LLC	**[_____]**
By:_____	By:_____
Printed Name:_____	Printed Name:_____
Title:_____	Title:_____

ADDENDUM TO THE BUFF CITY SOAP FRANCHISING, LLC
AREA DEVELOPMENT AGREEMENT
FOR USE IN MINNESOTA

THIS ADDENDUM is made and entered into on _____, 20____ (the "Effective Date") by and between **BUFF CITY SOAP FRANCHISING, LLC**, a limited liability company formed under the laws of the State of Delaware, with its principal business address at 5294 Beltline Road, Suite 100, Dallas, Texas 75254, ("**we**," "**us**," or, "**our**"), and _____, a _____ [**corporation, limited liability company, general partnership, or limited partnership**] formed under the laws of the State of _____, [**or a sole proprietorship**] with its principal business address at _____ ("**you**" or "**your**").

1. **BACKGROUND.** We and you are parties to that certain Area Development Agreement dated _____, 20____ (the "Development Agreement") that has been signed concurrently with the signing of this Addendum.

2. **RELEASES.** The following is added to the Development Agreement:

Any release required as a condition of renewal and/or assignment/transfer will not apply to the extent prohibited by the Minnesota Franchises Law.

3. **TERMINATION.** The following is added to the Development Agreement:

However, with respect to franchise development rights governed by Minnesota law, we will comply with Minn. Stat. Sec. 8OC.14, Subds. 3, 4 and 5 which require, except in certain specified cases, that you be given 90 days' notice of termination (with 60 days to cure).

4. **GOVERNING LAW.** The Franchise Agreement is amended with the following:

All matters relating to arbitration will be governed by the Federal Arbitration Act (9 U.S.C. §§ 1 et seq.). Except to the extent governed by the Federal Arbitration Act, the United States Trademark Act of 1946 (Lanham Act, 15 U.S.C. Sections 1051 et seq.), or other federal law, this Agreement, the Franchise, and all claims arising from the relationship between us and you will be governed by the laws of the State of Texas, without regard to its conflict of laws rules, except that (1) any Texas law regulating the sale of franchises or governing the relationship of a franchisor and its franchisee will not apply unless its jurisdictional requirements are met independently without reference to this Sub-section and (2) nothing in this Agreement will abrogate or reduce any of your rights under Minnesota Statutes Chapter 80C or your right to any procedure, forum or remedies that the laws of the jurisdiction provide.

5. **CONSENT TO JURISDICTION.** Section 15 of the Development Agreement is deleted and replaced with the following:

We and you (and your owners) agree that all actions arising under this Agreement or otherwise as a result of the relationship between you and us must be commenced in the state or federal court of general jurisdiction which is closest to where our principal office then is located, and we and you (and each

owner) irrevocably consent to the jurisdiction of those courts and waive any objection to either the jurisdiction of or venue in those courts. Nonetheless, we and you (and your owners) agree that any of us may enforce any arbitration orders and awards in the courts of the state or states in which you are domiciled or the CLUB is located. Notwithstanding the foregoing, Minn. Stat. Sec. 8OC.21 and Minn. Rule 2860.4400J prohibit us, except in certain specified cases, from requiring litigation to be conducted outside Minnesota. Nothing in the Agreement shall abrogate or reduce any of your rights under Minnesota Statutes Chapter 80C or your right to any procedure, forum or remedies that the laws of the jurisdiction provide.

6. **WAIVER OF PUNITIVE DAMAGES AND JURY TRIAL.** To the extent required by the Minnesota Franchises Law, any restrictions as to punitive damages or jury trials is deleted.

7. **INJUNCTIVE RELIEF.** The Franchise Agreement is amended with the following:

Nothing in this Agreement bars our right to obtain specific performance of the provisions of this Agreement and injunctive relief against threatened conduct that will cause us, the Marks, and/or the Franchise System loss or damage, under customary equity rules, including applicable rules for obtaining restraining orders and preliminary injunctions (subject to our obligation to arbitrate the underlying claim if required by this Agreement). You agree that we may seek such injunctive relief in addition to such further or other relief as may be available by law or in equity. You agree that your only remedy if an injunction is entered against you will be the dissolution of that injunction, if warranted, upon due hearing (all claims for damages by injunction being expressly waived hereby).

8. **LIMITATIONS OF CLAIMS.** The following is added to the Development Agreement:

Minnesota law provides that no action may be commenced under Minn. Stat. Sec. 80C.17 more than 3 years after the cause of action accrues.

9. No statement, questionnaire or acknowledgement signed or agreed to by a franchisee in connection with the commencement of the franchise relationship shall have the effect of: (i) waiving any claims under any applicable state franchise law, including fraud in the inducement, or (ii) disclaiming reliance on behalf of the Franchisor. This provision supersedes any other term of any document executed in connection with the franchise.

IN WITNESS WHEREOF, the parties have executed and delivered this Addendum on the dates noted below, to be effective as of the Effective Date.

FRANCHISOR:	**FRANCHISEE:**
BUFF CITY SOAP FRANCHISING, LLC	**[_____]**
By:_____	By:_____
Printed Name:_____	Printed Name:_____
Title:_____	Title:_____

ADDENDUM TO THE BUFF CITY SOAP FRANCHISING, LLC
FRANCHISE AGREEMENT
FOR USE IN NORTH DAKOTA

THIS ADDENDUM is made and entered into on _____, 20____ (the "Effective Date") by and between **BUFF CITY SOAP FRANCHISING, LLC**, a limited liability company formed under the laws of the State of Delaware, with its principal business address at 5294 Beltline Road, Suite 100, Dallas, Texas 75254, ("**we**," "**us**,"' or, "**our"**), and _____, a _____ [**corporation, limited liability company, general partnership, or limited partnership**] formed under the laws of the State of _____, [**or a sole proprietorship**] with its principal business address at _____ ("**you**" or "**your**").

1. **BACKGROUND.** We and you are parties to that certain Franchise Agreement dated_____, 20___ (the "Franchise Agreement") that has been signed concurrently with the signing of this Addendum. This Addendum is annexed to and forms part of the Franchise Agreement. This Addendum is being signed because (a) you are a resident of North Dakota and the Buff City Soap Makery that you will operate under the Franchise Agreement will be located or operated in North Dakota; and/or (b) any of the offering or sales activity relating to the Franchise Agreement occurred in North Dakota.

2. **RELEASES.** The following is added to the Franchise Agreement:

Any release required as a condition of renewal and/or assignment/transfer will not apply to the extent prohibited by the North Dakota Franchise Investment Law.

3. **COVENANT NOT TO COMPETE.** The following is added to the Franchise Agreement:

Covenants not to compete such as those mentioned above are generally considered unenforceable in the State of North Dakota; however, we will enforce the covenants to the maximum extent the law allows.

4. **ARBITRATION.** The Franchise Agreement is amended to read as follows:

We and you agree that, except for controversies, disputes, or claims related to or based on improper use of the Marks or Confidential Information, all controversies, disputes, or claims between us and our affiliates, and our and their respective shareholders, officers, directors, agents, and/or employees, and you (and/or your owners, guarantors, affiliates, and/or employees) arising out of or related to:

(1) this Agreement or any other agreement between you and us (or our affiliates);

(2) our relationship with you;
(3) the validity of this Agreement or any other agreement between you and us (or our affiliates); or

(4) any System Standard;

must be submitted for binding arbitration, on demand of either party, to the American Arbitration Association. The arbitration proceedings will be conducted by one arbitrator and, except as this Sub-section otherwise provides, according to the then current commercial arbitration rules of the American Arbitration Association. All proceedings will be conducted at a suitable location chosen by the arbitrator in or within fifteen (15) miles of our then existing principal office; provided, however, that to the extent required by the North Dakota Franchise Investment Law (unless such a requirement is preempted by the Federal Arbitration Act), arbitration shall be held at a site to which we and you mutually agree. All matters relating to arbitration will be governed by the Federal Arbitration Act (9 U.S.C. §§ I, et seq.). Judgment upon the arbitrator's award may be entered in any court of competent jurisdiction.

5. **GOVERNING LAW.** The Franchise Agreement is amended with the following:

All matters relating to arbitration will be governed by the Federal Arbitration Act (9 U.S.C. §§ 1 et seq.). Except to the extent governed by the Federal Arbitration Act, the United States Trademark Act of 1946 (Lanham Act, 15 U.S.C. Sections 1051 et seq.), or other federal law and except as otherwise required by North Dakota law, this Agreement, the Franchise, and all claims arising from the relationship between us and you will be governed by the laws of the State of Texas, without regard to its conflict of laws rules, except that any Texas law regulating the sale of franchises or governing the relationship of a franchisor and its franchisee will not apply unless its jurisdictional requirements are met independently without reference to this Sub-section.

6. **CONSENT TO JURISDICTION.** The Franchise Agreement is amended with the following:

Subject to the above and the provisions below, we and you (and your owners) agree that all actions arising under this Agreement or otherwise as a result of the relationship between you and us must be commenced in the state or federal court of general jurisdiction which is closest to where our principal office then is located, and we and you (and each owner) irrevocably consent to the jurisdiction of those courts and waive any objection to either the jurisdiction of or venue in those courts. Nonetheless, we and you (and your owners) agree that any of us may enforce any arbitration orders and awards in the courts of the state or states in which you are domiciled or the Makery is located. Notwithstanding the foregoing, to the extent required by the North Dakota Franchise Investment Law, and subject to your arbitration obligations, you may bring an action in North Dakota for claims arising under the North Dakota Franchise Investment Law.

7. **WAIVER OF PUNITIVE DAMAGES AND JURY TRIAL.** To the extent required by the North Dakota Franchise Investment Law, any restriction as to punitive damages or jury trials found within the Franchise Agreement is deleted.

8. **LIMITATIONS OF CLAIMS.** The following is added to the Franchise Agreement:

The statutes of limitations under North Dakota law apply with respect to claims arising under the North Dakota Franchise Investment Law.

9. So long as required by North Dakota law, Item 17(i) of the Disclosure Document, Section 21 of the Franchise Agreement and Section 5 of the Development Agreement requires the franchisee to consent to termination or liquidated damages. The Commissioner has determined this to be unfair,

unjust and inequitable within the intent of Section 51-19-09 of the North Dakota Franchise Investment Law.

10. So long as required by North Dakota law, Section 26.H of the Franchise Agreement and section 15.H of the Area Development Agreement stipulates that the franchisee shall pay all costs and expenses incurred by the franchisor in enforcing the agreement. The Commissioner has determined this to be unfair, unjust, and inequitable within the intent of Section 51-19-09 of the North Dakota Franchise Investment Law. The provision shall be changed to read that the prevailing party in any enforcement action is entitled to recover all costs and expenses including attorney's fees.

11. Section 4.1 of the Franchise Agreement is amended to add the following: The payment of the Initial Franchise Fees are not due until such time as the franchisor has fulfilled its pre-opening obligations and the franchisee has commenced business pursuant to the franchise agreement.

12. No statement, questionnaire or acknowledgement signed or agreed to by a franchisee in connection with the commencement of the franchise relationship shall have the effect of: (i) waiving any claims under any applicable state franchise law, including fraud in the inducement, or (ii) disclaiming reliance on behalf of the Franchisor. This provision supersedes any other term of any document executed in connection with the franchise.

IN WITNESS WHEREOF, the parties have executed and delivered this Addendum on the dates noted below, to be effective as of the Effective Date.

FRANCHISOR:	**FRANCHISEE:**
BUFF CITY SOAP FRANCHISING, LLC	**[_____]**
By:_____	By:_____
Printed Name:_____	Printed Name:_____
Title:_____	Title:_____

ADDENDUM TO THE BUFF CITY SOAP FRANCHISING, LLC
AREA DEVELOPMENT AGREEMENT
FOR USE IN NORTH DAKOTA

THIS ADDENDUM is made and entered into on _____, 20____ (the "Effective Date") by and between **BUFF CITY SOAP FRANCHISING, LLC**, a limited liability company formed under the laws of the State of Delaware, with its principal business address at 5294 Beltline Road, Suite 100, Dallas, Texas 75254, ("**we**," "**us**,"' or, "**our"**), and _____, a _____ [**corporation, limited liability company, general partnership, or limited partnership**] formed under the laws of the State of _____, [**or a sole proprietorship**] with its principal business address at _____ ("**you**" or "**your**").

1. **BACKGROUND.** We and you are parties to that certain Area Development Agreement dated_____, 20___ (the "Development Agreement") that has been signed concurrently with the signing of this Addendum. This Addendum is annexed to and forms part of the Development Agreement. This Addendum is being signed because (a) you are a resident of North Dakota and the Buff City Soap Makery that you will operate under the Development Agreement will be located or operated in North Dakota; and/or (b) any of the offering or sales activity relating to the Development Agreement occurred in North Dakota.

2. **RELEASES.** The following is added to the Franchise Agreement:

Any release required as a condition of renewal and/or assignment/transfer will not apply to the extent prohibited by the North Dakota Franchise Investment Law.

3. **COVENANT NOT TO COMPETE.** The following is added to the Development Agreement:

Covenants not to compete such as those mentioned above are generally considered unenforceable in the State of North Dakota; however, we will enforce the covenants to the maximum extent the law allows.

4. **ARBITRATION.** The Development Agreement is amended to read as follows:

We and you agree that, except for controversies, disputes, or claims related to or based on improper use of the Marks or Confidential Information, all controversies, disputes, or claims between us and our affiliates, and our and their respective shareholders, officers, directors, agents, and/or employees, and you (and/or your owners, guarantors, affiliates, and/or employees) arising out of or related to:

(1) this Agreement or any other agreement between you and us (or our affiliates);

(2) our relationship with you;

(3) the validity of this Agreement or any other agreement between you and us (or our affiliates); or

(4) any System Standard;

must be submitted for binding arbitration, on demand of either party, to the American Arbitration Association. The arbitration proceedings will be conducted by one arbitrator and, except as this Sub-section otherwise provides, according to the then current commercial arbitration rules of the American Arbitration Association. All proceedings will be conducted at a suitable location chosen by the arbitrator in or within fifteen (15) miles of our then existing principal office; provided, however, that to the extent required by the North Dakota Franchise Investment Law (unless such a requirement is preempted by the Federal Arbitration Act), arbitration shall be held at a site to which we and you mutually agree. All matters relating to arbitration will be governed by the Federal Arbitration Act (9 U.S.C. §§ I, et seq.). Judgment upon the arbitrator's award may be entered in any court of competent jurisdiction.

5. **GOVERNING LAW.** The Development Agreement is amended with the following:

All matters relating to arbitration will be governed by the Federal Arbitration Act (9 U.S.C. §§ 1 et seq.). Except to the extent governed by the Federal Arbitration Act, the United States Trademark Act of 1946 (Lanham Act, 15 U.S.C. Sections 1051 et seq.), or other federal law and except as otherwise required by North Dakota law, this Agreement, the Franchise, and all claims arising from the relationship between us and you will be governed by the laws of the State of Texas, without regard to its conflict of laws rules, except that any Texas law regulating the sale of franchises or governing the relationship of a franchisor and its franchisee will not apply unless its jurisdictional requirements are met independently without reference to this Sub-section.

6. **CONSENT TO JURISDICTION.** The Development Agreement is amended with the following:

Subject to the above and the provisions below, we and you (and your owners) agree that all actions arising under this Agreement or otherwise as a result of the relationship between you and us must be commenced in the state or federal court of general jurisdiction which is closest to where our principal office then is located, and we and you (and each owner) irrevocably consent to the jurisdiction of those courts and waive any objection to either the jurisdiction of or venue in those courts. Nonetheless, we and you (and your owners) agree that any of us may enforce any arbitration orders and awards in the courts of the state or states in which you are domiciled or the CLUB is located. Notwithstanding the foregoing, to the extent required by the North Dakota Franchise Investment Law, and subject to your arbitration obligations, you may bring an action in North Dakota for claims arising under the North Dakota Franchise Investment Law.

7. **WAIVER OF PUNITIVE DAMAGES AND JURY TRIAL.** To the extent required by the North Dakota Franchise Investment Law, any restriction as to punitive damages or jury trials found within the Franchise Agreement is deleted.

8. **LIMITATIONS OF CLAIMS.** The following is added to the Development Agreement:

The statutes of limitations under North Dakota law apply with respect to claims arising under the North Dakota Franchise Investment Law.

9. So long as required by North Dakota law, Item 17(i) of the Disclosure Document, Section 21 of the Franchise Agreement and Section 5 of the Development Agreement requires the franchisee to consent to termination or liquidated damages. The Commissioner has determined this to be unfair,

unjust and inequitable within the intent of Section 51-19-09 of the North Dakota Franchise Investment Law.

10. So long as required by North Dakota law, Section 26.H of the Franchise Agreement and section 15.H of the Area Development Agreement stipulates that the franchisee shall pay all costs and expenses incurred by the franchisor in enforcing the agreement. The Commissioner has determined this to be unfair, unjust, and inequitable within the intent of Section 51-19-09 of the North Dakota Franchise Investment Law. The provision shall be changed to read that the prevailing party in any enforcement action is entitled to recover all costs and expenses including attorney's fees.

11. Section 4.1 of the Development Agreement is amended to add the following: The payment of the Initial Franchise Fees are not due until such time as the franchisor has fulfilled its pre-opening obligations and the franchisee has commenced business pursuant to the franchise agreement.

12. No statement, questionnaire or acknowledgement signed or agreed to by a franchisee in connection with the commencement of the franchise relationship shall have the effect of: (i) waiving any claims under any applicable state franchise law, including fraud in the inducement, or (ii) disclaiming reliance on behalf of the Franchisor. This provision supersedes any other term of any document executed in connection with the franchise.

IN WITNESS WHEREOF, the parties have executed and delivered this Addendum on the dates noted below, to be effective as of the Effective Date.

FRANCHISOR:	**FRANCHISEE:**
BUFF CITY SOAP FRANCHISING, LLC	**[_____]**
By:_____	By:_____
Printed Name:_____	Printed Name:_____
Title:_____	Title:_____

ADDENDUM TO THE BUFF CITY SOAP FRANCHISING, LLC
FRANCHISE AGREEMENT
FOR USE IN RHODE ISLAND

THIS ADDENDUM is made and entered into on _____, 20____ (the "Effective Date") by and between **BUFF CITY SOAP FRANCHISING, LLC**, a limited liability company formed under the laws of the State of Delaware, with its principal business address at 5294 Beltline Road, Suite 100, Dallas, Texas 75254, ("**we**," "**us**,"' or, "**our"**), and_____ _____, a _____ [**corporation, limited liability company, general partnership, or limited partnership**] formed under the laws of the State of _____, [**or a sole proprietorship**] with its principal business address at _____ _____("**you**" or "**your**").

1. **BACKGROUND.** We and you are parties to that certain Franchise Agreement dated _____, 20___ (the "Franchise Agreement") that has been signed concurrently with the signing of this Addendum. This Addendum is annexed to and forms part of the Franchise Agreement. This Addendum is being signed because (a) you are domiciled in Rhode Island and the Buff City Soap Makery that you will operate under the Franchise Agreement will be located in Rhode Island; and/or (b) any of the offering or sales activity relating to the Franchise Agreement occurred in Rhode Island.

2. **GOVERNING LAW**. The Franchise Agreement is amended with the following:

All matters relating to arbitration will be governed by the Federal Arbitration Act (9 U.S.C. §§ 1 et seq.). Except to the extent governed by the Federal Arbitration Act, the United States Trademark Act of 1946 (Lanham Act, 15 U.S.C. Sections 1051 et seq.), or other federal law, this Agreement, the Franchise, and all claims arising from the relationship between us and you will be governed by the laws of the State of Texas, without regard to its conflict of laws rules, except that (1) any Texas law regulating the sale of franchises or governing the relationship of a franchisor and its franchisee will not apply unless its jurisdictional requirements are met independently without reference to this Sub-section and (2) to the extent required by applicable law, Rhode Island law will apply to claims arising under the Rhode Island Franchise Investment Act.

1. **CONSENT TO JURISDICTION**. The Franchise Agreement is amended as follows:

Subject to the above and the provisions below, we and you (and your owners) agree that all actions arising under this Agreement or otherwise as a result of the relationship between you and us must be commenced in the state or federal court of general jurisdiction which is closest to where our principal office then is located, and we and you (and each owner) irrevocably consent to the jurisdiction of those courts and waive any objection to either the jurisdiction of or venue in those courts. Nonetheless, we and you (and your owners) agree that any of us may enforce any arbitration orders and awards in the courts of the state or states in which you are domiciled or the CLUB is located. Notwithstanding the foregoing, to the extent required by applicable law, you may bring an action in Rhode Island for claims arising under the Rhode Island Franchise Investment Act.

4. No statement, questionnaire or acknowledgement signed or agreed to by a franchisee in connection with the commencement of the franchise relationship shall have the effect of: (i) waiving any claims under any applicable state franchise law, including fraud in the inducement, or (ii) disclaiming reliance

on behalf of the Franchisor. This provision supersedes any other term of any document executed in connection with the franchise.

IN WITNESS WHEREOF, the parties have executed and delivered this Addendum on the dates noted below, to be effective as of the Effective Date.

FRANCHISOR:	**FRANCHISEE:**
BUFF CITY SOAP FRANCHISING, LLC	**[_____]**
By:_____	By:_____
Printed Name:_____	Printed Name:_____
Title:_____	Title:_____

ADDENDUM TO THE BUFF CITY SOAP FRANCHISING, LLC
FRANCHISE AGREEMENT
FOR USE IN SOUTH DAKOTA

THIS ADDENDUM is made and entered into on _____, 20____ (the "Effective Date") by and between **BUFF CITY SOAP FRANCHISING, LLC**, a limited liability company formed under the laws of the State of Delaware, with its principal business address at 5294 Beltline Road, Suite 100, Dallas, Texas 75254, ("**we**," "**us**,"' or, "**our"**), and_____ _____, a _____ [**corporation, limited liability company, general partnership, or limited partnership**] formed under the laws of the State of _____, [**or a sole proprietorship**] with its principal business address at _____ ("**you**" or "**your**").

1. **BACKGROUND.** We and you are parties to that certain Franchise Agreement dated _____, 20___ (the "Franchise Agreement") that has been signed concurrently with the signing of this Addendum. This Addendum is annexed to and forms part of the Franchise Agreement. This Addendum is being signed because (a) you are domiciled in South Dakota and the Buff City Soap Makery that you will operate under the Franchise Agreement will be located in South Dakota; and/or (b) any of the offering or sales activity relating to the Franchise Agreement occurred in South Dakota.

2. Section 3.1 of the Franchise Agreement is amended to add the following:
"The payment of the Initial Franchise Fee is not due to Franchisor until Franchisor has completed all of its pre-opening requirements to Franchisee and Franchisee is operational."

3. No statement, questionnaire or acknowledgement signed or agreed to by a franchisee in connection with the commencement of the franchise relationship shall have the effect of: (i) waiving any claims under any applicable state franchise law, including fraud in the inducement, or (ii) disclaiming reliance on behalf of the Franchisor. This provision supersedes any other term of any document executed in connection with the franchise.

IN WITNESS WHEREOF, the parties have executed and delivered this Addendum on the dates noted below, to be effective as of the Effective Date.

FRANCHISOR:	**FRANCHISEE:**
BUFF CITY SOAP FRANCHISING, LLC	**[_____]**
By:_____	By:_____
Printed Name:_____	Printed Name:_____
Title:_____	Title:_____

ADDENDUM TO THE BUFF CITY SOAP FRANCHISING, LLC
FRANCHISE AGREEMENT
FOR USE IN VIRGINIA

THIS ADDENDUM is made and entered into on _____, 20____ (the "Effective Date") by and between **BUFF CITY SOAP FRANCHISING, LLC**, a limited liability company formed under the laws of the State of Delaware, with its principal business address at 5294 Beltline Road, Suite 100, Dallas, Texas 75254, ("**we**," "**us**,"' or, "**our**"), and _____, a _____ **[corporation, limited liability company, general partnership, or limited partnership]** formed under the laws of the State of _____, **[or a sole proprietorship]** with its principal business address at _____("**you**" or "**your**").

1. **BACKGROUND.** We and you are parties to that certain Franchise Agreement dated _____, 20____ (the "Franchise Agreement") that has been signed concurrently with the signing of this Addendum. This Addendum is annexed to and forms part of the Franchise Agreement. This Addendum is being signed because (a) you are domiciled in Virginia; and/or (b) the Buff City Soap Makery that you will operate under the Franchise Agreement will be located or operated in Virginia; and/or (c) any of the offering or sales activity relating to the Franchise Agreement occurred in Virginia.

1. Under Section 13.1-564 of the Virginia Retail Franchising Act, it is unlawful for a franchisor to cancel a franchise without reasonable cause or to use undue influence to induce a franchisee to surrender any rights given to him by any provision contained in the franchise.

Under subsection D of § 13.1-559 of the Virginia Retail Franchising Act, for all franchises located in Virginia, the franchise contract or agreement offered or entered into pursuant to terms of this chapter shall be governed by the laws of the Commonwealth of Virginia.

Under subdivision A 4 of § 13.1-563 of the Virginia Retail Franchising Act ("Act"), it is unlawful to offer or enter into a franchise agreement that restricts the right of a franchisee to engage in the business of offering, selling, or distributing goods or services at retail after termination or expiration of the franchise agreement. However, subsection B of § 13.1-563 of the Act provides that if a franchisee sells a franchise at a mutually agreed upon price to a third party or back to the franchisor, such sale may include a term restricting the right of such franchisee to engage in the business of offering, selling, or distributing goods or services at retail for a period of no more than two years after such sale.

These provisions supersede any conflicting provisions in the Disclosure Document

2. Section 3.1 of the Franchise Agreement is amended to add the following:

The Virginia State Corporation Commission's Division of Securities and Retail Franchising requires us to defer payment of the initial franchise fee and other initial payments owed by franchisees to the franchisor until the franchisor has completed its pre-opening obligations under the franchise agreement.

2. Any capitalized terms that are not defined in this Addendum shall have the meaning given them in the Franchise Agreement.

3. No statement, questionnaire or acknowledgement signed or agreed to by a franchisee in connection with the commencement of the franchise relationship shall have the effect of: (i) waiving any claims under any applicable state franchise law, including fraud in the inducement, or (ii) disclaiming reliance on behalf of the Franchisor. This provision supersedes any other term of any document executed in connection with the franchise.

4. Except as expressly modified by this Addendum, the Franchise Agreement remains unmodified and in full force and effect.

IN WITNESS WHEREOF, the parties have executed and delivered this Addendum on the dates noted below, to be effective as of the Effective Date.

FRANCHISOR:	**FRANCHISEE:**
BUFF CITY SOAP FRANCHISING, LLC	**[_____]**
By:_____	By:_____
Printed Name:_____	Printed Name:_____
Title:_____	Title:_____

ADDENDUM TO THE BUFF CITY SOAP FRANCHISING, LLC
AREA DEVELOPMENT AGREEMENT
FOR USE IN VIRGINIA

THIS ADDENDUM is made and entered into on _____, 20____ (the "Effective Date") by and between **BUFF CITY SOAP FRANCHISING, LLC**, a limited liability company formed under the laws of the State of Delaware, with its principal business address at 5294 Beltline Road, Suite 100, Dallas, Texas 75254, ("**we**," "**us**,"' or, "**our"**), and _____, a _____ **[corporation, limited liability company, general partnership, or limited partnership]** formed under the laws of the State of _____, **[or a sole proprietorship]** with its principal business address at _____("**you**" or "**your**").

BACKGROUND. We and you are parties to that certain Area Development Agreement dated_____, 20____ (the "Development Agreement") that has been signed concurrently with the signing of this Addendum. This Addendum is annexed to and forms part of the Development Agreement. This Addendum is being signed because (a) you are domiciled in Virginia; and/or (b) the Buff City Soap Makery that you will operate under the Development Agreement will be located or operated in Virginia; and/or (c) any of the offering or sales activity relating to the Development Agreement occurred in Virginia.

1. Under Section 13.1-564 of the Virginia Retail Franchising Act, it is unlawful for a franchisor to cancel a franchise without reasonable cause or to use undue influence to induce a franchisee to surrender any rights given to him by any provision contained in the franchise.

Under subsection D of § 13.1-559 of the Virginia Retail Franchising Act, for all franchises located in Virginia, the franchise contract or agreement offered or entered into pursuant to terms of this chapter shall be governed by the laws of the Commonwealth of Virginia.

Under subdivision A 4 of § 13.1-563 of the Virginia Retail Franchising Act ("Act"), it is unlawful to offer or enter into a franchise agreement that restricts the right of a franchisee to engage in the business of offering, selling, or distributing goods or services at retail after termination or expiration of the franchise agreement. However, subsection B of § 13.1-563 of the Act provides that if a franchisee sells a franchise at a mutually agreed upon price to a third party or back to the franchisor, such sale may include a term restricting the right of such franchisee to engage in the business of offering, selling, or distributing goods or services at retail for a period of no more than two years after such sale.

These provisions supersede any conflicting provisions in the Disclosure Document

2. Section 2 of the Development Agreement is amended to add the following:

The Virginia State Corporation Commission's Division of Securities and Retail Franchising requires us to defer payment of the Initial Franchisee Fee and other initial payments owed by franchisees to the franchisor until the franchisor has completed its pre-opening obligations under each franchise agreement. Payment of the Initial Franchise Fee and other initial fees will be due to the franchisor,

upon the franchisor's completion of its pre-opening obligations for each franchise opened under the Development Agreement.

2. Any capitalized terms that are not defined in this Addendum shall have the meaning given them in the Franchise Agreement.

3. No statement, questionnaire or acknowledgement signed or agreed to by a franchisee in connection with the commencement of the franchise relationship shall have the effect of: (i) waiving any claims under any applicable state franchise law, including fraud in the inducement, or (ii) disclaiming reliance on behalf of the Franchisor. This provision supersedes any other term of any document executed in connection with the franchise.

4. Except as expressly modified by this Addendum, the Franchise Agreement remains unmodified and in full force and effect.

IN WITNESS WHEREOF, the parties have executed and delivered this Addendum on the dates noted below, to be effective as of the Effective Date.

FRANCHISOR:	**FRANCHISEE:**
BUFF CITY SOAP FRANCHISING, LLC	**[_____]**
By:_____	By:_____
Printed Name:_____	Printed Name:_____
Title:_____	Title:_____

ADDENDUM TO THE BUFF CITY SOAP FRANCHISING, LLC FRANCHISE AGREEMENT AND ALL RELATED AGREEMENTS FOR USE IN WASHINGTON

THIS ADDENDUM is made and entered into on _____, 20____ (the "**Effective Date**") by and between **BUFF CITY SOAP FRANCHISING, LLC**, a limited liability company formed under the laws of the State of Delaware, with its principal business address at 5294 Beltline Road, Suite 100, Dallas, Texas 75254, ("**we**," "**us**," or, "**our"**), and _____, a _____ [**corporation, limited liability company, general partnership, or limited partnership**] formed under the laws of the State of _____, [**or a sole proprietorship**] with its principal business address at _____("**you**" or "**your**").

The provisions of this Addendum form an integral part of, are incorporated into, and modify the Franchise Disclosure Document, the franchise agreement, and all related agreements regardless of anything to the contrary contained therein. This Addendum applies if: (a) the offer to sell a franchise is accepted in Washington; (b) the purchaser of the franchise is a resident of Washington; and/or (c) the franchised business that is the subject of the sale is to be located or operated, wholly or partly, in Washington.

1. **Conflict of Laws.** In the event of a conflict of laws, the provisions of the Washington Franchise Investment Protection Act, chapter 19.100 RCW will prevail.

2. **Franchisee Bill of Rights.** RCW 19.100.180 may supersede provisions in the franchise agreement or related agreements concerning your relationship with the franchisor, including in the areas of termination and renewal of your franchise. There may also be court decisions that supersede the franchise agreement or related agreements concerning your relationship with the franchisor. Franchise agreement provisions, including those summarized in Item 17 of the Franchise Disclosure Document, are subject to state law.

3. **Site of Arbitration, Mediation, and/or Litigation.** In any arbitration or mediation involving a franchise purchased in Washington, the arbitration or mediation site will be either in the state of Washington, or in a place mutually agreed upon at the time of the arbitration or mediation, or as determined by the arbitrator or mediator at the time of arbitration or mediation. In addition, if litigation is not precluded by the franchise agreement, a franchisee may bring an action or proceeding arising out of or in connection with the sale of franchises, or a violation of the Washington Franchise Investment Protection Act, in Washington.

4. **General Release.** A release or waiver of rights in the franchise agreement or related agreements purporting to bind the franchisee to waive compliance with any provision under the Washington Franchise Investment Protection Act or any rules or orders thereunder is void except when executed pursuant to a negotiated settlement after the agreement is in effect and where the parties are represented by independent counsel, in accordance with RCW 19.100.220(2). In addition, any such release or waiver executed in connection with a renewal or transfer of a franchise is likewise void except as provided for in RCW 19.100.220(2).

5. **Statute of Limitations and Waiver of Jury Trial.** Provisions contained in the franchise agreement or related agreements that unreasonably restrict or limit the statute of limitations period for claims under the Washington Franchise Investment Protection Act, or rights or remedies under the Act such as a right to a jury trial, may not be enforceable.

6. **Transfer Fees.** Transfer fees are collectable only to the extent that they reflect the franchisor's reasonable estimated or actual costs in effecting a transfer.

7. **Termination by Franchisee.** The franchisee may terminate the franchise agreement under any grounds permitted under state law.

8. **Certain Buy-Back Provisions.** Provisions in franchise agreements or related agreements that permit the franchisor to repurchase the franchisee's business for any reason during the term of the franchise agreement without the franchisee's consent are unlawful pursuant to RCW 19.100.180(2)(j), unless the franchise is terminated for good cause.

9. **Fair and Reasonable Pricing.** Any provision in the franchise agreement or related agreements that requires the franchisee to purchase or rent any product or service for more than a fair and reasonable price is unlawful under RCW 19.100.180(2)(d).

10. **Waiver of Exemplary & Punitive Damages.** RCW 19.100.190 permits franchisees to seek treble damages under certain circumstances. Accordingly, provisions contained in the franchise agreement or elsewhere requiring franchisees to waive exemplary, punitive, or similar damages are void, except when executed pursuant to a negotiated settlement after the agreement is in effect and where the parties are represented by independent counsel, in accordance with RCW 19.100.220(2).

11. **Franchisor's Business Judgement.** Provisions in the franchise agreement or related agreements stating that the franchisor may exercise its discretion on the basis of its reasonable business judgment may be limited or superseded by RCW 19.100.180(1), which requires the parties to deal with each other in good faith.

12. **Indemnification.** Any provision in the franchise agreement or related agreements requiring the franchisee to indemnify, reimburse, defend, or hold harmless the franchisor or other parties is hereby modified such that the franchisee has no obligation to indemnify, reimburse, defend, or hold harmless the franchisor or any other indemnified party for losses or liabilities to the extent that they are caused by the indemnified party's negligence, willful misconduct, strict liability, or fraud.

13. **Attorneys' Fees.** If the franchise agreement or related agreements require a franchisee to reimburse the franchisor for court costs or expenses, including attorneys' fees, such provision applies only if the franchisor is the prevailing party in any judicial or arbitration proceeding.

14. **Noncompetition Covenants.** Pursuant to RCW 49.62.020, a noncompetition covenant is void and unenforceable against an employee, including an employee of a franchisee, unless the employee's earnings from the party seeking enforcement, when annualized, exceed $100,000 per year (an amount that will be adjusted annually for inflation). In addition, a noncompetition covenant is void and unenforceable against an independent contractor of a franchisee under RCW 49.62.030 unless the independent contractor's earnings from the party seeking enforcement, when annualized, exceed $250,000 per year (an amount that will be adjusted annually for inflation). As a result, any provision contained in the franchise agreement or elsewhere that conflicts with these limitations is void and unenforceable in Washington.

15. **Nonsolicitation Agreements.** RCW 49.62.060 prohibits a franchisor from restricting, restraining, or prohibiting a franchisee from (i) soliciting or hiring any employee of a franchisee of the same franchisor or (ii) soliciting or hiring any employee of the franchisor. As a result, any such provisions contained in the franchise agreement or elsewhere are void and unenforceable in Washington.

16. **Questionnaires and Acknowledgments.** No statement, questionnaire, or acknowledgment signed or agreed to by a franchisee in connection with the commencement of the franchise relationship shall have the effect of (i) waiving any claims under any applicable state franchise law, including fraud in the inducement, or (ii) disclaiming reliance on any statement made by any franchisor, franchise seller, or other person acting on behalf of the franchisor. This provision supersedes any other term of any document executed in connection with the franchise.

17. **Prohibitions on Communicating with Regulators.** Any provision in the franchise agreement or related agreements that prohibits the franchisee from communicating with or complaining to regulators is inconsistent with the express instructions in the Franchise Disclosure Document and is unlawful under RCW 19.100.180(2)(h).

18. **Advisory Regarding Franchise Brokers.** Under the Washington Franchise Investment Protection Act, a "franchise broker" is defined as a person that engages in the business of the offer or sale of franchises. A franchise broker represents the franchisor and is paid a fee for referring prospects to the franchisor and/or selling the franchise. If a franchisee is working with a franchise broker, franchisees are advised to carefully evaluate any information provided by the franchise broker about a franchise.

19. Item 5 of the Disclosure Document is amended to add the following:

> "Persons who receive financial incentives to refer franchise prospects to Franchisors may be required to register as franchise brokers under the laws of Washington state."
>
> "The payment of all initial franchise fees is not due until such time as the franchisor has fulfilled its pre-opening obligations and the franchisee is open for business pursuant to the franchise agreement. With respect to each business the franchisee opens under the Area Development Agreement, we will prorate all development fees, such that the franchisee will pay us all development fees proportionally after we have satisfied our preopening obligations outlined in the Franchise Agreement with respect to each unit franchise. The Initial Franchise Fee for the first outlet will not be due in full after we have satisfied our preopening obligations outlined in the Franchise Agreement with respect to its first outlet."

20. Section 18(a) of the Franchise Agreement and Section 11(a) of the Area Development Agreement do not apply in the State of Washington.

21. Section 24 of the Franchise Agreement and Section 9(a) of the Area Development Agreement do not apply in the state of Washington.

22. Section 3 Exhibit D to the Franchise Agreement and Section B in Exhibit E of the Area Development Agreement ("the Non-Compete Agreements") do not apply in the state of Washington.

23. Section 15(j) of the Area Development Agreement does not apply in the state of Washington.

24. The following sentence in the Area Development Agreement does not apply in the state of Washington; the paragraph that contains the following language:

> "As evidenced by your signature below, you hereby acknowledge that you have carefully read this Agreement completely and understand and agree to all of the terms set forth above, and that Developer has provided you with a copy for your records."

25. Item 6, Indemnification, Insurance and Enforcement Costs is amended to state that the Franchisee must be substantially the prevailing party to be due attorneys fees.

26. Item 6, Note 11 of the Disclosure Document is hereby deleted in its entirety and replaced with the following:

> "11. Liquidated Damages. If we terminate the Franchise Agreement for any reason other than our default and failure to cure, within 30 days following the effective date of termination, you must pay us liquidated damages in a lump sum equal to the greater of: (1) the product of 24 multiplied by the average monthly Royalty Fees accrued during the 12-month period before the month of termination (or, if the Makery has been open less than 12 months, during the period during which the Makery has been open) or (2) if the Makery terminates prior to opening, a sum of $25,000. If we terminate the Development Agreement, you must pay liquidated damages in an amount equal to the balance of the initial franchise fee for each Makery that you fail to develop in accordance with the development schedule based on the initial franchise fee under the then-current form of Franchise Agreement."

27. Item 8 of the Disclosure Document is hereby amended to add the following:

> "Item 8 does not waive franchisee protections under RCW 19.100.180(2)(d). RCW 19.100.180(2)(d) states it is a violation of the Washington Franchise Investment Protection Act for any party to "sell, rent, or offer to sell to a franchisee any product or service for more than a fair and reasonable price."

28. In Exhibit L to the Franchise Agreement, the Appointedd Acknowledgement of Supplier's Terms and Conditions, Sections 1 and 4 do not apply in the State of Washington.

29. Section 10(g) of the Franchise Agreement is hereby deleted in its entirety and replaced with the following:

> "(g) Public Announcements. No public communication, press release or announcement regarding this Agreement, the transactions contemplated hereby, the operation of Franchisee's Makery, or any Crisis Management Event will be made by Franchisee without Notice to Franchisor and Franchisor's prior approval of such communication, press release or announcement. Franchisee will not disclose the substance of this Agreement to any third party except: (1) as necessary to obtain a Lease or renewal or obtain any permit, license or other approvals; or (2) to the extent required by the lawful order of any court of competent jurisdiction having jurisdiction over Franchisee or for any public disclosure otherwise required by Applicable Law; or (3) to communicate with any state or federal regulatory or law enforcement agencies (with the parties agreeing and acknowledging that Franchisee shall not be required to provide Franchisor prior notice of any said communication or to obtain Franchisor's prior consent for any said communication). Notwithstanding the foregoing, this Section does not prevent franchisees from filing suit against the Franchisor."

[Signatures on Following Page]

IN WITNESS WHEREOF, the parties have executed and delivered this Addendum on the dates noted below, to be effective as of the Effective Date.

FRANCHISOR:	**FRANCHISEE:**
BUFF CITY SOAP FRANCHISING, LLC	**[_____]**
By:_____	By:_____
Printed Name:_____	Printed Name:_____
Title:_____	Title:_____

ADDENDUM TO THE BUFF CITY SOAP FRANCHISING, LLC
AREA DEVELOPMENT AGREEMENT AND ALL RELATED AGREEMENTS
FOR USE IN WASHINGTON

THIS ADDENDUM is made and entered into on _____, 20____ (the "Effective Date") by and between **BUFF CITY SOAP FRANCHISING, LLC**, a limited liability company formed under the laws of the State of Delaware, with its principal business address at 5294 Beltline Road, Suite 100, Dallas, Texas 75254, ("**we**," "**us**," or, "**our"**), and _____, a _____ [**corporation, limited liability company, general partnership, or limited partnership**] formed under the laws of the State of _____, [**or a sole proprietorship**] with its principal business address at _____("**you**" or "**your**").

The provisions of this Addendum form an integral part of, are incorporated into, and modify the Franchise Disclosure Document, the franchise agreement, and all related agreements regardless of anything to the contrary contained therein. This Addendum applies if: (a) the offer to sell a franchise is accepted in Washington; (b) the purchaser of the franchise is a resident of Washington; and/or (c) the franchised business that is the subject of the sale is to be located or operated, wholly or partly, in Washington.

1. **Conflict of Laws.** In the event of a conflict of laws, the provisions of the Washington Franchise Investment Protection Act, chapter 19.100 RCW will prevail.

2. **Franchisee Bill of Rights.** RCW 19.100.180 may supersede provisions in the franchise agreement or related agreements concerning your relationship with the franchisor, including in the areas of termination and renewal of your franchise. There may also be court decisions that supersede the franchise agreement or related agreements concerning your relationship with the franchisor. Franchise agreement provisions, including those summarized in Item 17 of the Franchise Disclosure Document, are subject to state law.

3. **Site of Arbitration, Mediation, and/or Litigation.** In any arbitration or mediation involving a franchise purchased in Washington, the arbitration or mediation site will be either in the state of Washington, or in a place mutually agreed upon at the time of the arbitration or mediation, or as determined by the arbitrator or mediator at the time of arbitration or mediation. In addition, if litigation is not precluded by the franchise agreement, a franchisee may bring an action or proceeding arising out of or in connection with the sale of franchises, or a violation of the Washington Franchise Investment Protection Act, in Washington.

4. **General Release.** A release or waiver of rights in the franchise agreement or related agreements purporting to bind the franchisee to waive compliance with any provision under the Washington Franchise Investment Protection Act or any rules or orders thereunder is void except when executed pursuant to a negotiated settlement after the agreement is in effect and where the parties are represented by independent counsel, in accordance with RCW 19.100.220(2). In addition, any such release or waiver executed in connection with a renewal or transfer of a franchise is likewise void except as provided for in RCW 19.100.220(2).

5. **Statute of Limitations and Waiver of Jury Trial.** Provisions contained in the franchise agreement or related agreements that unreasonably restrict or limit the statute of limitations period for claims under the Washington Franchise Investment Protection Act, or rights or remedies under the Act such as a right to a jury trial, may not be enforceable.

6. **Transfer Fees.** Transfer fees are collectable only to the extent that they reflect the franchisor's reasonable estimated or actual costs in effecting a transfer.

7. **Termination by Franchisee.** The franchisee may terminate the franchise agreement under any grounds permitted under state law.

8. **Certain Buy-Back Provisions.** Provisions in franchise agreements or related agreements that permit the franchisor to repurchase the franchisee's business for any reason during the term of the franchise agreement without the franchisee's consent are unlawful pursuant to RCW 19.100.180(2)(j), unless the franchise is terminated for good cause.

9. **Fair and Reasonable Pricing.** Any provision in the franchise agreement or related agreements that requires the franchisee to purchase or rent any product or service for more than a fair and reasonable price is unlawful under RCW 19.100.180(2)(d).

10. **Waiver of Exemplary & Punitive Damages.** RCW 19.100.190 permits franchisees to seek treble damages under certain circumstances. Accordingly, provisions contained in the franchise agreement or elsewhere requiring franchisees to waive exemplary, punitive, or similar damages are void, except when executed pursuant to a negotiated settlement after the agreement is in effect and where the parties are represented by independent counsel, in accordance with RCW 19.100.220(2).

11. **Franchisor's Business Judgement.** Provisions in the franchise agreement or related agreements stating that the franchisor may exercise its discretion on the basis of its reasonable business judgment may be limited or superseded by RCW 19.100.180(1), which requires the parties to deal with each other in good faith.

12. **Indemnification.** Any provision in the franchise agreement or related agreements requiring the franchisee to indemnify, reimburse, defend, or hold harmless the franchisor or other parties is hereby modified such that the franchisee has no obligation to indemnify, reimburse, defend, or hold harmless the franchisor or any other indemnified party for losses or liabilities to the extent that they are caused by the indemnified party's negligence, willful misconduct, strict liability, or fraud.

13. **Attorneys' Fees.** If the franchise agreement or related agreements require a franchisee to reimburse the franchisor for court costs or expenses, including attorneys' fees, such provision applies only if the franchisor is the prevailing party in any judicial or arbitration proceeding.

14. **Noncompetition Covenants.** Pursuant to RCW 49.62.020, a noncompetition covenant is void and unenforceable against an employee, including an employee of a franchisee, unless the employee's earnings from the party seeking enforcement, when annualized, exceed $100,000 per year (an amount that will be adjusted annually for inflation). In addition, a noncompetition covenant is void and unenforceable against an independent contractor of a franchisee under RCW 49.62.030 unless the independent contractor's earnings from the party seeking enforcement, when annualized, exceed $250,000 per year (an amount that will be adjusted annually for inflation). As a result, any provision contained in the franchise agreement or elsewhere that conflicts with these limitations is void and unenforceable in Washington.

15. **Nonsolicitation Agreements.** RCW 49.62.060 prohibits a franchisor from restricting, restraining, or prohibiting a franchisee from (i) soliciting or hiring any employee of a franchisee of the same franchisor or (ii) soliciting or hiring any employee of the franchisor. As a result, any such provisions contained in the franchise agreement or elsewhere are void and unenforceable in Washington.

16. **Questionnaires and Acknowledgments.** No statement, questionnaire, or acknowledgment signed or agreed to by a franchisee in connection with the commencement of the franchise relationship shall have the effect of (i) waiving any claims under any applicable state franchise law, including fraud in the inducement, or (ii) disclaiming reliance on any statement made by any franchisor, franchise seller, or other person acting on behalf of the franchisor. This provision supersedes any other term of any document executed in connection with the franchise.

17. **Prohibitions on Communicating with Regulators.** Any provision in the franchise agreement or related agreements that prohibits the franchisee from communicating with or complaining to regulators is inconsistent with the express instructions in the Franchise Disclosure Document and is unlawful under RCW 19.100.180(2)(h).

18. **Advisory Regarding Franchise Brokers.** Under the Washington Franchise Investment Protection Act, a "franchise broker" is defined as a person that engages in the business of the offer or sale of franchises. A franchise broker represents the franchisor and is paid a fee for referring prospects to the franchisor and/or selling the franchise. If a franchisee is working with a franchise broker, franchisees are advised to carefully evaluate any information provided by the franchise broker about a franchise.

19. Item 5 of the Disclosure Document is amended to add the following:

> "Persons who receive financial incentives to refer franchise prospects to Franchisors may be required to register as franchise brokers under the laws of Washington state."
>
> "The payment of all initial franchise fees is not due until such time as the franchisor has fulfilled its pre-opening obligations and the franchisee is open for business pursuant to the franchise agreement. With respect to each business the franchisee opens under the Area Development Agreement, we will prorate all development fees, such that the franchisee will pay us all development fees proportionally after we have satisfied our preopening obligations outlined in the Franchise Agreement with respect to each unit franchise. The Initial Franchise Fee for the first outlet will not be due in full after we have satisfied our preopening obligations outlined in the Franchise Agreement with respect to its first outlet."

20. Section 18(a) of the Franchise Agreement and Section 11(a) of the Area Development Agreement do not apply in the State of Washington.

21. Section 24 of the Franchise Agreement and Section 9(a) of the Area Development Agreement do not apply in the state of Washington.

22. Section 3 Exhibit D to the Franchise Agreement and Section B in Exhibit E of the Area Development Agreement ("the Non-Compete Agreements") do not apply in the state of Washington.

23. Section 15(j) of the Area Development Agreement does not apply in the state of Washington.

24. The following item in the Area Development Agreement does not apply in the state of Washington; the paragraph that contains the following language:

> "As evidenced by your signature below, you hereby acknowledge that you have carefully read this Agreement completely and understand and agree to all of the terms set forth above, and that Developer has provided you with a copy for your records."

25. Item 6, Indemnification, Insurance and Enforcement Costs is amended to state that the Franchisee must be substantially the prevailing party to be due attorneys fees.

26. Item 6, Note 11 of the Disclosure Document is hereby deleted in its entirety and replaced with the following:

> "11. Liquidated Damages. If we terminate the Franchise Agreement for any reason other than our default and failure to cure, within 30 days following the effective date of termination, you must pay us liquidated damages in a lump sum equal to the greater of: (1) the product of 24 multiplied by the average monthly Royalty Fees accrued during the 12-month period before the month of termination (or, if the Makery has been open less than 12 months, during the period during which the Makery has been open) or (2) if the Makery terminates prior to opening, a sum of $25,000. If we terminate the Development Agreement, you must pay liquidated damages in an amount equal to the balance of the initial franchise fee for each Makery that you fail to develop in accordance with the development schedule based on the initial franchise fee under the then-current form of Franchise Agreement."

27. Item 8 of the Disclosure Document is hereby amended to add the following:

> "Item 8 does not waive franchisee protections under RCW 19.100.180(2)(d). RCW 19.100.180(2)(d) states it is a violation of the Washington Franchise Investment Protection Act for any party to "sell, rent, or offer to sell to a franchisee any product or service for more than a fair and reasonable price."

28. Section 10(g) of the Franchise Agreement is hereby deleted in its entirety and replaced with the following:

> "(g) Public Announcements. No public communication, press release or announcement regarding this Agreement, the transactions contemplated hereby, the operation of Franchisee's Makery, or any Crisis Management Event will be made by Franchisee without Notice to Franchisor and Franchisor's prior approval of such communication, press release or announcement. Franchisee will not disclose the substance of this Agreement to any third party except: (1) as necessary to obtain a Lease or renewal or obtain any permit, license or other approvals; or (2) to the extent required by the lawful order of any court of competent jurisdiction having jurisdiction over Franchisee or for any public disclosure otherwise required by Applicable Law; or (3) to communicate with any state or federal regulatory or law enforcement agencies (with the parties agreeing and acknowledging that Franchisee shall not be required to provide Franchisor prior notice of any said communication or to obtain Franchisor's prior consent for any said communication). Notwithstanding the foregoing, this Section does not prevent franchisees from filing suit against the Franchisor."

IN WITNESS WHEREOF, the parties have executed and delivered this Addendum on the dates noted below, to be effective as of the Effective Date.

FRANCHISOR:	**FRANCHISEE:**
BUFF CITY SOAP FRANCHISING, LLC	**[_____]**
By:_____	By:_____
Printed Name:_____	Printed Name:_____
Title:_____	Title:_____

ADDENDUM TO THE BUFF CITY SOAP FRANCHISING, LLC
FRANCHISE AGREEMENT
FOR USE IN WISCONSIN

The Franchise Agreement between BUFF CITY SOAP FRANCHISING, LLC, a Delaware limited liability company ("Franchisor") and _____ ("Franchisee") dated _____ (the "Agreement") shall be amended by the addition of the following language, which shall be considered an integral part of the Agreement (the "State Addendum"):

WISCONSIN LAW MODIFICATIONS

1. In lieu of anything that may be contained in the body of the Franchise Agreement to the contrary, the Agreement is hereby amended to add the following provision:

> For all franchises sold in the State of Wisconsin, the Company will provide Franchisee at least 90 days' prior written notice of termination, cancellation, nonrenewal or substantial change in competitive circumstances. The notice will state all the reasons for termination, cancellation, nonrenewal or substantial change in competitive circumstances and will provide that Franchisee have 60 days in which to rectify any claimed deficiency. If the deficiency is rectified within 60 days, the notice will be void. These notice requirements shall not apply if the reason for termination, cancellation or nonrenewal is insolvency, the occurrence of an assignment for the benefit of creditors or bankruptcy. If the reason for termination, cancellation, nonrenewal or substantial change in competitive circumstances is nonpayment of sums due under the franchise, Franchisee will be entitled to written notice of such default, and will have not less than 10 days in which to remedy such default from the date of delivery or posting of such notice.

2. Ch. 135, Stats., the Wisconsin Fair Dealership Law, supersedes any provisions of this Agreement or a related document between the Company and Franchisee inconsistent with the Law.

3. No statement, questionnaire or acknowledgement signed or agreed to by a franchisee in connection with the commencement of the franchise relationship shall have the effect of: (i) waiving any claims under any applicable state franchise law, including fraud in the inducement, or (ii) disclaiming reliance on behalf of the Franchisor. This provision supersedes any other term of any document executed in connection with the franchise.

4. Each provision of this State Addendum shall be effective only to the extent that the jurisdictional requirements of Washington law, with respect to each such provision are met independent of this State Addendum. This State Addendum shall have no force or effect if such jurisdictional requirements are not met.

[Signatures on Following Page]

IN WITNESS WHEREOF, the parties have executed and delivered this Addendum on the dates noted below, to be effective as of the Effective Date.

FRANCHISOR:	**FRANCHISEE:**
BUFF CITY SOAP FRANCHISING, LLC	**[_____]**
By:_____	By:_____
Printed Name:_____	Printed Name:_____
Title:_____	Title:_____

ADDENDUM TO THE BUFF CITY SOAP FRANCHISING, LLC
AREA DEVELOPMENT AGREEMENT
FOR USE IN WISCONSIN

The Area Development Agreement between BUFF CITY SOAP FRANCHISING, LLC, a Delaware limited liability company ("Franchisor") and _____ ("Area Developer") dated _____ (the "Agreement") shall be amended by the addition of the following language, which shall be considered an integral part of the Agreement (the "State Addendum"):

WISCONSIN LAW MODIFICATIONS

1. In lieu of anything that may be contained in the body of the Area Development Agreement to the contrary, the Agreement is hereby amended to add the following provision:

> For all franchises sold in the State of Wisconsin, the Company will provide Area Developer at least 90 days' prior written notice of termination, cancellation, nonrenewal or substantial change in competitive circumstances. The notice will state all the reasons for termination, cancellation, nonrenewal or substantial change in competitive circumstances and will provide that Area Developer have 60 days in which to rectify any claimed deficiency. If the deficiency is rectified within 60 days, the notice will be void. These notice requirements shall not apply if the reason for termination, cancellation or nonrenewal is insolvency, the occurrence of an assignment for the benefit of creditors or bankruptcy. If the reason for termination, cancellation, nonrenewal or substantial change in competitive circumstances is nonpayment of sums due under the franchise, Area Developer will be entitled to written notice of such default, and will have not less than 10 days in which to remedy such default from the date of delivery or posting of such notice.

2. Ch. 135, Stats., the Wisconsin Fair Dealership Law, supersedes any provisions of this Agreement or a related document between the Company and Area Developer inconsistent with the Law.

3. No statement, questionnaire or acknowledgement signed or agreed to by a franchisee in connection with the commencement of the franchise relationship shall have the effect of: (i) waiving any claims under any applicable state franchise law, including fraud in the inducement, or (ii) disclaiming reliance on behalf of the Franchisor. This provision supersedes any other term of any document executed in connection with the franchise.

4. Each provision of this State Addendum shall be effective only to the extent that the jurisdictional requirements of Washington law, with respect to each such provision are met independent of this State Addendum. This State Addendum shall have no force or effect if such jurisdictional requirements are not met.

[Signatures on Following Page]

IN WITNESS WHEREOF, the parties have executed and delivered this Addendum on the dates noted below, to be effective as of the Effective Date.

FRANCHISOR:	**AREA DEVELOPER:**
BUFF CITY SOAP FRANCHISING, LLC	**[_____]**
By:_____	By:_____
Printed Name:_____	Printed Name:_____
Title:_____	Title:_____

EXHIBIT F
FINANCIAL STATEMENTS

THIS EXHIBIT INCLUDES AUDITED FINANCIAL STATEMENTS FOR THE FISCAL YEARS ENDED DECEMBER 28, 2025, DECEMBER 29, 2024 AND DECEMBER 31, 2023..

Buff City Soap Franchising, LLC

Financial Statements
December 28, 2025 and December 29, 2024 and
Years Ended December 28, 2025, December 29, 2024
and December 31, 2023

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Report of Independent Auditors

To the Management of Buff City Soap Franchising, LLC

Opinion

We have audited the accompanying financial statements of Buff City Soap Franchising, LLC (the "Company"), which comprise the balance sheets as of December 28, 2025 and December 29, 2024, and the related statements of operations, of member's deficit and of cash flows for each of the three years in the period ended December 28, 2025, including the related notes (collectively referred to as the "financial statements").

In our opinion, the accompanying financial statements present fairly, in all material respects, the financial position of the Company as of December 28, 2025 and December 29, 2024, and the results of its operations and its cash flows for each of the three years in the period ended December 28, 2025, in accordance with accounting principles generally accepted in the United States of America.

Basis for Opinion

We conducted our audit in accordance with auditing standards generally accepted in the United States of America (US GAAS). Our responsibilities under those standards are further described in the Auditors' Responsibilities for the Audit of the Financial Statements section of our report. We are required to be independent of the Company and to meet our other ethical responsibilities, in accordance with the relevant ethical requirements relating to our audit. We believe that the audit evidence we have obtained is sufficient and appropriate to provide a basis for our audit opinion.

Responsibilities of Management for the Financial Statements

Management is responsible for the preparation and fair presentation of the financial statements in accordance with accounting principles generally accepted in the United States of America, and for the design, implementation, and maintenance of internal control relevant to the preparation and fair presentation of financial statements that are free from material misstatement, whether due to fraud or error.

In preparing the financial statements, management is required to evaluate whether there are conditions or events, considered in the aggregate, that raise substantial doubt about the Company's ability to continue as a going concern for one year after the date the financial statements are available to be issued.

Auditors' Responsibilities for the Audit of the Financial Statements

Our objectives are to obtain reasonable assurance about whether the financial statements as a whole are free from material misstatement, whether due to fraud or error, and to issue an auditors' report that includes our opinion. Reasonable assurance is a high level of assurance but is not absolute assurance and therefore is not a guarantee that an audit conducted in accordance with US GAAS will always detect a material misstatement when it exists. The risk of not detecting a material misstatement resulting from fraud is higher than for one resulting from error, as fraud may involve collusion, forgery, intentional omissions, misrepresentations, or the override of internal control. Misstatements are considered material if there is a substantial likelihood

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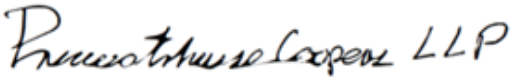
that, individually or in the aggregate, they would influence the judgment made by a reasonable user based on the financial statements.

In performing an audit in accordance with US GAAS, we:

- Exercise professional judgment and maintain professional skepticism throughout the audit.
- Identify and assess the risks of material misstatement of the financial statements, whether due to fraud or error, and design and perform audit procedures responsive to those risks. Such procedures include examining, on a test basis, evidence regarding the amounts and disclosures in the financial statements.
- Obtain an understanding of internal control relevant to the audit in order to design audit procedures that are appropriate in the circumstances, but not for the purpose of expressing an opinion on the effectiveness of the Company's internal control. Accordingly, no such opinion is expressed.
- Evaluate the appropriateness of accounting policies used and the reasonableness of significant accounting estimates made by management, as well as evaluate the overall presentation of the financial statements.
- Conclude whether, in our judgment, there are conditions or events, considered in the aggregate, that raise substantial doubt about the Company's ability to continue as a going concern for a reasonable period of time.

We are required to communicate with those charged with governance regarding, among other matters, the planned scope and timing of the audit, significant audit findings, and certain internal control-related matters that we identified during the audit.



Dallas, Texas
August 13, 2026

Buff City Soap Franchising, LLC
Balance Sheets
December 28, 2025 and December 29, 2024

(amounts in thousands)	December 28, 2025	December 29, 2024
Assets		
Current assets		
Cash and cash equivalents	$ 7,934	$ 5,312
Accounts receivable, net	2,435	1,886
Prepaid expenses and other current assets	265	244
Total current assets	10,634	7,442
Contract acquisition costs, net	788	1,204
Total assets	$ 11,422	$ 8,646
Liabilities and Member's Deficit		
Current liabilities		
Accounts payable and accrued liabilities	$ 500	$ 948
Accrued compensation	27	224
Accrued commissions	191	191
Current portion of deferred revenue	689	756
Total current liabilities	1,407	2,119
Deferred revenue, net of current portion	8,277	9,932
Total liabilities	9,684	12,051
Commitments and contingencies (see Note 5)		
Member's deficit	(12,056)	(10,658)
Accumulated income	13,794	7,253
Total member's equity (deficit)	1,738	(3,405)
Total liabilities and member's deficit	$ 11,422	$ 8,646

The accompanying notes are an integral part of these financial statements.

Buff City Soap Franchising, LLC
Statements of Operations
Years Ended December 28, 2025, December 29, 2024 and December 31, 2023

(amounts in thousands)	Fiscal 2025	Fiscal 2024	Fiscal 2023
Revenues			
Franchise and other revenue	$ 9,773	$ 9,425	$ 10,036
Brand fund revenue	2,533	2,807	2,887
Total revenues	12,306	12,232	12,923
Costs and operating expenses			
Advertising and marketing	1,540	1,832	1,910
Labor	3,069	3,481	2,547
Professional and technology services	478	781	1,146
General and administrative expenses	652	823	959
Total costs and operating expenses	5,739	6,917	6,562
Income from operations	6,567	5,315	6,361
Other expense (income), net	26	48	(22)
Net income	$ 6,541	$ 5,267	$ 6,383

The accompanying notes are an integral part of these financial statements.

Buff City Soap Franchising, LLC
Statements of Member's Deficit
Years Ended December 28, 2025, December 29, 2024 and December 31, 2023

(amounts in thousands)	Statements of Member's deficit	Accumulated income (deficit)	Total Member's equity (deficit)
Balances at January 1, 2023	$ (5,736)	$ (4,397)	$ (10,133)
Net income	-	6,383	6,383
Contribution to affiliate	(403)	-	(403)
Balances at December 31, 2023	(6,139)	1,986	(4,153)
Net income	-	5,267	5,267
Contribution to affiliate	(4,519)	-	(4,519)
Balances at December 29, 2024	(10,658)	7,253	(3,405)
Net income	-	6,541	6,541
Contribution to affiliate	(1,398)	-	(1,398)
Balances at December 28, 2025	$ (12,056)	$ 13,794	$ 1,738

The accompanying notes are an integral part of these financial statements.

Buff City Soap Franchising, LLC
Statements of Cash Flows
Years Ended December 28, 2025, December 29, 2024 and December 31, 2023

(amounts in thousands)	Fiscal 2025	Fiscal 2024	Fiscal 2023
Operating activities			
Net income	$ 6,541	$ 5,267	$ 6,383
Amortization of contract acquisition cost	416	203	320
Changes in operating assets and liabilities			
Accounts receivable	(548)	567	(627)
Contract fee receivable	-	288	(118)
Prepaid expenses and other assets	(21)	568	(72)
Contract acquisition costs	-	-	(239)
Accounts payable and accrued liabilities	(448)	464	74
Accrued compensation	(197)	(41)	(205)
Accrued commissions	-	-	(51)
Deferred revenue	(1,723)	(1,879)	(1,603)
Net cash provided by operating activities	4,020	5,437	3,862
Financing activities			
Contribution to affiliate, net	(1,398)	(4,519)	(403)
Net cash used in financing activities	(1,398)	(4,519)	(403)
Net increase in cash and cash equivalents	2,622	918	3,459
Cash and cash equivalents			
Beginning of year	5,312	4,394	935
End of year	$ 7,934	$ 5,312	$ 4,394

The accompanying notes are an integral part of these financial statements.

(in thousands)

1. Nature of Business

Buff City Soap Franchising, LLC ("Franchising," the "Company") is a limited liability company formed on May 7, 2018 and is a wholly owned subsidiary of Buff City Soap Holdings, LLC ("Holdings"), whose ultimate parent company is Buff City Soap InvestCo, LLC ("BCS InvestCo"). The Company does not own or operate any Buff City Soap retail stores. Franchising offers franchises and licenses a system to operate Buff City Soap retail stores that create and sell handmade, plant-based soaps, laundry detergents, bath bombs, body products and other natural cleaning products.

2. Summary of Significant Accounting Policies

The Company's significant accounting policies have been consistently applied in the preparation of the accompanying financial statements.

Basis of Accounting and Presentation

The financial statements have been prepared in accordance with generally accepted accounting principles in the United States of America ("US GAAP"). The accompanying financial statements are prepared in accordance with US GAAP applicable to a going concern, which contemplates the realization of assets and the satisfaction of liabilities in the normal course of business.

The Company's fiscal year is composed of the 52 or 53 weeks ending on the Sunday closest to the last day of December 31. Fiscal year 2025 consisted of the 52 weeks ended on December 28, 2025 ("fiscal 2025"). Fiscal year 2024 consisted of the 52 weeks ended on December 29, 2024 ("fiscal 2024"). Fiscal year 2023 consisted of the 52 weeks ended on December 31, 2023 ("fiscal 2023").

The Company receives support from its parent company, Buff City Soap InvestCo, LLC, in the form of services and administration. The financial statements have been prepared from the separate records maintained by the Company and may not be indicative of the conditions that would have existed if the Company had been operated as an unaffiliated Company.

The Company's significant accounting policies have been consistently applied in the preparation of the accompanying financial statements. All amounts within the Notes to Financial Statements are presented in thousands unless otherwise specified.

Use of Estimates

The preparation of financial statements in accordance with US GAAP requires management to make estimates and assumptions that affect the reported amounts of assets and liabilities and disclosure of contingent assets and liabilities at the date of the financial statements, and the reported amounts of revenues and expenses during the reporting periods. Significant estimates include the allowance for doubtful accounts and other contingencies. Management evaluates its estimates and assumptions on an ongoing basis using historical experience and other factors, including the current economic environment, and makes adjustments when facts and circumstances dictate. These estimates are based on information available as of the date of the financial statements; therefore, actual results could differ from those estimates. Estimates are revised as additional information becomes available.

(in thousands)

Cash and Cash Equivalents
The Company considers all highly liquid investments with an original maturity of three months or less to be cash and cash equivalents. Cash and cash equivalents are recorded at cost, which approximates fair value. The Company maintains deposits with financial institutions, which may at times exceed amounts covered by insurance provided by the U.S. Federal Deposit Insurance Corp. ("FDIC"). The Company has not recognized any losses related to amounts in excess of FDIC limits.

Accounts Receivable, Net and Contract Fee Receivables, Net
Accounts receivables relate primarily to payments due for royalty fees, marketing brand fund contributions, and technology fees. Contract fees receivable relate primarily to payments due for franchise and development fees per contractual terms.

Both accounts receivable and contract fees receivable are stated at amounts management expects to collect from outstanding balances. The Company generally does not require any security or collateral to support its receivables. The Company monitors the financial condition of its franchisees and licensees. On a periodic basis, management evaluates accounts receivable and contract fees receivable and determines whether to record an allowance for credit losses or if any accounts should be written off based on a past history of write-offs, collections, and current credit conditions. A receivable is considered past due if the Company has not received payment based on agreed-upon terms. The Company reserves any accounts receivable or contract fee receivable over 90 days past-due, unless there are other conditions or discussions that provide assurances or collectability. While management uses the best information available in making its determinations, the ultimate recovery of recorded receivables is also dependent upon future economic events and other conditions that may be beyond the Company's control.

The allowance for credit losses as of December 28, 2025 and December 29, 2024 was $0 related to accounts receivable for both periods. The allowance is a result of certain past-due receivables, primarily for initial upfront franchise and development fees.

Deferred Contract Acquisition Costs, Net and Accrued Commissions
The Company incurs certain contract costs for commissions directly related to the acquisition of development operating agreements and franchise agreements. The Company capitalizes the costs paid to the Company's employees and earned by nonemployees related to franchise and development agreements to contract acquisition costs as these costs are incremental and recoverable costs of obtaining a contract with a customer. This is included in Contract acquisition costs, net on the balance sheet.

The Company has entered into an agreement with a related party, that is both an investor and franchisee. The Company and the related party each owe the other a determinable amount and entered into a contractual agreement to offset these amounts. The arrangement is presented on a net basis on the balance sheet in Accrued commissions. See disclosure of the amounts offset in Note 4 – "Related Parties".

Revenue Recognition
Revenues from contracts with customers consist primarily of royalties, marketing brand fund fees, and other fees resulting from franchise and development agreements. Revenue is recognized in accordance with a five-step revenue model prescribed in Accounting Standards Codification ("ASC") 606, as follows: identifying the contract with the customer; identifying the performance obligations in the contract; determining the transaction price; allocating the transaction price to the performance obligations; and recognizing revenue when (or as) the entity satisfies a performance obligation.

(in thousands)

Franchise and Other Revenue
Franchise and other revenue consist of franchise and development fees, royalty fees, marketing brand fund contributions, and other related revenue. Revenue is recognized as follows:

Franchise Fees, Development Fees, and Royalty Fees
The Company sells individual franchises as well as development agreements for the right to develop multiple Buff City Soap retail stores in designated areas. The franchise agreements and development agreements typically require the franchisee to pay initial nonrefundable fee and continuing fees, or royalty income, based upon a percentage of franchisee net sales.

Franchise and development fees consist primarily of revenues earned from the delivery of services to franchisees over the franchise license term. The Company enters into franchise and development agreements to provide franchisees with the use of the Company's intellectual property, technology support, training materials and services, marketing and distribution services, preopening assistance, site selection and operating assistance.

These services are accounted for as a single performance obligation as they are highly interrelated and not distinct within the context of the contract. The Company receives the initial franchise and development fees when an agreement is executed. Franchise and development fees paid by the franchisee are collectively deferred as a contract liability and recognized as revenue on a straight-line basis over the initial term of the franchise agreement. The initial term of franchise agreements is typically ten or fifteen years. Franchise fees earned upon execution of the franchise agreement are recognized ratably as services are provided over the term of the franchise agreement. Development fees are deferred when received, allocated to each agreed upon franchise store and recognized as revenue ratably over the contractual term of the franchise agreement when the stores open. In the event an agreement is terminated prior to the term end, any related deferred revenue is immediately recognized. Deferred franchise and development fees are classified as Current portion of deferred revenue for the portion expected to be recognized within the next twelve months and Deferred revenue, net of current portion for the portion expected to be recognized beyond the next twelve months on the balance sheet.

The franchise agreement royalties represent sales-based royalties that are related entirely to the performance obligation under the applicable franchise agreement. Royalties, or royalty income, from franchised stores are based on a percentage of the franchisees' net sales of the franchised store and are recognized as earned.

Brand Fund Contributions
Franchise agreements require the franchisee to pay continuing brand fund fees, which represents a portion of the consideration received for the single performance obligation of the franchise license. The marketing fee is based on a percentage of the franchisees' net sales for such period. Brand fund revenue is recognized as earned in the same period the sales are generated at the franchise store.

Other Revenue
Other revenue includes technology fees and licensing fees. Technology fee represents a reimbursement of actual fees incurred by the Company on behalf of the franchisees. Technology fees are recognized when earned. Licensing fees include fees generated pursuant to license agreements related to the use of Franchising's intellectual property in the sale of Buff City Soap retail store branded products in specific territories and are recognized when earned.

(in thousands)

Labor, Professional and Technology Services, and General and Administrative Expenses
The Company incurs costs to provide direct support services to franchisees, as well as certain other direct and incremental costs to the Company's franchise operations. The expenses consist of costs associated with administrative and franchisee support functions related to existing business as well as growth and development activities. These costs primarily consist of wages, benefits and other compensation-related costs, development activity services, information technology, legal, accounting and other professional fees.

Advertising and Marketing
Advertising costs are expensed as incurred. Advertising services include print, digital and social media advertising costs, including influencer boxes and campaigns, and are not separable between different franchise agreements.

Income Taxes
The Company is a single-member limited liability company and is treated as a disregarded entity for federal and state income tax purposes. As a result, the Company generally does not incur U.S. income taxes. Instead, its earnings and losses flow up to its sole member and are ultimately included in the income tax returns of BCS InvestCo. As a result, the accompanying statement of operations does not include a provision for federal income taxes.

In certain instances, the Company is subject to state taxes on income arising in or derived from the state tax jurisdictions in which it operates. The Company is included in the Texas margin tax filing of the parent, BCS InvestCo.

Fair Value Measurement
The Company's financial instruments consist of cash and cash equivalents, accounts receivable, contract receivables, accounts payable and accrued liabilities. Cash and cash equivalents are stated at carrying value, which approximates fair value at the balance sheet date, due to the short period of time to maturity. Accounts receivable, contract receivables, accounts payable, and accrued liabilities are stated at their carrying value, which approximates fair value due to the short time to the expected receipt or payment date. A financial instrument's categorization within the valuation hierarchy is based upon the lowest level of input that is significant to the fair value measurement. None of these instruments are held for trading purposes.

Commitments and Contingencies
Liabilities for loss contingencies arising from claims, assessments, litigation, fines, penalties and other sources are recorded when it is probable that a liability has been incurred and the amount can be reasonably estimated. Legal costs incurred in connection with loss contingencies are expensed as incurred.

(in thousands)

3. Revenue

The following table shows the Company's revenues disaggregated according to the timing of transfer of goods or services for the fiscal years ending December 28, 2025, December 29, 2024 and December 31, 2023:

	Fiscal 2025	Fiscal 2024	Fiscal 2023
Revenue recognized at a point in time			
Royalty fees	$ 7,574	$ 7,581	$ 7,990
Brand fund revenue	2,533	2,807	2,887
Total revenue recognized at a point in time	10,107	10,388	10,877
Revenue recognized over time			
Franchise and development fees	2,199	1,844	2,046
Total revenue recognized over time	2,199	1,844	2,046
Total revenues	$ 12,306	$ 12,232	$ 12,923

Deferred Contract Acquisition Costs - Assets
The Company capitalizes certain legal and professional costs and commissions paid related to obtaining new franchise and development agreements as these costs are incremental and recoverable costs of obtaining a contract with a customer.

For the fiscal year ended December 28, 2025, contract acquisition cost amortization of $416 was included in professional and technology services in the statement of operations. The balance of deferred contract acquisition costs is $788 as of December 28, 2025, consisting of the current portion of $0 included in prepaid expenses and other current assets and the long-term portion of $788 included in contract acquisition costs on the balance sheet.

For the fiscal year ended December 29, 2024, contract acquisition cost amortization of $203 was included in professional and technology services in the statement of operations. The balance of deferred contract acquisition costs is $1,204 as of December 29, 2024, consisting of the current portion of $0 included in prepaid expenses and other current assets and the long-term portion of $1,204 included in contract acquisition costs on the balance sheet.

Deferred Revenue - Liabilities
Deferred revenue primarily represents the Company's remaining performance obligations under franchise and development agreements for which consideration has been received or is receivable and is generally recognized on a straight-line basis over the remaining term of the related agreement. The deferred revenue balance is primarily driven by cash payments received or due in advance of satisfying the Company's performance obligations.

As of December 28, 2025, the balance of deferred franchise fees and deferred development fees was $2,387 and $6,579, respectively. As of December 29, 2024, the balance of deferred franchise fees and deferred development fees was $3,065 and $7,623, respectively.

(in thousands)

The weighted average remaining term of current franchise agreements is approximately 6.3 years as of December 28, 2025 and was approximately 6.9 years as of December 29, 2024.

Significant changes in deferred revenue during the fiscal years ended December 28, 2025 and December 29, 2024 are as follows:

	Fiscal 2025	Fiscal 2024
Deferred franchise and development fees at beginning of period	$ 10,688	$ 12,567
Deferred revenue additions	71	20
Revenue recognized during the period	(2,199)	(1,844)
Other adjustments	406	(55)
Deferred franchise and development fees at end of period	$ 8,966	$ 10,688

Anticipated Future Recognition of Deferred Franchise and Development Fees
The following table reflects the estimated deferred contract revenue to be recognized in the future related to performance obligations that are unsatisfied as of December 28, 2025:

Estimate for the fiscal years ended	
2026	$ 689
2027	651
2028	648
2029	648
2030	620
Thereafter	5,710
	$ 8,966

4. Related Parties

InvestCo Parent and Subsidiaries
The Company, along with other related parties contribute to the combined operations of BCS InvestCo. As such, either cash is remitted and advanced to the affiliated companies as needed or amounts are paid by the Company on behalf of BCS InvestCo and its subsidiaries. These amounts also represent amounts owed or payable by the Company to BCS InvestCo and its subsidiaries incurred during the normal course of operations such as amounts due for services rendered on behalf of the Company.

(in thousands)

Certain balances within the year-end receivable or payable position are not anticipated to be settled within the current structure. Remittances and advances incurred during the normal course of operations to/from BCS InvestCo and other affiliated companies are classified as distributions or contributions to/from affiliate in the statement of cash flow. On December 28, 2025, December 29, 2024 and December 31, 2023, the Company settled intercompany amounts to and from related parties of $1,398, $4,519 and $403, respectively, and classified this amount as contributions from affiliates, net in the statement of cash flow.

Franchisees
The Company has transactions with related parties that include certain franchisees.

Balance Sheet - Related Party Amounts
Accounts Receivable, Net
Within accounts receivable, net on the balance sheet, outstanding fees due from franchisees considered related parties to the Company for royalties, technology, brand fund contributions is $1,051 and $1,012 as of December 28, 2025 and December 29, 2024, respectively.

Accrued Commissions
The Company incurs certain costs directly related to the acquisition of development operating agreements and franchise agreements. Certain of the commissions are earned by a related party, who is both an investor and franchisee. The Company and the related party each owe the other a determinable amount and entered into a contractual agreement to offset the amounts. This agreement is presented on a net basis on the balance sheet presented in Accrued commissions, totaling $191 and $191 as of December 28, 2025 and December 29, 2024, respectively. As of December 28, 2025, the gross amount of this netting arrangement is $1,050 due to the Company and $262 due to the related party. As of December 29, 2024, the gross amount of this netting arrangement is $1,050 due to the Company and $262 due to the related party.

Deferred Revenue, Current and Long-Term
As of December 28, 2025 and December 29, 2024, the Company recorded deferred revenue of $1,950 and $2,436 with franchisees considered a related party, of which is $333 and $357 is classified as Current portion of deferred revenue and $1,616 and $2,079 is classified as Deferred revenue, net of current portion on the consolidated balance sheets, respectively.

Statement of Operations - Related Party Amounts
Revenues
Total revenues recorded with related party franchisees of $5,582, $5,010 and $5,523 for the fiscal years ended December 28, 2025, December 29, 2024 and December 31, 2023 respectively, were included in the statement of operations.

5. Commitments and Contingencies

Litigation
The Company may be subject to various claims and legal proceedings that arise in the ordinary course of business from time to time. The Company will make provisions for a potential liability when it is both probable that a liability has been incurred and the amount of the loss can be reasonably estimated. Evaluating contingencies related to litigation is a process involving judgment on the potential outcome of future events, and the ultimate resolution of litigated claims may differ from the Company's current analysis. Accordingly, we review the adequacy of accruals and disclosures pertaining to litigated matters at year-end in consultation with legal counsel and we

assess the probability and range of possible losses associated with contingencies for potential accrual in the financial statements.

Based upon consultation with legal counsel, management is of the opinion that there are no matters pending or threatened which are expected to have a material adverse effect, individually or in the aggregate, on the balance sheet or results of operations. No provision relating to claims or litigation was recorded as of December 28, 2025 and December 29, 2024. The Company believes that any liability that may arise out of or with respect to these matters will not materially adversely affect the financial position, results of operations, or cash flows of the Company.

6. Risks and Uncertainties

The Company is subject to a number of risks, including, but not limited to, the ability to identify, attract and retain experienced and qualified franchisees, the ability to execute the Company growth strategy through new store development, the effectiveness of the Company marketing and advertising program, the need for additional working capital to fund operations and growth, competition from substitute products and services, dependence on key individuals, and risks associated with changes in information technology.

Seasonality
Our business has a seasonal pattern, with a significant portion of sales occurring during the end-of-year holiday period. A significant portion of net sales are generated during the fourth quarter of our fiscal year, which includes the holiday seasons. The amount of net sales generated during our fiscal fourth quarter depends upon the anticipated level of retail sales during the holiday season, as well as general economic conditions and other factors beyond our control.

Concentration of Credit Risk and Business Risk
Financial instruments that potentially subject us to concentrations of credit risk consist primarily of Cash and cash equivalents, Accounts receivable, net and Contract fees receivable, net as described in Note 2 – Summary of Significant Accounting Policies.

The loss of these franchisees could have a material adverse effect on the Company. The percentage of the Company's revenues from each of these franchisees for the years ended December 28, 2025, December 29, 2024 and December 31, 2023, consisted of the following:

	Fiscal 2025		Fiscal 2024		Fiscal 2023	
	% of Revenue	% of Accounts Receivable	% of Revenue	% of Accounts Receivable	% of Revenue	% of Accounts Receivable
Franchisee A	11.23%	10.97 %	10.96 %	9.55 %	13.52 %	14.21 %
Franchisee B	9.65%	8.43 %	8.94 %	7.70 %	11.63 %	12.29 %
Franchisee C	8.49%	6.52 %	8.48 %	6.54 %	10.48 %	12.71 %
	29.37 %	25.92 %	28.38 %	23.79 %	35.63 %	39.21 %

(in thousands)

7. Subsequent Events

The Company has evaluated subsequent events through August 13, 2026, the date these financial statements were available to be issued. The Company concluded that there was no event or transaction that required recognition or disclosure in the financial statements.

THE FOLLOWING FINANCIAL STATEMENTS ARE PREPARED WITHOUT AN AUDIT. PROSPECTIVE FRANCHISEES SHOULD BE ADVISED THAT NO CERTIFIED PUBLIC ACCOUNTANT HAS AUDITED THESE FIGURES OR EXPRESSED AN OPINION WITH REGARD TO THE CONTENT OR FORM.

Buff City Soap Franchising, LLC
Consolidated Balance Sheet
(UNAUDITED)
June 28, 2026

(amounts in thousands)		June 28, 2026
Assets		
Current assets		
Cash and cash equivalents	$	8,741
Accounts receivable, net		1,425
Prepaid expenses and other current assets		271
Total current assets		10,437
Contract acquisition costs, net		679
Total assets	$	11,116
Liabilities and Member's Deficit		
Current liabilities		
Accounts payable and accrued liabilities	$	308
Accrued compensation		19
Accrued commissions		191
Current portion of deferred revenue		557
Total current liabilities		1,075
Deferred revenue, net of current portion		7,550
Total liabilities		8,625
Member's deficit		(13,032)
Accumulated income		15,523
Total member's equity (deficit)		2,491
Total liabilities and member's deficit	$	11,116

Buff City Soap Franchising, LLC
Statement of Operations
(UNAUDITED)
Period Ended June 28, 2026

(amounts in thousands)	June 28, 2026
Revenues	
Franchise and other revenue	$ 4,079
Brand fund revenue	1,011
Total revenues	5,090
Costs and operating expenses	
Advertising and marketing	678
Labor	1,865
Professional and technology services	514
General and administrative expenses	302
Total costs and operating expenses	3,359
Income from operations	1,732
Other expense (income), net	-
Net income	$ 1,732

EXHIBIT G
STATE ADMINISTRATORS AND AGENTS FOR SERVICE OF PROCESS

LIST OF STATE ADMINISTRATORS AND AGENTS FOR SERVICE OF PROCESS

If a state is not listed, we have not appointed an agent for service of process in that state in connection with the requirements of the franchise laws. There may be states in addition to those listed below in which we have appointed an agent for service of process. There also may be additional agents appointed in some of the states listed.

STATE	AGENCY	PROCESS, IF DIFFERENT
California	Department of Financial Protection and Innovation *Los Angeles* 320 West 4th Street, Suite 750 Los Angeles, CA 90013-2344 (213) 576-7500 *Sacramento* 2101 Arena Blvd. Sacramento, CA 95834 (916) 445-7205 *San Diego* 1350 Front Street, Room 2034 San Diego, CA 92101-3697 (619) 525-4233 *San Francisco* One Sansome Street, Suite 600 San Francisco, CA 94104-4428 (415) 972-8565 Toll Free (866) 275-2677	Commissioner of Business Oversight 320 West 4th Street, Suite 750 Los Angeles, CA 90013-2344
Hawaii	Department of Commerce and Consumer Affairs Business Registration Division P.O. Box 40 Honolulu, HI 96810 (808) 586-2727 (808) 586-2740 (808) 586-2744	Commissioner of Securities of Department of Commerce and Consumer Affairs Business Registration Division Securities Compliance Branch King Kalakaua Building 335 Merchant Street, Room 205 Honolulu, HI 96813
Illinois	Franchise Division Office of Attorney General 500 South Second Street Springfield, IL 62701 (217) 782-4465	

STATE	AGENCY	PROCESS, IF DIFFERENT
Indiana	Franchise Section Indiana Securities Division Secretary of State Room E-111 302 W. Washington Street Indianapolis, IN 46204 (317) 232-6681	
Maryland	Office of Attorney General Securities Division 200 St. Paul Place Baltimore, MD 21202-2020 (410) 576-6360	Maryland Commissioner of Securities 200 St. Paul Place Baltimore, MD 21202-2020
Michigan	Michigan Attorney General's Office Consumer Protection Division Attn: Franchise Section G. Mennen Williams Building, 1st Floor 525 W. Ottawa St. Lansing, MI 48913 (517) 335-7567	
Minnesota	Minnesota Department of Commerce Securities Unit 85 7th Place East, Suite 280 St. Paul, MN 55101 (651) 539-1500	Minnesota Department of Commerce Securities Unit Commissioner of Commerce 85 7th Place East, Suite 280 St. Paul, MN 55101
New York	New York State Department of Law Investor Protection Bureau 28 Liberty Street, 21st Floor New York, NY 10005 Phone: (212) 416-8222	Secretary of State of New York 99 Washington Avenue Albany, NY 12231 (518) 473-2492
North Dakota	North Dakota Insurance & Securities Department 600 East Boulevard Avenue, Dept. 401 Bismarck, ND 58505 (701) 328-2910	Insurance Commissioner 600 East Boulevard Avenue, Dept. 401 Bismarck, ND 58505 (701) 328-2910

STATE	AGENCY	PROCESS, IF DIFFERENT
Rhode Island	Securities Division Department of Business Regulation 1511 Pontiac Avenue John O. Pastore Complex – Bldg. 69-1 Cranston, RI 02920-4407 (401) 462-9527	
South Dakota	Department of Labor and Regulation Division of Securities 124 South Euclid, Suite 104 Pierre, SD 57501 (605) 773-3563	
Virginia	State Corporation Commission Division of Securities and Retail Franchising 1300 East Main Street, 9th Floor Richmond, VA 23219-3630 (804) 371-9051	Clerk of the State Corporation Commission 1300 East Main Street Richmond, VA 23219
Washington	Department of Financial Institutions Securities Division P.O. Box 41200 Olympia, WA 98504-1200 (360) 902-8760	Director of Dept. of Financial Institutions Securities Division 150 Israel Rd. SW Tumwater, WA 98501 (360) 902-8760
Wisconsin	Division of Securities Department of Financial Institutions P.O. Box 1768 Madison, WI 53701 -or 345 West Washington Avenue Fourth Floor Madison, WI 53703 (608) 266-2801 (608) 266-2139	Administrator, Division of Securities Department of Financial Institutions 345 W. Washington Ave., 4th Floor Madison, Wisconsin 53703

EXHIBIT H
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EXHIBIT I
NAMES AND ADDRESSES OF FRANCHISEES

Licensee- and Franchisee-Owned Locations as of the Fiscal Year Ended December 28, 2025, through April 27 2026
(locations are owned and operated by Area Developers or their affiliates)

FRANCHISEE	ADDRESS LINE 1	ADDRESS LINE 2	CITY	STATE	ZIPCODE	OWNERS PHONE
INGENUITY LLC*	1711 MONTGOMERY HWY		HOOVER	AL	35244	(205) 602-9000
INGENUITY LLC*	300 DOUG BAKER BLVD	STE 300	BIRMINGHAM	AL	35242	(205) 602-9000
INGENUITY LLC*	250 RELE ST		MOUNTAIN BROOK	AL	35223	(205) 602-9000
INGENUITY LLC*	7052 EASTCHASE PKWY		MONTGOMERY	AL	36117	(205) 602-9000
INGENUITY LLC*	3525 ROSS CLARK CIR	STE 201	DOTHAN	AL	36303	(205) 602-9000
INGENUITY LLC*	312 W MAGNOLIA AVE		AUBURN	AL	36832	(205) 602-9000
INGENUITY LLC*	6850 US HIGHWAY 90	STE A40	DAPHNE	AL	36526	(205) 602-9000
INGENUITY LLC*	1800 MCFARLAND BLVD EAST	STE 302	TUSCALOOSA	AL	35404	(205) 602-9000
INGENUITY LLC*	25747 PERDIDO BEACH BLVD	STE B3	ORANGE BEACH	AL	36561	(205) 602-9000
INGENUITY LLC*	100 S COLONIAL DR	STE 1400	ALABASTER	AL	35007	(205) 602-9000
INGENUITY LLC*	7721 AIRPORT BLVD.	SUITE E170	MOBILE	AL	36608	(205) 602-9000
OZARKS SOAP, LLC*	928 US HIGHWAY 72 E	STE 930	ATHENS	AL	35611	(901) 573-0132
OZARKS SOAP, LLC*	5000 WHITESBURG DR SE	STE 160	HUNTSVILLE	AL	35802	(901) 573-0132
OZARKS SOAP, LLC*	396 COX CREEK PKWY	STE 2B	FLORENCE	AL	35630	(901) 573-0132
GLASSPO, LLC	3717 E JOHNSON AVE	STE B	JONESBORO	AR	72401	(870) 275-1550
OZARKS SOAP, LLC*	925 OAK ST		CONWAY	AR	72032	(901) 573-0132
OZARKS SOAP, LLC*	5811 KAVANAUGH BLVD		LITTLE ROCK	AR	72207	(901) 573-0132
OZARKS SOAP, LLC*	1412 HIGDON FERRY RD	STE F	HOT SPRINGS NATIONAL PARK	AR	71913	(901) 573-0132
OZARKS SOAP, LLC*	3557 N SHILOH DR	STE 4	FAYETTEVILLE	AR	72703	(901) 573-0132
OZARKS SOAP, LLC*	110 S ROCKWOOD DR	STE 7	CABOT	AR	72023	(901) 573-0132

BCS-CASTLE ROCK LLC	221 WILCOX STREET.	STE 105	CASTLE ROCK	CO	80104	(432) 557-1955
BCS-DUBLIN LLC	5935 DUBLIN BLVD		COLORADO SPRINGS	CO	80923	(432) 557-1955
FIRST STATE SOAPERS LLC	4764 LIMESTONE RD		WILMINGTON	DE	19808	(443) 677-9341
NATURAL CHOICE, LLC	5600 CONCORD PIKE	STE 5600A	WILMINGTON	DE	19803	(443) 677-9341
BC SOAP NORTH FLORIDA LLC*	4849 TOWN CENTER PKWY		JACKSONVILLE	FL	32246	(740) 207-0914
BC SOAP ORLANDO LLC*	415 S ORLANDO AVE	STE 111	WINTER PARK	FL	32789	(740) 207-0914
BC SOAP ORLANDO, LLC*	7915 RED BUG LAKE RD	STE 1001	OVIEDO	FL	32765	(740) 207-0914
BC SOAP PALM BEACH LLC*	5300 DONALD ROSS RD	STE 100	PALM BEACH GARDENS	FL	33418	(740) 207-0914
BC SOAP PALM BEACH LLC*	9674 GLADES RD	UNIT 500	BOCA RATON	FL	33434	(740) 207-0914
BC SOAP TAMPA LLC*	511 SW PINE ISLAND RD	UNIT 106	CAPE CORAL	FL	33991	(740) 207-0914
BC SOAP TAMPA LLC*	1130 GRAMERCY LN		TAMPA	FL	33607	(740) 207-0914
BC SOAP TAMPA, LLC*	192 N CATTLEMEN RD	UNIT 3	SARASOTA	FL	34243	(740) 207-0914
BC SOAP TREASURE COAST LLC*	1293 CORNERSTONE BLVD	#1315-G	DAYTONA BEACH	FL	32117	(740) 207-0914
BUFF CITY SWF, LLC*	9115 STRADA PL	UNIT 5126	NAPLES	FL	34108	(630) 930-9596
BUFF CITY SWF, LLC*	7935 DANI DR	UNIT 150	FORT MYERS	FL	33966	(630) 930-9596
BUFF CITY SWF, LLC*	17331 TAMIAMI TRL		NORTH PORT	FL	34287	(630) 930-9596
INGENUITY LLC*	15565 STARFISH STREET	SUITE 100	PANAMA CITY BEACH	FL	32413	(205) 602-9000
OCEAN VIEW BCS CORP.	1462 TIGER PARK LN		GULF BREEZE	FL	32563	(850) 565-5262
BCS ATL WEST INC.	1145 WOODSTOCK RD	STE 605	ROSWELL	GA	30075	(239) 438-5362
BCS-ATL HOLDINGS, LLC*	5464 PEACHTREE BLVD		ATLANTA	GA	30341	(678) 362-4862
BCS-ATL HOLDINGS, LLC*	6655 TOWN SQ	STE 1215	ALPHARETTA	GA	30005	(678) 362-4862
CHATTANOOGA SOAP MAKERS, LLC*	91 PARKWAY DR		FORT OGLETHORPE	GA	30742	(615) 525-3222
CHATTANOOGA SOAP MAKERS, LLC*	1513 W WALNUT AVE	STE 5	DALTON	GA	30720	(615) 525-3222
CHATTANOOGA SOAP MAKERS, LLC*	1810 CUMMING HWY	STE 36	CANTON	GA	30115	(615) 525-3222

CHATTANOOGA SOAP MAKERS, LLC*	2852 CHAPEL HILL RD	STE 18B	DOUGLASVILLE	GA	30135	(615) 525-3222
CHATTANOOGA SOAP MAKERS, LLC*	4225 WASHINGTON RD	STE 3	EVANS	GA	30809	(615) 525-3222
SOUTHERN GA SOAP BAKERZ, LLC*	1880 JONESBORO RD		MCDONOUGH	GA	30253	(865) 282-5727
SOUTHERN GA SOAP BAKERZ, LLC*	561 BULLSBORO DR		NEWNAN	GA	30265	(865) 282-5727
SOUTHERN GA SOAP BAKERZ, LLC*	1830 NORMAN DR	STE A	VALDOSTA	GA	31601	(865) 282-5727
SOUTHERN GA SOAP BAKERZ, LLC*	253 POOLER PKWY		POOLER	GA	31322	(865) 282-5727
SOUTHERN GA SOAP BAKERZ, LLC*	5550 WHITTLESEY BLVD	STE 550	COLUMBUS	GA	31909	(865) 282-5727
SOUTH FORK SOAP, INC.*	10100 NW 62ND AVE	STE 101	JOHNSTON	IA	50131	(651) 226-7982
SOUTH FORK SOAP, INC.*	110 N ANKENY BLVD	STE 300	ANKENY	IA	50023	(651) 226-7982
SOUTH FORK SOAP, INC.*	956 HICKMAN RD		WAUKEE	IA	50263	(651) 226-7982
SOUTH FORK SOAP, INC.*	316 VIKING PLAZA DR	STE 100	CEDAR FALLS	IA	50613	(651) 226-7982
SOUTH FORK SOAP, INC.*	2445 NW ARTERIAL		DUBUQUE	IA	52002	(651) 226-7982
SOUTH FORK SOAP, INC. *	1005 BLAIRS FERRY RD NE		CEDAR RAPIDS	IA	52402	(651) 226-7982
SOUTH FORK SOAP, INC. *	4030 E 53RD ST		DAVENPORT	IA	52807	(651) 226-7982
GREAT LAKES SOAP, LLC*	6236 BROADWAY ST		QUINCY	IL	62305	(901) 573-0132
OZARKS SOAP, LLC*	2328 TROY RD		EDWARDSVILLE	IL	62025	(901) 573-0132
LOUISVILLE SOAP, LLC*	1005 JEFFERSONVILLE COMMONS DR		JEFFERSONVILLE	IN	47130	(615) 525-3222
LOUISVILLE SOAP, LLC*	12957 OLD MERIDIAN ST	STE 150	CARMEL	IN	46032	(615) 525-3222
LOUISVILLE SOAP, LLC*	1414 HIRSCHLAND RD	STE E	EVANSVILLE	IN	47715	(615) 525-3222
LOUISVILLE SOAP, LLC*	4026 E 82ND ST	STE A6	INDIANAPOLIS	IN	46250	(615) 525-3222
LOUISVILLE SOAP, LLC*	205 COUNTY ROAD 6 E	STE F	ELKHART	IN	46514	(615) 525-3222
LOUISVILLE SOAP, LLC*	2363 HIGHWAY 135 NW	STE 101	CORYDON	IN	47112	(615) 525-3222
BC SOAP KENTUCKY*	7690 MALL RD	STE B	FLORENCE	KY	41042	(740) 207-0914
LOUISVILLE SOAP, LLC*	1701 N DIXIE HWY		ELIZABETHTOWN	KY	42701	(615) 525-3222

LOUISVILLE SOAP, LLC*	2450 NICHOLASVILLE RD	STE 110	LEXINGTON	KY	40503	(615) 525-3222
LOUISVILLE SOAP, LLC*	4600 SHELBYVILLE RD	STE 651	LOUISVILLE	KY	40207	(615) 525-3222
LOUISVILLE SOAP, LLC*	1680 CAMPBELL LN	STE 110	BOWLING GREEN	KY	42104	(615) 525-3222
LOUISVILLE SOAP, LLC*	2596 CALUMET TRCE		OWENSBORO	KY	42303	(615) 525-3222
LOUISVILLE SOAP, LLC*	13006 SHELBYVILLE RD	STE 103	LOUISVILLE	KY	40243	(615) 525-3222
LOUISVILLE SOAP, LLC*	6801 DIXIE HWY	STE 159	LOUISVILLE	KY	40258	(615) 525-3222
LOUISVILLE SOAP, LLC*	7718 BARDSTOWN RD	STE 102	LOUISVILLE	KY	40291	(615) 525-3222
POWELL BCS, LLC	630 N 12TH ST		MURRAY	KY	42071	(901) 302-5030
TODAY'S SOAP LLC*	1101 N SERVICE RD E	STE 1115	RUSTON	LA	71270	(1318) 347-9897
TODAY'S SOAP LLC*	114 MEADOW FARM RD	STE 108	LAFAYETTE	LA	70508	(318) 347-9897
TODAY'S SOAP LLC*	4291 PECANLAND MALL DR		MONROE	LA	71203	(318) 347-9897
TODAY'S SOAP LLC*	1416 MACARTHUR DR		ALEXANDRIA	LA	71301	(318) 347-9897
TODAY'S SOAP LLC*	215 PALACE DR		HAMMOND	LA	70403	(318) 347-9897
TODAY'S SOAP LLC*	6535 YOUREE DR	STE 408	SHREVEPORT	LA	71105	(318) 347-9897
BCS BRIGHTON, LLC*	311 W MAIN ST	STE 1	BRIGHTON	MI	48116	(248) 808-4365
BCS CANTON, LLC*	43555 FORD RD	STE B	CANTON	MI	48187	(248) 808-4365
BCS FENTON, LLC	3401 OWEN RD		FENTON	MI	48430	(248) 808-4365
BCS ROCHESTER, LLC*	2945 S ROCHESTER RD		ROCHESTER HILLS	MI	48307	(248) 808-4365
BCS MN DEVELOPMENT, LLC*	2009 W BROADWAY AVE	STE 800	FOREST LAKE	MN	55025	(763) 862-2230
BCS MN DEVELOPMENT, LLC*	3187 NORTHDALE BLVD NW		MINNEAPOLIS	MN	55443	(763) 862-2230
MIDWEST SOAP MAKERS, LLC*	2050 NW LOWENSTEIN DR	STE C	LEES SUMMIT	MO	64081	(402) 770-1886
OZARKS SOAP, LLC*	2750 S GLENSTONE AVE		SPRINGFIELD	MO	65804	(901) 573-0132
OZARKS SOAP, LLC*	2263 MICHIGAN AVE		ARNOLD	MO	63010	(901) 573-0132
OZARKS SOAP, LLC*	1698 CLARKSON RD	UNIT 1698	CHESTERFIELD	MO	63017	(901) 573-0132
OZARKS SOAP, LLC*	1450 BEALE ST	STE 120	SAINT CHARLES	MO	63303	(901) 573-0132

OZARKS SOAP, LLC*	421 N STADIUM BLVD		COLUMBIA	MO	65203	(901) 573-0132
BUFF CITY SOAP GULF COAST LLC	1306 GOVERNMENT ST.	STE #2	OCEAN SPRINGS	MS	39564	(901) 331-7718
CHICKABEE INC. *	4500 I-55 N	STE 160	JACKSON	MS	39211	(731) 445-4162
CHICKABEE INC. *	898 BARNES CROSSING RD		TUPELO	MS	38804	(731) 445-4162
CHICKABEE INC. *	317 W OAK ST		LAUREL	MS	39440	(731) 445-4162
CHICKABEE INC. *	661 MS 12		STARKVILLE	MS	39759	(731) 445-4162
BIG SKY MAKERY, INC.	2230 N RESERVE ST	STE 450	MISSOULA	MT	59808	(901) 482-6737
MTSOAPCO-BOZEMAN, LLC	702 W MAIN ST		BOZEMAN	MT	59715	(808) 927-9048
THE SOAP BAKERZ, LLC*	1039 INTERNATIONAL DR		WILMINGTON	NC	28405	(865) 282-5727
THE SOAP BAKERZ, LLC*	1335 WESTERN BLVD	STE A1	JACKSONVILLE	NC	28546	(865) 282-5727
THE SOAP BAKERZ, LLC*	3334 W FRIENDLY AVE	STE 116	GREENSBORO	NC	27410	(865) 282-5727
THE SOAP BAKERZ, LLC*	3040 EVANS ST	STE 121A	GREENVILLE	NC	27834	(865) 282-5727
THE SOAP BAKERZ, LLC*	1822 CATAWBA VALLEY BLVD SE		HICKORY	NC	28602	(865) 282-5727
THE SOAP BAKERZ, LLC*	8080 CONCORD MILLS BLVD		CONCORD	NC	28027	(865) 282-5727
THE SOAP BAKERZ, LLC*	12534 CAPITAL BLVD	STE 701	WAKE FOREST	NC	27587	(865) 282-5727
THE SOAP BAKERZ, LLC*	1058 HANES MALL BLVD		WINSTON SALEM	NC	27103	(865) 282-5727
MIDWEST SOAP MAKERS, LLC*	5210 2ND AVE		KEARNEY	NE	68847	(402) 770-1886
MIDWEST SOAP MAKERS, LLC*	10110 S 15TH ST	STE 104	BELLEVUE	NE	68123	(402) 770-1886
MIDWEST SOAP MAKERS, LLC*	3429 W 13TH ST	STE B	GRAND ISLAND	NE	68803	(402) 770-1886
MIDWEST SOAP MAKERS, LLC*	7810 DODGE ST		OMAHA	NE	68114	(402) 770-1886
WASHED UP-MANCHESTER, LLC*	1500 S WILLOW ST	SPC E111	MANCHESTER	NH	03103	(978) 828-3379
WASHED UP-SALEM, LLC*	20 ARTISAN DR	STE 1160	SALEM	NH	03079	(978) 828-3379
BC SOAP NY LLC*	1153 ULSTER AVE		KINGSTON	NY	12401	(740) 207-0914
HRG SOAP RYE BROOK, LLC*	134 S RIDGE ST		PORT CHESTER	NY	10573	(917) 886-5052

UPSTATE BCS, LLC*	4793 COMMERCIAL DR		NEW HARTFORD	NY	13413	(607) 427-3221
BC SOAP CINCINNATI LLC*	3438 WERK RD		CINCINNATI	OH	45211	(740) 207-0914
BC SOAP CINCINNATI LLC*	7673 BLAKE ST	SUITE 200	LIBERTY TOWNSHIP	OH	45069	(740) 207-0914
BC SOAP CINCINNATI, LLC*	4044 MORSE XING		COLUMBUS	OH	43219	(740) 207-0914
BC SOAP COLUMBUS LLC*	10709 BLACKLICK EASTERN RD	STE 400	PICKERINGTON	OH	43147	(740) 207-0914
BC SOAP COLUMBUS LLC*	1290 N BRIDGE ST	STE E	CHILLICOTHE	OH	45601	(740) 207-0914
BCS HOLLAND, LLC	7103 ORCHARD CENTRE DR		HOLLAND	OH	43528	(248) 808-4365
BCS TOLEDO, LLC	3444 SECOR RD	STE 215	TOLEDO	OH	43606	(248) 808-4365
OZARKS SOAP, LLC*	9018 N 121ST EAST AVE	STE 100	OWASSO	OK	74055	(901) 573-0132
OZARKS SOAP, LLC*	703 W SHAWNEE BYP		MUSKOGEE	OK	74401	(901) 573-0132
BC SOAP DICKSON CITY LLC*	1249 COMMERCE BLVD	STE A	DICKSON CITY	PA	18519	(740) 207-0914
BC SOAP WILKES BARRE LLC	407 ARENA HUB PLZ		WILKES-BARRE TOWNSHIP	PA	18702	(740) 207-0914
INGENUITY LLC*	13480 CLEMSON BLVD		SENECA	SC	29678	(205) 602-9000
INGENUITY LLC*	1125 WOODRUFF RD	STE 1603	GREENVILLE	SC	29607	(205) 602-9000
INGENUITY LLC*	141 PELHAM DR	STE G	COLUMBIA	SC	29209	(205) 602-9000
MIDWEST SOAP MAKERS, LLC*	4025 W 41ST ST		SIOUX FALLS	SD	57106	(402) 770-1886
MIDWEST SOAP MAKERS, LLC*	5902 E 18TH ST		SIOUX FALLS	SD	57110	(402) 770-1886
4 BOYS BUSINESS LLC	5224 AIRLINE RD	STE 115	ARLINGTON	TN	38002	(901) 616-6936
4BOYS BUSINESS LLC	102 COURT SQ E		COVINGTON	TN	38019	(901) 616-6936
BCS CLARKSVILLE, LLC	920 HIGHWAY 76	STE 90	CLARKSVILLE	TN	37043	(901) 451-7151
CHATTANOOGA SOAP MAKERS, LLC*	568 NORTHGATE MALL DR	STE 104	CHATTNOOGA	TN	37415	(615) 525-3222
CHATTANOOGA SOAP MAKERS, LLC*	2115 GUNBARREL RD	STE 2	CHATTANOOGA	TN	37421	(615) 525-3222
CHATTANOOGA SOAP MAKERS, LLC*	210 PAUL HUFF PKWY NW	STE 300	CLEVELAND	TN	37312	(615) 525-3222
CHICKABEE INC. *	124 S MAIN ST		DICKSON	TN	37055	(731) 445-4162

HARBOR FINANCIAL II, LLC	3615 S HOUSTON LEVEE RD	STE 102	COLLIERVILLE	TN	38017	(901) 487-9400
HARBOR FINANCIAL, INC.	1730 S GERMANTOWN RD	STE 121	GERMANTOWN	TN	38138	(901) 487-9400
LOUISVILLE SOAP, LLC*	203 N ANDERSON LN	STE 105	HENDERSONVILLE	TN	37075	(615) 525-3222
LOUISVILLE SOAP, LLC*	624 DAVIS DR	STE 100	GALLATIN	TN	37066	(901) 573-0132
LOUISVILLE SOAP, LLC*	805 INDUSTRIAL BLVD	STE 310	SMYRNA	TN	37167	(615) 525-3222
LOUISVILLE SOAP, LLC*	1433 W. MAIN STREET		LEBANON	TN	37087	(615) 525-3222
OZARKS SOAP, LLC*	216 S MILL AVE		DYERSBURG	TN	38024	(901) 573-0132
OZARKS SOAP, LLC*	8570 US HIGHWAY 51 N		MILLINGTON	TN	38053	(901) 573-0132
OZARKS SOAP, LLC*	229 S LINDELL ST		MARTIN	TN	38237	(901) 573-0132
OZARKS SOAP, LLC*	112 W 7TH ST		COLUMBIA	TN	38401	(901) 573-0132
OZARKS SOAP, LLC*	2615 MEDICAL CENTER PKWY	STE 1500	MURFREESBORO	TN	37129	(901) 573-0132
OZARKS SOAP, LLC*	3889 LEBANON PIKE		HERMITAGE	TN	37076	(901) 573-0132
OZARKS SOAP, LLC*	4091 MALLORY LN	STE 108	FRANKLIN	TN	37067	(901) 573-0132
OZARKS SOAP, LLC*	782 OLD HICKORY BLVD	STE 120	BRENTWOOD	TN	37027	(901) 573-0132
OZARKS SOAP, LLC*	1319 UNION UNIVERSITY DR	STE B	JACKSON	TN	38305	(901) 573-0132
THE SOAP BAKERZ, LLC*	11277 PARKSIDE DR		KNOXVILLE	TN	37934	(865) 282-5727
THE SOAP BAKERZ, LLC*	4327 W ANDREW JOHNSON HWY	STE 3	MORRISTOWN	TN	37813	(865) 282-5727
THE SOAP BAKERZ, LLC*	1255 INTERSTATE DR	STE 107	COOKEVILLE	TN	38501	(865) 282-5727
THE SOAP BAKERZ, LLC*	503 N STATE OF FRANKLIN RD		JOHNSON CITY	TN	37604	(865) 282-5727
THE SOAP BAKERZ, LLC*	228 MORRELL RD		KNOXVILLE	TN	37919	(865) 282-5727
THE SOAP BAKERZ, LLC*	5228 N BROADWAY ST		KNOXVILLE	TN	37918	(865) 282-5727
THE SOAP BAKERZ, LLC*	740 MAIN ST W		OAK RIDGE	TN	37830	(865) 282-5727
BCS - CINCO RANCH, LLC*	23501 CINCO RANCH BLVD	UNIT B135	KATY	TX	77494	(630) 740-1954
BCS - CONROE LLC*	247 S LOOP 336 W	STE 300	CONROE	TX	77304	(630) 740-1954
BCS - HEIGHTS, LLC*	2222 N SHEPHERD DR		HOUSTON	TX	77008	(630) 740-1954

BCS - MIDLAND, LLC*	2900 W LOOP 250 N	STE 120	MIDLAND	TX	79705	(432) 557-1955
BCS - ROUND ROCK, LLC*	210 UNIVERSITY BLVD	STE 160	ROUND ROCK	TX	78665	(432) 557-1955
BCS SULPHUR SPRINGS, LLC	217 MAIN ST		SULPHUR SPRINGS	TX	75482	(940) 390-6685
BP&W HOLDINGS, LLC**	3530 W UNIVERSITY DR	STE 302	MCKINNEY	TX	75071	(901) 652-5491
BUFF CITY SOAP – CEDAR PARK, LLC	2800 E WHITESTONE BLVD	STE 225	CEDAR PARK	TX	78613	(830) 220-3238
BUFF CITY SOAP – JONES CROSSING, LLC*	11667 FM 2154 RD	STE 600	COLLEGE STATION	TX	77845	(432) 557-1955
BUFF CITY SOAP – VINEYARD, LLC*	1205 N LOOP 1604 W	STE 101	SAN ANTONIO	TX	78258	(432) 557-1955
BUFF CITY SOAP – WESTLAKE, LLC*	701 S CAPITAL OF TEXAS HWY	STE B270	WEST LAKE HILLS	TX	78746	(830) 220-0183
OZARKS SOAP, LLC*	220 RICHMOND RANCH RD		TEXARKANA	TX	75503	(901) 573-0132
PROSPER SOAP COMPANY, LLC	1110 S PRESTON RD	STE 30	PROSPER	TX	75078	(573) 808-3112
PROSPER SOAP COMPANY, LLC	4691 STATE HWY 121	STE 120	THE COLONY	TX	75056	(573) 808-3112
STIR & POUR BCS ALLEN LLC*	845 W STACY RD	STE 165	ALLEN	TX	75013	(901) 652-5491
STIR & POUR VAN ALSTYNE LLC*	136 N MAIN ST		VAN ALSTYNE	TX	75495	(901) 652-5491
SUDS AND SHINY, LLC*	140 NW JOHN JONES DR	STE 148	BURLESON	TX	76028	(203) 313-6637
SUDS AND SHINY, LLC*	1724 S LOOP 288		DENTON	TX	76205	(203) 313-6637
SUDS AND SHINY, LLC*	1431 E SOUTHLAKE BLVD	STE 541	SOUTHLAKE	TX	76092	(203) 313-6637
SUDS AND SHINY, LLC*	1735 E BROAD ST	STE 109	MANSFIELD	TX	76063	(203) 313-6637
SUDS AND SHINY, LLC*	1700 N HIGHWAY 77	STE 185	WAXAHACHIE	TX	75165	(203) 313-6637
TEXAS SOAP CO., LLC*	308 W WALNUT ST		CELINA	TX	75009	(573) 808-3112
TEXAS SOAP CO., LLC*	102 N MURPHY RD	STE 1027	PLANO	TX	75094	(573) 808-3112
VA SOAP BAKERZ, LLC*	2235 COLONIAL AVE SW		ROANOKE	VA	24015	(865) 282-5727
VA SOAP BAKERZ, LLC*	12637 STONE VILLAGE WAY		MIDLOTHIAN	VA	23113	(865) 282-5727
VA SOAP BAKERZ, LLC*	1601 WILLOW LAWN DR	STE 301C	RICHMOND	VA	23230	(865) 282-5727
VA SOAP BAKERZ, LLC*	11341 W BROAD ST	STE 175	GLEN ALLEN	VA	23060	(865) 282-5727

GREAT LAKES SOAP, LLC**	3201 GOLF RD	STE A-9	DELAFIELD	WI	53018	(615) 525-3222
LOUISVILLE SOAP, LLC*	220 R H L BLVD		SOUTH CHARLESTON	WV	25309	(615) 525-3222
LOUISVILLE SOAP, LLC*	5407 UNIVERSITY TOWN CENTRE DR	STE 4	MORGANTOWN	WV	26501	(615) 525-3222

Franchisees that have closed as of Fiscal Year ended December 29, 2024, through April 27, 2026.

FRANCHISEE	ADDRESS LINE 1	ADDRESS LINE 2	CITY	STATE	ZIPCODE	TELEPHONE
BC SOAP OXFORD LLC	110 SPRING BRANCH RD		OXFORD	AL	36203	(256) 403-1455
OZARKS SOAP, LLC	3520 E RACE AVE		SEARCY	AR	72143	(501) 278-4600
BC-COLORADO, LLC	5102 N NEVADA AVE	STE 160	COLORADO SPRINGS	CO	80918	(719) 599-8196
BC SOAP TREASURE COAST, LLC	5980 20TH ST		VERO BEACH	FL	32966	(772) 907-5126
BC SOAP TAMPA LLC	2689 GULF TO BAY BLVD	STE 1840	CLEARWATER	FL	33759	(727) 286-6285
BC SOAP NORTH FLORIDA LLC	3830 SW ARCHER RD	STE 20	GAINESVILLE	FL	32608	(352) 792-6161
BC SOAP TAMPA LLC	7871 113TH ST	STE N	SEMINOLE	FL	33772	(727) 289-9556
BC SOAP NORTH FLORIDA LLC	220 S MAGNOLIA DR	STE 102	TALLAHASSEE	FL	32301	(850) 727-8977
BC SOAP ORLANDO, LLC	1339 POSNER BLVD		DAVENPORT	FL	33837	(863) 353-6983
EMERALD COAST SOAPS, L.L.C.	421 MARY ESTHER BLVD	STE C	MARY ESTHER	FL	32569	(850) 374-3408
BCS OF NORTH GEORGIA CORP.	5215 TOWN CENTER BLVD	STE 670	PEACHTREE CORNERS	GA	30092	(678) 381-9964
BCS-ATL HOLDINGS, LLC	3655 ROSWELL RD NE	STE 108	ATLANTA	GA	30342	(615) 656-4062
SOUTH FORK SOAP, INC.	3200 AGENCY ST	STE 120	BURLINGTON	IA	52601	(319) 209-2035
SOUTH FORK SOAP, INC.	2300 EDGEWOOD RD SW	STE G	CEDAR RAPIDS	IA	52404	(319) 200-2990
SOUTH FORK SOAP, INC.	1419 BUCKEYE AVE	STE 101	AMES	IA	50010	(515) 537-3789
SOUTH FORK SOAP, INC.	5001 SERGEANT RD	STE 250	SIOUX CITY	IA	51106	(712) 560-9593
LOUISVILLE SOAP, LLC	2140 E BOULEVARD	STE 1650	KOKOMO	IN	46902	(765) 416-1335
LOUISVILLE SOAP, LLC	9893 N MICHIGAN RD	STE 150	CARMEL	IN	46032	(463) 333-3011
LOUISVILLE SOAP, LLC	1303 US HIGHWAY 127 S	STE 108	FRANKFORT	KY	40601	(502) 219-7111
LOUISVILLE SOAP, LLC	120 MARKET PLACE CIR	STE A	GEORGETOWN	KY	40324	(502) 603-6131
BCS KENTUCKY LLC	92 CAROTHERS RD		NEWPORT	KY	41071	(859) 360-6965
LOUISVILLE SOAP, LLC	120 JUSTICE WAY	UNIT 140	PIKEVILLE	KY	41501	(606) 552-0017

LOUISVILLE SOAP, LLC	2337 SIR BARTON WAY	STE 115	LEXINGTON	KY	40509	(859) 514-1414
LOUISVILLE SOAP, LLC	1698 HIGHWAY 192 W		LONDON	KY	40741	(606) 657-0193
BCS PITTSFIELD, LLC	3143 ANN ARBOR SALINE RD	STE A	ANN ARBOR	MI	48103	(734) 290-7900
BCS OKEMOS, LLC	3490 OKEMOS RD	STE B	OKEMOS	MI	48864	(517) 708-7075
BCS MN DEVELOPERS	4190 108TH AVE NE	STE 110	MINNEAPOLIS	MN	55449	(763) 406-6780
NORTH FORK SOAP, INC.	1901 MADISON AVE	STE 400	MANKATO	MN	56001	(507) 304-7196
MIDWEST SOAP MAKERS, LLC	2007 W FOXWOOD DR	STE E	RAYMORE	MO	64083	(816) 892-4000
OZARKS SOAP, LLC	1050 S KIRKWOOD RD		SAINT LOUIS	MO	63122	(314) 626-5531
HARBOR FINANCIAL III LLC	400 S LAMAR BLVD	STE B	OXFORD	MS	38655	(662) 380-5005
THE SOAP BAKERZ, LLC	501 N BERKELEY BLVD	STE D	GOLDSBORO	NC	27534	(919) 751-6949
THE SOAP BAKERZ, LLC	1469 UNIVERSITY DR	STE C	BURLINGTON	NC	27215	(743) 205-4330
THE SOAP BAKERZ, LLC	3401 RALEIGH ROAD PKWY W	STE 1C	WILSON	NC	27896	(252) 294-2571
THE SOAP BAKERZ, LLC	3017 M L KING JR BLVD		NEW BERN	NC	28562	(252) 497-7449
MIDWEST SOAP MAKERS, LLC	3811 32ND AVE S		GRAND FORKS	ND	58201	(701) 757-0408
MIDWEST SOAP MAKERS, LLC	4360 13TH AVE S	STE 40C	FARGO	ND	58103	(701) 532-0965
BCS BRICK LLC	56 BRICK PLZ		BRICK	NJ	08723	(732) 228-4007
BC SOAP NY LLC	2609 SOUTH RD	STE 30	POUGHKEEPSIE	NY	12601	(845) 792-3690
BCS CORTLANDT LLC	3150 E MAIN ST	STE 300	MOHEGAN LAKE	NY	10547	(941) 743-1932
UPSTATE BCS, LLC	417 COMMERCE DR	STE 419	VICTOR	NY	14564	(252) 294-2571
UPSTATE BCS, LLC	3409 ERIE BLVD E	STE 165	SYRACUSE	NY	13214	(315) 498-1500
UPSTATE BCS, LLC	5175 TRANSIT RD	STE 300	BUFFALO	NY	14221	(716) 407-6060
UPSTATE BCS, LLC	720 JEFFERSON RD	STE 200	ROCHESTER	NY	14623	(585) 286-4939
UPSTATE BCS, LLC	1569 NIAGARA FALLS BLVD	STE 500	BUFFALO	NY	14228	(716) 954-4366
BC SOAP CINCINNATI, LLC	7414 BEECHMONT AVE		CINCINNATI	OH	45255	(513) 802-5788
BC SOAP CINCINNATI, LLC	3257 VANDERCAR WAY		CINCINNATI	OH	45209	(513) 351-0941
BC SOAP ALLENTOWN, LLC	942 AIRPORT CENTER DR		ALLENTOWN	PA	18109	(484) 820-2267
THE SOAP BAKERZ, LLC	1485 N HIGHWAY 17		MOUNT PLEASANT	SC	29464	(843) 800-1223
THE SOAP BAKERZ, LLC	1708 E STONE DR	STE 140	KINGSPORT	TN	37660	(423) 390-1219
OZARKS SOAP, LLC	2113 MEMORIAL BLVD	STE B	MURFREESBORO	TN	37129	(615) 203-8994
THE SOAP BAKERZ, LLC	6631 CLINTON HWY	STE 102	KNOXVILLE	TN	37912	(865) 362-5497

OZARKS SOAP, LLC	3811 GREEN HILLS VILLAGE DR		NASHVILLE	TN	37215	(615) 669-7827
BCS - SUGARLAND LLC	15850 SOUTHWEST FWY	STE 300	SUGAR LAND	TX	77478	(346) 345-4337
BCS-PEARLAND, LLC	11302 BROADWAY ST	STE 106	PEARLAND	TX	77584	(346) 409-2939
BCS - BRENHAM, LLC	960 HIGHWAY 290 E	STE 500	BRENHAM	TX	77833	(979) 270-6052
BCS - KYLE, LLC	5401 FM 1626	STE 310	KYLE	TX	78640	(512) 504-3063
THE SOAP BAKERZ, LLC	12551 JEFFERSON AVE	STE 155	NEWPORT NEWS	VA	23602	(757) 586-3786
VA SOAP BAKERZ, LLC	3911 WARDS RD	STE G	LYNCHBURG	VA	24502	(434) 215-3503
LOUISVILLE SOAP, LLC	401 GRAND CENTRAL AVE		VIENNA	WV	26105	(681) 326-0990
LOUISVILLE SOAP, LLC	2064 THUNDERING HERD DR		BARBOURSVILLE	WV	25504	(304) 955-9801

Franchisees with Franchise Agreements not yet Operational as of the Fiscal Year Ended December 28, 2025, through April 27 2026

FRANCHISEE	**ADDRESS LINE 1**	**ADDRESS LINE 2**	**CITY**	**STATE**	**ZIPCODE**	**TELEPHONE**
JLAC SOAP, LLC	8647 NE 85TH STREET		KANSAS CITY	MO	64157	(816) 248- 2575

Transfers during the Fiscal Year ended December 28, 2025, through April 27, 2026

FRANCHISEE	**ADDRESS LINE 1**	**ADDRESS LINE 2**	**CITY**	**STATE**	**ZIP**	**TELEPHONE**
BC-COLORADO, LLC	5050 FACTORY SHOPS BLVD	STE 175	CASTLE ROCK	CO	80108	(719) 597-5336
BC-COLORADO, LLC	5935 DUBLIN BLVD		COLORADO SPRINGS	CO	80923	(719) 597-5336
BCS WILKES-BARRE, LLC	407 ARENA HUB PLZ		WILKES-BARRE TOWNSHIP	PA	18702	(248) 808-4365
OZARKS SOAP, LLC	102 COURT SQ E		COVINGTON	TN	38019	(901) 573-0132

* These franchisees have left the system during the Fiscal Year ended December 28, 2025, through April 27, 2026

FRANCHISEE	ADDRESS LINE 1	ADDRESS LINE 2	CITY	STATE	ZIPCODE	TELEPHONE
BCS OF NORTH GEORGIA CORP.	5215 TOWN CENTER BLVD	STE 670	PEACHTREE CORNERS	GA	30092	(678) 381-9964
BC-COLORADO, LLC	5102 N NEVADA AVE	STE 160	COLORADO SPRINGS	CO	80918	(719) 599-8196

EXHIBIT J
TRAINING LIABILITY WAIVER

TRAINING LIABILITY WAIVER

THIS AGREEMENT RESULTS IN YOU WAIVING RIGHTS AND POTENTIAL RIGHTS, WHETHER ON YOUR OWN BEHALF AND/OR ON BEHALF OF SOMEONE FOR WHOM YOU ARE AUTHORIZED TO MAKE SUCH DECISIONS AND AGREEMENTS. THE PERSON WHOSE RIGHTS ARE BEING WAIVED AND RELEASED IS THE "RELEASEE". YOU SHOULD NOT EXECUTE THIS AGREEMENT UNTIL AND UNLESS YOU COMPLETELY UNDERSTAND IT AND UNRESERVEDLY AND IRREVOCABLY CONSENT TO IT. THIS AGREEMENT IS LEGALLY BINDING.

Good Judgment and Good Conduct by Releasee. Releasee warrants and represents that Releasee is capable of using, and shall use, good judgment with regard to Releasee's conduct in connection with, participation in and/or observation of activities (the "Activities") in connection with initial training program for franchisees hosted by Buff City Soap Franchising, LLC and its affiliates (collectively, the "Company"). Some of the Activities will involve some level of potential harm, and Releasee, in its discretion, must and shall decide to participate in, or observe, Activities only if and to the extent Releasee can reasonably and is comfortable doing so. Releasee agrees not to participate in Activities if Releasee is uncomfortable or unsure regarding the safety or appropriateness of participating. Releasee will otherwise act in a manner which is respectful and safe toward others during and relating to the Activities and when participating in or being present at any in person or online Company sponsored, organized, or affiliated event or program and when on property owned or controlled by Company.

Appropriate and Sufficient Health, Medical, Physical, Mental, and Emotional Condition. Releasee warrants and represents that Releasee is in appropriate and sufficient good health and medical, physical, mental, and emotional condition to participate in the Activities that Releasee will be participating in and that Releasee has no problems or issues which would endanger Releasee or others due to such participation.

Informed Consent and Assumption of Risk. Participating in Activities at or via the Company will, by the very nature of said Activities, lead to a certain level of potential physical harm due to the substances and processes involved in training. Releasee acknowledges that Releasee is participating in Activities in areas that may be new and unfamiliar to Releasee. Releasee acknowledges that the Company is not responsible for any damages Releasee suffers as a result of any message, comment, or other communication by an Activity participant or other third party. Releasee is only participating after giving informed consent, including by way of this Agreement. By volunteering to participate in, or observe, the Activities, Releasee assumes the risk of any negative consequences which may reasonably result from the Activities, including as a result of actions or inactions by the Company, by other activity participants, or by third parties. If Releasee is not aware of the risks which may come by participating in the Activities, Releasee should not participate until and unless Releasee has sought and received information from the Company which allows Releasee to have a fair and reasonable opportunity to know and understand said risks.

Waiver and Release of Liability and Related Covenant. Releasee, on behalf of himself/herself anyone who can claim or recover by, through or under Releasee, hereby agrees to waive, relinquish, discharge, release, and covenant not to sue the Company or its parent, sister, affiliated and/or subsidiary corporations and related entities, and each of their respective members, owners, officers, directors, partners, employees, consultants, contractors, advisors, agents, insurers, attorneys, representatives and volunteers (collectively, the "Released Parties"), from any and all rights, claims of injury, demands, causes of action, damages, liabilities, or loss that Releasee and anyone who can claim or recover through Releasee may have or come to have arising out of, connected with, or in any way associated with the Activities, at or via the Company or with Releasee participating in or being present at any Company sponsored, organized, or affiliated event or program or being on property owned or controlled by Company. Releasee further covenants not to sue or otherwise bring a claim or complaint against the Released Parties for any of the matters waived and released herein. This paragraph should not be interpreted to attempt to waive or release rights or claims which, by law, cannot be waived or released in this manner.

Consent to Use of Likeness. Releasee understands that during the participation in the Activities at or via the Company, Releasee's image, likeness, and/or voice may be captured in a photograph, video, or other visual, audio, or audiovisual recording (collectively, "Recordings"), which the Company may use or publish, including without limitation for purposes of advertising or promoting the Company or its services and products or for the provision of the Activities. By participating in the Activities, Releasee irrevocably permits the Company and its affiliates, agents, employees, and assigns rights and permission to (1) record, videotape, and photograph or publish Recordings of Releasee and/or Releasee's name (with or without sound) either alone or with others on any media; (2) use, distribute, publish, display, reproduce and otherwise exploit the Recordings, in whole or in part, and in any and all manners and media, with or without Releasee's name or a fictitious name for any purpose, including without limitation editorial, audiovisual, advertising, or trade purposes; (3) alter, edit, crop, or retouch the Recordings without restriction; and (4) copyright the Recordings in any manner the Company may choose. Releasee understands that the Recordings may be used in any media, including without limitation on the Internet, and that the Recordings may be displayed publicly and prominently. Releasee further understands that no compensation or royalty will be provided to Releasee for use of Releasee's image, likeness and/or name. Releasee waives any right to inspect or approve any use of Recordings by the Company.

Limitations on Damages in Case of Liability. Should Company somehow be found liable despite this Agreement, Releasee agrees that the maximum damages Company shall be liable for is the total amount Releasee has paid to Company.

Company Indemnified, Defended, and Held Harmless. Releasee hereby agrees to indemnify, defend, and hold harmless the Released Parties, at no cost to Company, as to any claims or causes of action against Company due or related to Releasee's participation in the Activities or related to any action or inaction of Releasee while on Company's property or while participating or being present in any Company sponsored, organized, or affiliated event or program, whether in person or online.

This Agreement's Interpretation, Severability, Reformation, Completeness, and Finality. The parties agree that the language of this Agreement shall not be interpreted against either party as the "drafter" and that both parties have similar bargaining power here, including since you can choose to join a different organization which assist with exercise and physical conditioning. If any part of this Agreement is found to be void, illegal, or otherwise unenforceable and if the court is able and willing to do so, the parties hereby grant a court with appropriate jurisdiction over the matter to reform or otherwise modify the Agreement if necessary to best accomplish the intent of the Agreement as stated herein. If the Agreement is not so modified, then the offending provision(s) shall be stricken but the remainder of the Agreement shall remain in effect and best interpreted to accomplish the intent of the Agreement as stated herein. The parties affirm that this Agreement is final and complete, and supersedes any other information which contradicts this Agreement, and cannot be amended except by further written agreement of the parties which is clearly intended to amend this Agreement.

Resolution of Disputes. Any disputes between Releasee and Company regarding this Agreement or any other aspect of the relationship between Releasee and Company which results in a legal or quasi-legal action being initiated, Texas laws and rules shall apply to the extent allowable. Jurisdiction and venue for any legal or quasi-legal action shall only be with a state court in Dallas, Texas. Each party will bear its own court costs and attorneys' fees except that the prevailing party shall recover its legal costs and fees relating to that dispute, including attorneys' fees and including any costs of collection, whether pre-litigation or otherwise.

IN WITNESS WHEREOF, the parties have duly executed, sealed and delivered this Agreement as of the Effective Date of _____, 20___.

FRANCHISOR:	**FRANCHISEE:**
BUFF CITY SOAP FRANCHISING, LLC	**[_____]**
By:_____	By:_____
Printed Name:_____	Printed Name:_____
Title:_____	Title: _____

EXHIBIT K
STATE EFFECTIVE DATES AND RECEIPT PAGES

STATE EFFECTIVE DATES

The following states require that the Disclosure Document be registered or filed with the state, or be exempt from registration: California, Hawaii, Illinois, Indiana, Maryland, Michigan, Minnesota, New York, North Dakota, Rhode Island, South Dakota, Virginia, Washington, and Wisconsin.

This Disclosure Document is either registered or exempt from registration in the following states having franchise registration and disclosure laws, with the following effective dates:

State	Registration Date
California	
Illinois	
Indiana	
Maryland	
Michigan	
Minnesota	
New York	
North Dakota	
Rhode Island	
South Dakota	
Virginia	
Wisconsin	

Other states may require registration, filing, or exemption of a franchise under other laws, such as those that regulate the offer and sale of business opportunities or seller-assisted marketing plans.

RECEIPT OF FRANCHISE DISCLOSURE DOCUMENT

This disclosure document summarizes certain provisions of the Franchise Agreement, Area Development Agreement and other information in plain language. Read this disclosure document and all agreements carefully.

If Buff City Soap Franchising, LLC offers you a franchise, it must provide this disclosure document to you 14 calendar days before you sign a binding agreement with, or make a payment to, the franchisor or an affiliate in connection with the proposed franchise sale, or sooner if required by applicable state law.

Applicable state laws in (a) Michigan requires that we provide you the disclosure document at least 10 business days before you sign a binding agreement with, or make a payment to, the franchisor or an affiliate in connection with the proposed franchise sale and (b) New York and Rhode Island require us to provide you the disclosure document at the earlier of the first personal meeting or 10 business days before you sign a binding agreement with, or make a payment to, the franchisor or an affiliate in connection with the proposed franchise sale.

If Buff City Soap Franchising, LLC does not deliver this disclosure document on time or if it contains a false or misleading statement, or a material omission, a violation of federal law and state law may have occurred and should be reported to the Federal Trade Commission, Washington, D.C. 20580 and any applicable state agency (as listed in Exhibit G to this disclosure document).

The name, principal business address, and telephone number of the franchise seller offering the franchise is:

Name	Principal Business Address	Telephone Number
Alex Tosta	5294 Beltline Road, Suite 100, Dallas, TX 75254	1-844-283-2489
Haley Rushing	5294 Beltline Road, Suite 100, Dallas, TX 75254	1-844-283-2489
Lisa Chiono	5294 Beltline Road, Suite 100, Dallas, TX 75254	1-844-283-2489

Issuance date:. August 17, 2026

I received a disclosure document dated August 17, 2026. The disclosure document included the following Exhibits:

Exhibit A	Franchise Agreement including forms of Automated Clearing House Payment Authorization; Guaranty and Restriction Agreement; Management Confidentiality and Non-Competition Agreement; Lease Rider; Franchise Agreement Addenda Required by Certain States; Receipt of Manuals and Confidentiality Agreement;
Exhibit B	Area Development Agreement
Exhibit C	Form of General Release
Exhibit D	Form of Non-Disclosure and Non-Use Agreement
Exhibit E	Disclosure Document Addenda Required by Certain States
Exhibit F	Financial Statements
Exhibit G	State Administrators and Agents for Service of Process
Exhibit H	Table of Contents of Manuals
Exhibit I	Names and Addresses of Franchisees
Exhibit J	Training Liability Waiver
Exhibit K	State Effective Dates and Receipts

Dated:_____

_____
Individually and as an Officer

_____
Printed Name

of_____

(a_____Corporation)

(a_____Partnership)

(a_____Limited Liability Company)

[Keep this page for your records]

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Exhibit J	Training Liability Waiver
Exhibit K	State Effective Dates and Receipts

Dated:_____ _____

Individually and as an Officer

_____

Printed Name

of_____

(a_____Corporation)

(a_____Partnership)

(a_____Limited Liability Company)